

## People Select Committee Chair's Update – September 2024

<b>Scrutiny Review – Disabled Facilities Grant</b>	
<b>Achieved since last meeting</b>	<p>At the October meeting members received the results of the survey carried out by the Parent Carer Forum regarding their members experiences of apply for and receiving a DFG. The responses were mixed and the key issues raised were:</p> <ul style="list-style-type: none"> <li>• People did not feel they were being heard and understood, which was particularly important to meet their needs</li> <li>• People were not given extra information if they did not receive a DFG</li> <li>• The work being carried out was not always to a good standard, and there was a suggestion this was due to building costs increasing having an impact on budgets/quality</li> </ul> <p>The Committee also received the customer survey results from the service. All comments received were very positive, praising the professionalism of the workers and quality of their work.</p> <p>In November the Committee received feedback from the visit to the service by Foundations as well as feedback from the Assistant Director following their meeting with Thirteen regarding adaptations in their properties.</p>
<b>Problems or concerns</b>	None
<b>Planned next month</b>	The informal meeting to receive a summary of evidence and consider recommendations has been brought forward to December and the January meeting cancelled.
<b>On track – yes / no</b>	Yes

<b>Monitoring</b>	
<b>Key Issues / Problems or Concerns</b>	<p>The initial progress update for the Cost of Living Response was considered at the November meeting.</p> <p>Progress updates regarding previously completed reviews will be received by the Committee as follows:</p> <ul style="list-style-type: none"> <li>• Cost of Living Response - May 2025</li> </ul>
<b>Requests for more information</b>	None

<b>Overview / Performance and Quality Assurance</b>	
<b>Key Issues / Problems or Concerns</b>	No reports received since previous update.

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<b>Requests for more information</b>	None
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<b>Next Scrutiny Review</b>
TBD

<b>Remaining 2024-2025 Meetings (all 4.00pm unless stated)</b>
Monday 16 December 2024 Monday 3 February 2025 Monday 3 March 2025