



Teeswide Safeguarding Adults Board

Meeting Date: **Wednesday 14th June 2023**

Time: **9.30am – 12pm**

Venue: **Microsoft Teams**

Minutes

Attendees		
Name	Role	Representing
Janet Alderton	Assistant Director of Nursing & Patient Safety	North Tees and Hartlepool NHS Foundation Trust
Helen Barker	Detective Superintendent	Cleveland Police
Jane Bell	Administration Officer	TSAB Business Unit
Lisa Belshaw	Lead Member	Redcar & Cleveland Borough Council
Darren Best	Independent Chair	Teeswide Safeguarding Adults Board
Gordon Bentley	Designated Nurse Safeguarding Adults	North East and North Cumbria Integrated Care Board
Sarah Bowman-Abouna	Director of Public Health	Stockton-on-Tees Borough Council
Lindsay Britton-Robertson	Assistant Director of Safeguarding	South Tees Hospitals NHS Foundation Trust
CLlr Bob Buchan	Lead Member	Hartlepool Borough Council
Jon Carling****	Chief Executive	Catalyst Stockton
Angela Connor	Assistant Director Adult Social Care/PSW	Stockton-on-Tees Borough Council
Elspeth Devanney	Group Director of Nursing & Quality	TEWV
Elaine Godwin	Admin Officer	TSAB Business Unit
Jill Harrison	Director of Adult and Community Based Services	Hartlepool Borough Council
Neil Harrison	Head of Safeguarding & Specialist Services	Hartlepool Borough Council
Gina Hurwood	SAR Co-ordinator	TSAB Business Unit
Rachelle Kipling	Temporary Assistant Chief Executive	Office of Police & Crime Commissioner
Amy Mahoney	Business Manager	TSAB Business Unit
Caroline McGlade (Part)	Detective Superintendent	Cleveland police
Kay Nicolson	CEO	A Way Out
Bianca Porter (Part)	Service Manager for Social Work and Safeguarding	Redcar & Cleveland Borough Council
John Rafferty	Compliance Business Partner - Safeguarding	Thirteen Group
Patrick Rice	Corporate Director of Adults and Communities	Redcar & Cleveland Borough Council
Helen Richmond	Safer Custody and Equalities Hub Manager	HMP Holme House Prison
Erik Scollay	Director of Adult Social Care	Middlesbrough Borough Council
Linda Sergeant	Project Coordinator	Healthwatch South Tees
Angela Storm	Data Analysis and Performance Monitoring Officer	TSAB Business Unit
Chloe Swash	Admin Officer	TSAB Business Unit
Stephen Thomas	Development Officer	Healthwatch Hartlepool
Robin Turnbull	Area Manager	Cleveland Fire Brigade

Victoria Wilson	Assistant Director of Adult Care	Redcar & Cleveland Borough Council
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Apologies		
Name	Role	Representing
Richard Baker	Assistant Chief Constable	Cleveland Police
Mayor Chris Cooke	Lead Member	Middlesbrough Borough Council
Kerry Cupit	Inspector	CQC (Middlesbrough, Stockton-on-Tees and Redcar & Cleveland)
Mark Davis***	Chief Executive	Middlesbrough Voluntary Development Agency
Paula Dewell	Detective Superintendent – Head of Safeguarding	Cleveland Police
Natasha Douglas	Healthwatch Manager	Healthwatch Stockton
Kate Duncan	Head of Safer Prisons & Equality	HMP Holme House Prison
Jean Golightly	Director of Nursing & Quality	North East and North Cumbria Integrated Care Board
Dr Hilary Lloyd	Chief Nurse	South Tees Hospitals NHS Foundation Trust
Alyson Longstaff	Advanced Customer Support Senior Leader	Durham Tees Valley Department for Work and Pensions
John Lovatt	Assistant Director	Hartlepool Borough Council
Jen Moore	Designated Nurse Safeguarding Adults	North East and North Cumbria Integrated Care Board
Cara Nimmo	Assistant Director for Adult Care Operations	Redcar & Cleveland Borough Council
Julian Penton****	Development Officer	Hartlepower
Ann Powell	Head of Stockton & Hartlepool PDU	National Probation Service
Darren Redgwell	Head of Middlesbrough, Redcar & Cleveland PDU	National Probation Service
Leanne Stockton	Business Manager	Hartlepool & Stockton Safeguarding Children Partnership
Gary Watson	Business Manager	South Tees Safeguarding Children Partnership
Ann Workman	Director of Adults and Health	Stockton-on-Tees Borough Council

Absent		
Name	Role	Representing
Mike Fleet	Principal Lecturer (Programmes) Department of Nursing & Midwifery	Teesside University
Cllr Ann McCoy	Lead Member	Stockton-on-Tees Borough Council
Michelle Monty	Inspector	CQC Hartlepool
Peter Neal	CEO	Redcar and Cleveland Voluntary Development Agency
Katie Tucker	Inspector	CQC Hartlepool

*Attends for specific agenda items only, ** Attends 2 times per year; ***Attends on behalf of MVDA, RCVA & Healthwatch South Tees, **** Attendance will be shared between Catalyst and Hartlepower

Copies: Chris Brown; Rebecca Duce; Caroline Gallilee; Emily Gibson; Suzanne Glass; Lorna Harrison; Nigel Hart; Kay McGowan; Suzanne Metcalfe; Judith Oliver; Laura Poppleton; Angela Pringle, Mike Sharman; Karen Sproston; Rachael Surtees; Lyndsay Waddington

Agenda Item 1	Introductions and Apologies	Presenter: Chair
Darren Best (DB) welcomed members to the June meeting and noted apologies. Introductions were made by new members Janet Alderton, Assistant Director of Nursing & Patient Safety at North Tees and		

Hartlepool NHS Foundation Trust, who takes over from Stephen Green and Lisa Belshaw who replaces Cllr Mary Ovens as the elected member for Redcar & Cleveland Borough Council (RCBC). DB also welcomed Caroline McGlade from Cleveland Police and Bianca Porter from RCBC who are attending to present specific agenda items.

Agenda Item 2	Missing From Home Update	Presenter: Caroline McGlade
<p>A number of updates have been provided to Board previously around missing from home. DB stressed the need for a joined up approach in relation to missing from home, highlighting that there are some differing factors between Children and Adults. Caroline McGlade (CM), Detective Superintendent from Cleveland Police, provided an update on the work that Cleveland Police are doing and shared a presentation with members.</p>		
<p>Cleveland Police recorded over 6,000 missing from home incidents in the 12 month period up to January 2023, with a third of these involving adults. Figures were shared to highlight the increases across the 4 local authority areas. Around 10% of the figure for missing adults related to repeat incidents. CM voiced concern that the remaining 90% are individuals that had not gone missing previously and highlighted the challenge that this presents.</p>		
<p>In response to the missing from home issue and in an attempt to support individuals within the community Cleveland Police have developed Prevention Command, the first dedicated Command within Cleveland Police. The Command is made up of three strands – Reducing harm through a whole systems approach, recognising the importance of mental health and missing persons. The central strand focuses on reducing demand through reoffending and effective problem solving and includes the Integrated Offender Management team, the Sex Offender Management Unit and the Divert Team. The final strand is the proactive policing and crime unit which includes the traditional crime prevention assets. The higher level structure aligns early intervention coordinators, school liaison officers and adverse childhood experience officers within the same command as licencing, crime prevention, mental health and missing from home. Recognising the importance of transitions and the benefits of early intervention.</p>		
<p>The bespoke missing from home coordinator team have a number of functions based on contextual safeguarding and repeat occurrence reports, focusing on the root cause of the issues through a multi-agency approach. They work closely with mental health partners, recognising that many missing adults are experiencing issues with mental health, to ensure a better coordinated response. Teams have problem solving and trigger plans in relation to high intensity missing from home cases. Neighbourhood officers who work at the front line are able to update the documents with any concerns that they have. Both teams are involved in multi agency and strategy meetings in relation to the high intensity cases and provide input to other organisations to ensure a coordinated approach to problem solving.</p>		
<p>The Command has a strong link to the Complex Exploitation Team within Cleveland Police, recognising that adult vulnerability and missing from home often has links to exploitation, including potential victims of modern slavery and human trafficking. The team are part of the Cleveland Anti Slavery Network and are responsible for the creation of the Victim Care Pathway with partner organisations to ensure a streamlined response to concerns.</p>		
<p>The team identified that there was insufficient focus around governance in relation to missing from home, and despite increasing numbers felt that it was not receiving enough scrutiny at Chief Officer Level. The subject is now included in the Force Impact Day for discussion in relation to risk, repeat occurrences, local areas and bespoke problem solving plans.</p>		
<p>Trigger plans have been created for all adult identified repeat missing persons to help with their safe return. Flags are used on police systems, including national systems, to highlight concerns in relation to vulnerable people. PPNs are submitted for all missing people to share information with adult or children’s services. Plans are in place to create a multi-agency meeting to discuss repeat missing adults. This is already in place for children missing from care settings, but has not been replicated for adults. A meeting takes place every 24 hours to highlight any missing from homes cases in the previous 24 hour period and to identify cases where another agency could have had the potential for greater involvement in both prevention and the recovery of the person. Right Care, Right Person has now been introduced as a</p>		

national initiative. Cleveland Police are considering the impact of Right Care, Right Person on demand and a full consultation will take place to ensure that there is no reduction of service provided to those that need it the most.

The development of the Multi-Agency group will examine what currently exists and what gaps need to be filled. Best practice and benchmarking using the College of Policing Practice Bank will be introduced. Preventative measures will continue to be used including Deprivation of Liberties, Safeguarding Interventions, the Herbert Protocol and the Ellen Protocol. Obtaining information from the individual, their family and other services prior to them going missing to ensure a prompt recovery back to the correct place.

Elsbeth Devanny (ED) suggested that there may be benefit in sharing information on the types of individuals accessing TEVV's Listening Lines and Crisis Services, particularly in relation to new users who may not be accessing other services. CM will pass this information onto the Multi Agency group.

DB thanked CM for the comprehensive update and highlighted a number of key points. The increasing trend around the first time missing from home has clearly given the issue an increased focus within Cleveland Police, which should be replicated within TSAB by regular updates on the progress of the work. Clear structures are now in place within Cleveland Police and it is good to see the links to mental health included within this. The dedicated team around missing from home now provides dedicated focus and resource. The multi-agency meeting is crucial, and whilst some links do already exist there does need to be a place for further preventative work to happen. There are some concerns around the Right Care, Right Person approach if it is not implemented correctly. DB stressed that this should never result in a withdrawal of service, but welcomed the approach being taken by Cleveland Police.

DB requested that CM return to Board in six months' time to provide and update on the work.

Action Points	Action Owner	Deadline
1. TEVV details to be provided to the relevant team for inclusion in the Multi Agency Missing From home meetings	CM	13/09/2023
2. Update to Board on Missing From Home work to be provided in six months' time	CM	13/12/2023

Agenda Item 3	Analysis of SARs Involving Adult Sexual Exploitation	Presenter: Gina McBride
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The Independent Reviewer from the Molly SAR case highlighted that nationally there was little research, guidance, policies and procedures in relation to Adult Sexual Exploitation (ASE). A recommendation was made for TSAB to gain an understanding of the experiences of other Safeguarding Adults Boards (SAB) Nationally in relation to ASE and to look at examples of good practice and learning that may be relevant to TSAB. In response to this a report has been compiled which includes the Molly case and 5 other SARs that involve ASE as a key theme.

Gina Hurwood (GH) provided a summary of the key points from the report. In carrying out the research it was evident how similar the learning was nationally, and that a high number of SABs are dealing with similar issues. It was clear that professionals need tools to support them when dealing with complex cases, to have an understanding of the referral pathways, overlap with other forms of abuse and the legal options available to support victims. In many of the cases there were recommendations to have multi agency approaches for the sharing of information, coordinate work to protect victims and to look at ways of disrupting perpetrators. The need for Strategic oversight was highlighted due to the level of complexity involved. Trauma featured in every case with victims demonstrating behaviours that could be linked to this. It was also recognised that staff may need additional support for managing ASE cases that can often have tragic outcomes. The link between exploited children continuing to be exploited as adults was highlighted, and the change in legal frameworks once someone reaches the age of 18. There was a key theme around engagement and those suffering from trauma having a reluctance to engage with services due to coercion or threats of physical acts of violence from perpetrators. In some cases where victims had disclosed abuse but prosecutions had not taken place this had resulted in the individuals feeling that services were not able to protect them, making it harder for services to continue to provide support. Lack of prosecutions via the Criminal Justice System can leave victims feeling unable to escape their situation

which gives perpetrators an even greater level of power and control. In some case victims had retracted statements against perpetrators. A key factor from the Rachel case was the Police's approach to ASE. Sexual Exploitation in adults is not an offence unless it involves trafficking. It is important that victims feel confident giving evidence and that they are supported in the process. As ASE is not always recorded as a crime there is the risk that the true prevalence of ASE is not fully understood. Legal literacy was a key theme in relation to mental capacity, the impact of substance misuse on decision making, coercion and individuals consenting to be in a relationship. Victims are often moved to a safe place which does not deal with the root cause of the problem around the perpetrator. Lack of appropriate accommodation was highlighted as an issue on a national basis.

The recommendations from the report will be discussed at the SAR Sub-Group and any actions will be taken forward by them. The Call For Action Group were leading on some of the actions in relation to the Molly SAR around the development of an ASE Strategy and Guidance. The Group has now been stood down but Amy Mahoney, Paula Dewell and Helen Barker are meeting to discuss the best way to take the work forward. The Molly SAR together with Operation Sanctuary from Newcastle was taken to the National SAB Chairs Network via the Escalation Process. Three areas around developing national guidance, the criminal justice system issues and disruption tactics for perpetrators were then taken forward to the Department of Health & Social Care and the Ministry of Justice. An update on this is expected in the Autumn. The report has been shared with Changing Lives in conjunction with their STAGE project. This is a group of charities specialising in ASE who are lobbying for national change and strategic direction, in particular a national definition which will link to legislation.

Following today's meeting the report will be shared via the National Business Managers Network and the National SAB Chairs Network. GH advised that the report is available publicly and TSAB are happy for it to be shared within partner organisations and elsewhere where it may be of benefit.

Members thanked GH for completing the report and noted that the number of cases nationally with similar themes will help to support the case for a national definition and guidance. Issues around housing are a common theme in numerous cases irrespective of the type of abuse involved. A meeting has been scheduled for 18th July between the Statutory Partners and representatives from the housing providers to discuss complexity and the issues that this presents.

Kay Nicholson (KN) from A Way Out advised that the STAGE project is running until January 2024 and that additional funding options are being explored. The project is making an impact in both Hartlepool and Redcar with considerable waiting lists for STAGE workers. A Way Out are exploring the development of service provision with a mental capacity focus and are working to develop a risk assessment for ASE based on the Newcastle Model. Building upon Operation BEECH A Way Out are working with Cleveland Police to develop a service provision for women involved in street sex work and exploitation. KN highlighted that housing for women fleeing from ASE does require a response.

In relation to the Call to Action Group Helen Barker advised that a large amount of work has been done in conjunction with the Team Around the Individual (TATI) review and that work is ongoing in relation to the sex worker strategy. There has been some good multi-agency work in connection with Operation BEECH, engaging with females involved in street sex work and building trust. A national operating model in relation to rape and support to victims will be launched at the end of June which should help to address some of the issues highlighted in the report around trust and confidence. TATI is helping to provide a better strategic oversight of complex cases.

DB added that it is reassuring to hear of the work that is ongoing linked to Molly's name. The work should be taken forward and shared nationally to support the issues that have been raised. It was agreed that the recommendations are taken forward and DB requested that an update is provided to Board in 6 months' time.

Action Points	Action Owner	Deadline
1. Recommendations from SAR report to be taken forward	SAR Sub-Group	13/09/2023
2. Update on SAR Report to be provided to Board in 6 months' time	GH	13/12/2023

Agenda Item 4	Redcar & Cleveland Borough Council Multi-Agency Audit Report – Sexual Abuse	Presenter: Bianca Porter
<p>The RCBC Multi-Agency Audit on Sexual Abuse took place in April. The reports from the 2 cases considered were shared with members on the agenda and Bianca Porter (BP) provided a summary of the key findings:</p> <p>Case 1 - Areas that that were done well included good evidence provided for the decision making processes, the concern was dealt with promptly upon receipt and there was good recording of interventions to provide immediate safety for the individual. Areas for improvement were highlighted around greater clarity of the information shared with the new care provider in relation to the perpetrator, evidence around the capacity decision making when a person has Dementia, evidencing best interest decision making when an individual lacks capacity and providing rationale when linking safeguarding concerns. Recommendations were made to provide feedback to the care provider / referrer in relation to the initial response to the incident and providing more context around capacity for an individual with Dementia. Checks will be made to establish if the perpetrators new care provider was informed of the incident and whether the type of abuse on the linked safeguarding referral was the same.</p> <p>Case 2 – Areas done well were around good recording of decision making, detailed case notes, good evidence of work put in place at the decision making stage and timescales being met. An area for improvement was noted around completing background checks on the perpetrator to identify any previous incidents of a similar nature.</p> <p>DB thanked BP for presenting the reports, highlighted to members that the Multi Agency audits are an opportunity to hear the voice of the adult. From a service user perspective the audits highlight issues around capacity and a more thoughtful assessment process and also around proper assessment of risk in care settings, both risk to the individual and also the risk they could pose to others.</p> <p>BP added that the Multi Agency Audit process is beneficial to both the department and the service and noted the value of the learning that comes from the process.</p>		

Agenda Item 5	Sub-Group Update	Presenter: Sub-Group Chairs
<p>Communication & Engagement (CE) – Neil Harrison (NH)</p> <p>The CE Sub-Group last met on 24th April. Three reports were shared with members:</p> <p>Annual CE Report – The report provides an overview of the CE work that has taken place over the last year linked to the CE Strategy, the Strategic Plan and the CE Workplan. The report included details of the consultation survey which helped to inform the Board’s priorities for this year. The priorities identified by both professionals and the public were for a greater focus on working directly with communities and families, and working together with partners.</p> <p>Trauma Informed Practice Campaign Evaluation - The campaign took place between Monday 20 March and Friday 24 March 2023 and was linked to a recommendation from the Molly SAR to continue to embed Trauma Informed Care across Tees. The Business Unit developed a Communication and Engagement Plan and Social Media Resource Plan. Resources shared across the week included a Trauma Informed practice factsheet, trauma videos and a number of training modules. A trauma informed practice briefing session was delivered to practitioners by the South Tees trauma lead. Activity across Facebook, Twitter, the TSAB website and the Me-Learning platform all increased significantly across the week in comparison to the previous week.</p> <p>Organisational Abuse Campaign Evaluation – Following a case audit and themed discussion at the Operational Leads Sub-Group the ‘Spotlight On’ Organisational Abuse awareness campaign took place between Monday 20 February and Friday 24 February 2023. Resources shared during the week included a learning briefing, good and poor exemplar concern forms, training opportunities and two information fact sheets for the general public and professionals. A bus stop campaign also took place between the 13 and 26 February. The report included a link to the ‘Call me Joe’ video which is a useful</p>		

resource to help with the understanding of Organisation Abuse. DB encouraged members to watch this and to share within their organisations: <https://www.youtube.com/watch?v=hCAFxUHKndw>

The Sub-Group agreed themes for the 'Spotlight On' campaigns for 2023-24. Sexual Abuse will be featured as part of the National Safeguarding Adults Week campaign in November and Modern Slavery and Exploitation will be a week long campaign in October which will include a focused event for practitioners hosted in conjunction with the Anti-Slavery Network and the Childrens Partnerships.

Members of the Safe Place Scheme last met on 10th May. Audits of venues will be carried out across the summer months and it was noted that there has been a decline in numbers in terms of venues signed up to the scheme. Leads advised that this may be as a result of the pandemic as well as the cost-of-living crisis, resulting in some business closures. Some excellent work is taking place in several of the local authority areas where service users are taking part in mystery experiences across the venues and providing feed back to the leads.

DB thanked NH and the Sub-Group members for their work and noted that the work of the Sub-Group demonstrates the breadth of work that TSAB are involved in, and that the provision of information and guidance for both service users and carers is greatly appreciated. Jill Harrison added that the easy read version of the survey was a good example of an inclusive approach to engagement.

NH advised that the reports were helpful in terms of the peer review process as evidence of the proactive work being done.

Operational Leads Sub-Group – Cara Nimmo (CN)

The Sub-Group last met on 4th May. A key piece of work has been a review of the [Mental Capacity Act 2005 Deprivation of Liberty Safeguards Policy](#). References to COVID have been removed and all links within the document have been checked. CN thanked members of the Tees Liberty Protection Safeguards Implementation Group for their help with reviewing the document. The final version was included on the agenda for approval by members. The document was approved and will now be uploaded to the TSAB website.

Discussion took place around the Multi Agency Audit on Sexual Abuse, Responding to and Addressing Serious Concerns and a number of policies were updated. Discussion also took place around the administration of prescribed eye drops and the sharing of information on discharge in relation to an individual in a hospital setting that may put others at risk.

DB thanked the Sub-Group for their work in these areas and added that discharge is an issue identified in a number of SARs and that this can also include movement between one care provider and another, between different departments or specialism of the same organisation and not just discharge from a hospital setting.

Performance, Audit & Quality Sub-Group – Erik Scollay (ES)

The Sub-Group last met on 15th May. The Group review data periodically from partners and the Local Authority areas to provide assurance. At the May meeting the Group looked at data from Hartlepool Borough Council, where an increased number of Concerns had been received over a specific period of time. The Group concluded that the increase could be a result of improved awareness during National Safeguarding Adults Week and also as a result of one service provider in the Hartlepool area who take residents from out of area raising a high number of concerns within the period.

At a recent Board meeting Cllr McCoy queried if the impact of the Cost of Living crisis could be identified within the data. North East Ambulance Service crews have reported attending people in more disadvantaged conditions and some information has been reported by access teams regarding the pressures of the crisis, but it has not been possible to identify any tangible trends. ES noted that work is already ongoing to mitigate the impact of the Cost Of Living Crisis and questioned whether further analysis of this would provide any added benefit.

Discussion took place in relation to the Performance Indicators (PI). Angela Storm has attended the North East Performance Leads meeting and has made enquiries via the national groups to establish if other Boards are using a more sophisticated set of PIs. The conclusion from this was that many Boards have adopted similar PIs to those currently being used by TSAB. The four PIs in use consider data in the following areas:

- Repeat Victims within a 12 month period
- The percentage of people asked about their desired outcome
- The percentage of people that are satisfied with their desired outcome
- The percentage of cases where risk is reduced or removed

A fifth PI around conversion rates was removed as it was felt that this was not a measure of performance.

ES proposed that the existing PIs should remain in place, as these areas are at the core of the Board's work, but suggested that the thresholds could be increased to make them more challenging as currently all PIs are being achieved.

DB added that it is good to see the Sub-Group responding to queries raised at Board and to be able to provide narrative to the data. DB agreed with the proposal to be more ambitious with the thresholds for the PIs and this was supported by members.

Safeguarding Adults Review – Jill Harrison

The Sub-Group are due to meet later today to consider a new notification and will feedback on the outcome at the next Board meeting. There are currently 8 cases ongoing; 7 SARs and 1 Domestic Homicide Review. Two are at the action planning stage and the remainder are at various stages of review. In addition, there are 2 cases from out of area where Tees colleagues have a level of involvement.

Adult K Action Plan – For Approval

The Adult K SAR was published in April 2023. Based on the recommendations the SAR Sub-Group has created an action plan, a copy of which was circulated with the agenda for feedback and approval by members. Some of the work has already started and the SAR Sub-Group will continue to monitor progress and log evidence from partners. The completed action plan will then be brought back to Board for sign off once complete. The Action Plan was approved.

Case 6/18 Adult C Action Plan – For Sign Off

This case dates back quite some time and the action plan has remained open due to the ongoing review of MARAC procedures. As this work is being picked up through the Safe Lives Domestic Abuse Project, the action plan has been brought to Board for sign off, acknowledging that the outstanding actions will be picked up via other workstreams. DB voiced concern around signing off the action plan whilst there are uncertainties regarding the progress of outstanding actions. Members agreed for the outstanding action to be moved across to form part of the Boards' Strategic Plan for this year so that the Action Plan can be signed off.

Case 2/20 Stephen Action Plan – For Sign Off

All evidence has been logged against this action plan and it has been brought to Board for sign off. JH advised that the action in relation to improving links between the NHS and the Local Authorities in relation to Continuing Health Care funding is an ongoing piece of work. Members agreed sign off of the Action Plan.

Action Points	Action Owner	Deadline
1. 'Call me Joe' video to be shared within organisations	All	13/09/2023
2. Mental Capacity Act 2005 Deprivation of Liberty Safeguards Policy to be uploaded to TSAB website	Business Unit	30/06/2023
3. Thresholds to be increased on PIs	PAQ Sub-Group	11/09/2023
4. Outstanding actions from Adult C Action Plan to be moved to the Strategic Plan	AM	13/09/2023

Agenda Item 6	QAF Assurance Reports	Presenter: Victoria Wilson
<p>Victoria Wilson presented RCBC's QAF Assurance Report, a copy of which was circulated with the agenda. Recommendations were made against the following areas:</p> <p><i>Standard 2 - Safeguarding Practice is safe, effective and person centred</i> RCBC are developing a programme of practice audits and a workplan that will help to better evidence best practice in Safeguarding Adults going forward. The plans for implementing LPS have been paused and investment has gone into Mental Capacity Act training for the workforce.</p> <p><i>Standard 3 - Your organisation has a focus on the need for preventing abuse and neglect</i> RCBC are committed to supporting individuals with high risk behaviours and providing and evidencing coordinated support on a multi agency basis. The TATI approach is being reviewed to provide a more effective approach to risk management.</p> <p><i>Standard 7 - All staff and elected members (where appropriate) working within the organisation should receive appropriate training and work within an environment to enable them to competently respond to safeguarding concerns and meet the needs of adults at risk.</i> The induction policy, which does not currently include a requirement to complete Safeguarding training, is being reviewed. All new staff are required to attend a corporate induction which does include presentations on both adults and children's safeguarding. RCBC have identified an issue around being able to accurately combine training data for courses delivered by the Board and courses delivered in house. More work will be done in this area so that accurate data is available for the workforce.</p> <p>Two areas of best practice were identified:</p> <p><i>Standard 5 - Your organisation can assure the Board that the learning, recommendations and key findings from SARs and Other Reviews are effectively implemented within your organisation and disseminated to the appropriate staff.</i></p> <p><i>Standard 8 - Service Provision commissioned by partners meets the individual needs of adults who are most at risk of abuse or neglect.</i></p> <p>Good evidence was provided for both standards to achieve a green rating.</p> <p>VW concluded that the audit process had been beneficial in helping RCBC to identify both areas of best practice and areas for improvement. VW thanked members of the evaluation group and Angela Storm for their assistance with the process.</p> <p>DB thanked RCBC for their participation in the process and noted that the process plays a key part in providing assurance to the Board.</p>		

Agenda Item 7	South Tees Hospitals NHS Foundation Trust CQC Report	Presenter: Lindsay Britton-Robertson
<p>A copy of the CQC Report was shared with the agenda for information. Lindsay Britton-Robertson (LBR) provided a presentation summarising the key points from the report:</p> <ul style="list-style-type: none"> • In 2019 South Tees Hospitals NHS Foundation Trust (STHFT) received a Care Quality Commission (CQC) inspection rating of Requires Improvement. A number of amber areas were identified across the organisation, particularly in acute services. • Following an inspection in 2023 STHFT have now received a rating a Good from CQC, one of only a small number of acute trusts in mainland UK who have moved from a Requires Improvement rating to a Good rating in the four year period since the start of COVID. • CQC noted that significant improvements have been made to the quality of services provided to patients. 		

- Areas of outstanding practice were identified around the culture of the organisation and compassionate leadership. The Trust have developed a leadership improvement and safety academy (LISA) which includes human factors, civility training, education and support. There is also an initiative around trying to keep people at home for their care rather than admitting them to hospital.
- Some regulatory areas for improvement were identified alongside a number of 'should dos'. In relation to Safeguarding the 'must do' actions were around compliance with safeguarding training, recording of Mental Capacity Assessments (MCA) and storage of hazardous to health substances. Work is being done to provide more robust training data and targeted work is being done with new doctors entering the organisation. MCA has been highlighted as a key area for training, and the Trust are looking to separate this from the main Safeguarding training module to give it more focus. The Trust are also looking at an electronic record system containing MCA templates for the rerecording of best interest decisions and capacity, which will ensure that staff complete these before they can move on in the patient assessment process.
- In relation to recruitment there is a positive initiative which includes a volunteer programme to provide work experience within the organisation.

ED noted that the report suggested working more collaboratively with Mental Health Services. STHFT have been working with TEWV Site Liaison Officers to strengthen relationships, a new Mental Health Strategy is in the process of being written and STHFT are looking to combine their Mental Health and MCA Steering Groups to provide improved governance within the organisation. North Tees and Hartlepool NHS Foundation Trust have recently launched a new Mental Health Strategy. Janet Alderton suggested that there would be benefit in making sure that the two strategies are aligned as TEWV are a common partner in both.

DB thanked LBR for the update, stressing the importance of hearing the updates of inspection findings. The themes around MCA and training have been echoed in some of the previous agenda items so it is positive to see that these have been identified and that work is progressing in these areas. DB noted that Board have seen improved engagement from STHFT, showing a commitment to Adult Safeguarding. DB passed on thanks to all involved in achieving the improved rating, highlighting the significance of this in the current climate.

Action Points	Action Owner	Deadline
1. STHFT and NTHFT Mental Health Strategies to be aligned	LBR / ED	13/09/2023

Agenda Item 8	Any Other Business	Presenter: All
No items raised.		

Next Meeting Date: **Wednesday 13th September 2023**
 Time: **9.30am – 12pm**
 Venue: **Microsoft Teams**

Minutes approved by Independent Chair:



Date: 23/06/2023

Appendix 1 - Attendance Matrix								
The table below reflects named members of the TSAB, although deputies have been shaded.								
Company	16/02/2023	07/03/2023	19/04/2023	14/06/2023	13/09/2023	11/10/2023	13/12/2023	4
Catalyst Stockton / Hartlepower	2	1	1	1	0	0	0	100%
ICB	2	2	3	1	0	0	0	100%
Cleveland Fire Brigade	1	0	1	1	0	0	0	75%
Cleveland Police	1	1	2	1	0	0	0	100%
CQC Board Member (Mlbro, Redcar, Stockton) (committed to attend 2 meetings per year)	0	0	0	0	0	0	0	0%
CQC Board Member (Hartlepool)	0	0	0	0	0	0	0	0%
Durham Tees Valley CRC	0	0	0	0	0	0	0	0%
DWP	0	1	1	0	0	0	0	50%
Hartlepool and Stockton Safeguarding Children Partnership	0	0	0	0	0	0	0	0%
Hartlepool Borough Council	2	2	3	2	0	0	0	100%
HBC Lead Member	0	1	1	1	0	0	0	75%
Healthwatch Hartlepool	0	0	1	1	0	0	0	50%
Healthwatch South Tees	1	0	0	1	0	0	0	50%
Healthwatch Stockton	1	1	1	0	0	0	0	75%
HMP Holme House Prison	1	0	1	1	0	0	0	75%
Middlesbrough Borough Council	1	1	2	1	0	0	0	100%
MBC Lead Member	1	1	1	0	0	0	0	75%
Middlesbrough VDA / Redcar & Cleveland VDA	2	0	0	0	0	0	0	25%
National Probation Service Cleveland	1	0	0	0	0	0	0	25%
North East Ambulance Service (attend for specific agenda items only)	0	0	0	0	0	0	0	0%
North Tees & Hartlepool NHS Foundation Trust	1	1	1	1	0	0	0	100%
Public Health	0	1	0	1	0	0	0	50%
Office of Police & Crime Commissioner (committed to 2 meetings per year)	1	1	0	1	0	0	0	75%
Redcar & Cleveland Borough Council	1	1	1	2	0	0	0	100%
RCBC Lead Member	0	1	1	1	0	0	0	75%
Stockton on Tees Borough Council	1	1	2	1	0	0	0	100%
SBC Lead Member	0	1	1	0	0	0	0	50%
South Tees Hospitals NHS Foundation Trust	1	1	1	1	0	0	0	100%
South Tees Safeguarding Children Partnership	0	0	1	0	0	0	0	25%
Teesside University	0	0	0	0	0	0	0	0%
Tees Esk & Wear Valleys NHS Foundation Trust	1	1	1	1	0	0	0	100%
Thirteen Housing	1	1	0	1	0	0	0	75%
TSAB Independent Chair	1	1	1	1	0	0	0	100%
TSAB Business Unit	5	6	7	6	0	0	0	100%