

## CONSULTATION RESULTS APPENDIX 3

We have received requests from the trade to review the Private Hire & Hackney Carriage Licensing Policy and review Hackney Carriage vehicle tariffs, and we want your views on the proposed changes.

The policy was last reviewed in 2022 following a full public consultation which included all members of the trade.

A full copy of our current policy can be found at: [www.stockton.gov.uk/article/1514/Introduction](http://www.stockton.gov.uk/article/1514/Introduction)

### Report Settings Summary

Event	<b>Taxi and Private Hire Licensing Policy and Tariff Consultation</b>
Total Responses	<b>105</b>
Total Respondents	<b>1</b>
Questions	<b>All</b>
Filter	<i>(none)</i>
Pivot	<i>(none)</i>
Document Name	
Created on	2023-07-24 08:05:33
Created by	Emel Bagdatlioglu

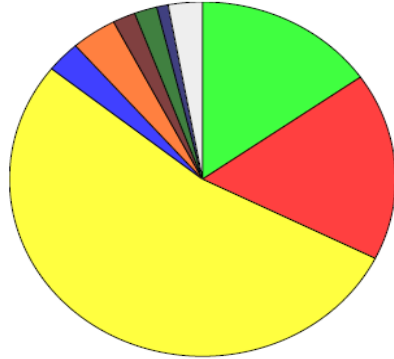
Table 4

### Question 1

**About you are you responding as a:**

Question responses: **102 (97.14%)**

About you are you responding as a:



	% Total	% Answer	Count
Licensed private hire driver	15.24%	15.69%	16
Licensed hackney carriage driver	17.14%	17.65%	18
Licensed combined driver	53.33%	54.90%	56
Licensing private hire operator	2.86%	2.94%	3
Licensed hackney carriage vehicle proprietor	3.81%	3.92%	4
Licensed private hire vehicle proprietor	1.90%	1.96%	2
Member of the public	1.90%	1.96%	2
Interested party please specify	0.95%	0.98%	1
Other please specify	0.00%	0.00%	0
[No Response]	2.86%	--	3
<b>Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>105</b>

**Table .2**

**Table .1**

If selected interested party or other, please specify

Question responses: 2 (1.90%)

If selected interested party or other, please specify

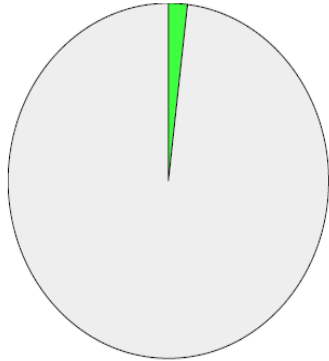


Table .1

	% Total	% Answer	Count
[Responses]	1.90%	100.00%	2
[No Response]	98.10%	--	103
Total	100.00%	100.00%	105

Table .2

Interested party please specify	Hackney driver need to have a taxi rank near to shopping area as our elderly customers use us as we are at the bottom the high street, also need big signs to specify were the ranks are
Interested party please specify	SBC Licensing

### Question 3 - Tariff 1

<p><b>Current Tariff 1</b>                  Standard Fares (except for such periods as fall within Tariff 2 and Tariff 3)  <b>£3.00 First half mile or part</b>  <b>10p Each following 120 yards or part</b></p>
<p><b>Proposed Tariff 1</b>                  Standard Fares (except for such periods as fall within Tariff 2, 3 and 4)  <b>£3.50 First half mile or part</b>  <b>10p Each following 120 yards or part.</b></p>

Do you..

Question responses: 99 (94.29%)

Do you:

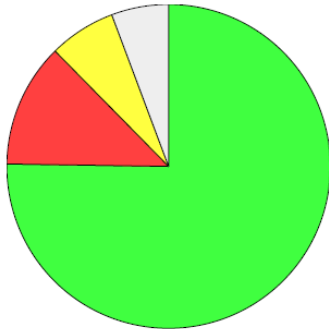


Table .1

	% Total	% Answer	Count
Agree with the proposed wording	75.24%	79.80%	79
Disagree with the proposed wording	12.38%	13.13%	13
Neither Agree or Disagree	6.67%	7.07%	7
[No Response]	5.71%	--	6
Total	100.00%	100.00%	105

Table .2

	Agree with proposed wording	Disagree with proposed wording	Neither agree or disagree
Combined driver	45	9	0
Hackney carriage driver	17	1	0
Private hire driver	8	2	3

Tell us why

Question responses: 26 (24.76%)

Tell us why

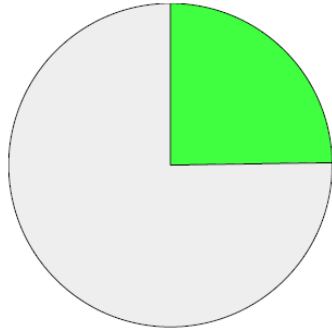


Table .1

	% Total	% Answer	Count
[Responses]	24.76%	100.00%	26
[No Response]	75.24%	--	79
Total	100.00%	100.00%	105

Table .2

About you are you responding as a:	Do you.. - Do you: Tariff 1	Tell us why
Licensed combined driver	Agree with the proposed wording	Â£3.30
Licensed combined driver	Agree with the proposed wording	I agree because majority of customers from the ranks donâ€™t go very far and after waiting for over an hour sometimes even 2 hours to get a customer itâ€™s fair we get a little bit more. Private hire companyâ€™s minimum charge is Â£4 as soon as you get in a car. So I think we are still being fair to the public by being 50p less
Licensed combined driver	Agree with the proposed wording	I agree because majority of customers from the ranks donâ€™t go very far and after waiting for over an hour sometimes even 2 hours to get a customer itâ€™s fair we get a little bit more. Private hire companyâ€™s minimum charge is Â£4 as soon as you get in a car. So I think we are still being fair to the public by being 50p less

Licensed combined driver	Agree with the proposed wording	I agree because majority of customers from the ranks don't go very far and after waiting for over an hour sometimes even 2 hours to get a customer it's fair we get a little bit more. Private hire company's minimum charge is £4 as soon as you get in a car. So I think we are still being fair to the public by being 50p less
Licensed combined driver	Disagree with the proposed wording	The 120yards should be increased inline with inflation. Fuel costs, tyre costs, maintenance have all gone up. Maybe this should be 10p per 100 yards.
Licensed combined driver	Disagree with the proposed wording	I think the starting tariff should be £4.00 and 15p each following. Especially when you consider the cost of fuel and cost of living.
Licensed combined driver	Disagree with the proposed wording	Proposed tariff should be £3.50 first half of mile or part 10p each following 100 yards or part Where as tariff two should be change the yards As you know stockton hackney is still cheapest in the country
Licensed combined driver	Agree with the proposed wording	I agree with the increase giving the costs associated with operating a taxi service in the current climate.
Licensed combined driver	Disagree with the proposed wording	I think the price increase is too high at the moment and will push customers away from Hackney to private hire.
Licensed combined driver	Disagree with the proposed wording	Currently prices are on a par with private hires this proposal will decimate rank work
Licensed combined driver	Disagree with the proposed wording	The trade has had an increase in the last year and to increase this tariff we deter a lot of day time economy public using HC vehicles on the rank as 60% of day time trade is elderly - oap and disabled groups that use HC vehicles on ranks, as it is a safer way for them to travel to reduce certain discrimination against them by certain individuals on public transport = Buses
Licensed combined driver	Agree with the proposed wording	Companies are charging minimum £4 so it's on fair if hackneys can charge £3.50
Licensed combined driver	Disagree with the proposed wording	I think the price increase is too high at the moment and will push customers away from Hackney to private hire.

Licensed combined driver	Disagree with the proposed wording	Currently prices are on a par with private hires this proposal will decimate rank work
Licensed hackney carriage driver	Disagree with the proposed wording	The fares are set as a very fair standard as of now and no increase necessary
Licensed hackney carriage driver	Agree with the proposed wording	Fares are too cheap for the cost of fuel and the price of replacement vehicles.
Licensed hackney carriage driver	Agree with the proposed wording	Sometimes you are sat on the rank for 45 minutes and somebody comes to go round the corner which means you have just worked an hour for Â£3.00 which is not right
Licensed hackney carriage driver	Agree with the proposed wording	My worry is that private hire firms will jump on this increase as a opportunity to keep their prices the same as they are now and put the hackney ranks out of business
Licensed hackney carriage vehicle proprietor	Agree with the proposed wording	this needs to be higher due to increased fuel and parts/ maintenance costs
Licensed private hire driver	Disagree with the proposed wording	Should be: Â£3.50 First half mile or part 15p Each following 120 yards or part.
Licensed private hire driver	Agree with the proposed wording	Fuel3 price went up spare parts tyres ita expensive
Licensed private hire driver	Disagree with the proposed wording	Don't know if your asking if I agree with just the wording or the proposed hike in fare. Is the extra 50p a done deal? I think that as fuel prices are coming down but the cost of living isn't I disagree at the minute to a proposed hike.
Licensing private hire operator	Neither Agree or Disagree	Not hackney so cannot agree to disagree . The higher the price goes up the less customers they will get.
Licensing private hire operator	Neither Agree or Disagree	I am a private hire operator and as such the more they charge the more customers will come to us
Member of the public	Neither Agree or Disagree	It will discourage people to get a taxi however it is good for the driver as they will make more money.
Member of the public	Disagree with the proposed wording	Price is high enough

### Question 3 - Tariff 2

<p><b>Current Tariff 2</b>                  Fares between 22:00 – 06:00 all day on statutory Bank Holidays  <b>£3.50 First half mile or part</b>  <b>15p Each following 120 yards or part</b></p>
<p><b>Proposed Tariff 2</b>                  From 22:00 to 06:00 everyday                  and from 18:00 the day before until 06:00 the day after all public holidays  <b>£3.80 First half mile or part</b>  <b>15p Each following 120 yards or part</b></p>

Do you..

Question responses: 99 (94.29%)

Do you:

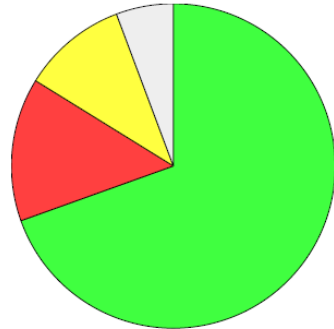


Table .1

	% Total	% Answer	Count
Agree with the proposed wording	69.52%	73.74%	73
Disagree with the proposed wording	14.29%	15.15%	15
Neither Agree or Disagree	10.48%	11.11%	11
[No Response]	5.71%	--	6
Total	100.00%	100.00%	105

Table .2

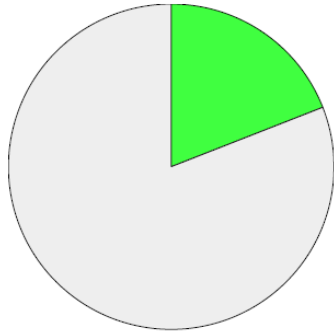
	Agree with proposed wording – 73%	Disagree with proposed wording – 15%	Neither agree or disagree – 11%
Combined driver	42	11	1
Hackney carriage driver	14	2	1
Private hire driver	10	1	4



Tell us why

Question responses: 20 (19.05%)

Tell us why



	% Total	% Answer	Count
[Responses]	19.05%	100.00%	20
[No Response]	80.95%	--	85
Total	100.00%	100.00%	105

Table .2

Table .1

About you are you responding as a:	Do you.. - Do you: Tariff 2	Tell us why
Licensed combined driver	Agree with the proposed wording	The drivers who work unsociable hours to make sure people get home safe deserve more money
Licensed combined driver	Agree with the proposed wording	The drivers who work unsociable hours to make sure people get home safe deserve more money
Licensed combined driver	Agree with the proposed wording	The drivers who work unsociable hours to make sure people get home safe deserve more money
Licensed combined driver	Disagree with the proposed wording	Needs to be higher for the per yard part
Licensed combined driver	Disagree with the proposed wording	Again this should increase as well.
Licensed combined driver	Disagree with the proposed wording	In my opinion Tariff2 should start with Â£4 and rest remain same.
Licensed combined driver	Disagree with the proposed wording	Its should be Â£4 first half or part and 15 p each 100 yards or parts

Licensed combined driver	Disagree with the proposed wording	Middlesbrough council Tariff 2 for HCV's is Â£4.20, why cant we have it at Â£4 ?
Licensed combined driver	Disagree with the proposed wording	Again I think the increase is to high at this time.
Licensed combined driver	Disagree with the proposed wording	This should never have been moved from midnight I would counter propose this was restored
Licensed combined driver	Disagree with the proposed wording	I am happy with the new proposed times changes proposed but not the increase in tariff price HC increase in price will deter public to use HC vehicles especially on night time economy and they will more likely book private hire vehicles
Licensed combined driver	Agree with the proposed wording	The drivers who are willing to work unsociable hours should get a little more
Licensed combined driver	Disagree with the proposed wording	Again I think the increase is to high at this time.
Licensed combined driver	Disagree with the proposed wording	This should never have been moved from midnight I would counter propose this was restored
Licensed hackney carriage driver	Disagree with the proposed wording	Any increase will kill the trade
Licensed hackney carriage driver	Agree with the proposed wording	Fares are too cheap as it stands.
Licensed hackney carriage vehicle proprietor	Agree with the proposed wording	this needs to be higher due to increased fuel and parts/ maintenance costs. the proposed tariff time needs to start at 18:00 every day to encourage more drivers to work on ranks
Licensed private hire driver	Disagree with the proposed wording	Should be Â£4.00 First half mile or part 20p Each following 120 yards or part.
Licensing private hire operator	Neither Agree or Disagree	I am a private hire operator and as such the more they charge the more customers will come to us
Member of the public	Disagree with the proposed wording	Price is high enough

### Question 4 - Tariff 3

<p><b>Current Tariff 3</b>                  At all times when 5 or more passengers  <b>£4.00 First half mile or part</b>  <b>20p Each following 130 yards or part</b></p>
<p><b>Proposed Tariff 3</b>                  At all times when 5 or more passengers (except for such periods that fall within tariff 4)  <b>£4.50 First half mile or part</b>  <b>20p Each following 130 yards or part</b></p>

Do you..

Question responses: 98 (93.33%)

Do you:

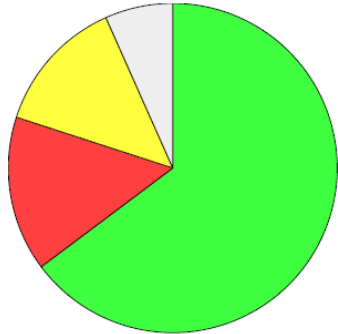


Table .1

	% Total	% Answer	Count
Agree with the proposed wording	64.76%	69.39%	68
Disagree with the proposed wording	15.24%	16.33%	16
Neither Agree or Disagree	13.33%	14.29%	14
[No Response]	6.67%	--	7
<b>Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>105</b>

Table .2

	Agree with proposed wording	Disagree with proposed wording	Neither agree or disagree
Combined driver	37	10	7
Hackney carriage driver	11	4	1
Private hire driver	11	1	2

Tell us why

Question responses: 17 (16.19%)

Tell us why

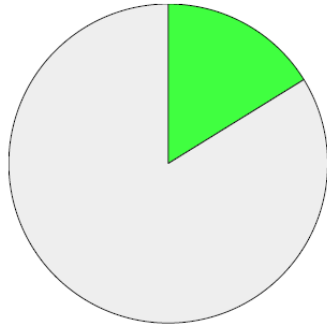


Table .1

	% Total	% Answer	Count
[Responses]	16.19%	100.00%	17
[No Response]	83.81%	--	88
<b>Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>105</b>

Table .2

About you are you responding as a:	Do you.. - Do you: Tariff 3	Tell us why
Licensed combined driver	Neither Agree or Disagree	Doesn't concern me
Licensed combined driver	Neither Agree or Disagree	Doesn't concern me
Licensed combined driver	Neither Agree or Disagree	Doesn't concern me
Licensed combined driver		Needs to higher on the per yard part
Licensed combined driver	Disagree with the proposed wording	It should be £4.50 And 20p each 100yards
Licensed combined driver	Agree with the proposed wording	I think this will be a great incentive for drivers with WAV's and 7 seater vehicles to work
Licensed combined driver	Disagree with the proposed wording	The rise is to high at this moment in time.
Licensed combined driver	Disagree with the proposed wording	Too many drivers are abusing tariff three after 10pm this needs changing back to the old format

Licensed combined driver	Disagree with the proposed wording	Disagree with any tariff increase of the above as a lot of disabled Groups use these vehicles and it is targeting vulnerable groups to charge extra for greed My proposal would be same tariff as normal up to 4 passengers and a Â£1 extra for each extra passenger Fare is Â£7:80 and there are six passengers in vehicle driver can only charge Â£2 extra Â£1 per passenger = Â£9:80
Licensed combined driver	Disagree with the proposed wording	The rise is to high at this moment in time.
Licensed combined driver	Disagree with the proposed wording	Too many drivers are abusing tariff three after 10pm this needs changing back to the old format
Licensed hackney carriage driver	Disagree with the proposed wording	No increase
Licensed hackney carriage driver	Disagree with the proposed wording	I know of some drivers in wav vehicles who are abusing tariff 3 so it shouldn't be there
Licensed hackney carriage driver	Disagree with the proposed wording	Tariff 3 should only be used over Bank Holidays, Christmas and New Year. It should not be used at any other time. In my experience when 5 or more passengers require a Taxi / Private Hire they ask for a fixed price.
Licensed private hire driver	Disagree with the proposed wording	Should be Â£5.00 First half mile or part 20p Each following 120 yards or part.
Licensing private hire operator	Neither Agree or Disagree	I am a private hire operator and as such the more they charge the more customers will come to us
Member of the public	Disagree with the proposed wording	Price is high while times are hard

### Question 5 - Tariff 4

**Current Wording: none**

**Proposed Tariff 4**

From 22:00 to 06:00 everyday  
and from 18:00 the day before until 06:00 the day after all public holidays when 5 or more passengers

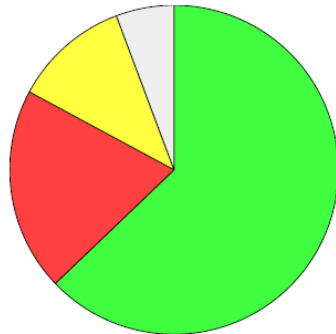
**£4.80 First half mile or part**

**25p Each following 130 yards or part**

Do you..

Question responses: **99 (94.29%)**

Do you:



	% Total	% Answer	Count
Agree with the proposed wording	62.86%	66.67%	66
Disagree with the proposed wording	20.00%	21.21%	21
Neither Agree or Disagree	11.43%	12.12%	12
[No Response]	5.71%	--	6
Total	100.00%	100.00%	105

Table .2

Table .1

	Agree with proposed wording	Disagree with proposed wording	Neither agree or disagree
Combined driver	37	11	6
Hackney carriage driver	11	6	0
Private hire driver	10	1	3

Tell us why

Tell us why

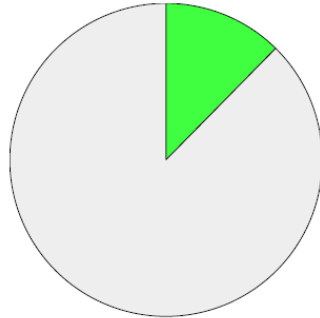


Table .1

Question responses: 13 (12.38%)

	% Total	% Answer	Count
[Responses]	12.38%	100.00%	13
[No Response]	87.62%	--	92
Total	100.00%	100.00%	105

Table .2

About you are you responding as a:	Do you.. - Do you: Tariff 4	Tell us why
Licensed combined driver	Disagree with the proposed wording	Need to be higher for per yard part
Licensed combined driver	Agree with the proposed wording	I think this will be a great incentive for drivers with WAV's and 7 seater vehicles to work busy periods on weekends and bank holidays.
Licensed combined driver	Disagree with the proposed wording	The price is to high at the moment
Licensed combined driver	Disagree with the proposed wording	Disagree with tariff increase all vehicles have had a increase in the last year Tariff should stay as normal and whatever the meter price reads at the end of the journey driver can only charge Â£1 extra per extra passenger exceeding the 4 passengers allowance
Licensed combined driver	Disagree with the proposed wording	The price is to high at the moment

Licensed hackney carriage driver	Disagree with the proposed wording	No increase
Licensed hackney carriage driver	Disagree with the proposed wording	Because drivers are abusing tariff 3 so it will be even worse with tariff 4
Licensed hackney carriage driver	Disagree with the proposed wording	There is no need for another Tariff. Tariff 3 was always for Bank holidays ETC In my experience when 5 or more passengers require a Taxi / Private Hire they ask for a fixed price.
Licensed hackney carriage vehicle proprietor	Disagree with the proposed wording	Far too expensive
Licensed hackney carriage vehicle proprietor	Disagree with the proposed wording	this tariff change is bias to a small population of the fleet. All tariff regardless of passenger count should be equal. This is the benefit to the customer who may take advantage of the seat count at the same price
Licensed private hire driver	Disagree with the proposed wording	Should be: Â£5.50 First half mile or part 30p Each following 120 yards or part.
Licensing private hire operator	Neither Agree or Disagree	I am a private hire operator and as such the more they charge the more customers will come to us
Member of the public	Disagree with the proposed wording	Price is to high



## Question 6

Please use this area to make any comments and make any further suggestions to the policy review

Question responses: 36 (34.29%)

Please use this area to make any comments and make any further suggestions to the policy review

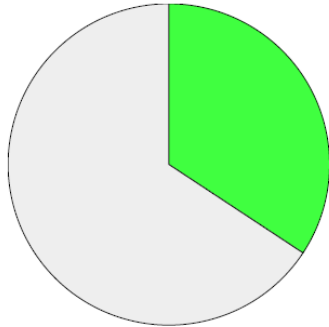


Table .1

	% Total	% Answer	Count
[Responses]	34.29%	100.00%	36
[No Response]	65.71%	--	69
Total	100.00%	100.00%	105

Table .2

About you are you responding as a:	Please use this area to make any comments and make any further suggestions to the policy review
Interested party please specify	Taking out the roof sign size specification Taking out fire extinguishers
Licensed combined driver	Hackney plates needs to stop as the current drivers are not making a living. The ranks are full of taxis but not many customers.
Licensed combined driver	I agree with the Tarrif proposal suggestion, also I would like for you guys to review allowing taxis to use bus lanes in the Stockton on tees area, as this will make the journey for driver and customer more quicker and will even save customer some costs taking the shorter routes if we are allowed through bus lanes. Thanks
Licensed combined driver	Hackney plates needs to stop as the current drivers are not making a living. The ranks are full of taxis but not many customers.
Licensed combined driver	Hackney plates needs to stop as the current drivers are not making a living. The ranks are full of taxis but not many customers.
Licensed combined driver	Please consider taxis to be allowed to use bus lanes in the area

Licensed combined driver	I agree with the Tarrif proposal suggestion, also I would like for you guys to review allowing taxis to use bus lanes in the Stockton on tees area, as this will make the journey for driver and customer more quicker and will even save customer some costs taking the shorter routes if we are allowed through bus lanes. Thanks
Licensed combined driver	We've been suffering for years, people are expecting price rises currently, let's use this time to make it fair and profitable to be a taxi driver again, otherwise you're going to see less people joining the profession.
Licensed combined driver	The council should not stop taking new applications for hackney carriage vehicle licences for saloon cars. Â Because once the council stops taking new applications for hackney carriage vehicles, Then the hackney plate vehicle owners will increase 2k to 3kÂ their hackney vehicle price just for the sake of the plate. It is very hard for the new licence holders to buy a hackney vehicle for work.Â
Licensed combined driver	I am for the new policy suggestion
Licensed combined driver	Please do some nationally statistics checks for hackney carriage tariff we are still very cheap taxi in the country While our expenses are same as all driver have in the country
Licensed combined driver	
Licensed combined driver	
Licensed combined driver	
Licensed combined driver	I think you need to look at neighboring councils and think about it carefully before proposing a change to the current HCV tariff.
Licensed combined driver	The trade is just surviving and customers will struggle to pay the higher price. This will lose trade over time.
Licensed combined driver	Currently the aforementioned proposals are submitted by a minority within the hcda which has only a third at best of overall members so does not represent the trade as a whole and the desire by the council to deal with this minority is baffling when they hold contact details for all licensed drivers this information should be shared via trade times rather than thru hcda contacts

Licensed combined driver	Stop all saloon hackney plates with immediate effect as there is no rank spaces available both daytime and night time economy No increase in any tariffs proposed as it will effect the HC trade with PH operator prices have been reduced to fall in to meet with petrol prices reduction Cost of living crisis will hit taxi trade hard as well as the interest rate increase and to increase any tariffs at this point could affect the trade severely Also the increase in tariffs we also affect the most vulnerable groups that rely on this trade to get home safely door to door these are the elderly - oap - disabled people and disability groups Trade members should also be allowed a trade representative to support them in any appointments or interviews with licensing, as questions can be misinterpreted or misleading and the driver may misunderstand the line of questioning and this could affect his badge and employment Point to consider it is hard for these drivers to have a legal representative with the costs on their earnings and this is why a trade representative is important for them - trust issues We have no quarrels with the interpreter also being present in the interview should the council seek they need one present at the time
Licensed combined driver	There isn't enough work for the current hackney drivers on the ranks. The free issue of hackneys plates should stop ASAP
Licensed combined driver	The trade is just surviving and customers will struggle to pay the higher price. This will lose trade over time.
Licensed combined driver	Currently the aforementioned proposals are submitted by a minority within the hcda which has only a third at best of overall members so does not represent the trade as a whole and the desire by the council to deal with this minority is baffling when they hold contact details for all licensed drivers this information should be shared via trade times rather than thru hcda contacts
Licensed combined driver	I am agreeing with proposed policies thanks
Licensed combined driver	Im agreeing with purpose
Licensed hackney carriage driver	We should encourage more wheelchair vehicles by giving them good schools runs its middlesbrough vehicles doing our jobs
Licensed hackney carriage driver	Please consider the future of the trade as any changes will be damaging
Licensed hackney carriage driver	Our fares are too cheap, the cost of fuel puts a big impact on our wages. And replacement vehicles are £20.000 upwards. You say you want more wheelchair access vehicles,hybrid or electric and at the cost of £30.000 - 50.000 its impossible on our low wages. Without helping with some kind of funding or loans its simply impossible. Same applies for replacement cars. Most drivers are still paying finance when the cars hit the age limit to be removed. Upper age limit should be removed on all cars. if The taxi test determine them fit for purpose then they should be allowed to remain. If nothing is changed then stockton on tees will remain covered with Wolverhampton plated cars as it is now with them having way less rules regarding age. Euro 5 or 6 should be used instead of an upper age. Graeme swinburne hcv 1471.

Licensed hackney carriage driver	I think all private hire firms should have a minimum set rate, minimum fare Â£4, this way hackneys on the ranks will not be worries too much about losing regular customers from the ranks to private hire firms
Licensed hackney carriage driver	Add 50p tariff 1 only. Stop issue more hackney plates not enough Ranks for taxis.
Licensed hackney carriage driver	The Taxi rank in Stockton high street should be increased to hold more hackney Cars. The taxi rank outside the Arc should be enforced so less able passengers can get home easier. should make the Taxi Tariffs simple for customers to understand. The fees for all aspects of licensing and renewals be reviewed comparable to other local authorities. Published accounts and breakdown on how each service costs.
Licensed private hire driver	I would like a policy to prioritise sitting of passengers in the back seats as a Health@Safety precaution. Many passengers like to sit in the front passenger seat, particularly the elderly passengers, who are precisely the problem. Elderly people like to talk and as they don't have all their front teeth, while they talk sat in the front passenger seat; they spray saliva through their teeth on the driver's left arm. This was particularly repugnant to tolerate in the times of COVID-19. And it also feels repugnant when picking up patients from the hospitals and they want to sit in the front.
Licensed private hire driver	I don't understand the WAV hackney policy. It seems like new applicants must have a WAV to be considered, but existing plate holders can replace like for like. This seems unfair to new applicants and also doesn't make any sense if the aim is to get morr WAVs. WAVs are typically more expensive to buy, more expensive to maintain, not as pleasant to ride in, may have compromised passenger and/or luggage space and have an extremely limited choice of vehicle. New applicants are therefore put at an immediate disadvantage to existing plate holders. It's not like WAV work is even more lucrative - it's less lucratve due to the time involved and more strenuous. For fairness and maximum inclusivity all hackneys should be made to be WAVs
Licensed private hire driver	Taxi operators and dispacers to Raisist against drivers Dispacers not licensed or under age
Licensed private hire driver	The wording needs to be straight forward and easy to understand .The problem sometimes is the wording is over complicated and difficult to understand .
Licensed private hire vehicle proprietor	I would suggest the Licensing Team to pay more attention to the cars used to transport passengers in terms of their safety, as well as their maintenance in good conditions. As we know together, there are vehicles do not meet these conditions but continue to run on the streets, even endangering the safety of passengers and when it comes about a new model that needs to be licensed, the Council does not take into account all aspects.
Licensing private hire operator	You need to update the private hire licensing policy in relation to seat sizes of the rear seats. Which is more paramount safety of comfort ?

Licensing private hire operator	<p>The policy as a whole needs a complete review. The policy at present is old and archaic and needs to be updated to present times. I have a vehicle that is 5 STAR EURO ENCAP Rated for 5 people travelling within. Euro ENCAP is an independant, non profit, organisation which is widely recognised by the motor industry and road safety professionals as providing motorists with objective information on the crash safety of passenger cars. The 1-5 star rating helps consumers compare the safety potential of different models and is based on the assessment in four important areas, Adult Occupant Protection for the driver and the passengers, Child Occupant Protection, Vunerable Road User Protection and Safety Assist which evaluates driver assistance and occupant status (eg seat belt reminders and driver monitoring technologies. The Department of Transport considers that licensing authorities should take a pragmatic (dealing with things sensibly and realistically in a way that is based on practical rather than theoretical considerations). approach to licensing, taking account of the underlying objective of Licensing- SAFETY. Now thats the Department of Transport making the recommendation as a Best Practice Guidance For Licensing Authorities in England, EURO NCAP Speaks for itself in respect of safety. Every surrounding local council has already adopted to these best practices, apart from Stockton Borough Council. The vehicle is at present only licensed for 3 passengers when it has a 5 star Euro ENCAP Rating for 4 plus the driver. But because you have a old archaic policy that the rear seats must be 44cm for each passenger for comfort, all that the Department of Transport recommends, Euro NCAP 5 Star rating for safety for the passengers, cyclists and pedestrians and child occupant status. All seems to be very well ignored due to an old policy still in place. As i mentioned before the whole policy needs to be updated. Sean Dixon Infiniti Cars 07762981485</p>
Member of the public	Public struggling with high mortgages etc not the time to increase
	Need to have use off bus lanes,yu have increased the new taxis and we dont have any enough taxi space as u have increased the taxis in stockton on Tees
	No comment.