



Teeswide Safeguarding Adults Board

Meeting Date: **Wednesday 9th October 2024**

Time: **9.30am – 12.00pm**

Venue: **Microsoft Teams**

Minutes

Attendees

Name	Role	Representing
Janet Alderton	Assistant Director of Nursing & Patient Safety	North Tees and Hartlepool NHS Foundation Trust
Cllr Pauline Beall	Lead Member	Stockton-on-Tees Borough Council
Jane Bell	Administration Officer	TSAB Business Unit
Clare Beresford		Catalyst
Lee Brown	Area Manager	Cleveland Fire Brigade
Lindsay Britton-Robertson	Assistant Director of Safeguarding	South Tees Hospitals NHS Foundation Trust
Elaine Godwin	Admin Officer	TSAB Business Unit
Adrian Green	Independent Chair	Teeswide Safeguarding Adults Board
Jill Harrison	Director of Adult and Community Based Services	Hartlepool Borough Council
Neil Harrison	Head of Safeguarding & Specialist Services	Hartlepool Borough Council
Gina Hurwood	SAR Co-Ordinator	TSAB Business Unit
Molly Larkin	Deputy Director of Nursing Safeguarding	NHS North East and North Cumbria ICB
Amy Mahoney	Business Manager	TSAB Business Unit
Sam Midgley	Project Officer	TSAB Business Unit
Caroline McGlade	Detective Chief Superintendent	Cleveland Police
Ruth Musicka	Head of Access and Safeguarding	Middlesbrough Borough Council
Carolyn Nice	Director of Adults and Health	Stockton-on-Tees Borough Council
Bianca Porter	Service Manager – Social Work and Safeguarding	Redcar & Cleveland Borough Council
Elise Pout	Temporary Assistant Chief Executive	Office of Police & Crime Commissioner
John Rafferty	Compliance Business Partner - Safeguarding	Thirteen Group
Karen Rees	Independent Reviewer	402K Consultancy Limited
Carol Sansum	Admin Officer	TSAB Business Unit
Nikki Smith	Associate Director of Safeguarding	Tees, Esk and Wear Valleys NHS Foundation Trust
Angela Storm	Data Analysis and Performance Monitoring Officer	TSAB Business Unit
Gary Watson	Business Manager	South Tees Safeguarding Children Partnership
Kellie Woodley	North East Director	People First

Apologies

Name	Role	Representing
Richard Baker	Assistant Chief Constable	Cleveland Police
Angela Connor	Assistant Director Adult Social Care/PSW	Stockton-on-Tees Borough Council
Mayor Chris Cooke	Lead Member	Middlesbrough Borough Council

Rachelle Kipling	Temporary Assistant Chief Executive	Office of Police & Crime Commissioner
Alyson Longstaff	Advanced Customer Support Senior Leader	Durham Tees Valley Department for Work and Pensions
Kay Nicolson	CEO	A Way Out
Lucy Owens****	Chief Executive	Catalyst Stockton
Chris Piercy	Director of Nursing	North East and North Cumbria Integrated Care Board
Ann Powell	Head of Stockton & Hartlepool PDU	National Probation Service
Patrick Rice	Corporate Director of Adults and Communities	Redcar & Cleveland Borough Council
Erik Scollay	Director of Adult Social Care	Middlesbrough Borough Council
Jeanette Scott	Director of Nursing	North East and North Cumbria Integrated Care Board

Absent		
Name	Role	Representing
Cllr Gary Allen	Lead Member	Hartlepool Borough Council
Sarah Aspinall	Inspector	CQC (Middlesbrough, Stockton-on-Tees and Redcar & Cleveland)
Cllr Lisa Belshaw	Lead Member	Redcar and Cleveland Borough Council
Sarah Bowman-Abouna	Director of Public Health	Stockton-on-Tees Borough Council
Kati Cowley	Safer Custody and Equalities Hub Manager	HMP Holme House Prison
Elsbeth Devanney	Group Director of Nursing & Quality	TEWV
Natasha Douglas	Healthwatch Manager	Healthwatch Stockton
Mike Fleet	Principal Lecturer (Programmes) Department of Nursing & Midwifery	Teesside University
Mark Davis***	Chief Executive	Middlesbrough Voluntary Development Agency
Dean Johansen-Berg	Engagement & Events Officer	Healthwatch South Tees
Dr Hilary Lloyd	Chief Nurse	South Tees Hospitals NHS Foundation Trust
John Lovatt	Assistant Director	Hartlepool Borough Council
Michelle Monty	Inspector	CQC Hartlepool
Beverley Murphy	Chief Nurse	Tees, Esk and Wear Valleys NHS Foundation Trust
Peter Neal	CEO	Redcar and Cleveland Voluntary Development Agency
Cara Nimmo	Assistant Director for Adult Care Operations	Redcar & Cleveland Borough Council
Julian Penton****	Development Officer	Hartlepower
Iain Richardson	Head of Safer Prisons & Equality	HMP Holme House Prison
Karen Sheard	Deputy Chief Nurse	North Tees and Hartlepool NHS Foundation Trust
Leanne Stockton	Business Manager	Hartlepool & Stockton Safeguarding Children Partnership
Katie Tucker	Inspector	CQC Hartlepool
Stephen Thomas	Development Officer	Healthwatch Hartlepool

*Attends for specific agenda items only, ** Attends 2 times per year; ***Attends on behalf of MVDA, RCVA & Healthwatch South Tees, **** Attendance will be shared between Catalyst and Hartlepower

Copies: Chris Brown; Rebecca Duce; Caroline Gallilee; Emily Gibson; Suzanne Glass; Lorna Harrison; Nigel Hart; Kay McGowan; Suzanne Metcalfe; Judith Oliver; Laura Poppleton; Angela Pringle, Mike Sharman; Karen Sproston; Rachael Surtees; Lyndsay Waddington

Agenda Item 1	Introductions and Apologies	Presenter: Chair
Independent Chair, Adrian Green (AG), welcomed members to the October meeting. A number of apologies have been received and will be noted on the minutes.		

Agenda Item 2	Minutes from the meeting held on 11th September	Presenter: Chair
<p>The minutes from the meeting that took place on 11th September were agreed as a true and accurate record.</p> <p>Outstanding actions from the meeting were reviewed:</p> <p><i>1.1: Reminder to Helen Wilson (HW) regarding Safe Lives recommendations</i> - A reminder has been sent but a response has not yet been received. Caroline McGlade (CM) will follow this up. During the course of the meeting an update was provided to advise that the report had been emailed to the Business Unit on 12th September but does not appear to have been received. CM will ask HW to resend.</p> <p><i>2.2: Categorisation of Financial Abuse to be raised at the National Network</i> – Still pending</p> <p><i>4.1: Terminology used in reference to status to be check with SBC legal team</i> – Amy Mahoney (AM) has forwarded the request to the Legal Team but has not yet received a response. Carolyn Nice (CN) will follow this up with the team.</p> <p><i>6.1: Nominations to be submitted for the SAB Managers Network Awards</i> – Members are reminded that the deadline for nominations is 18th October. Nominations can be made for both individuals or teams and is an opportunity to provide recognition of good work.</p> <p><i>7.2: Members to review the meeting schedule for 2025-26 and contact the Business Unit if there are any issues</i> – No issues have been raised in relation to the schedule.</p> <p>AG thanked Angela Storm (AS) for her prompt action to resolve the query in relation to data mapping figures for East Cleveland.</p>		

Agenda Item 3	Susan SAR	Presenter: Karen Rees
<p>Karen Rees (KR), Independent Reviewer, attended the meeting to present the Susan SAR. A copy of the Overview Report was circulated with the agenda and KR advised members that the report has followed the usual process via the Governance Group. KR provided a presentation to focus on the learning from the review. The presentation provided a summary of the case and the methodology used, identified key episodes and provided feedback on the process. The presentation also provided details of meetings with family which have taken place over the phone rather than face to face at the request of family and noted areas of effective and good practice. KR advised that the Mental Health Trust have already implemented a number of changes in response to the incident, so these have not been included within the report. Learning is focused primarily on professional curiosity and the impact on Susan when she declined help and support, and the significance of Mental Health issues. The presentation concluded with a set of recommendations that have been approved by the agencies involved. A copy of the presentation will be circulated to members with the minutes.</p> <p>AG thanked KR for the presentation and the work that has gone into producing the report.</p> <p>Jill Harrison (JH) echoed these thanks on behalf of the SAR Sub-Group and reiterated that the Governance Group have met twice and that agencies have had the opportunity for single agency sign off and legal checks prior to the final version of the report that was shared on the agenda for approval. A Learning Briefing has been produced to reflect the report and the Business Unit are looking at the best</p>		

way to present and share the learning in an accessible format.

Members approved the report and the recommendations.

JH advised that family have not yet seen the final report, which will be shared following this meeting with the support of Karen Rees and Calum Titley. The draft report has also been shared with the coroner for information. Sensitive dates have been taken into account and the aim is to publish the report in early November. The SAR Sub-Group will link with the Communications team to prepare a press statement ahead of publication.

Action Points	Action Owner	Deadline
1. Copy of Susan SAR presentation to be circulated with the minutes	JB	23/10/2024

Agenda Item 4	Q1 24/25 Data Dashboard	Presenter: Angela Storm
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The link to access the report was circulated with the agenda. AS reminded members to contact her if they are unable to access the report, as they do need to be given permission to view this online.

AS provided a summary of the report.

Page 1 links the data to the Board's 4 key priorities for 2022-25.

Joint Working – Provides details of the Multi-Agency Audits that have taken place during the quarter, the number of cases that have been referred to the High Risk Adults Panel (HRAP) and the percentage of individuals satisfied with their outcome. AS advised that the figure in relation to outcomes can fluctuate as a result of cases that are still open.

People – Details the numbers accessing TSAB's training provision and the number of SAR notifications considered during the quarter.

Communication – Includes figures for the Board's social media reach, website views and the percentage of individuals asked about their desired outcomes. Sam Midgley (SM) added that although the figure for social media reach has increased compared to Q1 in the previous year this no longer includes figures for Twitter, as this information is now chargeable.

Services – Links to the QAF Process. Statutory Partners are taking part in the process this year and the first submission is now at the evaluation stage. This priority also includes the number of Care Providers subject to the Responding to and Addressing Serious Concerns (RASC) Protocol.

Page 2 displays data in relation to the 4 Performance Indicators (PI). All 4 are being achieved Teeswide. As from last year, the figures are now broken down by Local Authority (LA) area. Under PI 1 Hartlepool Borough Council (HBC) are rated amber. This figure is impacted by out of area placements with one provider within the Hartlepool area. Redcar & Cleveland Borough Council (RCBC) are not currently achieving PIs 3 and 4. AS will re-check the data in relation to these but highlighted to members that where cases remain open due to their complexity they will not be included within these figures. A note has been added to the dashboard to highlight this.

AG queried if the PI 1 figure for HBC was creating a false narrative and was not a true reflection of the performance and risk issues within HBC. JH advised that this is an ongoing challenge within HBC as the one provider is responsible for 20% of all Safeguarding activity. Whilst the service is not commissioned by HBC they do have statutory safeguarding responsibility. Host commissioning arrangements have been put in place to work with the provider. A significant number of concerns don't progress to S42 Enquiries which highlights an issue in relation to the appropriateness of reporting. HBC is also working with ICB and other partner organisations to better support the people placed with the provider. The provider has undergone a recent CQC inspection and have improved their overall rating from Requires Improvement to Good, but it is acknowledged that it may take some time for the improvements to show within the data. Members debated if there would be a benefit in removing the data relating to this provider for the HBC figures, recognising that this could be camouflaging other trends within the data. It was agreed that the figure should remain as it is to give a true reflection of activity in HBC, but that narrative should be added to show the figure without this provider for comparison. AS will liaise with HBC to see what can be added in relation to this.

Concerns & Section 42 Enquiries

There has been a slight decrease in the number of Concerns received when compared to the same quarter in the previous year. The same categories of abuse make up the top five but appear in a different order. Own Home remains the main location of risk. The largest proportion of Concerns were received from Care Homes followed by the 'Other' category. Further work is being done to break this category down further. Section 42 Enquiries have increased slightly with the top five categories of abuse remaining the same. Again, the data can be broken down by location and source of risk for each category. AS reminded members that Physical Abuse includes Incidents Between Residents and Medication Errors which impacts the figures from Care Homes.

Lee Brown queried if there was data available regarding the quality of concerns received from Cleveland Fire Brigade. AS will be working with Cleveland Fire Brigade to include data under the Multi-Agency section of the report, but this would not record the quality of Concerns received. AS will raise this with the Operational Leads to obtain feedback.

Kerry Woodley asked if Advocacy could be recorded as a category within the data. Work is being done to review the pick lists that are used within the dashboard but this is dependent upon the categories that each LA records against; with some having longer lists than others. AS will enquire if this is recorded by the LAs.

Lindsay Britton-Robertson queried if members felt there was an issue in relation to the underreporting of Sexual Harm and Sexual Violence, as this has been identified as an issue within Children's services. AS advised that figures are not high enough for it to feature in the top five, however when checked there were 31 Section 42 Enquiries in Q1 this year which was the same figure as Q1 the previous year; adding that cases could also be recorded under the Sexual Exploitation category. Sexual Exploitation was featured as a theme for a recent Multi-Agency Audit and there was some cross over between the two categories of abuse. The Adult Sexual Exploitation strategy will be completed shortly which should help to raise awareness. TSAB commissioned a roadshow in May in conjunction with the Children's partnerships and the OPCC on Child Sexual Exploitation which also featured the impact on adults. A number of professionals from across Tees attended, so this may have an impact on the figures going forward.

Molly Larkin (ML) advised that research is taking place in the Cumbria area to look at Sexual Abuse in older adults, who aren't typically recognised as a key demographic for this type of abuse. ML is happy to discuss further within Health and feedback if members feel there is further work to do in this area.

Q1 Comparison

Data is shown for Q1 2023/24 and Q1 2024/25 and included types of abuse, Location and Source of risk. The page is interactive so can be filtered by various categories. The data does not show any significant changes when compared to the same time period the previous year.

Trends

Data has now been added for the previous year, allowing us to start monitoring trends. This section will be expanded going forward but does not highlight any issues at this stage.

Mapping

The mapping sections allow the data to be viewed geographically. AS added that the issue relating to RCBC data was due to filters not working correctly, which has now been rectified.

AG thanked AS for the work that has gone into producing the dashboard.

Action Points	Action Owner	Deadline
1. Members to contact Angela Storm if they are unable to access the Q1 report	All	23/10/2024
2. Liaise with HBC to enquire and agree about what narrative can be added to the PI1 data next quarter	AS	11/12/2024
3. Quality of Concerns received from Cleveland Fire Brigade to be queried with Operational Leads at the next OLSG meeting.	AS	14/11/2024
4. Enquire if Advocacy is included in the pick lists for each LA	AS	20/12/2024

Agenda Item 5	Annual Report 2023-24 Final Draft	Presenter: Sam Midgley
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The draft report was shared with members for feedback at the September meeting and the final version was circulated with the agenda for approval.

SM advised that the report aims to highlight the work that has taken place by the Board, it's partners and Sub-Groups in line with the Strategic Plan. A number of changes have been made from the draft version:

- The Data pages have been updated
- Thirteen Housing have provided a partner contribution which is included on page 23
- Figures for Concerns and Section 42 Enquiries have been added on page 25
- Deprivation of Liberty Safeguards (DoLS) Application figures are included on page 26

There is still some DoLS data to be provided by Middlesbrough Borough Council (MBC). Once this is added SM will circulate the report again prior to publication in November.

Any final comments should be provided to the Business Unit by Friday 18th October. AG added that any changes at this stage should be minor in relation to grammar or spelling. SM will share a copy with SBC's media team to prepare a statement in preparation for any press interest.

The Annual Report was approved by members.

AG thanked SM, AS and the wider Business Unit for creating a visually clear and impactful report.

Action Points	Action Owner	Deadline
1. Final comments on the Annual Report to be provided to the Business Unit by Friday 18 th October	All	18/10/2024
2. Updated version of the Annual Report to be circulated to members once the MBC data has been added	SM	18/10/2024
3. Annual Report to be shared with media team prior to publication	SM	18/10/2024

Agenda Item 6	Strategic Plan Monitoring Framework – Mid Year Progress	Presenter: Angela Storm
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The Strategic Plan Monitoring Framework shows progress against the Strategic Plan at the mid-year point. The objectives have been RAG rated to show their status and the criteria for the ratings are included at the start of the document. At the mid-point, all actions are on track, with no areas of concern to highlight. Against each objective, evidence of achievement has been attached where possible, highlighting the amount of work that has been completed.

A copy of the Framework was circulated to members with the agenda. AS provided a summary of some of the key points:

- Objective 1.1 – A number of Multi-Agency Audits have taken place and the reports presented to Board. A HRAP summary report was presented to Board in June and will continue on a regular basis.
- Objective 1.2 – A considerable amount of work and interaction has taken place with Carers, the Voluntary Sector, Hartlepool Deaf Centre and Recovery Connections to produce a number of documents including guidance on Making services easier to engage in.
- Objective 1.3 & 1.4 – An update on the Adult Sexual Exploitation Strategy was provided at the June TSAB meeting. The Task & Finish Group continues to meet and aims to have this work completed by the end of this year.
- Objective 2.1 – Impact Assessments for managers have been introduced to provide assurance that learning from training is being used and embedded within the organisations that attend. TSAB, the OPCC and Safeguarding Children Partnerships across Tees commissioned a roadshow delivered by the Centre of Expertise on Child Sexual Abuse.

- Objective 3.1 – A full review of the Annual Survey has taken place for 2024-25. This has been shared with Stockton’s Lived Experience Forum for feedback and an easy read version has been created with the help of Inclusion North.
- Objective 4.5 – This objective has been rated green. A considerable amount of work has taken place with the Voluntary Sector which has resulted in a significant increase in training registrations from the sector. SM attended an Online coffee morning with Hartlepool Healthwatch to raise awareness about Safeguarding and to highlight the TSAB training and resources that are available. This does cross over with some of the other objectives in terms of joint working with wider partners.

AG thanked everyone who has contributed to the considerable amount of work that is evidenced within the framework and noted the value of having the Business Unit as a collaborated Board.

Agenda Item 7	Sub-Group and Task & Finish Group Update	Presenter: Sub-Group Chairs
<p>Sub-Group chairs provided updates from the meetings that have taken place since the Board last met in September.</p>		
<p>Communication & Engagement Sub-Group – Neil Harrison</p>		
<p>The Sub-Group met on Monday 7th October. Discussion took place around National Safeguarding Adults Week that will take place between 18th – 22nd November. The focus for the week set by the Ann Craft Trust is around Working Together. The task and finish group coordinating the activity for the week have met twice, with a final meeting scheduled for Wednesday 16th October. Activity already planned for the week includes articles in resident magazines, a radio advert on Hits Radio, pre-recorded interviews between independent chair Adrian Green and CVFM, the launch of two BSL safeguarding videos and a number of workshops covering Professional Curiosity, Autism and Suicidality and Financial Abuse and Scams will be delivered.</p>		
<p>The annual survey has undergone a thorough review involving members of the Lived Experience Forum and an easy read version of the survey has been produced by Inclusion North to ensure the annual survey is accessible. The Survey will be launched this week and will be open until 29th January 2025. Feedback from the Survey will support the development of the strategic plan 2025-28.</p>		
<p>A gap analysis on Safeguarding Champions has been conducted and as a result targeted promotion has taken place to increase representation across certain organisations.</p>		
<p>The Safe Place Scheme meeting took place on 25th September. Audits have taken place over the summer, with positive feedback received. LA areas have agreed to write a report summary of audit feedback and this will be presented at the December Board meeting. Work has also been undertaken with Independent Voices and Larchfield Community to support with the redevelopment of the Safe Place Scheme training video. This will be launched during National Safeguarding Adults Week.</p>		
<p>Learning, Training & Development Sub-Group – Amy Mahoney on behalf of Patrick Rice</p>		
<p>The Sub-Group met on 26th September. An update was provided on the migration of the e-learning system to a new platform which took place in April. This involved a considerable amount of work on the administration side to ensure the least impact for learners. The Sub-Group Workplan includes an action to prepare to commission e-learning provision from March 2025 onwards, when the existing contract comes to an end. Work has taken place to review feedback from learners and following a meeting with the Children’s Partnerships Business Managers it has been agreed to continue with Me-Learning as the provider. AM has met with SBC’s procurement team to progress this.</p>		
<p>The Training Budget has been updated to include the costs relating to the Child Sexual Exploitation event and is on track to be fully spent by the end of the year. An amount has been allocated for a joint learning event on Transitions which will take place in Quarter 4 in conjunction with the Children’s Partnerships.</p>		
<p>The format for the annual Training Needs Analysis was agreed and this will take place towards the end of this year.</p>		

Actions from SAR's relating to LTD were reviewed and members took away a number of actions in order to provide evidence for the action plans.

The Strategic MARAC Group have developed 2 e-learning packages: an overview for all professionals and a course for Single Point of Contact and MARAC representatives. Members agreed that they were happy for these to be hosted on the TSAB training page once they have been approved and published.

AG thanked the group for the relevant work that has taken place.

Safeguarding Adults Review Sub-Group – Jill Harrison

The SAR Sub-Group continues to be very busy and are currently monitoring 14 open cases. 2 cases have recently been closed due to the outcome of No Further Action under S44.

The SAR Sub-Group has met once since the last Board meeting to discuss a new SAR Notification. This case involves criminal proceedings and a Coroner investigation. A recommendation has been made to the Independent Chair and a SAR has been agreed. JH thanked Ruth Musicka who chaired this meeting on her behalf.

JH provided an update on cases:

Gordon - Independent Reviewer, Chris Hogben, has been commissioned to lead this review. This case has similar themes to the above case, so discussions are taking place around the possibility of completing a thematic review to look at both cases together.

Sadie Leigh - A discretionary SAR is in the early stages and the Sub-Group are currently in the process of recruiting an Independent Reviewer.

Jade - The SAR is in the very early stages with Mike Ward appointed as reviewer. The Terms of Reference have been agreed, single agency authors are currently writing their reports and a practitioners' workshop will take place in November. It is unknown at the moment when the report will come to Board as the timescales need to be flexible to ensure that Jade is consulted with throughout and the SAR is carried out in her best interests.

Molly - JH reminded members that the High Risk Adults Panel Survey is open until 18th October. The survey hopes to gain views of how the new HRAP process is working in practice and any improvements to consider. JH encouraged partners to complete this if they have not done so already. Despite several attempts it has not been possible to complete one of the actions linked to the Crown Prosecution Service and how they are implementing Operation Soteria into local practice. Members agreed that all options have been exhausted and the action has been marked as incomplete.

James – One of the actions to share a good news story within TSAB's newsletter about the substance misuse social worker in Redcar has not been possible so the action has been marked as incomplete.

Bernadette – A reminder that the Bernadette survey is open until 29th November to provide additional assurance and feedback on how learning has been embedded into practice. JH encouraged members to complete.

Colin – Concerns were raised regarding the LeDER process, which has recently undergone changes, and the timescales involved. The ICB were contacted in relation to this and have provided feedback on how this will progress. Members of the Business Unit recently attended a webinar hosted by North East and North Cumbria ICB to talk about a new centralised process. The recorded webinar and PowerPoint slides can be shared with members once available.

At the September meeting an update was provided to members regarding a care provider in Hartlepool that is not commissioned by the LA but where there are safeguarding concerns. This is being overseen by a regional oversight group and therefore was not subject to local RASC procedures. CQC have

recently reinspected the home which is now rated 'good' across all domains. NHS representatives are visiting daily for some complex individuals and providing independent oversight.

Joseph – The SAR was a Sunderland case with links to Stockton. The SAR has now been published and the SAR Sub-Group have reviewed and provided feedback on the action plan on how the learning will be addressed in Tees.

JH thanked Gina Hurwood (GH) for keeping an oversight of all cases, noting that the workload will need to be taken into consideration for next year's budget.

LBR highlighted the severity of two of the recent cases that have been considered in close succession to each other, noting that the vicarious trauma element of this will need to be recognised.

National SAR Analysis – TSAB Report

A copy of the report was circulated to members with the agenda. GH provided a summary of the key points:

The report covers 652 reviews completed from 136 SABs between 1 April 2019 – 31 March 2023. The North East completed 17 SARs which was the lowest compared to all other regions and 47% of those cases were TSAB SARs.

This TSAB report is separated into three sections looking at the quantitative data, the qualitative data and the conclusion and priorities from a Tees perspective. It has provided a good opportunity to reflect on the data we currently record and think about what we should record going forward; making sure it is for a clear purpose. The report was discussed at the last SAR Sub-Group meeting with a focus on the Considerations for TSAB column from page 5. The priorities set out by the national analysis are listed on the left-hand side and the Sub-Group looked at what is already ongoing to support those priorities and what could be done to further improve going forward. It is reassuring to see TSABs current approach is seen as good practice and how TSAB's current SARs and action plans pick up on themes highlighted within the analysis. If members are in agreement with the considerations for TSAB, the SAR Sub-Group and Business Unit can incorporate any actions into its ongoing work plan so that work can continue throughout the year. Discussions on how priorities are being taken forward at a regional and national level continue through the North East SAR Champions group and the National Business Managers Network.

AG advised that discussion has taken place at the National Chairs Group around CQC Board attendance. CQC had requested if they could limit attendance to one Board per region. The Group proposed an alternative suggestion that they attend the regional chairs meetings as this would then provide all Boards with the opportunity to pose any questions and to hear directly from CQC. Board members agreed with the option for CQC to attend the Regional Chairs meeting. AG added that the Business Managers have now also been invited to attend this meeting, which has provided a beneficial addition to the discussions.

Clarification is being sought in relation to timescales for SARs. Following discussion at the North East SAR Champions group a survey will be circulated via the National Business Managers Network to obtain feedback on when SABs deem the starting point to be. It was noted that the shortage of Independent Reviewers is impacting on timescales. On average it is taking 100 days to appoint a reviewer once a SAR has been agreed.

AG thanked GH for the report, noting that care should be taken around wording in relation to homelessness and rough sleeping and also to ensure that data is recorded for jointly commissioned SARs.

Operational Leads Sub-Group – Amy Mahoney

The Sub-Group have met once since the last Board meeting. The meeting included the Multi-Agency Audit by MBC on Sexual Exploitation and a themed discussion on the data. Power-Bi was discussed, and how the Leads are finding this to be a useful tool. Discussion took place around Financial Abuse

and Criminality. A number of cases were discussed and an action raised to liaise further with Cleveland Police in relation to these. It was noted that cases of Financial Abuse have increased so this may be something to explore further following the feedback from Cleveland Police.

The Unseen Care Sector Report and findings were reviewed in accordance with an action on the Sub-Group Workplan. The report shows a significant rise in cases involving abuse of workers in care settings. Although the numbers identified for Cleveland are low it was recognised that a preventative approach needs to be taken. A presentation by West Midlands SAB was shared with members and the QAF process has been strengthened to provide assurance on safe recruitment and DBS processes.

Actions from the JJ SAR in relation to out of area placements and guidance were discussed. The Sub-Group reviewed the Workplan and all actions are on track. The meeting provides the opportunity to discuss operational issues and areas of good practice. A number of examples were shared including a pilot scheme in SBC where an outreach community nurse is now working with those individuals who have health needs and find it difficult to engage with services. Details of guidance documents and training opportunities were shared with members.

AG noted that the figures for sponsored visas for migrant workers in the care sector and the health sector are high and remain something to be aware of. CN, as representative of the National Lead for Workforce, advised that a report is due out on 11th October which details the increase in international recruitment. In many instances this works well, but there have been high numbers of exploitation and challenge nationally, particularly in the South West area involving gangmasters and certain practices. JH added that although there have been no issues on Tees there have been some challenges further North. The North East ADASS have shared learning from related work to develop guidance and regional protocols.

Links to the Professional Curiosity Briefing and Professional Challenge Briefing were shared via the agenda. The topics were originally combined within one document but following the Susan SAR it was agreed to split them in order to make them more comprehensive. The Briefings have been shared with OLSG members and are now for final approval. SM advised that these are now web pages hosted on the TSAB website in order to comply with accessibility requirements. A considerable amount of work is going into ensuring that TSAB documentation meets national guidance in terms of accessibility. The appearance of documents will be slightly different to previous versions but will now allow us to record how many times the page is viewed and to see who is accessing the information.

AG queried section 5 of the Professional Challenge process around escalation to the Board. Noting that it is unclear what the expectation of the Board would be and who would feedback to the individual. SM will update the document to include this.

The Professional Curiosity Briefing was approved by members.

Members agreed that the Professional Challenge Briefing can be approved by AG on their behalf once the amendment has been made in order to avoid a delay in publication.

Multi-Agency Audit Report – Sexual Exploitation

Ruth Musicka attended the meeting to present MBC's Multi-Agency Audit Report on Sexual Exploitation. A copy of the report was circulated to members with the agenda.

Two cases were considered; One referred by a hospital trust and one referred by a commissioned housing support provider. Both cases were active to safeguarding and had also been heard in HRAP. The findings showed good evidence of close multi-agency working including referring agencies, homelessness teams, domestic abuse services and wider providers. In both cases there was appropriate information sharing and joint working, and case 2 provided a good example of professional challenge. Professional curiosity was shown by both referrers and was also evidenced in the safeguarding record. Concern Forms were factual and detailed, frequent safeguarding meetings were held and holistic approaches were taken to developing positive relationships. Following on from Operation Beech, led by Cleveland Police, the Sexual Exploitation Harm Panel was created to discuss

individuals at high risk. In the event that the risk becomes too high they would then be referred to HRAP. Areas for improvement were identified around targeted dates, ensuring that actions are measurable, providing feedback to the referrer and evidencing use of the TSAB guidance.

Action Points	Action Owner	Deadline
1. Professional Challenge Briefing to be amended and forwarded to AG for approval	SM	31/10/2024

Agenda Item 8	Any Other Business	Presenter: All
No further items raised for discussion.		

Next Meeting Date: **Wednesday 11th December 2024**

Time: **9.30am – 12.00pm**

Venue: **Microsoft Teams**

Minutes approved by Independent Chair:



Date: 23/10/2024

Appendix 1 - Attendance Matrix

The table below reflects named members of the TSAB, although deputies have been shaded.

Company	14/02/2024	13/03/2024	17/04/2024	12/06/2024	11/09/2024	09/10/2024	11/12/2024	6
Catalyst Stockton / Hartlepower	0	1	0	0	1	1	0	50%
ICB	3	1	2	1	1	1	0	100%
Cleveland Fire Brigade	0	1	1	1	1	1	0	83%
Cleveland Police	1	0	1	1	1	1	0	83%
CQC Board Member (Mlbro, Redcar, Stockton) (committed to attend 2 meetings per year)	0	0	0	0	0	0	0	0%
CQC Board Member (Hartlepool)	0	0	0	0	0	0	0	0%
DWP	1	1	1	1	1	0	0	83%
Hartlepool and Stockton Safeguarding Children Partnership	0	0	0	0	0	0	0	0%
Hartlepool Borough Council	1	2	1	2	2	2	0	100%
HBC Lead Member	0	1	1	0	1	0	0	50%
Healthwatch Hartlepool	1	1	1	1	0	0	0	67%
Healthwatch South Tees	0	0	1	0	1	0	0	33%
Healthwatch Stockton	1	1	0	0	0	0	0	33%
HMP Holme House Prison	1	1	1	0	0	0	0	50%
Middlesbrough Borough Council	1	0	1	1	1	1	0	83%
MBC Lead Member	0	1	0	0	0	0	0	17%
Middlesbrough VDA / Redcar & Cleveland VDA	0	0	0	0	0	0	0	0%
National Probation Service Cleveland	1	0	0	1	0	0	0	33%
North East Ambulance Service (attend for specific agenda items only)	0	0	0	0	0	0	0	0%
North Tees & Hartlepool NHS Foundation Trust	1	0	1	1	1	1	0	83%
Public Health	0	1	0	1	1	0	0	50%
Office of Police & Crime Commissioner (committed to 2 meetings per year)	1	1	0	1	0	1	0	67%
Redcar & Cleveland Borough Council	1	2	1	1	1	1	0	100%
RCBC Lead Member	0	0	0	0	0	0	0	0%
Stockton on Tees Borough Council	1	2	1	1	1	1	0	100%
SBC Lead Member	1	1	1	1	1	1	0	100%
South Tees Hospitals NHS Foundation Trust	1	1	1	1	1	1	0	100%
South Tees Safeguarding Children Partnership	0	1	0	0	0	1	0	33%
Teesside University	0	0	0	0	0	0	0	0%
Tees Esk & Wear Valleys NHS Foundation Trust	1	1	0	1	1	1	0	83%
Thirteen Housing	0	0	1	0	1	1	0	50%
TSAB Independent Chair	1	1	2	1	1	1	0	100%
TSAB Business Unit	7	7	7	7	7	7	0	100%