

APPENDIX 1
PROGRESS UPDATE: Review of Bring Sites (Recycling)

SCRUTINY MONITORING – PROGRESS UPDATE	
Review:	Bring Sites (Recycling)
Link Officer/s:	Dale Rowbotham
Action Plan Agreed:	March 2019

Updates on the progress of actions in relation to agreed recommendations from previous scrutiny reviews are required approximately 12 months after the relevant Select Committee has agreed the Action Plan. Progress updates must be detailed, evidencing what has taken place regarding each recommendation – a grade assessing progress should then be given (see end of document for grading explanation).

Recommendation 1:	On the basis of the data available, Cabinet endorses the proposal to reduce the number of Council-run bring sites to seven (as identified within the final report), with the projected savings re-invested into improving the remaining sites.
Responsibility:	Waste Management department will be managing removals and refurbishments.
Date:	All site removals completed by end of March 2019. All site refurbishments completed by 3 rd May 2019.
Agreed Action:	45/61 Bins to be refurbished by J&B. Also extra bins added to certain remaining sites as needed. New signage is currently being designed by design and Print. The signage will be clear about what can be recycled and have a bold no fly tipping message. Signage has been placed at each site informing residents of closure date and closest remaining alternative. Currently exploring options for CCTV at the two largest remaining sites. Ingleby Tesco and Stockton Tesco. All sites as part of refurb will be deep cleaned by street cleansing team.
Agreed Success Measure:	Refurbished sites to be regularly reviewed when refurbishments have been finalised.
Evidence of Progress (July 2020):	Bins refurbished to increase the aesthetic appearance of the sites for residents. These new bins were re-branded and simplified as either separate Glass Bins, or Co-Mingled Bins (Card, plastic, paper and cans). This was done to align with our kerbside recycling arrangement.

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	<p>New signs which were placed at each site outlining what can be recycled and in which bins.</p> <p>We now have CCTV available at most sites which is being utilised by enforcement over the past 4 months due to excessive abuse of the sites as a result of COVID-19.</p>
<p>Assessment of Progress (July 2020): (include explanation if required)</p>	<p>1 (Fully Achieved)</p> <p>The remaining 7 sites have been operating well and we are continuing to see them being used by residents.</p> <p>However the past 4 months have been some of the most challenging times for these sites, due to COVID-19.</p> <p>An increase in home alcohol consumption, and packaging from online shopping. Paired with the closing of the HWRC, meant that these sites have been heavily used and on occasions abused by fly-tippers.</p> <p>This required a large amount of both street cleansing, enforcement and CCTV resource to manage.</p> <p>Between the 1st March 2020 and end of May 2020 enforcement recorded and followed up with Fixed Penalty Notices (FPN) on 50 individual incidents of fly tipping at these bring sites.</p> <p>We have seen this reduce since the re-opening of the HWRC and with other services recovering with only 13 FPN's since the 1st June.</p>

Recommendation 2:	A communication plan be devised to inform residents and Councillors of this decision and the implementation period, highlighting the location of the remaining bring sites and reinforcing the kerbside collection offer.
Responsibility:	Waste Management/Comms
Date:	March/April 2019
Agreed Action:	<p>All Ward Councillors, which closures effect, have been emailed informing them when sites will be closed.</p> <p>Comms team have released a piece informing residents of site closures. This will be communicated again closer to the time.</p> <p>We are also going to update web page of site locations of remaining sites.</p>
Agreed Success Measure:	Ensure residents are well informed of site closures and site refurbishments regularly.
Evidence of Progress (July 2020):	Signs were placed at all sites informing residents of closures, this was also communicated to ward councillors and also communicated to residents via social media. The webpage has also been updated to inform residents of site locations.

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Assessment of Progress (July 2020): (include explanation if required)	1 (Fully Achieved) Actioned
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Recommendation 3:	Robust data-gathering continues for the remaining Council bring sites to monitor the effects of reducing the existing level of provision.
Responsibility:	Waste Management to monitor
Date:	Ongoing
Agreed Action:	Recycling tonnage and fly tipping reports will be monitored monthly by waste management.
Agreed Success Measure:	Target is to see little to no drop in recycling tonnage and little to no increase in abuse of sites and fly tipping.
Evidence of Progress (July 2020):	<p>The tonnages collected between April 2018 and April 2019 at 19 sites was 752 tonnes of recycling.</p> <p>The tonnage collected between April 2019 and April 2020 at the remaining 7 sites was 625 tonnes.</p> <p>83% percent of the original number. We believed there would be minimal reduction in recycling at these facilities, however we have seen a slight reduction in tonnage collected overall. The service is now running much more efficiently than previously and still collecting over 80% of the recyclable material than previously. Parallel to that however we have seen an overall increase in material recycled using the kerbside collection service.</p>
Assessment of Progress (July 2020): (include explanation if required)	1 (Fully Achieved) In line with projections.

Assessment of Progress Gradings:	1 Fully Achieved	2 On-Track	3 Slipped	4 Not Achieved
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