

**APPENDIX 1**  
**Progress Update – Review of Disabled Parking**

| <b>SCRUTINY MONITORING – PROGRESS UPDATE</b> |  |
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| <b>Review:</b>                               | <b>Disabled Parking (Task &amp; Finish)</b>  |
| <b>Link Officer/s:</b>                       | <b>Joanne Roberts and Tony Wrigglesworth</b> |
| <b>Action Plan Agreed:</b>                   | <b>May 2018</b>                              |

Updates on the progress of actions in relation to agreed recommendations from previous scrutiny reviews are required 12 months after the relevant Select Committee has agreed the Action Plan. Progress updates must be detailed, evidencing what has taken place regarding each recommendation – a grade assessing progress should then be given (see end of document for grading explanation).

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| <b>Recommendation 1:</b>   | <b>That the Council introduce prosecution for fraudulent use of blue badges, on the basis of the Council recouping the costs incurred and that appropriate training for Civic Enforcement Officers be carried out in order to facilitate this.</b>  |
| Responsibility:  | Joanne Roberts / Marc Stephenson  |
| Date:  | Spring 2019   |
| Agreed Action:   | <ol style="list-style-type: none"> <li>1. Meeting to be established with legal department.</li> <li>2. Contact to be made with Leeds City Council and other professional training bodies to discuss training requirements.</li> <li>3. Prosecution to commence</li> </ol>   |
| Agreed Success Measure:  | <ol style="list-style-type: none"> <li>1. Update to be provided to members</li> <li>2. Costs to be agreed with Community Services director and cabinet member.</li> <li>3. Update provided through cabinet member.</li> </ol>   |
| Evidence of Progress (July 2019):  | <p>Any Local Authority in England and Wales is entitled to recover / confiscate any Blue Badge issued in England and Wales if it is believed that the Blue Badge is being misused or is fraudulent.</p> <p>Training has been delayed due to extended bereavement leave and the costs for Leeds City Council to undertake the training, however the SBC Legal department are able to help arrange this training and is due to progress in the near future. Enforcement Officers have the resources and mechanisms ready to proceed with the prosecutions once the training is completed.</p> |
| Assessment of Progress (July 2019):<br>(include explanation if required) | <p>3</p> <p>Due to the change in Senior Parking Engineer and the extended bereavement leave within Legal, the training has been delayed. An external Barrister has been contacted and confirmed that they are able to undertake this training, which would likely be one half-day. A date is to be confirmed between the Enforcement Officers and the Barrister, however this is likely to take place within the next two months.</p>   |

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| Evidence of Progress (November 2019):  | Legal training has been undertaken for the Civic Enforcement Team on 11 <sup>th</sup> November to enable prosecution for fraudulent use of blue badges.  |
| Assessment of Progress (November 2019):<br>(include explanation if required) | 1  |
| <b>Recommendation 2:</b>   | <b>That an audit of the location and suitability of disabled bays (for both wheelchair and non-wheelchair users) be conducted in order to assess the nature and extent of improvements required to disabled bay provision within Stockton Borough Council owned car parks, both on and off street.</b>   |
| Responsibility:  | Joanne Roberts   |
| Date:  | Spring 2019  |
| Agreed Action:   | <ol style="list-style-type: none"> <li>1. Road safety audit to be carried out around Town Centre car parks to ensure appropriate walking routes for blue badge holders.</li> <li>2. Review the total number of disabled bays in car parks around Stockton on Tees to establish if further provisions are required.</li> </ol>  |
| Agreed Success Measure:  | <ol style="list-style-type: none"> <li>1. Report to be submitted to committee on completion of the audit.</li> <li>2. Update to be provided to committee.</li> </ol>   |
| Evidence of Progress (July 2019):  | <p>Audit of facilities and location of car parks to be undertaken – the first phase of this has been carried out with a number of car parks in the north of Stockton town centre being audited. Additional Stockton town centre car parks to be carried out including other on street areas and then other town centres to be considered.</p> <p>There are currently 128 disabled bays in Stockton Town Centre. It is difficult to gauge the demand for disabled car parking provision, however recent surveys undertaken on a Saturday have shown that disabled bays are available across the day within Council car parks and no complaints are received about the lack of bays as Blue Badge holders are also able to park for three hours on double yellow lines providing there are no other restrictions in place.</p> |
| Assessment of Progress (July 2019):<br>(include explanation if required)     | <p>3</p> <p>Audit on the northern end of the town centre has been completed. Surveys of car parks to show availability of disabled bays also recently undertaken.</p> <p>Southern end to progress and be completed by the end of 2019 and any recommendations can be reported back to committee.</p>   |
| Evidence of Progress (November 2019):  | <p>Tony Wrigglesworth and John Angus met with Cllr Clough and his wife on 20<sup>th</sup> August to discuss high level issues with disabled parking in Stockton Town Centre.</p> <p>A full audit has now been undertaken of all 6 Town Centres with issues identified. A draft report has been written but no estimates for these works have been produced at this stage.</p> <p>All issues will be reviewed and a final report taken to March Committee.</p>  |
| Assessment of Progress (November 2019):<br>(include explanation if required) | 3  |

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| <b>Recommendation 3:</b>   | <b>That prior to any new car parks being developed by the Authority in the future, Disabled Motoring UK and/or other Disability Advisory Groups be consulted to ensure we are meeting the needs for those who are using them.</b>  |
| Responsibility:  | Joanne Roberts   |
| Date:  | Spring 2019  |
| Agreed Action:   | <ol style="list-style-type: none"> <li>1. As part of any new car park, or parking facility as part of the consultation, DAG and DM UK will be consulted.</li> <li>2. Upon completion of the audit as mentioned in action point 2, DAG and DM UK will be informed of our findings for comments.</li> </ol>  |
| Agreed Success Measure:  | <ol style="list-style-type: none"> <li>1. DM UK and DAG will be included in any consultations relating to car parking installations.</li> <li>2. Comments will be published with cabinet member report.</li> </ol>   |
| Evidence of Progress (July 2019):  | No new car parks have been constructed therefore no consultation has been required. SBC have recently purchased Wellington Square and the disabled bays will be reviewed. There are 10 in total and access to the first floor is via a lift. DM UK and DAG will be consulted if any alterations to the current layout are progressed.  |
| Assessment of Progress (July 2019):<br>(include explanation if required)     | <p>2</p> <p>No consultation to date due to no new car parks being installed.</p> <p>A review of Wellington Square to be undertaken and any required amendments will go through necessary consultation and a Cabinet Member Report produced. Expected to be completed by the end of 2019.</p>   |
| Evidence of Progress (November 2019):  | <p>Audit of Wellington Square was included as part of the overall Town Centre audit and issues identified.</p> <p>Consultation with DAG and DMUK were undertaken as part of the Planning application process for the car park on the former Glam site.</p> <p>The full audit will be sent to DAG and DMUK for comments to be incorporated in the final report in March 2020.</p> |
| Assessment of Progress (November 2019):<br>(include explanation if required) | 3  |

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| <b>Assessment of Progress Gradings:</b> | <b>1</b><br>Fully Achieved | <b>2</b><br>On-Track | <b>3</b><br>Slipped | <b>4</b><br>Not Achieved |
|---|----------------------------|----------------------|---------------------|--------------------------|