

Appendix 1

Meeting of the North East Joint Health Overview and Scrutiny Committee of:

Darlington Borough Council, Durham County Council, Gateshead Council, Hartlepool Borough Council, Middlesbrough Council, Newcastle City Council, North Tyneside Council, Northumberland County Council, Redcar and Cleveland Borough Council, South Tyneside Council, Stockton-on-Tees Borough Council and Sunderland City Council

20 September 2011 - Bridges Room, Gateshead Civic Centre

Councillors:

Cllr W Newall - Darlington Borough Council
Cllr R Todd - Durham County Council
Cllr S Green – Gateshead Council
Cllr S Pearson - Newcastle City Council (sub for W Taylor)
Cllr L Spillard - North Tyneside Council
Cllr P Boyack – South Tyneside Council
Cllr M Richards – Northumberland County Council
Cllr M Javed – Stockton-on-Tees Borough Council

Officers:

Abbie Metcalfe– Darlington Borough Council
Feisal Jassat – Durham County Council
Angela Frisby - Gateshead Council
Michael Laing – Gateshead Council
Jon Ord – Middlesbrough Council
June Hunter – Newcastle City Council
Catherine Stokes – Newcastle City Council
Sharon Ranadé – North Tyneside Council
Jackie Roll - Northumberland County Council
Paul Baldasera - South Tyneside Council
Peter Mennear – Stockton-on-Tees Borough Council
Judith Trainer – Stockton-on-Tees Borough Council
Karen Brown – Sunderland City Council

Representatives from other organisations:

Lt Col Johnny Lighten – Military – Civil Integration, North East
Lt Col Ian Adkins – Commanding Officer, 102 Battalion REME
Lt Col Dave Garner – 72 Engineers Regiment
John English Jones - Military – Civil Integration, North East
Andrew Drake – County Manager, Royal British Legion
Marion Mullen – Branch Secretary, SSAFA Forces Help
Col Jeremy Feggetter – Chairman of SSAFA Tyne and Wear
Rachel Chapman - Director of Public Engagement and Communications –
NHS North of Tyne
Lisa Barber – NE Specialised Commissioning, NHS North of Tyne
Bev Reid, Assistant Director of Business Development – Newcastle upon
Tyne Hospitals NHS Foundation Trust
Angela Johnstone – Matron, Cardio-thoracic Unit, Newcastle upon Tyne
Hospitals NHS Foundation Trust
David Muir – Northumbria Healthcare

1. Appointment of Chair

Agreed:-

That Councillor Eddie Dryden be appointed as Chair for 2011/12.

2. Appointment of Vice Chairs

Agreed:-

That Councillor Robin Todd and Councillor Stuart Green be appointed
Vice Chairs for 2011/12.

(Councillor Stuart Green in the Chair)

3. Apologies for Absence

Apologies for absence were received from Councillors S Akers-Belcher
(Hartlepool Borough Council), E Dryden (Middlesbrough Council),
W Taylor (Newcastle City Council), W Wall (Redcar and Cleveland
Council) and P Walker (Sunderland City Council).

Apologies were also received from Caroline Thurlbeck (North East
Strategic Health Authority), Lt Col Peter Poole (Combat Stress),
Berenice Groves (Programme Director, NHS 111 Service, North East),
James Walsh (Hartlepool Borough Council) and Mehmoona Ahmeen
(Redcar and Cleveland Borough Council).

4. Declarations of Interest

There were no declarations of interest.

5. Minutes of Meeting held on 24 March 2011

The minutes were approved as a correct record.

6. National Consultation: Safe and Sustainable – Children’s Congenital Heart Services in England – Consultation Results

Rachel Chapman (Director of Public Engagement and Communications – NHS North of Tyne) and Lisa Barber (NHS North of Tyne) gave presentations on the outcome of consultation on the review of Children’s Congenital Heart Services in England.

Bev Reid (Assistant Director of Business Development, Newcastle upon Tyne Hospitals Foundation Trust) and Angela Johnstone (Matron, Cardio-thoracic Unit, Newcastle upon Tyne Hospitals Foundation Trust) were also in attendance to answer questions.

The Committee noted that clinicians had given their support to the principles underpinning the review throughout the process. Members also noted that the consultation results had re-affirmed the emphasis on the importance of improving the quality of congenital heart services.

The Joint Committee congratulated Rachel Chapman and her team on the way the consultation in the North East had been conducted. The Committee were pleased that the consultation had focused on obtaining the views of those who had knowledge and direct experience of children’s heart services.

Agreed:-

That a further response be submitted on behalf of the Joint Committee reiterating its earlier comments and that any further comments from Committee Members to be included in the response be forwarded to Peter Mennear (Stockton Borough Council).

7. Regional NHS 111 Service

Rachel Chapman gave the presentation on behalf of Berenice Groves.

A positive reaction to the County Durham and Darlington pilot of the 111 Service has been experienced. The Secretary of State had given an undertaking to roll out the service nationally by April 2013 and a procurement exercise was now underway to identify a single provider across the region. Every channel of communication would be utilised to advertise the service on roll out and Rachel would be contacting all Councils to assist with this.

Councillor Javed highlighted that during the recent pilot, residents of Billingham had received leaflets about the service even though they were not in the pilot area and this had caused considerable confusion and would have added to the cost of the publicity. Rachel Chapman undertook to feed this comment back to the communications team. It

was noted that it would be particularly important to get this right during the full regional roll out as this would be on a phased, area by area basis.

Further discussion took place about the difference between the 111 Service and NHS Direct and the need for the public to provide full and clear information when accessing the service.

The Joint Committee also asked for more information about the average number of calls and whether any investigation had taken place as to whether patients who had been referred to other services had eventually needed to access accident and emergency at a later stage.

The Joint Committee noted that Sheffield University were undertaking a detailed evaluation of the national pilots and asked for this research to be presented to the Committee in due course.

It was noted that accident and emergency unit in Darlington had not appeared to have experienced a reduction in usage. This was contrary to the information gathered by the pilot as a whole and the health scrutiny committee in Darlington had undertaken to investigate this further.

Agreed:-

That the detailed evaluation of the 111 Service pilots being undertaken by Sheffield University be presented to the Joint Committee at a future meeting.

8. Implementation of Regional Scrutiny Recommendations – Health and Well-Being of the Ex Service Community

The Joint Committee received a progress report on the implementation of the recommendations from the regional study of the Health Needs of the Ex Service Community.

Lt Col Johnny Lighten – Military – Civil Integration, North East, Lt Col Ian Adkins – Commanding Officer, 102 Battalion REME, Lt Col Dave Garner – 72 Engineers Regiment, John English Jones - Military – Civil Integration Project, North East, Andrew Drake – County Manager, Royal British Legion, Marion Mullen – Branch Secretary, SSAFA Forces Help and Col Jeremy Feggetter – Chairman of SSAFA Tyne and Wear were in attendance at the meeting to contribute to the debate.

Angela Frisby (Gateshead Council) had co-ordinated the feedback on the report and outlined progress made to date, notwithstanding that implementation of the recommendations was in the early stages and many of the actions were long term in scope. The report included a detailed commentary from all the North East Councils and organisations identified to action the recommendations and a summary of key achievements was set out under the following headings:-

- Strategic Planning and Leadership
- Communication, Co-ordination and Awareness Raising
- Access and Service

Angela Frisby also reported that the Rt Hon Simon Burns MP (Minister of State for Health) had commented that the Joint Committee's work had been valuable in informing the work of the NHS Armed Forces networks.

The Joint Committee were encouraged by progress to date and acknowledged that the Local Authorities in the North East were well placed to take forward the new Armed Forces Community Covenant Scheme on a local level as the regional progress report already included many actions that would be relevant to the Covenant Scheme.

The Royal British Legion, SSAFA and Armed Forces representatives commented that they were keen to provide Armed Forces Champions with advice and support to help them undertake their roles and would be urging Councils to contact them to take up this offer.

Agreed:-

- (1) That progress on implementation of the Action Plan is monitored for a further 12 months (until March 2013) with updates being provided to the Joint Committee on a six monthly basis.
- (2) That the impact of the recommendations be assessed via the use of case studies to help understand the effect of the recommendations on the lives of individual ex service personnel.

9. Appointment of Regional Representatives to CfPS Healthy Accountability Forum

Agreed:-

That an email be sent to all Members of the Joint Committee to seek a Member nomination to this position.

10. Work Programme 2011/12

Agreed:-

That future items on the work programme for the Joint Committee include:-

- NEAS Future Service Provision (single agenda item meeting)
- NEAS Quality Accounts – March 2012
- Overview of the Work of Balance/ Minimum alcohol pricing
- Monitoring the Implementation of the Health Needs of the Ex-Service Community

- NHS 111 – Update on Sheffield University Evaluation of Pilots

11. Any Other Urgent Business

There were no urgent items.

12. Date and Time of Next Meeting

Agreed:-

That a meeting of the Joint Committee be held in the Autumn to consider NEAS Future Service Provision and that Members be contacted to a determine a suitable date.

DRAFT