

North Tees and Hartlepool NHS Foundation Trust Quality Account 2010-11

Summary

The Committee are requested to receive the draft Quality Account of North Tees and Hartlepool NHS Foundation Trust, and consider whether to provide a statement for inclusion in the published version.

Detail

1. Quality Accounts have been introduced following the publication of 'High Quality Care for All: NHS Next Stage Review' by the Department of Health in 2008. They are intended to be annual reports to the public, about the quality of services NHS organisations provide. The Next Stage Review 'defined quality in the NHS in terms of patient safety, clinical effectiveness and patient experience'¹. Quality Accounts should set out:
 - what an organisation is doing well;
 - where improvements in service quality are required;
 - what the priorities for improvement are for the coming year;
 - how the organisation has involved service users, staff and others with an interest in your organisation in determining those priorities for improvement.
2. The requirement to produce Quality Accounts has been introduced from this year, and at this stage only applies to providers of acute care. The regulations state that the Account should be prepared in draft form by April, and then published in full by June.
3. For each Account, the relevant commissioning PCT will need to provide a statement of assurance. In addition, health overview and scrutiny committees, and LINKs, are also to be given a voluntary opportunity to comment on draft Accounts. Further details on the guidance for local stakeholders is attached at **Appendix 1**.
4. Enclosed with this report is the draft Quality Account of North Tees and Hartlepool NHS Foundation Trust. Also attached is the Trust's Quality Strategy, published in January 2010. The Trust's Director of Nursing and Patient Safety, and the Medical Director, will be in attendance at the meeting in order to brief the Committee.
5. The Committee is asked to consider the report. The opportunity to provide a formal statement for inclusion in the published version is voluntary but

¹ *Getting the measure of quality: opportunities and challenges*, The King's Fund (2010)

should Members wish to do so, guidance suggests that it should concentrate on the following points:

- whether the Quality Account is representative;
- whether it gives a comprehensive coverage of the provider's services;
- whether the Committee believes that there are significant omissions of issues of concern that had previously been discussed with providers in relation to Quality Accounts.

The word limit for such a statement is 500 words, and the Committee has 30 days in which to provide a response to the Trust.

6. Representatives of Stockton-on-Tees Local Involvement Network (LINK) will be in attendance at the meeting. LINKs are also able to provide a statement for inclusion.

7. The following appendices are enclosed:

Appendix 1 – Guidance for Overview and Scrutiny Committees and LINKs

Appendix 2 – North Tees and Hartlepool NHS Foundation Trust Draft Quality Account 2010-11

Appendix 3 – North Tees and Hartlepool NHS Foundation Trust Quality Strategy

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