

## Report Settings Summary

Event	<b>Private Hire &amp; Hackney Carriage Licensing Policy Survey</b>
Total Responses	<b>13</b>
Total Respondents	<b>1</b>
Questions	<b>All</b>
Filter	<i>(none)</i>
Pivot	<i>(none)</i>
Document Name	
Created on	2021-01-04 08:51:13
Created by	James Burrell

**Table .1**

## Contents

<b>Introduction</b> .....	<b>3</b>
<b>about you</b> .....	<b>4</b>
<b>About you-other</b> .....	<b>5</b>
<b>cctv</b> .....	<b>7</b>
<b>cctv-why</b> .....	<b>8</b>
<b>forms online</b> .....	<b>9</b>
<b>forms online-why</b> .....	<b>10</b>
<b>payment</b> .....	<b>12</b>
<b>payment-why</b> .....	<b>13</b>
<b>policy</b> .....	<b>15</b>
<b>policy-why</b> .....	<b>16</b>
<b>Thank you</b> .....	<b>18</b>

## Introduction

**There is no data to display for this question**

about you

Question responses: 13 (100.00%)

About you are you responding as a:

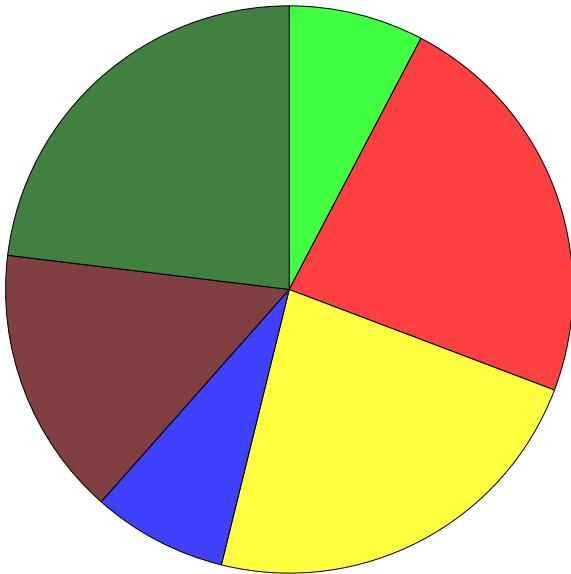


Table .1

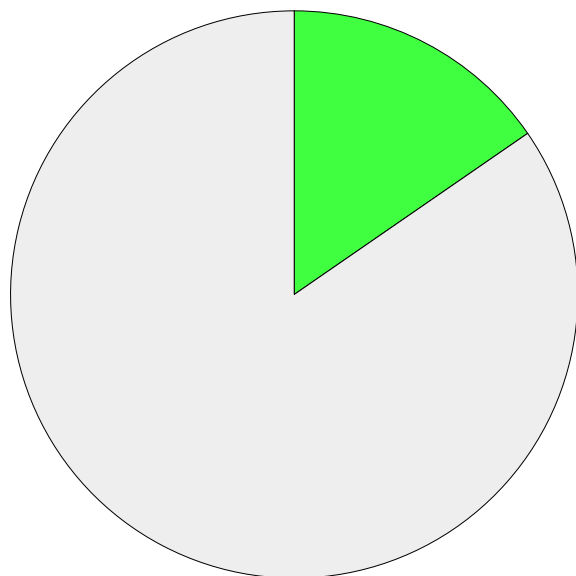
	% Total	% Answer	Count
Licensed private hire driver	7.69%	7.69%	1
Licensed hackney carriage driver	23.08%	23.08%	3
Licensed combined driver	23.08%	23.08%	3
Licensing private hire operator	7.69%	7.69%	1
Licensed vehicle proprietor	0.00%	0.00%	0
Member of the public	15.38%	15.38%	2
Other - please specify	23.08%	23.08%	3
<b>Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>13</b>

Table .2

## About you-other

Question responses: **2 (15.38%)**

Other, please specify:



	% Total	% Answer	Count
<span style="color: green;">■</span> [Responses]	15.38%	100.00%	2
<span style="color: grey;">■</span> [No Response]	84.62%	--	11
Total	100.00%	100.00%	13

**Table .2**

**Table .1**

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
2				Councillor	07/12/20 12:53	0.1	Submitted	web

## About you-other

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
7				Hackney and Private hire dual badge holder	07/12/20 16:09	0.1	Submitted	web

**Table .3**

cctv

Question responses: 13 (100.00%)

Do you agree we continue to encourage the installation of internal CCTV?

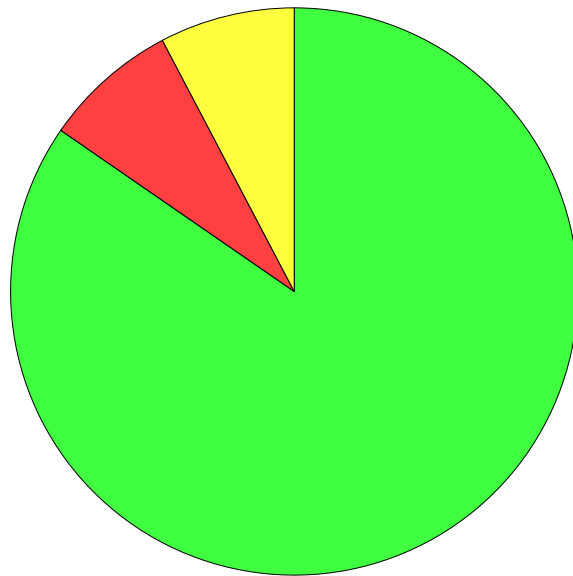


Table .1

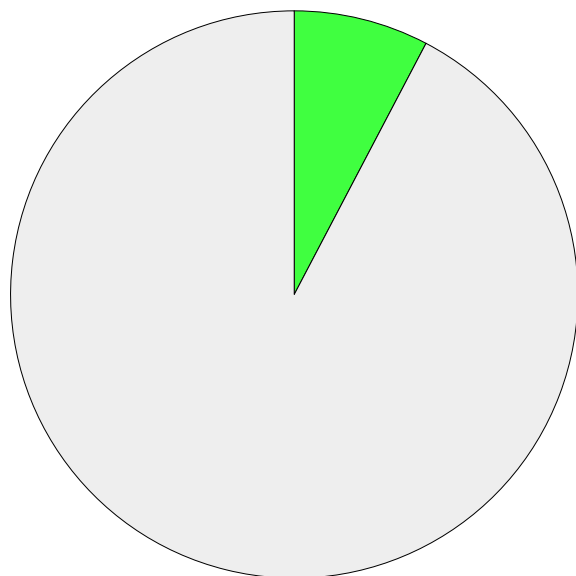
	% Total	% Answer	Count
Agree	84.62%	84.62%	11
Neither	7.69%	7.69%	1
Disagree	7.69%	7.69%	1
<b>Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>13</b>

Table .2

cctv-why

Question responses: 1 (7.69%)

If you disagree, please give detailed reasons why?



	% Total	% Answer	Count
[Responses]	7.69%	100.00%	1
[No Response]	92.31%	--	12
<b>Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>13</b>

Table .2

Table .1

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
3				How is going to pay for the cctv?	07/12/20 13:11	0.1	Submitted	web

Table .3



forms online

Question responses: 12 (92.31%)

Do you agree the submission of all forms, declarations and notifications shall continue to be made via online forms or email?

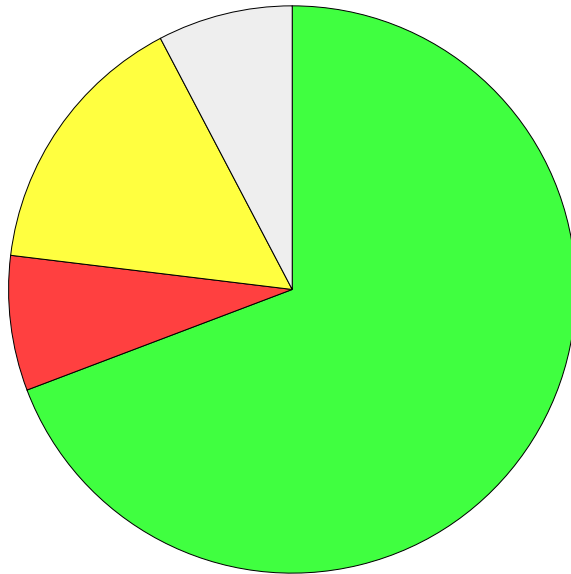


Table .1

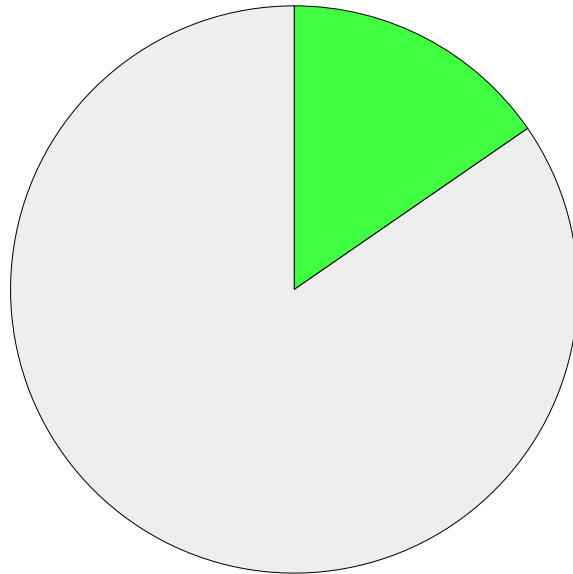
	% Total	% Answer	Count
Agree	69.23%	75.00%	9
Neither	7.69%	8.33%	1
Disagree	15.38%	16.67%	2
[No Response]	7.69%	--	1
Total	100.00%	100.00%	13

Table .2

forms online-why

Question responses: 2 (15.38%)

If you disagree, please give detailed reasons why?



	% Total	% Answer	Count
<span style="color: green;">■</span> [Responses]	15.38%	100.00%	2
<span style="color: grey;">■</span> [No Response]	84.62%	--	11
Total	100.00%	100.00%	13

Table .2

Table .1

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
6				No as some people in the trade are quite old and therefore won't understand much of online use. However majority of online forms won't	07/12/20 15:33	0.1	Submitted	web

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				let you complete it properly as the boxes for content are all over.				
8				Every body don't have access of internet or don't know how to use computer or send back after completion etc	07/12/20 17:05	0.1	Submitted	web

**Table .3**

payment

Question responses: 12 (92.31%)

Do you agree payment of fees shall continue online and via telephone?

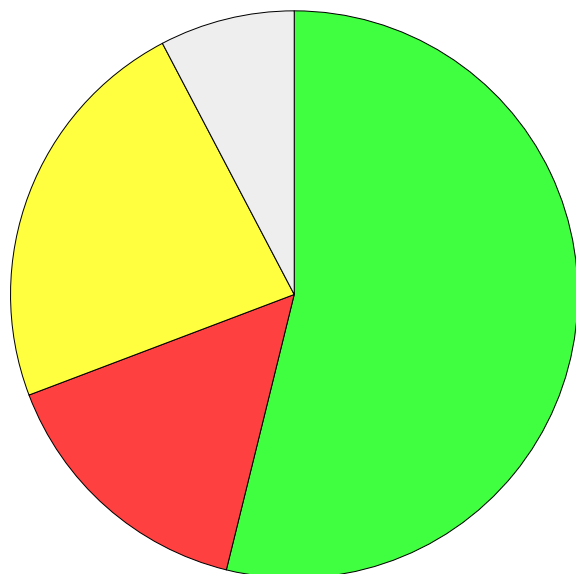


Table .1

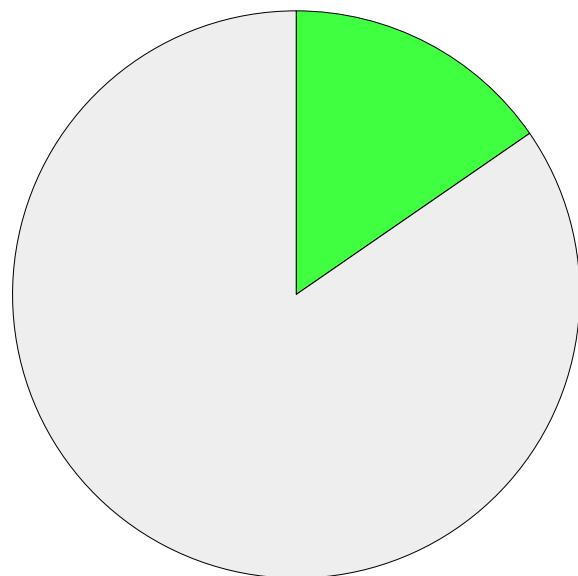
	% Total	% Answer	Count
Agree	53.85%	58.33%	7
Neither	15.38%	16.67%	2
Disagree	23.08%	25.00%	3
[No Response]	7.69%	--	1
Total	100.00%	100.00%	13

Table .2

payment-why

Question responses: **2 (15.38%)**

If you disagree, please give detailed reasons why?



	% Total	% Answer	Count
<span style="color: green;">■</span> [Responses]	15.38%	100.00%	2
<span style="color: grey;">■</span> [No Response]	84.62%	--	11
Total	100.00%	100.00%	13

**Table .2**

**Table .1**

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
8				Should be optional online or person not on telephone because the both persons handling transactions our data can be misused	07/12/20 17:05	0.1	Submitted	web

payment-why

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
12				Options to not use the phone, for people unable to.	12/12/20 12:28	0.1	Submitted	web

**Table .3**

policy

Question responses: 13 (100.00%)

Do you agree or disagree that the policy includes everything you think should be in such a policy?

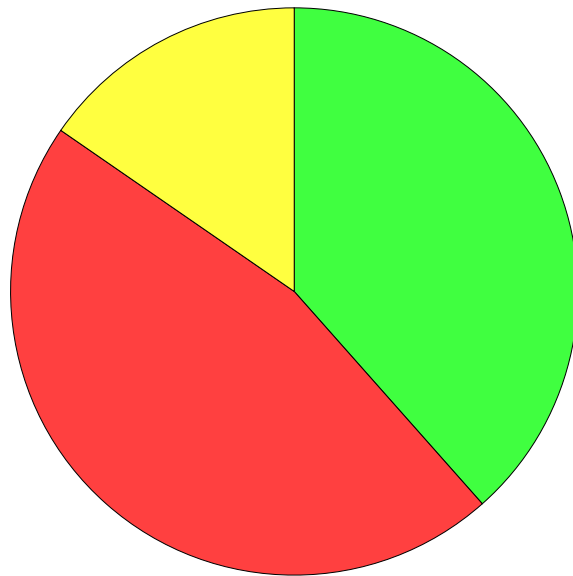


Table .1

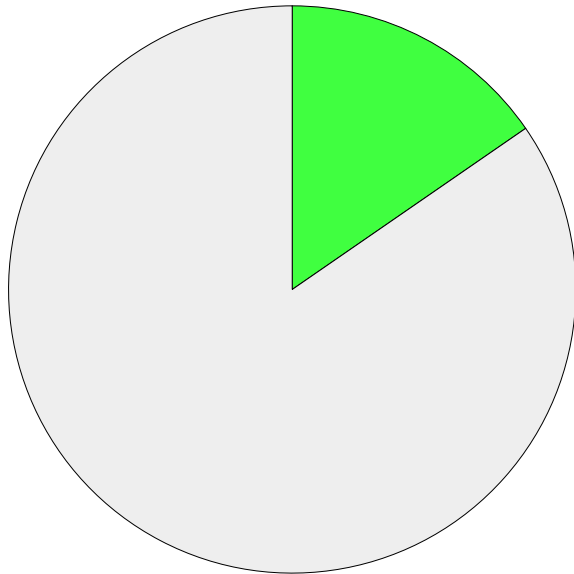
	% Total	% Answer	Count
Agree	38.46%	38.46%	5
Neither	46.15%	46.15%	6
Disagree	15.38%	15.38%	2
<b>Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>13</b>

Table .2

policy-why

Question responses: 2 (15.38%)

If you disagree, please give detailed reasons why?



	% Total	% Answer	Count
<span style="color: green;">■</span> [Responses]	15.38%	100.00%	2
<span style="color: grey;">■</span> [No Response]	84.62%	--	11
Total	100.00%	100.00%	13

Table .2

Table .1

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
8				These policies are goods but not beneficial for driver . The council should give some relief to the drivers cut the fees down allow to use bus lane	07/12/20 17:05	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
13				New applicants are required to undergo Safeguarding and County Lines training during the application process, but refresher training on Safeguarding, County Lines and public safety should also be required every 3 years for licensed drivers.	29/12/20 13:46	0.1	Submitted	web

**Table .3**

Thank you

**Thank you**

**There is no data to display for this question**