

#### Report Settings Summary

# **Report Settings Summary**

Event	Private Hire and Hackney Carriage Licensing Policy Review 2019
Total Responses	43
Total Respondents	1
Questions	All
Filter	(none)
Pivot	(none)
Document Name	Interim Report 13082019
Created on	2019-08-13 08:08:40
Created by	Mrs Lisa Cummings

Table .1



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Stockton-on-Tees BOROUGH COUNCIL

### Introduction

The Licensing Service is considering amending the Private Hire and Hackney Carriage Licensing Policy, and wishes to seek the views of the Trade on the following proposed changes to the policy:



#### **Current Policy**

# **Current Policy**

A driver's licence will not be granted to anyone who has not held a full driving licence for a period of three years. Full driving licences issued by EEA states will also count towards this qualification requirement and equal recognition can now also be given to Northern Ireland driving licences.



### **Proposed Policy Change**

## **Proposed Policy Change**

A driver's licence cannot be granted to anyone who has not held a full driving licence for a period of at least twelve months. Only full driving licences issued in the UK, the European Community (EC) or one of the other countries in the European Economic Area (EEA) or from some designated countries that have exchange agreements with the UK, will count towards this qualification requirement. Equal recognition can now also be given to Northern Ireland driving licences. Further details can be found at www.dvla.gov.uk



# Do you agree with the above policy change?

# Do you agree with the above policy change?

Do you agree with the above policy change?

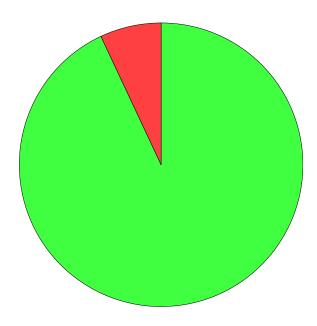


Table .1

Question responses: 43 (100.00%)

	% Total	% Answer	Count
Yes	93.02%	93.02%	40
No	6.98%	6.98%	3
Total	100.00%	100.00%	43

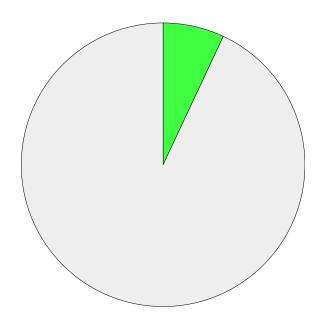
Table .2



# **Driving Experience Comments**

Question responses: 3 (6.98%)

Please use this space if you would like to comment further on this proposed policy change:



	% Total	% Answer	Count
[Responses]	6.98%	100.00%	3
No Response]	93.02%		40
Total	100.00%	100.00%	43

Table .2

Table .1

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
1				we are short of drivers so if you change the policy we can have more drivers then we can improve our service	17/07/19 18:18	0.1	Submitted	web



# **Driving Experience Comments**

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
3				Must have 3 yrs of driving experience and with a uk driving licence	18/07/19 11:43	0.1	Submitted	web
6				(department for transport taxi and private hire vehicle licensing best practice guidance) it states that drivers of hackney carrige vehicles need a good working knowledge of the local area for which they are licensed, because taxis can be hired immediatly, directly with the driver, at ranks or on the street. however private hire drivers can only be booked through an operator so the driver will have the opportunity to check the details of a route before starting a journey. therefore it is unnecessarily burdensome to require a would be PHV driver to pass the same 'knowledge' test as a taxi driver.	18/07/19 12:34	0.1	Submitted	web

Table .3



#### **Current Policy**

# **Current Policy**

Vehicles that have been deemed to be an insurance "write off" (i.e. in accident damage category A, B, C, D, N or S) and/or endorsed as being "accident damaged" on their V5 document will not be licensed.



# Proposed Policy Change

# **Proposed Policy Change**

Vehicles that have been deemed to be an insurance "write off" (i.e. in accident damage category A, B, C, or S) and/or endorsed as being "accident damaged" on their V5 document will not be licensed.

Question responses: 42 (97.67%)



# Do you agree with the above policy change?

Do you agree with the above policy change?

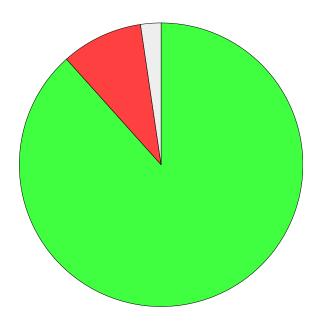


Table .1

	% Total	% Answer	Count
Yes	88.37%	90.48%	38
No	9.30%	9.52%	4
[No Response]	2.33%		1
Total	100.00%	100.00%	43

Table .2

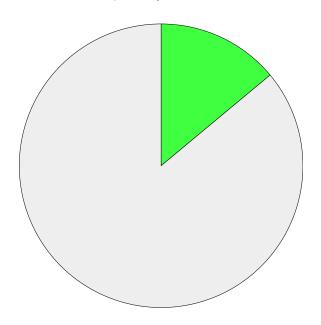


#### **Vehicles Specification Comments**

# **Vehicles Specification Comments**

Question responses: 6 (13.95%)

Please use this space if you would like to comment further on this proposed policy change:



	% Total	% Answer	Count
[Responses]	13.95%	100.00%	6
No Response]	86.05%		37
Total	100.00%	100.00%	43

Table .2

# Table .1

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
1				but you should allow cat n	17/07/19 18:18	0.1	Submitted	web
3				The damage to make it cat N must be disclosed. So extra checks can be	18/07/19 11:43	0.1	Submitted	web



#### **Vehicles Specification Comments**

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				done in that area during the mot / taxi test				
4				Some vehicle get written off just not if accidents insurance company write cars off such as body damage paint strip or a dent on a quarter panel which is minor and no risk in any way to amend the car back on the road	18/07/19 12:24	0.1	Submitted	web
6				I do not agree as at Tees Valley Cabs we have already had the issue with STBC were accident damaged vehicles were removed from our licence in 2016 despite them continually passing compliance tests when non accident damage vehicles continually failed. We feel accident damage vehicles should be accetpable providing that there is an impecable maintenance infustructure. We have had three previous vehicle inspection operation, (29/07/17)(28/09/18)(30/05/19) on all occasions we were sent letters of acknowledgement for appriciation of the hard work we put in to exceptionally maintaining our vehicles and running our fleet. Ensuring that we not only maintain a good reputation for our buisness but also act as ambassadors for stockton council. your current policy states damaged	18/07/19 12:34	0.1	Submitted	web



# **Vehicles Specification Comments**

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				vehicles cannot be licensed but yet vehicles are being presented and are failing compliance tests that are not catogrised. It is stockton licensing policy once a vehicle is plated it should be exceptionally maintained however operators and propiators of other compainies are not complying but no action has been taken by yourselves. All our company vehicles are checked on a weekly basis which you are aware.				
14				Minor accedents should b considered	23/07/19 05:48	0.1	Submitted	web
16				this should include any private hire/ hackney from other areas who work in stockton.	02/08/19 07:46	0.1	Submitted	web

Table .3



### **Current Policy**

# **Current Policy**

The proprietor shall submit the vehicle for any further testing and/or examination as requested by the Council and shall be responsible for the production of any independent engineers reports considered necessary by the Council. Vehicles deemed to be an insurance "write-off" (i.e. in accident damage category A, B, C, D N or S) and/or have their V5 document endorsed as being 'accident damaged' will have their licence revoked.



# Proposed Policy Change

## **Proposed Policy Change**

The proprietor shall submit the vehicle for any further testing and/or examination as requested by the Council and shall be responsible for the production of any independent engineers reports considered necessary by the Council. Vehicles deemed to be an insurance "write-off" (i.e. in accident damage category A, B, C, or S) and/or have their V5 document endorsed as being 'accident damaged' will have their licence revoked.



Question responses: 43 (100.00%)



# Do you agree with the above policy change?

Do you agree with the above policy change?

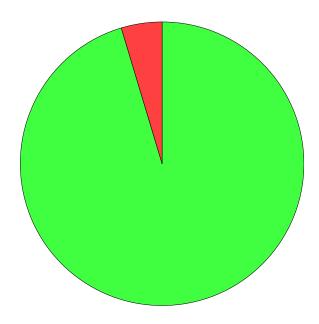


Table .1

		% Total	% Answer	Count
Yes		95.35%	95.35%	41
No		4.65%	4.65%	2
	Total	100.00%	100.00%	43

Table .2



#### **Accident Notification Comments**

### **Accident Notification Comments**

Question responses: 1 (2.33%)

Please use this space if you would like to comment further on this proposed policy change:

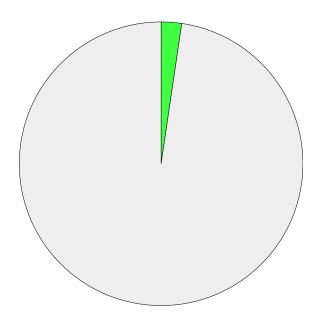


Table .1

	% Total	% Answer	Count
[Responses]	2.33%	100.00%	1
No Response]	97.67%		42
Total	100.00%	100.00%	43

Table .2



#### **Accident Notification Comments**

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
6				All catogory vehicles that are deemed as a write off are due to a econimic calculations, insurers state that the car can be repaired and road worthy but chose not to due to financial reasons.	12:34	0.1	Submitted	web

Table .3



#### Current Policy

# **Current Policy**

The windows (excluding the windscreen which must have a minimum light transmission of 75%) of any vehicle shall not have been treated so that less than 70% of light is transmitted through it, unless the following criteria can be met in which case there will be no minimum light transmission:



# Proposed Policy Change

# **Proposed Policy Change**

Therefore, the Council's specification relating to the use of tinted windows in licensed vehicles is as follows: -



# Do you agree with the above policy change?

# Do you agree with the above policy change?

Do you agree with the above policy change?

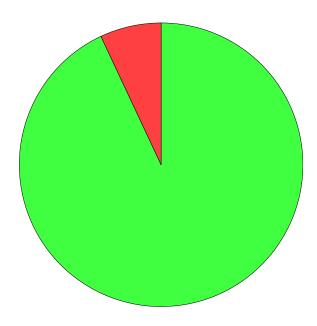


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Question responses: 43 (100.00%)

	% Total	% Answer	Count	
Yes	93.02%	93.02%	40	
No	6.98%	6.98%	3	
Total	100.00%	100.00%	43	

Table .2



### **Tinted Windows Comments**

Question responses: 1 (2.33%)

Please use this space if you would like to comment further on this proposed policy change:

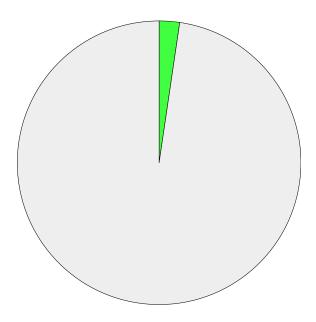


Table .1

	% Total	% Answer	Count
[Responses]	2.33%	100.00%	1
[No Response]	97.67%		42
Total	100.00%	100.00%	43

Table .2



#### **Tinted Windows Comments**

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
14				Factory fitted tinted glass should be allowed as if a car is leagal to drive in the world should be legal to drive as taxi. Any alterations from factory specs should not be allowed as it costs great amount of money to replace windows	23/07/19 05:48	0.1	Submitted	web

Table .3