

Housing & Community Safety Select Committee

A meeting of Housing & Community Safety Select Committee was held on Thursday, 7th April, 2011.

Present: Cllr Julia Cherrett(Chair), Cllr Mohammed Javed, Cllr Bill Noble

Officers: Mike Batty, Julie Higgins(DNS), Graham Birtle, Anthony Duffy, Sarah Whaley(L&D)

Also in attendance:

Apologies: Cllr Bill Woodhead

HCS 50/10 **Declarations of Interest**

There were no declarations of interest.

HCS 51/10 **Minutes of the meeting which was held on 18th November 2010.**

Consideration was given to the minutes of the meeting which was held on the 18th November 2010 for signature.

CONCLUDED that the minutes be signed.

HCS 52/10 **Draft minutes from the meeting which was held on the 24th February 2011**

Consideration was given to the draft minutes of the meeting which was held on the 24th February 2011 for approval.

CONCLUDED that the minutes be approved.

HCS 53/10 **Registered Social Landlords / Ward Councillors - Communication Protocol - Survey Results**

Members were asked to note the results of a recent survey which was sent to all Stockton Borough Councils Councillors asking a series of questions in relation to Registered Social Landlords (RSL's) / Ward Councillors Communication Protocol.

The Committee was asked to use the results as a basis for discussion on the review of the RSL's and to consider and accept the suggested changes to the Communication Protocol which had been arrived at as a result of the survey.

The Housing Strategy Team Leader informed the Committee that RSL's were now referred to as Registered Providers and then drew Members attention to the following survey results which had had an impact and instigated the recommended changes:

1) of the members who had responded the results showed that there was a good awareness of the major RSL's however some of the smaller providers weren't as well known. This was highlighted as an area for improvement.

2) only 67% of members who had responded to the survey had received contact details from Registered Providers for patch/area managers in their ward.

3) responses surrounding complaints received from residents about Registered Providers were varied, but no Registered Provider stood out as having problems across the whole of the Borough.

The Housing Strategy Team Leader then highlighted the revised Communication Protocol drawing Members attention to the changes contained within the attached report.

CONCLUDED that:

1) a document be provided for Members listing all Registered Providers in each ward with contact details. To be updated on an annual basis, listing all properties and liaison officers for each ward.

2) the changes contained within the attached Communication Protocol be accepted.

**HCS
54/10**

EIT Review of Community Safety and Security Services

Members were provided with a report which outlined the Services covered by the Year 3 EIT Review of Community Safety and Security Services, with a particular emphasis on their net costs.

The Head of Community Protection gave the Committee a brief overview of what the up and coming EIT review would focus on. However it was proposed to bring the report back to the first Housing and Community Safety Select Committee meeting in the new Municipal Year as there would be changes to the membership of the Committee following the local election which is to be held in May.

CONCLUDED that:

The report be noted and brought back to the next meeting which is scheduled for 23rd June 2011.