

Service Improvement Plan (*abridged*) 2010/ 2013

Development and Neighbourhood Services

Community Protection

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough - The People, The Place, The Council		
Theme: Community Safety, with links to Environment and Housing, Our Organisational Effectiveness and Our Value for Money/ Efficiency		
Development Priority: CP1 Resolve financial pressures affecting the Security Centre, including the upgrading of the Council's CCTV infrastructure		
Key actions	By when	Outcomes and Success Criteria
CP1.1 Monthly budget monitoring throughout the period	Monthly to March 2013	Service performance and financial viability maintained throughout the period (key performance indicator is measuring performance on arrests in proportion to crime levels)
CP1.2 Consider 2009/10 outturn, and review 2009/10 budget	31 st May 2010	
CP1.2 Prepare 2011/12 budget	31 st December 2010	
CP1.4 Complete programme of modernising infrastructure (replacement lenses and telemetry, switch to all digital recording, and plan for increased costs of fibre optic transmission)	30 th April 2012	

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough - The People, The Place, The Council		
Theme: Sustainable Community Safety, with links to Children & Young People, Health & Wellbeing and Our Organisational Effectiveness and Our Value for Money/ Efficiency		
Development Priority: CP2 Deliver Community Safety priorities: Community Safety Plan, ASB Strategy, Domestic Violence Reduction Strategy, Domestic Violence funding package, and Alcohol Harm Minimisation Plan, Reducing Reoffending Action Plan and address issue of reassurance / fear of crime (as identified by MORI 2008), and deliver Community Safety Consultation Strategy 2010		
Key actions	By when	Outcomes and Success Criteria
CP2.1 Monitor progress for Safer Stockton Partnership and its sub-groups agenda (a) Community Safety Plan (b) ASB / Drugs (c) Domestic Violence Reduction Strategy (d) Alcohol Harm Minimisation Plan (e) Reducing Reoffending Action Plan	Quarterly monitoring 3 year period	
CP 2.2 Address issues of reassurance / fear of crime (as identified by MORI 2008)	Summer 2010 (in time for MORI 2010)	
CP 2.3 Implement Safer Stockton Partnership's Consultation Strategy 2010 and prepare new Community Safety Plan 2011-2014.	(a) current Plan by 31 October 2010 (b) new Plan by 31 March 2010	

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough - The People, The Place, The Council		
Theme: Community Safety, Economic Regeneration & Transport, with links to Children & Young People, Health & Wellbeing and Our Organisational Effectiveness		
Development Priority: CP3 Deliver Trading Standards & Licensing Plan		
Key actions	By when	Outcomes and Success Criteria
CP3.1 Plan monitored at quarterly intervals	Quarterly during 2010/11	Trading Standards & Licensing Plan prepared and delivered.
CP3.2 Plan delivered	31 st March 2011	
CP3.3 Repeat annual cycles as above	As above, but 12 months on	

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough - The People, The Council		
Theme: Health & Wellbeing, Adults Services, Community Safety and Our Organisational Effectiveness and Our Value for Money/ Efficiency		
Development Priority: CP4 Deliver Environmental Health Statutory Plans – Food (jointly with Trading Standards & Licensing), Health & Safety, Animal Health, Contaminated Land and implement agreed recommendations of Peer Review		
Key actions	By when	Outcomes and Success Criteria
CP4.1 Food Safety Enforcement Plan 2010/11 Health and Safety Enforcement Plan 2010/11 Contaminated Land Strategy 2010/11 Animal Health Plan 2010/11 Prepared and endorsed	30 th April 2010	All four Plans updated in a timely manner and delivered (possibly in a new format, as a single Plan with four sub-sections), and Peer Review Action Plan delivered.
CP4.2 Plans monitored at quarterly intervals	Quarterly during 2010/11	
CP4.3 Plans delivered	31 st March 2011	
CP4.4 Repeat annual cycles as above	As above, but 12 months on	
CP4.5 Peer Review Action Plan agreed	30 th April 2010	
CP4.6 Peer Review Action Plan delivered	30 th April 2011	

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough - The People, The Council		
Theme: Health & Wellbeing, Adults Services, Community Safety and Our Organisational Effectiveness and Our Value for Money/ Efficiency		
Development Priority: CP5 Address financial and service challenges for Care Call, including its part in any significant expansion of the Telecare programme, to increase independent living and reduce reliance on residential care placements		
Key actions	By when	Outcomes and Success Criteria
CP5.1 Continue to market the Care Call Community alarm service to new customers – target increase to 5,000 connections	31 st March 2013	
CP5.2 Continue to deliver planned care services (<u>NB</u> taking account of any re-commissioning of domiciliary care services) and maintain CQC rating as at least 'good'	31 st March 2013	
CP5.3 Continue roll out of Telecare programme	31 st March 2013	
CP5.4 Retain TSA (Telecare Services Association) registration	31 st March 2013	
CP 5.5 Contribute fully to any significant expansion of Telecare	31 st March 2013	

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough - The People, The Place, The Council		
Sustainable Community Strategy Theme: Community Safety, with links to Environment and Housing, Our Organisational Effectiveness and Our Value for Money/ Efficiency		
Development Priority: CP6 Address issues arising from Housing Stock Transfer		
Key actions	By when	Outcomes and Success Criteria
CP6.1 Work with colleagues in SBC Housing and Tristar Homes to put in place Service Level Agreement and funding packages which will offset the potential for adverse impact on services/ funding	30 th April 2011	Housing Stock Transfer successfully completed (subject to ballot of tenants) without adverse impact on services/functions listed above

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough – The People		
Theme: Stronger Communities		
Development Priority: CP7 Deliver Community Engagement Review		
Key actions	By when	Outcomes and Success Criteria
CP7.1 Develop Community Engagement Strategy and secure endorsement.	30 th June 2010	Community Engagement Strategy and associated documents agreed, and single team established
CP7.2 Develop Community Consultation Strategy and secure endorsement	30 th June 2010	
CP7.3 Develop Commissioning Strategy and secure endorsement	30 th June 2010	
CP7.4 Develop Asset Transfer Policy and secure endorsement	30 th July 2010	
CP7.5 Develop new staffing system	31 st March 2010	
CP7.6 Implement new staffing structure	30 th June 2010	

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough – The Council		
Theme: Our Value for Money/ Efficiency		
Development Priority: CP8 Contribute fully to the Council’s Medium Term Financial Plan, including (a) implementing agreed recommendations from Year 1 EIT Reviews (b) undertaking feasibility studies on joint working with Darlington Council in relation to Environmental Health, Licensing and Trading Standards (c) implement other budget reduction measures agreed i.e. 2010/11 budget preparation (d) (from 2011/12) undertake Year 3 EIT Reviews		
Key actions	By when	Outcomes and Success Criteria
CP8.1 Implement agreed recommendations from EIT Review of Regulatory Services	31 st March 2011	All agreed measures implemented by agreed timescales and budget reductions secured
CP8.2 Implement agreed recommendations from EIT Review of Domestic Violence	31 st March 2011	
CP8.3 Undertake feasibility studies on joint working with Darlington Council in relation to Environmental Health, Licensing & Trading Standards	TBC	
CP8.4 Implement any other budget reduction measures agreed	31 st March 2011	
CP8.5 Undertake Year 3 EIT Reviews as allocated.	31 st March 2012	

Service Improvement Plan (*abridged*) 2010/ 2013 – Community Protection

Stockton Borough – The People		
Theme: Community Safety, with links to Children & Young People and Stronger Communities		
Development Priority: CP9 Contribution to CONTEST 2 (National Counter Terrorism Strategy) and lead on Preventing Violent Extremism at Borough level		
Key actions	By when	Outcomes and Success Criteria
CP9.1 Maintain regular attendance at Cleveland 'Gold Group'.	Attend meetings as scheduled throughout the three year period	Absence of terrorist incidents or incidents of violent extremism in, or involving people from, Stockton-on-Tees
CP9.2 Maintain and support Stockton 'Silver Group'	Attend meetings as scheduled throughout the three year period	
CP9.3 Implement Programme of Action, including investment of Government 'Prevent' allocation of approximately £195k, based on an inclusive approach to decision-making.	31 st March 2011	
CP9.4 Review Programme of Action and delivery, with a view to 'refreshed' programme for 2011/12	31 st March 2011	