

Efficiency, Improvement & Transformation

Officer Led Task and Finish Review

Review Title

Scope

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|---|---|
| Scrutiny Chair: Cllr Mick Stoker | Contact details: Mick.stoker@stockton.gov.uk 01642 371641 |
| Cabinet member: Cllr Terry Laing | Contact details: Terry.laing@stockton.gov.uk 01642 587356 |
| Scrutiny Officer: Anthony Duffy | Contact details: 01642 528159 |
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| Independent Officer: | Contact details: |
| Finance Officer: | Contact details: |
| Select Committee: Corporate Adult Services and Social Inclusion Committee | Type of Review: EIT Task and Finish |
| Timeline Committee 26.10.10 and 7.12.10 Cabinet 16.12.10 | |
| 1. What services are included? This review covers the Health and Safety service and Human Resources | |
| 2. Task & Finish Teams overall aim / objectives in doing this work is: To identify options for future strategy / policy / service provision that will deliver efficiency savings and sustain / improve high quality outcomes for SBC residents. | |

3. Please give an initial indication how transformation will enable efficiencies and improvements to be delivered by this EIT review?

- Better use of new technology will enable the development of an increased level of self service and a single point of contact to reduce costs and improve levels of customer satisfaction
- to explore further partnership working with Darlington and / or other local authorities
- to explore the possibility of joining up workforce development more effectively
- to continue to seek opportunities of generating income