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## **Report of the Police and Crime Commissioner to the Chair and Members of the Police and Crime Panel**

**2 February 2017**

### **Programme of Engagement**

#### **1. Purpose of Report**

- 1.1 The purpose of this report is to provide Members of the Cleveland Police and Crime Panel (PCP) with a brief update in relation to meetings attended by the PCC from November 2016 to January 2017.
- 1.2 Future meetings of the PCC will also be summarised.

#### **2. Background**

- 2.1 The PCCs consultation and engagement activities focus on increasing understanding of the communities of Cleveland, ensuring clear and consistent communication with the public and ensuring effective consultation and community engagement.
- 2.2 The PCC attends a number of meetings on a regular basis with key partners, stakeholders and residents from across the Cleveland area.
- 2.3 In addition to this the PCC has attended many regional and national meetings representing Cleveland.

#### **3. Your Force Your Voice**

- 3.1 The '*Your Force Your Voice*' engagement initiative continues to take place with community meetings in all of Cleveland's 79 ward areas being revisited on an annual basis. Since coming into office in November 2012 the PCC has attended around 417

community meetings allowing him to better understand the needs of local communities across Cleveland.

- 3.2 At meetings recently attended issues were raised around response times when contacting the 101 non emergency number. The Commissioner monitors response times on a daily basis and alterations to the Control Room have led to a significant reduction in waiting times.
- 3.3 All of the issues raised at community meetings are raised with the local Integrated Neighbourhood Teams for action where necessary.

#### **4. Other Meetings**

- 4.1 Below is a summary of key other meetings attended by the PCC. The full diary is published on the PCC website at [www.cleveland.pcc.police.uk](http://www.cleveland.pcc.police.uk).
- 4.2 Scrutiny meetings continue to be held with the Chief Constable on a weekly basis. Discussions from these meetings are published on the PCC website under 'Force Accountability'. Any outstanding actions are followed up by the Office of the PCC.
- 4.3 In addition to this the PCC monitors the Control Room Log and the Serious Incident Log on a daily basis.
- 4.4 On 1<sup>st</sup> November the PCC hosted an educational practitioner training conference delivered by the North east charity Show Racism the Red Card. The event aimed to equip educational practitioners with the knowledge and skills to adequately challenge racists attitudes displayed by pupils in an educational setting, and formed part of a project funded by the PCC through the Community Safety Initiatives Fund. Later in the month, on 29<sup>th</sup> November, a Show Racism the Red Card education event was held in conjunction with Hartlepool FC, with involvement from Primary School pupils from across Hartlepool.
- 4.5 On 9<sup>th</sup> November the PCC attended a Middlesbrough Dementia Friendly Project celebration event, where the local Police were awarded with a certificate to demonstrate their commitment to being a dementia friendly organisation. Frontline staff from across Cleveland have been trained as Dementia Friends, as has the PCC and OPCC staff.
- 4.6 On 11<sup>th</sup> November the PCC attended the official launch of the Victim Care and Advice Service (VCAS) victim referral service which has been jointly commissioned across Cleveland and Durham by both PCCs to provide support to victims of crime. Between April and September 2016 the service has supported around 800 victims of crime in Cleveland, providing a free and confidential support service.
- 4.7 On 18<sup>th</sup> November four young people from Hartlepool 'shadowed' the PCC as part of the national 'Takeover Challenge' event which gives young people the opportunity to see how services operate and how they can be involved in decision making. During the day the young people visited a project funded through the PCC Community

initiatives Fund, visited the police Control Room to see how calls are prioritised and allocated and met with the Hartlepool Youth Offending Service triage team to better understand the work undertaken to divert young people from offending behaviour.

- 4.8 On 21<sup>st</sup> November the PCC attended the Integrated Offender Management Hub anniversary event to showcase how the IOM Hub has developed since it was launched in September 2015.
- 4.9 On 22<sup>nd</sup> November the PCC presented awards to the winners of the schools art competition, 'Criminal Damage, what's it worth?' This competition was aimed at young people across Cleveland, encouraging them to think about the effects of criminal damage on the community in designing a multi media anti criminal damage campaign. The winning entries have formed part of a cross Cleveland campaign and can be viewed on the PCC website.
- 4.10 On 1<sup>st</sup> December the PCC attended the Violence Against Women and Girls consultation, which was a joint event with Durham to look at achievements from the VAWG Strategy in terms of what worked well, what needs more work and what is missing. The discussions from the day have been shared with partners and will feed into Northumbria PCCs Office, who are leading on the development of the refreshed VAWG Strategy.
- 4.11 On 2<sup>nd</sup> December the PCC attended the launch of the Tees valley LGB&T Strategy which has been developed by Hart Gables, in conjunction with partnership agencies. The Strategy is structured across the key themes of Hate Crime, Same Sex Domestic Abuse, Education, Poverty and Financial Inclusion, Health and Community Cohesion.
- 4.12 On 6<sup>th</sup> December the PCC attended a careers fair held at Teesside University to advertise 15 new roles which have been funded through the additional funding identified for neighbourhood policing. The roles will sit in the Communities and Partnerships team and will focus on hate crime investigation together with dedicated support for diverse communities including rural community, Refugees and Asylum Seekers and students. The deadline for applications has now passed and the recruitment process is underway.

## **5. Future Engagement / Meetings**

- 5.1 Meetings of note over the next few weeks include:
  - Breaking the Silence on Sexual Violence; Support, Safeguarding and Protection event – 7 February
  - Regional PCCs meeting – 10 February
  - Hartlepool Chinese New Year celebrations - 19 February
  - Tees Rural Crime Forum – 27 February

**Barry Coppinger**  
**Police and Crime Commissioner for Cleveland**