

# Teeswide Safeguarding Adults Board

Meeting Date: 23/09/21 Time: 9:30am – 12:00pm Venue: Microsoft Teams

# Minutes

Attendees				
Name	Role	Representing		
Karen Agar	Associate Director of Nursing Safeguarding	Tees Esk & Wear Valley NHS Foundation Trust		
Jane Bell	Administration Officer	TSAB Business Unit		
Darren Best	Independent Chair	Teeswide Safeguarding Adults Board		
Philip Bond	Detective Superintendent – Safeguarding Lead	Cleveland Police		
Jon Carling	Chief Executive	Catalyst Stockton		
Mike Fleet	Principal Lecturer (Programmes) Department of Nursing & Midwifery	Teesside University		
Cllr Tim Fleming (Part)	Lead Member	Hartlepool Borough Council		
Joanne Gamble	Assistant Director of Nursing Safeguarding	South Tees Hospitals NHS Foundation Trust		
Lorraine Garbutt	Business Manager	TSAB Business Unit		
Elaine Godwin	Admin Officer	TSAB Business Unit		
Jean Golightly	Director of Nursing & Quality	Tees Valley CCG		
Stuart Harper-	Named Nurse (Adult Safeguarding)	North Tees and Hartlepool NHS		
Reynolds		Foundation Trust		
Jill Harrison	Director of Adult and Community Based Services	Hartlepool Borough Council		
Neil Harrison	Head of Safeguarding & Specialist Services	Hartlepool Borough Council		
Kiran Hussain		Holme House Prison		
Steve Johnson	Area Manager – Prevention and Protection	Cleveland Fire Brigade		
Natasha Judge	Healthwatch Manager			
Rachelle Kipling	Temporary Assistant Chief Executive	Office of Police & Crime Commissioner		
John Lovatt	Assistant Director	Hartlepool Borough Council		
Amy Mahoney	Project Officer	TSAB Business Unit		
Gina McBride (Minutes)	Admin and Information Officer	TSAB Business Unit		
Cllr Ann McCoy	Lead Member	Stockton-on-Tees Borough Council		
Mike Milen***	Chief Executive	Redcar & Cleveland Voluntary Development Agency		
Claire Moore (Part)	Domestic Abuse & Sexual Violence Lead	Middlesbrough Borough Council		
Jen Moore	Designated Nurse	Tees Valley CCG		
Ruth Musicka	Access Safeguarding Lead Officer	Middlesbrough Borough Council		
Cllr Mary Ovens	Lead Member	Redcar & Cleveland Borough Council		
John Rafferty (Part)	Compliance Business Partner - Safeguarding	Thirteen Group		

Erik Scollay	Director of Adult Social Care	Middlesbrough Borough Council
Angela Storm	Data Analysis and Performance Monitoring Officer	TSAB Business Unit
Katie Tucker	Inspector	CQC (Hartlepool)
Victoria Wilson	Assistant Director of Adult Care	Redcar & Cleveland Borough Council
Ann Workman	Director of Adults and Health	Stockton-on-Tees Borough Council

Apologies				
Name	Role	Representing		
Sarah Bowman- Abouna	Director of Public Health	Stockton-on-Tees Borough Council		
Mark Davis***	Chief Executive	Middlesbrough Voluntary Development Agency		
Judith Mackenzie	Inspection Manager	CQC (South Tees and Stockton)		
Dave McKay	Advanced Customer Support Senior Leader (ACSSL) – Durham & Tees Valley	DWP		
Elizabeth Moody	Director of Nursing and Governance	Tees Esk & Wear Valleys NHS Foundation Trust		
Michelle Monty	Inspector	CQC (Hartlepool)		
Joanne Newton	Research and Intelligence Officer	Healthwatch South Tees		
Jean Pegg	Inspection Manager	CQC (Hartlepool)		
Ann Powell	Head of Cleveland Area	National Probation Service		
Patrick Rice	Corporate Director of Adults and Communities	Redcar & Cleveland Borough Council		
Helen Richmond	Safer Custody and Equalities Hub Manager	HMP Holme House Prison		
Karen Sheard	Deputy Chief Nurse	North Tees and Hartlepool NHS Foundation Trust		
Leanne Stockton	Business Manager	Hartlepool & Stockton Safeguarding Children Partnership		
Sarah Wilson	Head of Safer Prisons and Equality	HMP Holme House Prison		

Absent		
Name	Role	Representing
Christopher Akers- Belcher	Chief Executive	Healthwatch Hartlepool
Cllr Dorothy Davison	Lead Member	Middlesbrough Borough Council
Darren Redgwell	Deputy Director of Operations	Durham Tees Valley Community Rehabilitation Company Limited
Gary Watson	Business Manager	South Tees Safeguarding Children Partnership
Christine Wharton	Inspection Manager	CQC (South Tees and Stockton)

\*Attends for specific agenda items only; \*\* Attends 2 times per year; \*\*\*Attends on behalf of MVDA, RCVA & Healthwatch South Tees

**Copies:** Chris Brown; Caroline Gallilee; Emily Gill; Emily Gibson; Suzanne Glass; Lorna Harrison; Neil Harrison; Nigel Hart; Kay Mcgowan; Suzanne Metcalfe; Judith Oliver; Laura Poppleton; Angela Pringle, Mike Sharman; Rachael Surtees; Lyndsay Waddington

Agenda Item 1	Introductions and Apologies	Presenter: Chair
Darren Best (DB) we	elcomed new members to the meeting and advis	ed that apologies would be noted
within the minutes.		

Claire Moore (CM) provided a presentation on a Domestic Homicide Review (DHR4). This lady was a Middlesbrough resident and is referred to as 'Jean'. CM talked about Jean's background and the key learning points from her case.

It was noted that many of the recommendations within the report have already been addressed. Phil Bond (PB) from Cleveland Police highlighted a number of areas where improvements have already been made.

The full report, executive summary, learning briefing and action plan can be found on Middlesbrough Borough Council's (MBC) website:

https://www.middlesbrough.gov.uk/community-support-and-safety/domestic-abuse/domestic-homicidereviews

DB enquired if agencies are recognising disengagement and the removal of children into care as high risk factors in domestic abuse cases. CM advised that this has been raised in a previous DHR and there is a robust approach in relation to this being flagged as an increasing risk factor. Erik Scollay (ES) felt that the culture has shifted to recognise disengagement as a high risk, but that this does provide some challenges in terms of resources to manage this. ES also reflected that harrowing and complex cases such as this can have a detrimental impact on staff's mental health and wellbeing.

CM advised that MBC are hoping to secure some funding to overhaul/review the current leaflets and information on Domestic Abuse to ensure that people know how/when to report abuse.

Stuart Harper-Reynolds (SHR) advised that North Tees & Hartlepool NHS Foundation Trust (NTHFT) now have an Independent Domestic Violence Advocate (IDVA) based at the hospital, which should make a huge difference to how the Trust can support victims.

Mike Milen (MM) commented that if some organisations are struggling to engage with an individual, the voluntary sector may be able to support where others are not able to.

A copy of the presentation will be shared with the minutes of the meeting.

Action Points	Action Owner	Deadline
1. Presentation slides to be shared with the minutes of the	GMc	07/10/21
meeting		

# Agenda Item 3End of Year Performance ReportPresenter: Erik Scollay

ES highlighted the key points from the End of Year Performance Report:

- Increase in Concerns this may be due to the impact of Covid-19. Noted increased reporting from partner agencies.
- Main location of abuse is 'Own Home' which is in line with National data.
- Increase in Organisational Abuse some further work will be done on this area to understand the data in more detail.
- Increase in Domestic Abuse (DA) cases being referred to Safeguarding it is uncertain if this is due to increased reporting/awareness or if DA cases are more prevalent.
- More complex/high risk cases subject to Safeguarding.
- Data accuracy MBC and Redcar & Cleveland Borough Council (RCBC) are doing some further work to improve data accuracy.
- Perspective / context of the data noted that 2020-2021 was an unusual year and it will be difficult to determine what has been impacted by the pandemic.

ES advised that the Board are rated as 'green' in four out of five Key Performance Indicators (KPIs). Due to the pandemic, ES suggested that the KPIs remain the same for another year with a view to perhaps change these next year if we are continuing to meet our targets. Members agreed.

Jill Harrison (JH) advised that the Safeguarding Adult Review (SAR) Sub-Group are doing a piece of work to look at care providers subject to the Responding to and Addressing Serious Concerns Protocol

(RASC) over the last two years and the themes emerging from those cases. Suggestions of how we can address some of the issues highlighted will be discussed at the next SAR Sub-Group meeting and a report can be brought to a future TSAB meeting.

ES felt that further work could be done to strengthen agencies coordinated response to Domestic Abuse and that this could perhaps be a KPI in future.

JH advised a meeting was held recently with the Community Safety Partnership leads and Safeguarding Children Partnership leads to talk about shared learning from reviews. JH commented that there is a strong commitment from members to work more closely together and also deliver a joint learning event in the New Year. This group will now meet on a quarterly basis.

DB congratulated members and their colleagues for being rated as green in four out of the five KPIs and encouraged members to inform and thank staff for their hard work.

DB queried if when developing the new set of KPIs the PAQ Sub-Group are able to consider the 'I statements' within the Board's Strategic Plan and if these can be incorporated in some way.

DB highlighted that the End of Year data is featured within the TSAB Annual Report. DB attends a number of strategic meetings to present the report and last year this generated media interest. DB requested further detail in relation to the narrative so that he is able to answer any questions about the data that may arise.

Action Points	Action Owner	Deadline
<ol> <li>Any questions regarding EOY Performance Report to be sent to ES and AS</li> </ol>	All	07/10/21
2. RASC report to be discussed at December TSAB meeting	JH	07/12/21
3. Members to feedback to colleagues regarding KPIs being met	All	07/10/21
<ol> <li>PAQ Sub-Group to consider 'I Statements' when drafting future KPIs</li> </ol>	ES	April 2022
5. Further narrative to be provided to DB in relation to EOY data	AS/ES	21/10/21

Agenda Item 4VEMT Strategy - TransitionsPresenter: Ruth MusickaRM talked through the key points within the Vulnerable Exploited Missing Trafficked (VEMT) TransitionsStrategy and advised that it is a Tees Strategy but that each of the Local Authorities (LAs) will consider<br/>how they will implement this into operational practice.

DB thanked members of the VEMT Task & Finish Group for pulling the strategy together and asked if the group has considered the Mind the Gap report which has been recently published. This is a national report which provides some recommendations about systems leadership. DB reflected that the Mind the Gap report is not specifically linked to VEMT, but there are some things which the Board should consider.

SHR informed that transitions can be difficult in health settings as a paediatrician coordinates health care for people under the age of 18. Once a person reaches 18, their care can become more fragmented as there is no longer that coordination role and care is split into different areas of specialism.

Members approved the VEMT Transitions Strategy.

Agenda Item 5 Update from Sub-Groups	Presenter: Sub-Group Chairs
Communication and Engagement (CE) – Neil Harris	son (NH)
Animation Videos	
A number of short animations have been produce	ced on various topics linked to safeguarding. A
video relating to suicide prevention was promote	ed on World Suicide Prevention Day. A video
relating to Trauma Informed Practice is currently	y being developed and will coincide with the

Trauma Informed Practice event taking place during National Safeguarding Adults Awareness Week (NSAAW).

- Making Every Contact Count (Basic Awareness) A 'train the trainer' approach has been progressed with a number of Safeguarding Champions being trained over the summer. Further enquiries are being made to look at more bespoke training.
- **Digital Inclusion Campaign** This campaign was originally planned for October 2021, however this has been pushed back to the New Year as it was felt to be too close to NSAAW.
- **Back to Basics Campaign** This campaign will include raising general awareness of safeguarding, signposting and how to report abuse and neglect and will take place prior to NSAAW.
- Service User and Carer Engagement This work is progressing.

# Advocacy

Work is ongoing to link more closely to advocacy services – Independent Voices are also assisting with feedback on promotional materials.

Safeguarding Community Champions
 This initiative is due to be launched during NSAAW. A resource pack will be developed and shared.

#### National Safeguarding Adults Awareness Week

NSAAW takes place from 15 November - 21 November 2021. The NSAAW Task & Finish Group are coordinating local activity in line with the Ann Craft Trust's National proposal. There are a number of plans in place such as:

- o Tees bus stop campaign which will run for two weeks
- Trauma Informed Practice event
- Range of animated videos being promoted across the week
- Leaflets provided to hospital departments, community nurses, Safeguarding Champions and library bus service
- o Currently developing a British Sign Language video
- o Currently translating a radio advert into Urdu

A Communication and Engagement plan will be pulled together and can be shared at the next Board meeting.

SHR advised that he will contact Amy Mahoney (AM) with regards to some focused work NTHFT are doing in relation to safeguarding.

Members commended the work of the CE Sub-Group and that the focus to engage with harder to reach groups is welcomed.

# Annual Report 2020-2021

AM talked through the key highlights within the first draft of the Annual Report. AM requested that Board Members provide any comments or feedback to the Business Unit by **Friday 8 October**. The final report will be brought to the TSAB meeting for approval on 21 October ready for publication on 1 November.

DB referenced the positive work linked to the regional SAR Champions group and that the work coming from this group, particularly in relation to developing a SAR library has been recognised as good practice nationally.

DB recognised the importance of the Quality Assurance Framework (QAF) and that this provides a robust method to seek assurance from partners of their safeguarding arrangements.

DB encouraged any organisations who have not provided contributions to contact the Business Unit.

#### Learning Training and Development (LTD) – Lorraine Garbutt (LG)

LG provided an update on behalf of Patrick Rice (LTD Sub-Group Chair):

#### Charging Policy

Due to the pandemic face to face training courses ceased and have been replaced with webinars. LG explained that the charging policy had not been invoked during the pandemic as the Board was sensitive to the fact that staff were under unprecedented pressures. The Sub-Group have now agreed to reinstate the charging policy, particularly in circumstances where it has not been possible to reallocate a place due to late cancellations or if the individual does not attend on the day.

#### • Training Budget

The training budget was reviewed. Some money has been carried forward from last year and has been ringfenced for any multi-agency training needs linked to Liberty Protection Safeguards.

#### • Trauma Informed Practice Event

This will be a virtual event and will take place on Tuesday 16 November and includes an Expert by Experience speaker. This event links to the learning identified from Case 3/20 (rapid review) and is also one of the Board's strategic priorities. The event was promoted yesterday morning and has already had 150 applications; due to the significant demand the booking system is likely to be suspended soon. LG commented that applicants are from a wide-ranging number of organisations, but unfortunately some people may be disappointed that they were not able to secure a place. Following feedback from the event the Sub-Group may need to consider repeating the session to meet demand.

#### • Me-Learning

Staff across Tees continue to access the Me-Learning courses with excellent completion rates.

# **Operational Leads (OL) – Lorraine Garbutt (LG)**

#### • Alcohol Change Report

A copy of the report was attached to the TSAB agenda. LG advised that the report references legislation that can be used to support change resistant drinkers and there are some recommendations for Safeguarding Adult Boards to consider. LG informed that Alcohol Change also conduct training sessions and have been approached for further details. DB advised that Durham SAB have commissioned this training and made an offer to the regional Independent Chairs to attend. DB asked that OLSG consider further on how the recommendations in the report can be taken forward and provide an update to the TSAB in 6 months.

#### Covid Vaccines

Safeguarding Leads felt that TSAB should be aware of the decision to invoke vaccinations of care home workers by 11 November and the potential safeguarding implications. It was noted that some care staff are leaving the industry because of this. Jean Golightly (JG) commented that this is a national decision. ES is aware of the number of care staff intending to leave the care sector in Middlesbrough and did not think this would pose an issue. LAs are continuing to recruit care staff and are working on contingency planning.

# Performance Audit and Quality (PAQ) – Erik Scollay (ES)

Discussions focused mainly on the End of Year report. The group also discussed an issue raised at the Performance Leads meeting of how we may be able to record sub-categories such as scams. Conversations are ongoing to develop consistency of recording primary categories of abuse across organisations.

#### Safeguarding Adult Review (SAR) – Jill Harrison (JH)

#### • Embedding Learning from Reviews

A survey was circulated to Authors and Practitioners who were involved in the Adult D case. The survey closes on Friday 24 September. JH asked Board members to liaise with those involved with the case to encourage them to complete. The Business Unit will collate responses which will help to provide assurance to the Board that learning has been embedded into practice. This

process of contacting practitioners post publication will be written into the revised SAR Procedures.

It was also agreed to look at re-occurring themes from reviews and the Business Unit are in the process of reviewing cases over a two-year period to look at the emerging themes. This will be discussed at the next SAR Sub-Group meeting to determine which areas may need a specific focus.

The Impact Assessments for TSAB training courses have also been amended to include "what have you changed in your practice as a result of the training and how has this impacted on service users". This is already generating some useful comments. This is particularly helpful when there are reviews linked to specific subjects – for example the Josh case linked very much to Self-Neglect and is incorporated as a case study within the Self-Neglect training.

• Multi-Agency Team Around the Individual (TATI) Audit Report (Self-Neglect; Josh) The Self-Neglect Multi-Agency Audit report was shared for information. Multi-Agency Audits are continuing to review TATI arrangements.

Work is ongoing to develop a consistent approach to TATI across Tees. A Task & Finish group has been pulled together to review the referral forms in each of the Local Authorities to develop a Teeswide referral form.

It was noted that the TATI process is recognised as good practice, but can be resource intensive. DB requested an update on progress in 6 months.

#### • Multi-Disciplinary Team (MDT) Guidance

This guidance was developed as part of the learning from the Adult D case and highlights what a good MDT looks like. DB enquired as to whether the guidance incorporated learning and guidance developed nationally, JH confirmed that it does. The content is for approval, however it was noted that the format will be amended to include the TSAB logo etc before publication. Members approved the MDT guidance.

#### • Case 3/20 – Rapid Review

- Report
  - Members approved the report.
- Action Plan
  - Members approved the action plan.
- Learning Briefing

Members approved the Learning Briefing. JH requested that once this is published members circulate widely amongst their networks.

Members commented that the Rapid Review process seems to work well, and the Board will benefit from having another approach to carrying out reviews.

• Case 1/21

This case was in relation to a Hartlepool resident. It was agreed that NTHFT will complete a Serious Incident review and bring findings back to the Sub-Group. Assurance was received at the Sub-Group meeting regarding involvement with CHC, Safeguarding and Falls Team. HBC will lead on two Task & Finish Groups to look in more depth at some elements and will feed back to the Sub-Group. LA reps have been asked to share their Falls Criteria to see if there can be any improvements in consistency across Tees.

#### • Case 2/21 (SAR)

This case was in relation to a Middlesbrough resident. It was agreed to complete a SAR. JH is meeting with the Business Unit to have some initial discussions about the scope of the review.

<ul> <li>Joint Learning Event – SARs / DHRs / SCPRs         A Task &amp; Finish Group will come together to take forward this         to take place at the end of the financial year.     </li> </ul>	piece of work. The	event is likely
Action Points	Action Owner	Deadline
<ol> <li>NSAAW CE Plan to be shared at next TSAB meeting</li> </ol>	AM	21/10/21
<ol><li>SHR to liaise with AM regarding NTHFT safeguarding campaign</li></ol>	SHR	21/10/21
3. Provide comments/feedback on annual report	All	08/10/21
<ol> <li>LTD Sub-Group to consider repeating Trauma Informed Practice event</li> </ol>	PR	December 2021
<ol> <li>Alcohol Change Report to be discussed further at OLSG and report back to April TSAB meeting</li> </ol>	LG	April 2022
<ol> <li>Relevant members to encourage practitioners/authors to complete the Adult D survey</li> </ol>	Relevant Members	24/09/21
7. Adult D survey results to be shared at the December meeting	JH	07/12/21
<ol> <li>Plan for themes from reviews to be shared at December meeting</li> </ol>	JH	07/12/21
<ol><li>Format of MDT Guidance to be amended and added to the TSAB website</li></ol>	Business Unit	07/10/21
10. Progress re TATI to be discussed at a future Board meeting	JH/LG	April 2022
11. Once published, members to circulate Adult F Learning Briefing amongst their networks	All	07/10/21

Agenda Item 6	Structure of Health and ICS	<b>Presenter:</b> Jan Golightly / Ann Workman	
This item will be carr	ied forward to the next meeting.		
Action Points		Action Owner	Deadline
1. Structure of H meeting.	lealth and ICS to be carried forward to the next	JG	21/10/21

Agenda Item 7Home Office – Homelessness MeetingPresenter: ChairDB attended an information sharing meeting recently which was hosted by the Home Office. They<br/>talked about their role particularly in relation to foreign nationals and how they are attempting to change<br/>the culture within enforcement organisations to have more focus on safeguarding concerns that may be<br/>attributed to individuals they deal with The session was primarily aimed towards information sharing and<br/>awareness raising.

Agenda Item 8 Any Other Business

Presenter: All

**Information Sharing Agreement - Signatures** 

DB reminded members who have not yet signed the Agreement to send a signed copy to the Business Unit.

# **Information Only**

A few items were attached to the agenda for information:

- Mental Capacity Act Guidance
- Partner Assurance Reports from Thirteen Housing and Cleveland Police
- Training Strategy

1. Send ISA signatures list with the minutes of the meeting GMc	Deadline
	07/10/21

Next Meeting Date: 21/10/21

Time: 1:30pm – 4:00pm Venue: Microsoft Teams

Minutes approved by Independent Chair:

Sot.

Date: 30/09/21

# Appendix 1 - Attendance Matrix

The table below reflects named members of the TSAB, although deputies have been shaded.

Company	25/02/2021	11/03/21 - DEV SESSION	22/04/2021	23/06/2021	23/09/2021	21/10/2021	07/12/2021	5
Catalyst Stockton	1	0	1	1	1	0	0	80%
CCG Board Member (Tees Valley CCG)	1	0	1	1	2	0	0	80%
Cleveland Fire Brigade	1	1	1	1	1	0	0	100%
Cleveland Police	1	1	1	1	1	0	0	100%
CQC Board Member (Mlbro, Redcar, Stockton) (committed to attend 2 meetings per year)	0	0	0	0	0	0	0	0%
CQC Board Member (Hartlepool)	0	0	1	0	1	0	0	40%
Durham Tees Valley CRC	1	0	0	0	0	0	0	20%
DWP	1	1	0	0	0	0	0	40%
Hartlepool and Stockton Safeguarding Children Partnership	0	1	0	0	0	0	0	20%
HBC Board Member (Director)	1	1	1	1	1	0	0	100%
HBC Board Member (Assistant Director)	0	0	0	0	1	0	0	20%
HBC Lead Member	0	0	0	0	1	0	0	20%
Healthwatch Hartlepool	0	0	0	0	0	0	0	0%
Healthwatch South Tees	1	0	1	0	0	0	0	40%
Healthwatch Stockton	0	0	1	0	1	0	0	40%
HMP Holme House Prison	2	1	1	1	1	0	0	100%
MBC Board Member	1	1	1	1	1	0	0	100%
MBC Lead Member	1	1	1	0	0	0	0	60%
Middlesbrough & Redcar Voluntary Development Agency	1	1	1	1	1	0	0	100%
National Probation Service Cleveland	0	1	1	1	0	0	0	60%
North East Ambulance Service (attend for specific agenda items only)	0	0	0	0	0	0	0	0%
North Tees & Hartlepool NHS Foundation Trust	1	1	1	1	1	0	0	100%
Public Health	0	0	0	1	0	0	0	20%

Office of Police & Crime Commissioner (committed to 2 meetings per year)	1	1	0	0	1	0	0	60%
RCBC Board Member (Director)	0	1	0	1	0	0	0	40%
RCBC Board Member (Assistant Director)	1	1	1	0	1	0	0	80%
RCBC Lead Member	0	1	1	1	1	0	0	80%
SBC Board Member	1	1	1	1	1	0	0	100%
SBC Lead Member	1	1	0	1	1	0	0	80%
South Tees Hospitals NHS Foundation Trust	1	1	1	1	1	0	0	100%
South Tees Safeguarding Children Partnership	1	0	0	1	0	0	0	40%
Teesside University	0	0	0	0	1	0	0	20%
Tees Esk & Wear Valleys NHS Foundation Trust	1	1	1	1	1	0	0	100%
Thirteen Housing	1	1	0	0	1	0	0	60%
TSAB Independent Chair	1	1	1	1	1	0	0	100%
TSAB Business Unit	4	6	4	4	6	0	0	100%