STOCKTON-ON-TEES BOROUGH COUNCIL

CABINET RECOMMENDATIONS

PROFORMA

Cabinet Meeting24th June 2021

1. <u>Title of Item/Report</u>

Development of Adult Services-Update

2. Record of the Decision

Cabinet approval was sought for bringing the following two services in-house for further development:

- •The Home Improvement Agency (HIA) service, including Minor Adaptation, Handyperson and Home Repairs/Improvement related Advice & Information;
- •The Shared Lives Service: carers will share their home and family life with the person receiving support.

Evidence had shown that the Carers Service, which was previously brought in house, had had an exceptional impact in supporting informal carers and it was hoped that this proposal would have a similar positive effect on people's lives through the HIA and Shared Lives services.

A summary of each service was provided. Bringing the HIA service in-house would present opportunities to work closely with Community Services, Adults and Health and Housing (Facilities Disabilities Grant) to enable the service to focus on strategic developments and improvement in the future. A steering group to focus on service development and improvement had also been set up and staff from the Council's Community Service, Heating Ventilation and Electrical (HVE) Tea would collect feedback from people receiving the service on service satisfaction and areas of improvement to ensure the Council provides an excellent service.

The Shared Lives service would be placed with the Carers Service. The advantage of putting the SL service with the Carers Service is that the carers' service was already in contact with carers from all walks of life. Carers who are compassionate and have the skills and experience to support someone who requires personal care. Carers often say they would like to help others live a happy and meaningful life which may mean that carers already known to the Council would be keen to become

Shared Lives Carers.

In summary, bringing the HIA and Shared Lives services in-house would enable the Council to support more people and allow the Council to continue developing and improving the services alongside other teams within the Council.

RESOLVED that:

- 1. Cabinet approve the proposed development of delivering both the Home Improvement Agency Service and The Shared Lives Service services in-house;
- 2. Cabinet note the Home Improvement Agency service would be brought in-house, and that the HVE team would deliver this service from 1 July 2021. that

3. Reasons for the Decision

Evidence shows that the Carers Service, which was previously brought in house, had had an exceptional impact in supporting informal care. The proposals submitted sought to have a similar positive effect on people's lives through the HIA and Shared Lives services.

4. Alternative Options Considered and Rejected

None

5. Declared (Cabinet Member) Conflicts of Interest

None

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight- Friday 2nd July 2021

Proper Officer 28 June 2021