

AGENDA ITEM

REPORT TO CABINET

27 FEBRUARY 2020

**REPORT OF ADULT SOCIAL CARE
AND HEALTH SELECT COMMITTEE**

CABINET DECISION

Lead Cabinet Member – Adult Social Care - Councillor Ann McCoy

SCRUTINY REVIEW OF CARE HOMES FOR OLDER PEOPLE

SUMMARY

The Adult Social Care and Health Select Committee has completed a review examining Care Homes for Older People.

REASONS FOR RECOMMENDATION(S) / DECISION(S)

This topic was included in the Scrutiny Work Programme for 2019/20. The Select Committee review is now complete and the recommendations have been endorsed by the Adult Social Care and Health Select Committee for submission to Cabinet.

RECOMMENDATIONS

That:

1. Recognising the importance of the strong leadership and management and the positive impact of the Well Led Programme, further activity should focus on continuing to improve leadership and management of all care homes in Stockton on Tees and specifically that all care homes be supported to participate in the Well Led Programme and actively participate in the Care Home Leadership and Peer Support Network.
2. The importance of personalised care be promoted through all contacts the Council and partners have with Care Homes; in particular the development and deployment of a varied activities programme tailored to individual needs and co-ordinated by a designated member of staff.
3. The benefits of technology for supporting personalised care are championed and promoted to all care homes in Stockton on Tees; in particular, the deployment of electronic solutions for records and medicine management should be supported by the Council.
4. Contract monitoring and quality assurance systems ensure that appropriate staffing levels are maintained in care homes.
5. The Council works with all stakeholders to promote and improve the local standing of careers in adult social care.
6. All care homes be required to work towards Dementia Friendly accreditation as part of the new contract arrangements.

7. The Council works with the Care Quality Commission to facilitate effective dialogue between the two organisations in order to share updates of projects and initiatives being developed by the Council and partners and shape the future of the care home market.
8. Healthwatch be asked to report back the Adult, Social Care and Health Select Committee on the implementation of their recommendations to care homes following further enter and view visits to homes.
9. The summary of Care Quality Commission inspection results, reported each quarter to the Adult Social Care and Health Select Committee should include greater context including trend information of quality ratings and information about providers.

DETAIL

1. The attached report outlines the outcomes of the Select Committee Review of Care Homes for Older People.
2. The main aim of the review was to understand the reasons why Stockton on Tees Care Homes were not achieving the same level of CQC ratings as the Tees and national average and to identify what activities can take place by the Care Homes, the Local Authority and wider stakeholders to improve CQC ratings.
3. The Committee took evidence from Council Officers, Hartlepool and Stockton CCG, North Tees and Hartlepool NHS Foundation Trust, Tees Esk and Wear Valleys NHS Foundation Trust, the Care Quality Commission, Healthwatch and care homes.

COMMUNITY IMPACT IMPLICATIONS

4. The recommendations seek to improve the quality of care in care homes for older people.

FINANCIAL IMPLICATIONS

5. Funding arrangements are set out in the Select Committee report. There are no direct financial implications arising from the Select Committee recommendations.

LEGAL IMPLICATIONS

6. Legal obligations are set out in the Select Committee report. There are no direct legal implications arising from the Select Committee recommendations.

RISK ASSESSMENT

7. This report is categorised as low to medium risk. Existing management systems and daily routine activities are sufficient to control and reduce risk.

WARDS AFFECTED AND CONSULTATION WITH WARD/COUNCILLORS

8. Borough-wide.

BACKGROUND PAPERS

9. None.

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