

# **Teeswide Safeguarding Adults Board**

Meeting Date: Monday 23 September 2019
Time: 1pm – 3.30pm

Venue: Jim Cooke Conference Suite

#### **Minutes**

Attendees		
Name	Role	Representing
Nicola Bailey (Part)	Chief Officer	Durham Dales, Easington & Sedgefield CCG
Ann Baxter	Independent Chair	Teeswide Safeguarding Adults Board
Lisa Bosomworth	Development and Delivery Manager	Healthwatch South Tees
Dr Hannah Bows (Part)	Assistant Professor in Criminal Law	Durham Law School
Claire Byers	Named Nurse Safeguarding Adults	Tees Esk & Wear Valleys NHS Foundation Trust
Angela Connor	Adult Operational Lead	Stockton-on-Tees Borough Council
Cllr Dorothy Davison	Lead Member	Middlesbrough Borough Council
Lorraine Garbutt	Business Manager	TSAB Business Unit
Elaine Godwin	Admin Officer	TSAB Business Unit
Jean Golightly	Director of Nursing & Quality	Hartlepool & Stockton CCG and South Tees CCG
Jill Harrison	Director of Adult and Community Based Services	Hartlepool Borough Council
Rachelle Kipling	Commissioners Office for Victims	Office of Police & Crime Commissioner
Angela Legg	Data Analysis and Performance Monitoring Officer	TSAB Business Unit
Cllr Sue Little	Lead Member	Hartlepool Borough Council
Amy Mahoney	Project Officer	TSAB Business Unit
Gina McBride (Minutes)	Admin and Information Officer	TSAB Business Unit
Cllr Ann McCoy	Lead Member	Stockton-on-Tees Borough Council
Mike Milen***	Chief Executive	Redcar & Cleveland Voluntary Development Agency
Ruth Musicka	Access and Safeguarding Lead Officer	Middlesbrough Borough Council
Katie Needham	Interim Director of Public Health	Stockton-on-Tees Borough Council
Mel Newton	Senior Lecturer	Teesside University
Cllr Mary Ovens	Lead Member	Redcar & Cleveland Borough Council
Ann Powell	Head of Cleveland Area	National Probation Service
Zoe Sherry	Mental Health Lead	Health Watch Hartlepool
Helen Smithies	Assistant Director of Nursing Safeguarding	South Tees Hospitals NHS Foundation Trust
Wendy Tinkler	Superintendent	Cleveland Police

Apologies			
Name Role Representing			
Katherine Acheson	Compliance Inspector	CQC	
Karen Agar	Associate Director of Nursing Safeguarding	Tees Esk & Wear Valley NHS Foundation Trust	
Jane Bell	Administration Officer	TSAB Business Unit	

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Elizabeth Byrne	Assistant Chief Executive	Office of Police & Crime Commissioner
Emma Champley	Assistant Director of Adult Strategy & Transformation	Stockton-on-Tees Borough Council
Mandy Cockfield	Service Manager	Redcar & Cleveland Borough Council
Mark Davis***	Chief Executive	Middlesbrough Voluntary Development Agency
Judith Gray	Volunteer Lead for Adult Learning Disabilities	Healthwatch Hartlepool
Stuart Harper-Reynolds	Named Nurse (Adult Safeguarding)	North Tees and Hartlepool NHS Foundation Trust
Steve Johnson	Area Manager – Prevention and Protection	Cleveland Fire Brigade
Elizabeth Moody	Director of Nursing and Governance	Tees Esk & Wear Valleys NHS Foundation Trust
Jean Pegg	Inspection Manager	CQC
Barbara Potter	Head of Quality and Adult Safeguarding	South Tees CCG
John Rafferty	Compliance Business Partner - Safeguarding	Thirteen Group
Patrick Rice	Corporate Director of Adults and Communities	Redcar & Cleveland Borough Council
Steve Rose (Part)	Chief Executive	Catalyst
Erik Scollay	Director of Adult Social Care	Middlesbrough Borough Council
Christine Wharton	Inspection Manager	CQC
Victoria Wilson	Assistant Director of Adult Care	Redcar & Cleveland Borough Council
Ayshea Winchester	Safe Custody Manager	HMP Holme House Prison
Ann Workman	Director of Adults and Health	Stockton-on-Tees Borough Council

Absent		
Name	Role	Representing
Jill Edemenson	Coordinator	Healthwatch Stockton
Natasha Judge	Healthwatch Manager	Healthwatch Stockton
John Lovatt	Assistant Director	Hartlepool Borough Council
Darren Redgwell	Deputy Director of Operations	Durham Tees Valley Community Rehabilitation Company Limited
Lindsey Robertson	Director of Nursing, Patient Safety & Quality	North Tees & Hartlepool NHS Foundation Trust

<sup>\*</sup>Attends for specific agenda items only; \*\* Attends 2 times per year; \*\*\*Attends on behalf of MVDA, RCVA & Healthwatch South Tees

Copies: Peter Bell; Chris Brown; Susan Cawley; Jackie Gibson; Emily Gill; Suzanne Glass; Lorna Harrison; Colin Holt; Suzanne Metcalfe; Pamela O'Connor; Judith Oliver; Laura Poppleton; Angela Pringle, Mike Sharman; Rachael Surtees; Lyndsay Waddington, Anne Warlow

Agenda Item 1	Introductions and Apologies	Presenter: Chair
Introductions were made and apologies noted.		

Minutes from the meeting held on 20/06/19 Presenter: Chair Agenda Item 2 The minutes of the meeting held on 20 June were agreed as a true and accurate record.

#### **Matters Arising**

Links between CQC and Police (c/f)

A meeting should take place at the end of October with CQC, Local Authority representatives and the Police.

• Response to Eva Letter

Rachelle Kipling (RK) advised that the Office of the Police and Crime Commissioner has secured some additional funding until March 2020 and Eva are therefore able to continue to deliver services in Redcar & Cleveland. RK to keep the Board updated with future arrangements.

• MCA Amendment Bill – Update This item was not discussed.

- Revised Meeting Schedule 2019-20 and Schedule for 2020-21 Shared for information.
- Revised Strategic Business Plan Liberty Protection Safeguards
   This item was not discussed.

Action Points	<b>Action Owner</b>	Deadline
Previous Board minutes to be added to the TSAB website	GMc	07/10/19
2. RK to keep the Board informed about commissioning of EVA	RK	27/02/20
when it is nearing the end of its contract		

## Agenda Item 3 Whorlton Hall Presentation Presenter: Nicola Bailey

The Board has previously had discussions around non-commissioned services and recognises the potential risks in terms of the lack of regulation, governance and accountability.

Nicola Bailey (NB) Chief Officer for Durham and Tees Valley CCGs gave a presentation about Whorlton Hall and highlighted the following:

- Whorlton Hall was an independent hospital in Durham which provided assessment and treatment for people living with a learning disability, autism or complex needs. The hospital also cared for people who have additional mental or physical health needs and patients detained under the Mental Health Act.
- Whorlton Hall had 17 beds with 13 patients. There were 85 employees plus agency staff.
- All patients at Whorlton Hall are known to the Transforming Care Programme
- Whorlton Hall was owned by Danshell at the time that an undercover reporter was carrying out their investigation. (Danshell bought Castlebeck Care who previously owned Winterbourne View).
   The reporter visited in December 2018 for a period of 12 weeks. Cygnet bought Danshell and formally took over services in January 2019.
- Whorlton Hall was not a service used predominantly by Durham CCGs, however 10 different CCGs placed people at Whorlton Hall
- When Panorama raised the alarm about serious allegations of abuse and their undercover operation, 20 staff at Whorlton Hall were suspended immediately (1 member of staff had already been dismissed at this time). The staff team were replaced immediately with enhanced management oversight. This was supported by Tees Esk & Wear Valleys (TEWV) NHS Foundation Trust and Senior Clinical staff attended Whorlton Hall every day until it closed.
- A decision was made to review all patients and move them to another appropriate provider or setting so that Whorlton Hall would be closed when the documentary was aired in May 2019.
- There was ongoing communication between the CCGs, Police, NHS and the Local Authority
- An Extraordinary Safeguarding Adults Board (Durham) meeting was held in June 2019
- There is an ongoing police investigation. Efforts will be made to coordinate an Independent Safeguarding Adults Review alongside this
- Whorlton Hall was inspected by CQC 3 months prior to the undercover investigation and was rated as 'good'
- Unusually, Whorlton Hall reported into safeguarding regularly and there were a number of joint quality assurance visits
- There are lessons to learn around providers that have different placing local authorities, complex commissioning arrangements and lack of strategic oversight. Patients may also be placed far away from their family which can mean that someone is not regularly able to advocate for them or may not be aware that their relative is suffering from abuse. Due to the very nature of these patients they may not have realised that what they were experiencing was abuse or that what happened to them was wrong
- In this instance, family were not raising concerns, on joint assurance visits there were no major issues identified and staff were pleasant. The Durham Safeguarding Adults Board will try to assess if things could have been done differently, to establish if there were any potential signs could have

been missed and what agencies should do if they 'have a hunch' that something is not quite as it should be and how intelligence can be collected

• Durham CCG has placed a moratorium on all other Cygnet homes. Cygnet have closed Chesterholme and Newbus Grange will close at the end of October.

Cllr Ann McCoy (AMc) mentioned that the Department for Work and Pensions should not put pressure on the unemployed to take up work in Care Homes when this may not be an appropriate role for them. NB advised that this did not appear to be the case at Whorlton Hall.

In Tees there have been some issues identified around checking people's certificates and qualifications. For Whorlton Hall training was not an issue as staff did receive appropriate training, but it was more about staff colluding with each other to hide what was going on.

Zoe Sherry (ZS) asked if Healthwatch could visit these non-commissioned services to carry out Enter and View visits. NB advised that all Healthwatch need to do is ask to visit - it is unlikely that they would decline.

Jill Harrison (JH) commented that it is difficult when the Local Authority does not commission a home but other out of area LAs place people there. The Local Authority only becomes aware of issues if a Safeguarding Concern is raised and it seems to be a very reactive process and difficult to coordinate as the residents are not known to the Council.

It is not known why the reporter specifically targeted Whorlton Hall for their undercover investigation.

AB suggested that the Board discusses what this case highlights for the Tees area at the next meeting.

Action Points	<b>Action Owner</b>	Deadline
Whorlton Hall and what this means for the Tees area to be	All	25/10/19
discussed at the next meeting		

Agenda Item 4	Domestic Homicides of People Aged 60 and	Presenter: Hannah Bows
	Over in the UK	

Hannah Bows, Assistant Professor in Criminal Law at Durham Law School gave a presentation on Domestic Homicides of Older People. The following key points were raised:

- Since 2015 there has been an increase in domestic homicides
- HB has researched the profiles of perpetrators and victims based on gender, age, relationship between the victim and perpetrator, locations of offence etc.
- National statistics show that young men kill other young men and are often acquaintances, strangers and the offence often taking place in public spaces or the victim's home
- National statistics show that women killed by men in their own home almost always have a history
  of domestic abuse or have experienced stalking
- Through HB's research she has identified that data is obscured as it is not often collected on the
  older age bracket. The National Crime Survey excludes people older than 59 or only asks them
  about particular types of crime for example they are not asked about domestic abuse or stalking.
  The findings from this survey helps to inform where the government focuses policies and
  resources. There is an assumption that the older an offender becomes their crimes stop after a
  certain age this is not the case.
- There are 2 million people aged over 60 years old living in England and Wales the National Crime Survey misses out this whole section of people
- The prison system is dealing with an increasing number of older people or young people growing older in prisons the prisons are built around younger lifestyles and there is very little awareness or policies around older people in prison.
- There can sometimes be a misconception that domestic abuse only affects young women, this is not the case, but there is minimal publically available data to show domestic homicide reviews undertaken on older people.
- HB posed 3 questions to 46 Police Forces
  - What is the extent and nature of homicides involving a victim aged 60 and over in the UK?
  - o Is homicide of older people different to younger people?

- How do these findings compare with 'eldercide' literature?
- HB also analysed 514 cases between 2010 2015 but focused on 221 Domestic Homicides and discovered that 1 in 4 of Domestic Homicides involved a victim over 60

HB highlighted that some risk assessments are not tailored to incorporate older people, for example the Domestic Abuse Stalking and Honour Based Violence (DASH) risk assessment. The DASH is a checklist that scores people's risk. One of the questions for example is 'have you been pregnant in the last 12 months?', for an older person it is likely for the answer to be 'no'. The DASH risk assessment only focuses on the risk of abuse from an intimate partner, but research shows that family members are just as likely to be the perpetrator of abuse or homicide, in particular a son or a grandson.

HB felt that more work needs to be done to recognise domestic abuse as an 'all age' issue and that 'elder abuse' is not a different form of abuse. Domestic Abuse polices, strategies, frameworks and safeguarding needs to incorporate older people.

Since conducting her research the national crime survey has now increased the age to 74, although this is an improvement, it still does not capture the whole population. It also excludes people in care homes, who may potentially be more vulnerable to abuse.

JG commented that sometimes DHRs focus on a short time frame and that perhaps going further back may reveal further insight, particularly for older people.

Cllr Dorothy Davison (CD) wondered if there was a connection between people retiring and an increase in abuse and it would be interesting to see how many perpetrators were carers.

#### Agenda Item 5 End of Year Performance Report Presenter: Angela Legg

Angela Legg (AL) highlighted the key points from the End of Year Report 2018/19:

- During 2018/19 the overall number of Concerns reduced slightly, however numbers are still high
- The number of Section 42 Enquiries increased by 10% this can be attributed to the changes in reporting by 2 of the Local Authorities.
- Although the data remains similar to previous years, 2018/19 has seen a shift in the main location of risk. In the past, Tees has differed to the National Data with Care Homes being the main location of risk. This year has seen increased reporting from 'friend', 'family' and 'self' category which could have contributed to the increase in the 'Own Home' category. Domestic abuse saw a significant increase with most incidents occurring in an adults' own home. The improved reporting from 2 Local Authorities has also contributed to an increase in the 'Own Home' category.
- The Domestic Abuse category saw a substantial increase during 2018/19 with a 77% increase in the number of Section 42 Enquiries being undertaken. This also correlates with an increase in recorded crime data from Cleveland Police for Domestic abuse across the Force area. Cleveland Police informed that during this reporting year they had made significant improvements in the data recording mechanisms which will have impacted these figures. It is not yet known if the increase is due to improved recording or if there are in fact more domestic abuse cases being highlighted.
- In 2017/18 the main type of abuse was Neglect & Acts of Omission (36%) followed by Physical (31%). 2018/19 has seen the Physical (29%) category being the main type of abuse followed by Neglect & Acts of Omission (26%).
- Medication incidents have reduced by 20% during this year. This could be linked to the focused work to develop the Medication Guidance for Providers and Commissioners.
- The Board should have achieved 3 out of 5 Key Performance Indicators by the end of year.
- Training has been well utilised this year will have contributed to raising the awareness of Safeguarding.
- Twelve services have been subject to Responding to and Addressing Serious Concerns (RASC)
  and seven Safeguarding Adult Review (SAR) notifications have been received, which helps to
  highlight the level of activity over the year.
- Data over the last 3 years shows how the Own Home category has increased each year since 2016/17 2018/19 which would indicate that awareness is up and more reporting seems to be taking place.

- The Multi-Agency data has improved and there are similar themes being reported from the Health Trusts. Both North and South Tees Health Trusts have seen an increase in the number of concerns against the Trust.
- Reporting levels for Concerns against TEWV are low compared to the other Health Trusts, this could be explored further.
- The majority of the allegations against both North & South Tees Health Trusts related to Neglect & Acts of Omission. The main type of abuse for TEWV was Physical, but this would be expected due to the nature of patients that TEWV support.
- Cleveland Police have recorded an increase in crime, which may be due to improved reporting mechanisms
- The Vulnerable Adults Unit has continued to see a decrease in the number of referrals received during the year. The Police referral criteria was re-circulated at the end of the previous reporting year, and may have helped to contribute to the decrease with more appropriate referrals being received.

Jean Golightly (JG) thanked AL for all her hard work in pulling together such a fabulous report and displaying the data in such a simple way which makes it easy to understand and analyse.

Ann Baxter (AB) commented that over time it seems that the figures are becoming more accurate. From the data it appears that appropriate Concerns now being referred as a high proportion of those progress to a Section 42 Enquiry. The work around medication incidents seems to have had a positive impact.

Agenda Item 6	Partner Assurance Reports	Presenter: Angela Connor /
		Wendy Tinkler

#### Stockton-on-Tees Borough Council (SBC)

Angela Connor (AC) advised that one of the main learning points was not providing enough evidence to support the standards. AC explained that SBC do not periodically review corporate policies unless there is a change in legislation. SBC are looking at audit processes across Adult Social Care. AC advised that the Team Around the Individual (TATI) panel has now been implemented and AC will be meeting with the four Local Authorities next week to look at a consistent approach across Tees.

#### **Cleveland Police**

Wendy Tinkler (WT) advised that she has written a Vulnerability Strategy for the Force as it has been identified that they are not consistently recognising vulnerability. There will be a formal launch of this strategy. It was noted that the Chief Constable attended the Stockton Safer Partnership and Cleveland Police were asked to provide a response and for this to feed in to the Teeswide Safeguarding Adults Board (TSAB).

AB commented that the TSAB have previously raised concerns over the churn in personnel within Cleveland Police and links to safeguarding adults and vulnerable people. It was acknowledged that it has been a difficult year for Cleveland Police, but that this remains an area of concern for the Board. The HMIC Report will be published on Friday 27 September that will raise a number of recommendations.

Action Points	<b>Action Owner</b>	Deadline
WT to provide response to Vulnerability Strategy	WT	25/10/19

## Agenda Item 7 Sub-Group Update

### Communication & Engagement (CE) – Lorraine Garbutt

CE Strategy

The CE Strategy has been fully reviewed. The stakeholder groups remain similar and safeguarding champions have been added. The principles remain the same. The Strategy concludes with an action plan for monitoring progress against the Communication and Engagement Plan. The document was approved by members.

#### • Task & Finish Group

The first meeting has been held to look at the consultation programme over the winter months and to start planning for the annual awareness campaign.

**Presenter:** Sub-Group Chairs

Two surveys have been developed to gain views from professionals and general public. Both will be available online as well as in paper versions. Healthwatch (South Tees), Catalyst and Hartlepool Borough Council (HBC) have committed to supporting the roll out of the surveys. CE members are being asked to do the same.

The annual awareness campaign is in line with the national campaign run by Ann Craft Trust and will run from 18-22 November. Five themes have been identified: Self neglect, Domestic Abuse, Transforming Care, Safeguarding in Sport and Modern Slavery. Resources have been shared and the Board will push out these key messages on social media, LG encouraged partner organisations to do the same.

The self-neglect course will be launched during this week. LG asked members to contact the Business Unit if they have any relevant activities taking place that week that the Business Unit can engage with.

#### **Learning Training & Development (LTD) – Lorraine Garbutt**

- Finalised the training plan and all courses are in place
- The Board will be piloting two courses in November; one on Self-Neglect and one on conducting Section 42 Enquiries.
- The Virtual College provides our E-learning and the contract is up for renewal in April next year. The contract will need to go out to tender. The Board will continue to work with the Children Partnerships.
- The Charging Policy has been refreshed and legal advice has been sought to include that if a
  delegate cancels and special arrangements have been made for the delegate to attend, then they
  are liable to pay any additional costs incurred.

#### **Operational Leads (OL) – Lorraine Garbutt**

#### Procedures Survey

The Procedures survey has been circulated to professionals (this survey was circulated last year and it was agreed to repeat this). There was a positive response and findings have been collated into a report that will go to the next OL meeting in October. It seems that MSP is much more embedded into practice. Those that use the procedures regularly had valid comments about areas that could be improved, but the consensus was that they were well known and people knew how to access them and to seek advice if needed. There were some really positive comments about the accessibility of safeguarding teams for advice. A full report will be shared at the next TSAB meeting. Findings have also been considered as part of the review of procedures.

#### • Themed Discussion – Neglect

Colleagues shared their own experiences of dealing with neglect and identified resources available to support teams - these were shared.

• Redcar & Cleveland Borough Council Multi-Agency Audit Report Shared for information.

#### Performance Audit & Quality (PAQ) - Lorraine Garbutt

- The End of Year Report was presented and suggested changes were made and included in the report presented today.
- Benchmarks were reviewed.
- The Partner Assurance Reports from Middlesbrough Borough Council and CCG were presented.
- Members were pleased with the new QAF template that has been simplified.
- There will be a more detailed look at repeat occurrences of abuse and this will be done in conjunction with the Operational Leads.

#### Policy & Procedures Task & Finish Group – Lorraine Garbutt

The TSAB Procedures have now been in place for 4 years and it was felt that they needed a full review with the person being at the centre. A number of flowcharts have been produced to make it easier for

practitioners to follow. Once agreed it is intended to attempt to host the procedures on the website, but for these to be more interactive for the user. I.e. when clicking on various aspects of the procedures links will indicate where further guidance can be found.

There were discussions around people in positions of trust and HBC are sharing their LADO policy as a starting point to see if a Tees version could be produced.

#### Safeguarding Adults Review (SAR) – Jill Harrison

#### Case 5/18 (SAR)

The review is ongoing, practitioner learning and reflection workshops have been held and V3 of the report is due to be considered by the Governance Group on 25 September. There was a delay in being able to make contact with family but they are now engaged which will impact on the timeline. The date of sharing the report with TSAB was originally in October, but a provisional Extra Ordinary meeting has been arranged for the 28 November.

#### • Case 6/18 (Learning Lessons Review)

• The LLR will commence on 26 September with the Scoping meeting and the Authors briefing and will follow the same methodology of Case 5/18. The key timeline has been agreed.

#### • Case 2/19 (Deferred)

This notification was considered at last SAR meeting. It was recommended that a LLR was held but recognised that some key information was missing. AB asked that this information was collected and analysed before a decision was made as it was key to the case. This is due to be reconsidered at the next SAR meeting.

#### • Case 3/19 (New Notification)

To be considered this week.

#### SAR3 (Carol)

The action plan is nearly complete but is waiting for one final piece of evidence from Middlesbrough Borough Council. AB requested that Ruth Musicka chases this up as this action has been outstanding for a significant amount of time.

#### Membership and Attendance

This issue has previously been raised at the Board but remains problematic. It is important that the representatives at this Sub-Group are consistent and at the right level. Deputies attending are not always fully briefed and agenda items can be deferred regularly because the correct person is not there to cover the item. AB felt that this was unacceptable as Safeguarding Adult Reviews are statutory pieces of work for the Board and everyone involved is accountable and responsible. JH advised that there are some members who do prioritise attendance and are there regularly which is really helpful for people to have knowledge of the cases being discussed. JH will send an email separately to those organisations who need to improve their commitment to the Sub-Group.

JG commented that there are a large number of Domestic Homicide Reviews and Serious Case Reviews being undertaken at the moment and resources are stretched but acknowledged the need for consistent attendance at SAR meetings. JH reiterated that it is a bi-monthly meeting that needs commitment from members to ensure that the agenda can continue to move forward.

AB and JH will meet separately to discuss SAR issues in more detail.

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Action Points	Action Owner	Deadline
CE Strategy to be added to TSAB website	GMc	07/10/19
Partners to support the national adult safeguarding	All	18-22
awareness campaign and share key messages via their		November
organisations' social media		
3. Advise Business Unit of any safeguarding activities taking	All	ASAP
place during 18-22 November		
4. TSAB Procedures Survey Report to be discussed at the next	LG	25/10/19
Board meeting		
5. Send outstanding element of SAR3 Action Plan to RM – RM	GMc / RM	ASAP
to chase up		

6. JH to email relevant SAR Sub-Group members regarding	JH	14/10/19
attendance at meetings		
7. Meeting to be arranged with JH and AB regarding SAR	GMc	07/10/19
issues		

Agenda Item 8	Annual Report – First Draft	Presenter: Amy	Presenter: Amy Mahoney			
To be carried forwar	d to the next meeting.					
Action Points		Action Owner	Deadline			
1 Annual Repo	rt to be discussed at the next meeting	AM	25/10/19			

Agenda Item 9	Strategic VEMT Update	Presenter: Helen Smithies /				
		Lorraine Garbutt				
The Strategic VEMT	The Strategic VEMT Group met in July and the adult safeguarding agenda was discussed briefly. There					
is another meeting tomorrow. This item will be carried forward to the next Board meeting.						
<b>Action Points</b>		Action Owner	Deadline			
<ol> <li>Strategic VEN</li> </ol>	MT meeting to be discussed at the next meeting	HS / LG	25/10/19			

Agenda Item 10 Modern Slavery Strategy

RK informed that the Office of the Police and Crime Commissioner has commissioned the Cleveland Anti-Slavery Network. The network has developed a Modern Slavery Strategy which is currently out for consultation. A pro-forma has been circulated with the agenda for members to provide feedback by 9 October. It is hoped to launch this at the Exploitation Conference on 16 October.

Action Points

1. Members to provide feedback on the Modern Slavery

All 09/10/19

Strategy			
Agenda Item 11	HMIC Report - Crime Against Older People	Presenter: Cha	ir

Agenda Item 12	Safeguarding Children, Young People and	Presenter: Jean Golightly
	Adults at Risk in the NHS - Safeguarding	
	Accountability and Assurance Framework	

JG advised that the framework has been built upon based on previous versions and developed in conjunction with partners. It aims to clarify core duties for Children and Adults and links health to other organisations' legal frameworks.

JG felt that the framework needs more time for discussion and will be carried forward to the next meeting.

Action Points	Action Owner	Deadline
NHS Assurance Framework to be discussed at the next	JG	25/10/19
meeting		

Agenda Item 13	South Tees Hospitals NHS Foundation	Presenter: Helen Smithies
	Trust CQC Report	

Helen Smithies highlighted the key points from the CQC Report in relation to safeguarding:

- There were a number of announced and unannounced inspections between January and February 2019
- The overall rating for the Trust was 'Requires Improvement'

Shared for information and elements discussed under agenda item 4.

- The categories of 'well led', 'safe and effective' were rated as inadequate.
- 'Caring and responsive' was rated good.
- 'Critical care' was rated inadequate, although patients and carers gave positive feedback. Noted that there was a lack of knowledge regarding Female Genital Mutilation (FGM)
- Mandatory training was raised as a compliance issue
- Staff involved patients and more care to be taken in decisions about care and treatment
- Therapeutic care team demonstrated outstanding practice

- Urgent and emergency staff applied safeguarding procedures for adults and children so that vulnerable people were protected from abuse
- Medicine care for patients with compassion with a strong patient focus. Staff on all levels advocated a positive patient experience
- Surgery understood how and when to assess capacity and followed policy when a patient was unable to consent. Staff understood their role and responsibility under the Mental Health Act and Mental Capacity Act on how to support patients
- Diagnostic Imaging staff knew how to recognise and report abuse

An action plan will be developed and submitted to CQC. There will be additional scrutiny from CCG to monitor the action plan. STHFT are reviewing their training provision – a pragmatic approach will be taken to look at an e-learning package. It is thought that the Trust should achieve 90% compliance by the end of October 2019.

#### **Any Other Business** Agenda Item 14

Presenter: All

#### **TSAB Terms of Reference**

The Terms of Reference will need to be reviewed following circulation of Legal Considerations for SABs document via the National Chair's Network. Defer to the next meeting.

#### **Members Induction Pack**

Whatever changes are made within the Terms of Reference will need to be replicated in the Members Induction Pack. Defer to the next meeting.

#### **TEWC CQC Inspection**

All TEWV services are currently being inspected by CQC. It was noted that West Lane hospital has closed. AB requested that the CQC Report is presented at Board once published.

#### **South Tees Children Partnership**

LG advised that she has been invited to attend this meeting as they are keen to have input from the TSAB. LG is willing to be the representative, but asked if anyone else wanted to pick this up. It was suggested that LG attends the first meeting and feeds back to the Board.

Action Points	<b>Action Owner</b>	Deadline
Terms of Reference and Members Induction Pack to be	LG	25/10/19
discussed at the next meeting		
TEWV CQC Inspection Report to be discussed at Board	TEWV Rep.	TBC

Next Meeting Date: Friday 25 October 2019

Time: 9:30am - 1pm

Venue: Jim Cooke Conference Suite

Minutes approved by Independent Chair:

Date: 07/10/19

The table below reflects named members of the TSAB, although deputies have been shaded

Appendix 1 - Attendance Matrix

	14/02/2019	07/03/2019	03/04/2019	20/06/2019	23/09/2019	
Company	14/02	02/03	03/07	20/06	23/06	5
Catalyst	1	0	1	1	1	80%
CCG Board Member (Hartlepool & Stockton CCG and South Tees CCG)	1	2	1	1	1	100%
Cleveland Fire Brigade	1	2	1	0	0	60%
Cleveland Police	0	0	1	1	1	60%
CQC Board Member (Mlbro, Redcar, Stockton) (committed to attend 2 meetings per year)	0	0	0	0	0	0%
CQC Board Member (Hartlepool)	0	0	1	1	0	40%
Durham Tees Valley CRC	1	0	0	0	0	20%
HBC Board Member	1	1	1	1	1	100%
HBC Assistant Director	0	0	0	0	0	0%
HBC Lead Member	1	1	1	1	1	100%
Healthwatch Hartlepool	1	1	1	1	1	100%
Healthwatch South Tees (Member since April 2019)	0	0	0	0	1	20%
Healthwatch Stockton	1	1	1	0	0	60%
HMP Holme House Prison	0	0	0	1	0	20%
MBC Board Member	1	1	0	1	1	80%
MBC Lead Member	0	0	0	0	1	20%
Middlesbrough & Redcar Voluntary Development Agency	0	1	1	0	1	60%
National Probation Service Cleveland	1	1	1	1	1	100%
North East Ambulance Service (attend for specific agenda items only)	0	1	0	0	0	20%
NTHFT	1	1	1	1	0	80%
Public Health	1	1	1	1	1	100%
Office of Police & Crime Commissioner	1	0	2	1	1	80%
RCBC Board Member	0	1	0	1	0	40%
RCBC Assistant Director	1	0	1	0	0	40%
RCBC Lead Member	0	0	0	1	1	40%
SBC Board Member	1	0	0	1	1	60%
SBC Assistant Director (Member since April 2019)	0	0	0	0	0	0%
SBC Lead Member	1	0	0	1	1	60%
STHFT	1	1	1	1	1	100%
Teesside University	1	1	0	1	1	80%
TEWV	1	1	1	2	1	100%
Thirteen Housing	0	1	1	1	0	60%
TSAB Independent Chair	1	1	1	1	1	100%
TSAB Business Unit	5	5	5	5	5	100%