Comparison with the 2018 Civil Service People Survey

Appendix 2

SBC Employee Survey Result	2018	2018	Civil Service People Survey
The council is well led by the Corporate Management Team	72% 49%	Overall I have confidence in the decisions made by my	
			organisations senior management
I am clear about what I am expected to achieve in my job	88%	76%	I have clear work objectives
I understand the ambitions and priorities of the Council as a whole	82%	81%	I have a clear understanding of my organisation's objectives
I feel a strong sense of belonging to this organisation	69%	52%	I feel a strong personal attachment to my organisation
I would recommend this organisation as a great place to work	77%	58%	I would recommend my organisation as a great place to work
This organisation does a good job of keeping me informed about matters affecting me	67%	59%	My organisation keeps me informed about that matters that affect me
I am treated with fairness and respect in this organisation	76%	80%	I am treated fairly at work
I have enough authority to do my job effectively	80%	77%	I have a choice in deciding how I do my work
This organisation manages change effectively	59%	33%	I feel that change is managed well in my organisation
I have the opportunity to contribute my views before changes are made which affect my job	57%	40%	I have the opportunity to contribute my views before decisions are made that affect me
I believe that action will be taken on problems identified in this survey	54%	49%	I believe that senior managers in my organisation will take action on the results from this survey
I understand how my work contributes to the success of the organisation	92%	84%	I understand how my work contributes to my organisation's objectives
Poor performance is dealt with effectively within my team	57%	40%	Poor performance is dealt with effectively in my team
I am able to strike the right balance between my work and home life	76%	69%	I achieve a good balance between my work life and my private life
In the last year my team has tried out a new idea or way of working	79%	82%	The people in my team work together to find ways to improve the service we provide
I believe that one of my responsibilities is to continually look for new ways to improve the way we work	87%	77%	The people in my team are encouraged to come up with new and better ways of doing things
I receive regular and constructive feedback on my performance	71%	68%	I receive regular feedback on my performance
I am satisfied with the opportunities I have to progress in this organisation	60%	48%	There are opportunities for me to develop my career in my organisation
In the last year, I have had opportunities at work to learn and develop	75%	53%	Learning and development activities I have completed in the past 12 months have helped to improve my performance