

**STOCKTON-ON-TEES BOROUGH COUNCIL**

**CABINET RECOMMENDATIONS**

**PROFORMA**

Cabinet Meeting .....15th November 2018

1. Title of Item/Report

Council Plan 2018-21 – Mid Year Update Report

2. Record of the Decision

Consideration was given to the Council Plan 2018-21 – Mid Year Update Report.

Although the Council continued to face huge ongoing financial and economic challenges, it remained very ambitious for Stockton-on-Tees and the year had seen the Council continue to deliver for residents and businesses. The scale of the challenge was unprecedented and it left it facing more incredibly difficult decisions.

The Council was committed to developing and ensuring it delivered high quality, customer focused services that met the changing needs of our communities.

The Council had:

- Been shortlisted in no fewer than 6 award categories, and also for the prestigious 'Council of the Year' award at the Association of Public Service Excellence Awards, winning the 'Best Service Team of the Year: Parks, Grounds and Horticultural' Award
- Maintained its Customer Service Excellence accreditation for the sixth consecutive year, securing the highest possible “compliance +” rating in 12 categories
- Continued to implement improvements in direct response to the Ipsos MORI residents’ survey undertaken across the Borough in 2015.
- Received another extremely positive report from Auditors, who said: "The Council is well aware of the financial challenges it is facing in the future” and “The Council remains well placed to face these challenges and officers continue to keep the overall position under close review.”
- Continued to invest in its employees through the Shaping a

Brighter Future programme, maintained the Silver Investor in People award and achieved the highest 'Continuing Excellence' level in the Better Health at Work Awards.

- Restructured and reduced the size of the senior management team to ensure it reflected the Council's changing shape and size.
- Continued to challenge and change the way it worked through the Smarter Working in Stockton programme as the Council continued to deliver services with a 25% reduction in the size of our workforce since the programme of cuts began in 2010/11.

RESOLVED that the report be noted.

3. Reasons for the Decision

To allow Members to receive information about the Council Plan.

4. Alternative Options Considered and Rejected

None.

5. Declared (Cabinet Member) Conflicts of Interest

None.

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight, 23 November 2018

Proper Officer  
19 November 2018