

STOCKTON-ON-TEES BOROUGH COUNCIL

CABINET RECOMMENDATIONS

PROFORMA

Cabinet Meeting27th September 2018

1. Title of Item/Report

Smarter Working in Stockton (SWiS) Update

2. Record of the Decision

Consideration was given to a report on the progress of the Smarter Working in Stockton Programme (SWiS) and outlined the principles and scope of the programme.

There had been significant reductions in staff numbers and capacity across the Council in recent years. Despite this reduction and increasing demands on services the Council continued to provide excellent and valued services and invest in the development of the Borough.

The Council also had a strong history of delivering excellent customer service, however the Council needed to ensure it was equipped to keep pace with changes expected by staff and customers and to ensure that it was operating efficiently.

Given the reduction in capacity, it was important to ensure that the Council had the infrastructure in place for staff to work efficiently and effectively and engage with customers in the most effective way. The Smarter Working Programme was a wide ranging programme which was challenging and changing the way the Council thought about work, it was fundamentally around how it worked and in how it delivered services in the most effective way.

The report and previous reports of the Shaping a Brighter Future Programme outlined the key aim of developing and empowering skills. The SWiS programme would aim to provide staff with the equipment, technology and working environment to support this development.

RESOLVED that:-

1. The progress of the programme be noted.
2. The principals and the scope of the programme be agreed.

3. Reasons for the Decision

Members note the progress of the programme and agree the principals and the scope.

4. Alternative Options Considered and Rejected

None.

5. Declared (Cabinet Member) Conflicts of Interest

none.

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight, 5 October 2018

Proper Officer
01 February 2018