

**STOCKTON-ON-TEES BOROUGH COUNCIL**

**CABINET RECOMMENDATIONS**

**PROFORMA**

Cabinet Meeting .....21st June 2018

1. Title of Item/Report

Council Plan – Annual Report 2017/18

2. Record of the Decision

Consideration was given to a report that provided an update on the Council Plan 2017/18.

Although the Council continued to face huge ongoing financial and economic challenges, it remained very ambitious for Stockton-on-Tees and 2016/17 had seen the Council continue to deliver for residents and businesses. The scale of the challenge was unprecedented and left the Council facing more incredibly difficult decisions.

The Council was committed to developing and ensuring it delivered high quality, customer focused services that met the changing needs of the communities. In 2017/18 the Council had continued to develop as an organisation and had:

- Been shortlisted as ‘Council of the Year’ in local government’s three most prestigious national awards – the LGC Achievement Awards, the Association of Public Service Excellence Awards and the Municipal Journal Achievement Awards – which was a verification that the Council was at the leading edge of delivering vital public services and it would continue to innovate, develop and improve to make sure it was delivering the very best for the people of the Borough.
- Maintained our Customer Service Excellence accreditation for the sixth consecutive year, securing the highest possible “compliance +” rating in 12 categories.
- Continued to implement improvements in direct response to the Ipsos MORI residents’ survey undertaken across the Borough in 2015.
- Received another extremely positive report from the Auditors, who said: "the Council manages its finances carefully to balance service needs and available resources in the short and medium term. The Council’s most recent MTFP recognises the ongoing financial constraints

and the need to continue to review services to identify cost efficiencies.”

- Continued to invest in its employees through the Shaping a Brighter Future programme, maintained the Silver Investor in People award and achieved the highest ‘Continuing Excellence’ level in the Better Health at Work Awards.
- Restructured and reduced the size of the Senior Management Team to ensure it reflected the council’s changing shape and size.
- Continued to challenge and change the way it worked through the Smarter Working in Stockton programme as it continued to deliver services with a 25% reduction in the size of our workforce since the programme of cuts began in 2010/11.

The full Council Plan Annual Report was attached for Members information.

RESOLVED that the report be noted.

3. Reasons for the Decision

To allow Members to receive information about the Council Plan.

4. Alternative Options Considered and Rejected

None.

5. Declared (Cabinet Member) Conflicts of Interest

None.

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight, 29 June 2018.

Proper Officer  
25 June 2018