

**STOCKTON-ON-TEES BOROUGH COUNCIL**

**CABINET RECOMMENDATIONS**

**PROFORMA**

Cabinet Meeting .....1st September 2016

1. Title of Item/Report

Early Help Performance Framework

2. Record of the Decision

Cabinet considered a report that provided Members with the framework for measuring the effectiveness of early help. It followed on from the new approach to early help which was agreed by Cabinet at its meeting on 14 July 2016.

The framework for early help was based on the following elements:

a. Qualitative

i. Feedback / customer insight: what those in receipt of early help services are saying about the help and support they had received.

b. Assurance and audit: oversight of quality in case files, focusing on:

- i. Assessment
- ii. Interventions
- iii. Outcomes

c. Quantitative

i. Performance against an agreed set of indicators which could be measured over time.

Details of the indicators were provided.

Members were also provided with details of the progress in the development of the framework to date.

Further progress reports and interrogation via the Early Help Partnership Group would start to measure progress in 2016/17.

RESOLVED that the framework and current performance be noted.

3. Reasons for the Decision

To set out a new performance framework for early help as a way of

measuring progress.

4. Alternative Options Considered and Rejected

None

5. Declared (Cabinet Member) Conflicts of Interest

N/A

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight, 9th September 2016

Proper Officer  
05 June 2016