

AGENDA ITEM

REPORT TO CABINET

17 MARCH 2016

**REPORT OF CORPORATE
MANAGEMENT TEAM**

Adult Services – Lead Cabinet Member – Cllr Jim Beall

**REPORT ON STOCKTON COUNCIL'S PERSONALISATION PEER CHALLENGE
1-4 DECEMBER 2015**

1. Summary

This report provides a summary of the review methodology and how initial feedback was reported to the Corporate Director, key managers, practitioners and partners. The full report is attached as appendix 1.

2. Recommendations

That Cabinet note the content of the report of the Peer Review Team and the plan to develop an implementation plan to address the recommendations.

3. Reasons for the Recommendations / Decision(s)

It is important that the Cabinet is aware of the Peer Review outcomes with respect to Personalisation.

Members' Interests

Members (including co-opted Members with voting rights) should consider whether they have a personal interest in the item as defined in the Council's code of conduct (**paragraph 8**) and, if so, declare the existence and nature of that interest in accordance with paragraph 9 of the code.

Where a Member regards him/herself as having a personal interest in the item, he/she must then consider whether that interest is one which a member of the public, with knowledge of the relevant facts, would reasonably regard as so significant that it is likely to prejudice the Member's judgement of the public interest (**paragraphs 10 and 11 of the code of conduct**).

A Member with a prejudicial interest in any matter must withdraw from the room where the meeting considering the business is being held :

- in a case where the Member is attending a meeting (including a meeting of a select committee) but only for the purpose of making representations, answering questions or giving evidence, provided the public are also allowed to attend the meeting for the same purpose whether under statutory right or otherwise,

immediately after making representations, answering questions or giving evidence as the case may be;

- in any other case, whenever it becomes apparent that the business is being considered at the meeting;

and must not exercise executive functions in relation to the matter and not seek improperly to influence the decision about the matter (**paragraph 12 of the Code**).

Further to the above, it should be noted that any Member attending a meeting of Cabinet, Select Committee etc; whether or not they are a Member of the Cabinet or Select Committee concerned, must declare any personal interest which they have in the business being considered at the meeting (unless the interest arises solely from the Member's membership of, or position of control or management on any other body to which the Member was appointed or nominated by the Council, or on any other body exercising functions of a public nature, when the interest only needs to be declared if and when the Member speaks on the matter), and if their interest is prejudicial, they must also leave the meeting room, subject to and in accordance with the provisions referred to above.

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1. SUMMARY

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2. RECOMMENDATIONS

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3. DETAIL

3.1 The Review was undertaken over four days and focused on personalisation.

3.2 The review was based on the following questions:

- How can Stockton-on-Tees maximise the potential of the whole personalisation agenda and ensure scale and pace of change?
- Is the quality of practice across the board sufficiently developed to ensure an effective outcome for users and carers?
- Are Stockton-on-Tees and NHS partners effectively shaping the market to meet assessed outcomes?
- What more can be done to develop the relationship with neighbourhoods and communities?

3.3 Prior to the review taking place, a self-assessment document, with supporting evidence, was provided to the Peer Review Team.

3.4 The Peer Review Team was made up of the following members :

Lead Peer: Mike Houghton-Evans, Independent consultant and former DASS

Member Peer: Cllr Keith Cunliffe, Cabinet Member for Health and Adult Social Care
Wigan Council

Officer Peer: Michaela Pinchard, Head of Service, Policy and Improvement,
Doncaster MBC

CCG Peer: Heidi Osborne, Safeguarding Adults Lead Nurse, NHS Birmingham South Central CCG

Expert by Experience: Keymn Whervin, Carer and National Co-production Advisory Group Member

Review Manager: Jonathan Trubshaw, Local Government Association

3.5 The team was on site from 1-4 December 2015 and met and spoke to a number of internal and external stakeholders. The Review involved :

- Carrying out interviews and discussions with Councillors, Officers and Partners;
- Conducting focus Groups with Managers, Practitioners, Frontline Staff and people using Services and Carers;
- Carrying out an audit of case files.

Please see Appendix 2 for full details of the Review timetable.

3.6 An overview of the key findings of the review was provided in a presentation to the Council on the last day of the Review (4.12.15)

3.7 The attached report provides more detail in relation to this initial information.

3.8 An action plan to address the report recommendations is in development and progress against the plan will be monitored by the Adult Board. The issues identified at the initial feedback presentation as requiring immediate action have been addressed.

4. FINANCIAL IMPLICATIONS

Not applicable to this report.

5. LEGAL IMPLICATIONS

Not applicable to this report.

6. RISK ASSESSMENT

Not applicable to this report.

7. SUSTAINABLE COMMUNITY STRATEGY IMPLICATIONS

7.1 The Peer Review focused on personalisation and the report findings have been considered to support future planning.

8. EQUALITIES IMPACT ASSESSMENT

Not applicable to this report.

9. CORPORATE PARENTING

Not applicable to this report.

10. CONSULTATION INCLUDING WARD / COUNCILLORS (link to Consultation Strategy will be available when approved) (Concordat for Communication and Consultation with Members)

Not applicable to this report.

The Peer Review report has been shared with the relevant Elected Members.

Name of Contact Officer: Liz Hanley
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Education related? No

Background Papers Not applicable

Ward(s) and Ward Councillors Not Ward specific

Property Not applicable to this report