

STOCKTON-ON-TEES BOROUGH COUNCIL

CABINET RECOMMENDATIONS

PROFORMA

Cabinet Meeting23rd March 2016

1. Title of Item/Report

Personalisation Peer Challenge
1-4 December 2015

2. Record of the Decision

Consideration was given to a report on Stockton-on-Tees Borough Council's Personalisation Peer Challenge 1 - 4 December 2016.

The report provided a summary of the review methodology and how initial feedback was reported to the Corporate Director, key managers, practitioners and partners. The full report was attached to the report.

The Review was undertaken over four days and focused on personalisation.

The review was based on the following questions:

- How can Stockton-on-Tees maximise the potential of the whole personalisation agenda and ensure scale and pace of change?
- Is the quality of practice across the board sufficiently developed to ensure an effective outcome for users and carers?
- Are Stockton-on-Tees and NHS partners effectively shaping the market to meet assessed outcomes?
- What more can be done to develop the relationship with neighbourhoods and communities?

Prior to the review taking place, a self-assessment document, with supporting evidence, was provided to the Peer Review Team.

The Peer Review Team was made up of the following members :

Lead Peer: Mike Houghton-Evans, Independent consultant and former DASS

Member Peer: Cllr Keith Cunliffe, Cabinet Member for Health and Adult Social Care Wigan Council

Officer Peer: Michaela Pinchard, Head of Service, Policy and Improvement, Doncaster MBC

CCG Peer: Heidi Osborne, Safeguarding Adults Lead Nurse, NHS

Birmingham South Central CCG
Expert by Experience: Keymn Whervin, Carer and National
Co-production Advisory Group Member
Review Manager: Jonathan Trubshaw, Local Government Association

The team was on site from 1-4 December 2015 and met and spoke to a number of internal and external stakeholders. The Review involved :

- Carrying out interviews and discussions with Councillors, Officers and Partners;
- Conducting focus Groups with Managers, Practitioners, Frontline Staff and people using Services and Carers;
- Carrying out an audit of case files.

The full details of the Review timetable were attached to the report.

An overview of the key findings of the review was provided in a presentation to the Council on the last day of the Review (4.12.15).

The attached report provided more detail in relation to this initial information.

An action plan to address the report recommendations was in development and progress against the plan would be monitored by the Adult Board. The issues identified at the initial feedback presentation as requiring immediate action had been addressed.

RESOLVED that:-

1. The content of the report of the Peer Review Team be noted.
2. The plan to develop an implementation plan to address the recommendations be noted.

3. Reasons for the Decision

It is important that the Cabinet is aware of the Peer Review outcomes with respect to Personalisation.

4. Alternative Options Considered and Rejected

None

5. Declared (Cabinet Member) Conflicts of Interest

None

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight, 4th April 2016

Proper Officer
29 March 2016