

Thematic Summaries Q2 2015/16

Key:

Green = On Target

Amber = Within Tolerance

Red = Off Target

ADULTS

Corporate Basket Indicator progress against target:

Target

AS100: Overall satisfaction of carers with social care services	Green
AS101: Overall satisfaction of people who use services with their care and support	Green
AS102: Proportion of service users who have control over their daily life	Red
AS103: Proportion of service users who say that those services have made them feel safe and secure	Green
AS200: Local safeguarding measure - proportion of clients agreeing with the outcome of their referral	Green
AS201: Safeguarding referrals - proportion of referrals for which, following investigation, the allegations were agreed as fully or partially substantiated.	Data Not Available
AS301: The proportion of Self Directed Support service users who convert their personal budget to a direct payment to manage their own care	Green
AS302: Proportion of people still at home 91 days after discharge from hospital into reablement provision	Green
AS303: Rate of permanent admissions of older people (aged 65 and over) to residential and nursing care homes per 100,000 population	Red
AS304: Rate of delayed transfers of care from hospital attributable to social care per 100,000 population (aged 18 and over)	Green
AS305: Number of Carers in receipt of information, advice or support as a proportion of clients in receipt of Long term support as defined in SALT (Short and Long Term Return).	Target Not Set

Our vision is to enhance the quality of life for people with care and support needs. We will support people's independence, provide personalised care and enable choice and control. We will safeguard adults at risk and ensure that those receiving care are treated with dignity and respect.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At Q2 2015 /16, we are able to report progress against the annual target for 9 out of the 11 indicators shown above. For 7 of these indicators we have achieved, or are within the agreed tolerance for, the annual target. Details of performance are provided below.

Survey Measures

The following measures are based on the biennial Carers Survey and the annual Adults Social Care Survey, both of which were undertaken in 2014/15. Final validated data for the surveys show that:

Carers Survey

The overall satisfaction of carers with their care and support (AS100) indicated that 49.8% of respondents were either extremely, or very, satisfied with the support and services that they and the person they have cared for received from social services in the last 12 months. This is an improvement on the 2012/13 outturn of 45.8% and is better than the comparator group average of 46.5%, meeting the target of improving performance to match the average for the comparator group.

Adults Social Care Survey

The overall satisfaction of adults who use services with their care and support (AS101) indicated that 67.3% responded positively to the questions "I am extremely satisfied" or "I am very satisfied" with their care and support. Although a reduction on the 2013/14 survey result of 71.0%, performance is slightly better than for the comparator group, meeting the target of maintaining performance above the comparator group average.

75.3% of respondents felt that "I have as much control over my daily life as I want" or "I have adequate control over my daily life" (AS102). This is a reduction on the previous year's outturn of 80.2% and is slightly below the comparator group average of 77.0%, missing the target of improving performance to match the comparator group average.

91.3% of respondents felt that care and support services had helped them feel safe and secure (AS103). This is better than the comparator group average of 83.3%, achieving the target of maintaining a satisfaction rate above the comparator group average.

Adult Safeguarding

At the end of the Q2 period, 100% (13 clients) of respondents agreed that the outcome of the safeguarding process was appropriate (AS200). This in line with Q1 2015/16 and has met and exceeded the target of at least 85% of clients responding positively to the outcome of their investigation.

AS201: Safeguarding - proportion of referrals that are fully or partly substantiated. Data is not available for this measure. The current process of recording / reporting safeguarding outcomes is under review following implementation of the Care Act and bringing processes / procedures in line with these new requirements. It was agreed in August that new reporting processes would be implemented for the start of Q3 2015/16

Personalisation

Q2 2015/16 performance shows that of the 1784 eligible clients 581 (32.6%) were managing their support plan via a direct payment (AS301), exceeding the 30% target.

Prevention

The latest data available is for Q1 2015/16 (the indicator is reported quarterly in arrears). Of the 148 clients reviewed in the period, who had been discharged from hospital into rehabilitation and reablement services (AS302), 131 (88.5%) remained at home 91 days after discharge. Performance has met the target of at least 86.4% of clients remaining at home and independent 91 after their discharge from hospital.

For the rolling year (1 Aug 2014 – 30 Sep 2015) there were a total of 275 admissions to residential

/nursing care for clients aged 65 and over (AS303). This equates to a rate of 850.3 per 100k population (using ONS 2013 mid-year population estimates of 32,343 residents aged 65 and over). Performance remains above the target rate of admissions of 840.1 or less. There continues to be rigorous scrutiny and challenge of all proposed admissions to 24 hour care, via the Mental Health and Learning Disability and Older People's Resource Panels, to ensure all appropriate options for community based care and support have been explored and considered.

There has been continued strong performance for the rate of delayed transfers from hospital attributable to Social Care per 100k population, aged 18 and over (AS304). The latest published data by the NHS is at the end of August and shows that at that time, there were no delayed transfers attributable to Social Care, meeting the target to maintain a rate 4.0 or less.

Carers

At the end of the Q2 period, of the 4042 clients receiving long term support, 341 carers (8.4%) had received either information, advice or support in their caring role (AS305). Benchmarking data is not yet available. A target will be set for this new measure once this data is available.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

Reablement

In addition to the national indicator measuring the proportion of clients discharged from hospital and remaining independent at 91 days, we also use a local performance indicator based on the proportion of clients who have no ongoing care needs following the completion of their reablement package. Of the 324 clients provided with a package of support at the end of August 2015, 242 (74.7%) had no ongoing care needs following completion of their reablement package. This is an improvement on the 2014/15 outturn of 70%. A target has not been set for this measure, but a higher proportion of clients with no ongoing care needs is an indicator of the success of rehabilitation and services in reducing the need for longer term care and support

Mental Health Clients

The following indicators are part of the national performance framework for monitoring outcomes for adults in contact with secondary mental health services. The latest data available is for Q2 2015/16 and shows that.

-10.1% of clients were in paid employment – this continues to reflect a good level of performance and is in line with previous reported performance.

-88.4% of clients were living independently (with or without support), an increase of 4.0% on the previous quarter.

Learning Disability Clients

The following indicators are part of the national performance framework for monitoring outcomes for adults with a learning disability. The latest data available is for Q1 2015/16 and shows that:

-80.7% of clients were living in their own home or with their family, an improvement on quarter 4 performance of 80.6% and remaining above the latest England average (final 2014/15 data) of 73.9%, and comparator group average 77.3%.

-7.7% of clients were in employment, which is in line with previous reported performance and above both the latest England average of 6.0% and comparator group average of 4.9% (final 2014/15 data).

CUSTOMER PERCEPTION / SATISFACTION

No updates available.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

Latest data available is at Q1 2015/16. During the period, there were 8 new complaints received, 7 of which were responded to in the quarter and 1 was ongoing. The Q1 report was considered at the August meeting of the Adult Care Management Team. The complaints have covered a range of issues with no common themes. Outcomes and learning from complaints are reviewed quarterly at the Adult Care Management Team.

FINANCE

Information contained in the MTFP report

RISK

The current risks identified in relation to Adult Social Care remain broadly appropriate. Progress has been made in relation to implementation of the Care Act 2014, which is scheduled for review by SGMT.

Thematic Summaries Q2 2015/16

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ARTS, LEISURE AND CULTURE

Corporate Basket Indicator progress against target:

Target

ALC100: Percentage of visitors who thought SIRF was "good" or "very good"	Green
ALC101: Additional spend in Stockton during SIRF	Green
ALC201: Percentage of adults achieving at least 150 minutes of physical activity per week	Green
ALC300: Number of visits to libraries across the borough	Green
ALC301: Number of visits to Preston Hall Museum	Red

Arts, leisure and culture activity is having a positive impact on a number of areas within the Council Plan not least in relation to improving health and wellbeing, learning and recreation, facilitating access to information and advice as well as providing opportunities to engage in creative and cultural experiences, which in turn are contributing to the local economy.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At Q2 2015/16, we are able to report progress against the annual target for all five of the indicators shown above. Two of these indicators have been achieved, and two are on track to achieve the annual target.

Events

ALC100 Percentage of visitors who thought SIRF was "good" or "very good": 88% of visitors who responded thought SIRF15 was "good" or "very good". Taking into account the confidence interval of +/- 3.14% the target of 90% was achieved.

ALC101 Additional spend in Stockton during SIRF: Analysis shows that SIRF 2015 generated £738,557 additional resident and visitor expenditure in the borough (excluding the level of spending that would have occurred anyway). The target of £382,000 additional spend in Stockton during SIRF 2015 has been exceeded. The methodology used this year includes economic impact attributed to the Festival crew and performers staying in Stockton during the Festival which equated to £55,350 in 2015. This type of additional spend was not collected in 2013 or 2014.

SIRF 2015 audiences increased by 30% to 65,000 compared with 50,000 in 2014.

Sport and Leisure

ALC201 Percentage of adults achieving at least 150 minutes of physical activity per week: The latest results published August 2015 are from the Active People Surveys January 2014 to January 2015. Results show 53.9% (base: 508) are achieving at least 150 minutes of physical activity per week. This is better than the North East average of 53.6%, other Tees Valley local authorities except Darlington

(56%), but is lower than the England average of 57%. Taking into account the confidence interval of 4.3% performance has exceeded the 2014/15 target of 55%.

Libraries and Heritage

ALC300 Number of visits to libraries across the borough: There have been 598,469 visits to libraries across the borough between April and September 2015. This represents 60% of the 2015/16 target of 1,005,000 and suggests we are on track to achieve. The number of visits is 11% higher than the same period last year (541,350).

E-books (6,357) and e-audiobooks (1,782) issued between April and September 2015 accounted for 2% of all library issues (365,516). The number of e-books and e-audiobooks issued is 6% higher than the same period last year (7,649).

ALC301 Number of visits to Preston Hall Museum: There have been 102,893 visits to Preston Hall Museum including 3,624 school visits between April and September 2015. This represents 59% of the 2015/16 target of 175,000 which may not be achieved. During the same period last year we had 130,328 visits including school visits which represented 73% of the final outturn of 178,105.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

SIRF15

This year's festival was the theme of 'Instant Light' a magical tale of how Stockton became a festival town - all inspired by a story commissioned from author Sara Maitland.

The tale of John Walker's friction match invention was told in performances throughout SIRF15 and weaved through it the magic of the circus to create a mythical version of how the festival might have come about.

The Chair of Arts Council England, Sir Peter Bazalgette officially opened SIRF and said "SIRF, one of our National portfolio organisations, is exceptionally successful in attracting local and regional audiences and I'm delighted to be at the opening of the festival this year when it is set against the newly regenerated Stockton Town Centre. SIRF is an ambitious and significant outdoor arts festival and provides a platform for national and international work of real quality – it is a festival the town should be very proud of."

French fire artisans Cie Carabosse completed the Instant Light story with their specially crafted finale masterpiece.

The number of people who participated in the SIRF15 Community Carnival increased by 9% to 1,368 compared with 2014. 52 community groups from Stockton, Tees Valley and Leeds participated in the Carnival.

Specialist Markets

The first ever Food Festival in Stockton High Street took place Saturday 26 September. It included the popular Farmer's Market with independent food producers from within 50 miles of the town. Visitors were able to take part in the Festival's Cake Baking Competition. Other specialist markets included Kiddiwinks and Pre-loved markets.

Leisure and Sports Development

Sporting events such as the Cycling Festival, Duathlon, Rat Race and Park Runs help to drive physical activity rates. In addition they bring visitors and spend into our towns.

Stockton Cycling Festival July 2015 attracted 11,000 participants over three days. This is a 38% increase in participants over the last three years. There was dedicated TV coverage on British Eurosport covering the highlights of both elite races – Stockton Town centre race and Stockton Grand

Prix. Each TV programme lasted between 25/30 minutes. In addition there was coverage on Channel 4 and Eurosport for Stockton Streetvelodrome as part of the Streetvelodrome series.

Following a successful bidding process, Stockton is to host the prestigious British Cycling National Road Race Championships in June 2016. Stockton Council is working in partnership with the Tees Valley Community Foundation to offer £20,000 in funding to support approximately 20 exciting projects to visually and creatively animate the race route and encourage participation in cycling. Community groups are being encouraged to apply for the grants which are worth up to £1,000 each. The grant scheme was officially launched 12 October with a stunning piece of visual artwork by North East-based artist, Mike Clay. Starting next to the base of the plinth on Stockton High Street, the twenty metre long artwork combines a number of bicycles with a Union Jack-inspired design, signifying the national status of the competition coming to the Borough.

Rat Race August 2015 – attracted 1,100 participants and had 30 minute dedicated TV coverage on Channel 4 to showcase Stockton River Rat Race.

Stockton Duathlon has been named as a major event for the 2016 British Triathlon. The National Duathlon Championships will arrive in Stockton on Sunday 24 April 2016 as the first event on the Triathlon England National Championships calendar for next year.

The successful cycling and running programme created by Leisure and Sports Development was shortlisted under the category of 'Best service team of the year' award by the Association of Public Service Excellence (APSE). The programme is designed to increase opportunities for women and girls (12+) to improve their fitness, confidence, participation, health and well-being.

Libraries

Sir Peter Bazalgette, Chair of Arts Council England, officially opened the new £2.7million Billingham Library and Customer Service Centre at the end of July 2015. A bespoke poem was written for the event by Kate Fox and Urban Kaos dance group showcased their interpretation of SIRF15's 'Instant Light' story. Visitors to the library are benefitting from new self-service technology as well as improved ICT and reference facilities alongside a wide range of fiction and non-fiction books.

Children across the Borough are being helped to understand dementia thanks to a new storybook. 'Lovely Old Lion' tells the tale of an adult lion with dementia and how his grandson cub learns to deal with the changes in his behaviour due to the condition. The book has been published as part of a dementia awareness programme for children in partnership between Stockton Libraries, Stockton Dementia Services Collaborative and Dementia Friendly Stockton.

Roseworth library closed at the end of September for essential maintenance works to improve its structure and resilience to weather. The work is expected to be completed by November.

Heritage

The rich heritage of the North East's railways has been displayed in the art exhibition at Preston Park Museum from August to October 2015. The collection of paintings, 'Hot Coals and Ash' by Durham-based artist Steven Ward Fox, are inspired by the history of the railways and the artist's childhood interest in steam engines and coal wagons.

Preston Park Museum and Grounds

Visitors are attracted to Preston Park Museum and Grounds to attend various events and activities throughout the year and experience the improved offer.

The William Shakespeare's The Taming of the Shrew was performed in the open air theatre grounds. This was followed by the family-friendly show The Sorcerer's Apprentice later in the school summer holidays.

The annual Stockton Summer Show over the August Bank Holiday offered something for all the family including birds of prey shows and stunt displays.

Visitors to Preston Park Museum can pick up some fresh produce from a working Victorian grocery shop thanks to the hard work of museum volunteers. Grocer shop Cuthbert Webster in the museum's Victorian Street has been refurbished as a fully functioning shop where members of the public can find out all about shopping habits during the late 1800s and pick up some of the delicious fresh produce grown in the museum's Victorian walled garden. The grocers also sell loose leaf tea, which was popular in Britain during the 19th Century.

Pupils from Harewood Primary School joined the Police and Crime Commissioner for Cleveland on 22 October to celebrate the official re-opening of the museum's police station. Cleveland Police donated objects to give visitors the opportunity to learn about Stockton's criminal history. Items range from archive official notices and certificates, to police paraphernalia. With the help of staff and volunteers the station has been transformed into an exciting space where costumed interpreters can interact and engage with visitors. Visitors can experience what crime and punishment was like in Victorian times.

Conservation work is underway by Preston Park Museum's Collection Team on a mug shot book believed to be from the North Riding of Yorkshire that dates back to 1878-1896. The term 'mug shot' originated in the early 1840s with the onset of photography and its application became standardised by regional police forces in the 1870s, leaving us with a wealth of documentation. The work, which involves high resolution digitalisation, will mean that the album could be put on display for the general public to see. In addition there are plans to provide regular access to the digital format all year round.

CUSTOMER PERCEPTION / SATISFACTION

SIRF15 satisfaction results from respondents:

- 88% (CI +/-3.14%) of visitors thought SIRF15 was "good" or "very good".
- 92% agreed that the Festival is good use of council resources.
- 91% agreed that the Festival is a good way for promoting Stockton as a place to live, work or visit.
- 92% would recommend the Festival to family or friends.
- 91% said they would be likely to attend the Festival in the future.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

A full analysis of the Complaints, Comments and Commendations received for this theme has not been undertaken at Q2 2015/16. The systems in place are being reviewed as part of a task and finish exercise.

FINANCE

Included in the Medium Term Financial Plan Report.

RISK

There are no Arts, Leisure and Culture related high or medium risks.

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CHILDREN AND YOUNG PEOPLE

Corporate Basket Indicator progress against target:

Target

CYP100: Uptake of free early education / childcare places	Red
CYP101: Proportion of children aged under 5 in each Children's Centre reach area registered with the centre	Amber
CYP102: Early Years Foundation Stage - proportion of children with an overall good level of development	Green
CYP200a i.: Progress of Special Educational Needs Pupils at KS2 Reading	Red
CYP200a ii.: Progress of Special Educational Needs Pupils at KS2 Writing	Red
CYP200a iii.: Progress of Special Educational Needs Pupils at KS2 Maths	Red
CYP200b i.: Progress of Special Educational Needs Pupils at KS4 English	Green
CYP200b ii.: Progress of Special Educational Needs Pupils at KS4 Maths	Green
CYP201ai: Measure of 2 or more levels of progress from KS1 to KS2 for FSM Ever 6 pupils in Reading	Green
CYP201aii: Measure of 2 or more levels progress from KS1 to KS2 for FSM Ever 6 pupils in Writing.	Green
CYP201aiii: Measure 2 or more levels of progress from KS1 to KS2 for FSM Ever 6 pupils in Maths	Green
CYP201bi: Measure of 3 or more levels of progress from KS2 to KS4 for FSM Ever 6 pupils in English	Green
CYP201bii: Measure of 3 or more levels of progress from KS2 to KS4 for FSM Ever 6 pupils in Maths	Green
CYP202a i.: Measure of 2 or more levels of progress from KS1 to Key Stage 2 for LAC pupils Reading	Green
CYP202a ii.: Measure of 2 or more levels of progress from KS1 to Key Stage 2 for LAC pupils Writing	Green
CYP202a iii.: Measure of 2 or more levels of progress from KS1 to Key Stage 2 for LAC pupils Maths	Green
CYP202b i.: Measure of 3 or more levels of progress from KS2 to Key Stage 4 for LAC pupils English	Data Not Available

CYP202b ii.: Measure of 3 or more levels of progress from KS2 to Key Stage 4 for LAC pupils Maths	Data Not Available
CYP203a: Number of schools judged to be good or outstanding - primary	Green
CYP203a: Number of schools judged to be good or outstanding - primary	Green
CYP203b: Number of schools judged to be good or outstanding - secondary	Red
CYP300: Proportion of assessments completed in 45 days	Green
CYP301: Number of full CAF's initiated	Green
CYP302: Proportion of children becoming the subject of a child protection plan for a second or subsequent time, within 2 years	Amber
CYP303: Proportion of child protection plans lasting 2 years or more	Red
CYP304: Long term placement stability for looked after children (LAC) - proportion in current placement for 2 years or more	Green
CYP305: Proportion of care Leavers in Education, Employment and Training (EET current 16 to 21 yr olds)	Green
CYP306 (a): Adoption Timescales (average time, in days, between a child entering care and moving in with its adoptive family, for children who have been adopted during the period)	Green
CYP306 (b): Adoption Timescales (average time, in days, between the Local Authority receiving Court Authority to place a child and the Local Authority deciding on a match to an adoptive family)	Red
CYP400: Proportion of young people aged 16-19 who are NEET / Not Known	Red

Every single child in the Borough is important to us. We will keep striving to provide the best in education, to support those who are vulnerable to poor outcomes, and to protect those children who need our care. We are determined to give them all as many opportunities as we can to improve their life chances and enable them to grow into valued and respected members of the community.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At the end of Q2 2015/16, we are able to report progress against the annual target for 28 out of the 30 indicators shown above. For 20 of these indicators we have achieved, or are on track to achieve, the annual target.

Early Help.

CYP100 Uptake of free early education/childcare Places: At the end of the Q2 2015/16, of the 1119 free early education / childcare places available 733 (65.5%) eligible 2 year olds have accessed a place (CYP100). This is below the agreed target of 85% and below the interim target of 800 places by the end of the summer term. However a further 151 children have been approved but have yet to start at a setting. There are a number of actions being taken to improve take-up; these include work to increase participation of primary schools; sharing of information from the DWP to help target families; work with social care and health teams to identify and encourage eligible families; and a range of marketing activities including local media advertisements, and a development of Facebook and Twitter accounts. Additionally, actions are in hand to develop provision in Billingham, Hardwick, Norton, Ragworth and Stockton Town Centre where there are insufficient places currently available to satisfy demand.

CYP101 Proportion of children aged under 5 in each Children's Centre reach area registered with the centre: At the end of Q2 2015/16 the proportion of under 5s in each Children's Centre reach area registered with the centre indicates an overall reach rate of 81% (9,903 children registered from an estimated 12,213 children under 5 in the borough) This is an improvement on Q1 2015/16 performance of 79% although below the target of 85%. 6 centres achieved 80% or more (5 of which achieved more than 85%). This is in line with the Ofsted expectation judgements for achieving a grade of Good or Outstanding when inspected. 6 centres were below 80%. Registration levels, and progress against reach targets, are monitored as part of quarterly Performance meetings, where providers are challenged regarding progress and actions being taken to address improvement. Some work is to be undertaken to look at patterns of Children Centre registration, and movement of children across the Borough, given that there are a number of parents who choose to use centres outside their local area. In addition as part of the Locality Forums' work on the key priority in the Family Poverty Framework of giving every child the best start in life, Eastern Locality Forum's action plan includes encouraging the take-up of children's services, including children's centres, and Northern Locality Forum have an action to publicise and promote the use of children centres. A progress update against these actions will be available later in the year.

Education / Schools and Complex Needs.

The following indicators are based on provisional data. Final validated data will be available later in the year.

CYP102 Early Years Foundation Stage - proportion of children with an overall good level of development: For the 2014/15 school year, the proportion of children in Stockton-On-Tees achieving a good level of development at Early Year's Foundation Stage was 58.8%. Nationally the figure was 66.3%. This result shows a rate of improvement from summer 2014 of 17% for Stockton-on-Tees (Stockton's performance was 50.2% in summer 2014), better than the national rate of improvement of 10% (the national performance was 60.4% in summer 2014) meeting target. This improvement from 2013 reflects the positive impact of focused training for schools and settings. Also, the improving quality of early year's settings and child-minders provision has impacted on children's school readiness, enabling faster progress (the proportion of our early years settings and child-minders rated as good or better in Ofsted inspections compares very well with national averages). We continue to work with all providers to ensure high quality early years provision. The introduction of the free entitlement for 2 year olds and other entitlements already in place will continue to involve the Education Improvement Team in assessing and monitoring practice and, where necessary, supporting improvement.

Special Educational Needs Pupils (SEN) - Key Stage 2

The educational progress of Special Education Needs Pupils (SEN), at Key Stage 2 (achieving 2 levels of progress in Reading, Writing and Maths) for the 2014/15 school year shows the following:

Reading (CYP200a i) – 78% in Stockton-on-Tees, a 3% decrease on the previous (2013/14) school year (81%). This compares to national performance of 77%, a decrease of 2% on 2013/14 school year (79%). Therefore, our performance has not met the target of improving at least in line with the national rate of progress (3% local decrease vs 2% decrease nationally).

Writing (CYP200a ii) - 81% in Stockton-on-Tees, a 3% decrease on the previous (2013/14) school year (84%). This compares to national performance of 83%, an increase of 1% on 2013/14 school year (82%). Therefore, our performance has not met the target of improving at least in line with the national rate of progress (3% local decrease vs 1% increase nationally).

Maths (CYP200a iii) - 76% in Stockton-on-Tees, a 1% decrease on the previous (2013/14) school year (77%). This compares to national performance of 74%, which shows no change from the 2013/14 school year (74%). Therefore, our performance has not met the target of improving at least in line with the national rate of progress (1% local decrease vs no change nationally).

The SEN review and reforms should improve outcomes for the for SEN pupils in 2015/16. The following

actions are planned in 2015-16 for the Schools and SEN Service and specifically the 0-25 SEN team in order to improve outcomes further:

- Develop and implement an action plan for improving the SEN support provided to pupils and students across early years/schools/FE. This will be aimed at improving the support provided to pupils who do not have a statement of SEN or and EHC plan through the assess, plan, do, review approach.
- Reviewing and revising the processes for EHC assessment to ensure completion within the 20 week timescales, and implementing a quality assurance process for EHC plans.
- Ensuring the annual review process for EHC plans and the transfer review process from statements to EHC plans include robust scrutiny of progress and challenge.
- Reviewing and revising procedures for placement of pupils with statements/EHC plans to improve timeliness of placement so that pupils are correctly placed in order to improve progress and outcomes.

Special Educational Needs Pupils (SEN) - Key Stage 4

The educational progress of Special Education Needs Pupils (SEN), at Key Stage 4 (achieving 3 levels of progress in English and Maths) for the 2014/15 school year shows the following:

English (CYP200b i) – 36.8% in Stockton-on-Tees, a 4% increase on the previous (2013/14) school year (32.8%). This compares to national performance of 48.1%, a decrease of 0.8% on 2013/14 school year (48.9%) meeting the target of improving at least in line with the national rate of progress (4% local increase vs 0.8% decrease nationally).

Maths (CYP 200b ii) – 28.7% in Stockton-on-Tees, a 1.1% increase on the previous (2013/14) school year (27.6%). This compares to national performance of 37.3%, an increase of 0.8% on 2013/14 school year (36.5%) meeting the target of improving at least in line with the national rate of progress (1.1% local increase vs 0.8% increase nationally).

The outcomes for KS4 SEN have improved significantly. This reflects the overall improvement in outcomes for all pupils at KS4 but exceeds the improvements in other areas. This is a very pleasing picture.

Free School Meals (FSM) Ever 6 pupils – 2 or more levels of progress

The outcomes for FSM Ever 6 pupils (FSM refers to Free School Meals; Ever 6 means pupils who have had free school meals at any point in the previous 6 years) making the expected 2 levels or more progress from KS1 to KS2 compared to non FSM pupils shows that:

Reading (CYP201a i) - For summer 2015 the gap between Stockton's FSM pupils achieving the expected level of progress (89.2%) and the national performance of Non-FSM pupils achieving their expected level of progress (92.2%) was 3.0%, a 2.3% closing of the previous gap for the 2013/14 school year (5.3%).

Writing (CYP201a ii) – For summer 2015 the gap between Stockton's FSM pupils achieving the expected level of progress (92.6%) and the national performance of Non-FSM pupils achieving their expected level of progress (94.9%) was 2.3% a 0.7% closing of the previous gap for the 2013/14 school year (3.0%).

Maths (CYP201a iii) – For summer 2015 the gap between Stockton's FSM pupils achieving the expected level of progress (88.5%) and the National performance of Non-FSM pupils achieving their expected level of progress (91.2%) was 2.7% a 0.6% closing of the previous gap for the 2013/14 school year (3.3%).

Free School Meals (FSM) Ever 6 pupils – 3 or more levels of progress

The outcomes for FSM Ever 6 pupils making of 3 or more levels of progress from KS2 to KS4 for FSM Ever 6 pupils in English and Maths compared non FSM pupils nationally achieving the expected level of progress at Key Stage 4 show that:

English (CYP201b i) – For summer 2015 the gap between Stockton’s FSM pupils achieving the expected level of progress (52.5%) and the national performance of Non-FSM pupils achieving their expected level of progress (74.5%) was 22.0% a 4.8% closing of the previous gap for the 2013/14 school year (26.8%).

Maths (CYP201b ii) – For summer 2015 the gap between Stockton’s FSM pupils achieving the expected level of progress (46.0%) and the National performance of Non-FSM pupils achieving their expected level of progress (72.8%) was 26.8% a 2.2% closing of the previous gap for the 2013/14 school year (29.0%).

Looked After Children (LAC) - 2 or more levels of progress

The outcomes for Looked After Children (LAC) making the expected 2 levels or more progress from KS1 to KS2 compared to national LAC pupils show that:

Reading (CYP202a i) – For summer 2015, 92% of LAC pupil in Stockton-on-Tees achieved the expected level of progress, an 8% decrease on the previous (2013/14) school year (100%) This compares to national LAC performance of 82%, an increase of 1% on 2013/14 school year (81%). Although our performance has shown a decrease, we have met the target of improving at least in line with the national rate of progress.

Writing (CYP202a ii) – For summer 2015, 85% of LAC pupil in Stockton-on-Tees achieved the expected level of progress, a 7% decrease on the previous (2013/14) school year (92%) This compares to national LAC performance of 84%, an increase of 2% on 2013/14 school year (82%). Although our performance has shown a decrease, we have met the target of improving at least in line with the national rate of progress.

Maths (CYP202a iii) – For summer 2015, 85% of LAC pupil in Stockton-on-Tees achieved the expected level of progress, a 7% decrease on the previous (2013/14) school year (92%) This compares to national LAC performance of 78%, an increase of 2% on 2013/14 school year (76%). Although our performance has shown a decrease, we have met the target of improving at least in line with the national rate of progress.

Looked After Children (LAC) - 3 or more levels of progress

For the following 2 indicators, National Benchmarking data is not available at this time to measure performance relative to the national average. The data is provisional data for Stockton only. The outcomes for Looked After Children making the expected 3 levels or more progress from KS2 to KS4 compared to national LAC pupils show that:

English (CYP202b i) For summer 2015, 53% of Looked After Children in Stockton-on-Tees achieved the expected level of progress, a 20% increase on the previous results in summer 2014 where 30% of Stockton’s Looked After Children achieved the expected level of progress. The national performance of LAC in the summer of 2014 was 39% which gave a gap of 9%.

Maths (CYP202b ii) For summer 2015, 36% of Looked After Children in Stockton-on-Tees achieved the expected level of progress, a 21% increase on the previous results in summer 2014 where 14% of Stockton’s Looked After Children achieved the expected level of progress. The national performance of LAC in the summer of 2014 was 29% which gave a gap of 15%.

This represents a positive local picture for improving the outcomes of Looked After Children representing a significant improvement over the previous year.

The proportion of primary schools judged to be good or outstanding (CYP203a) at Q2 was 96.1%. Of our 61 Primary schools (including 2 Specials and 13 Academies), 10 have status as a recent Academy converter meaning they do not have a current Ofsted judgement until first inspected (usually in the 6th term after becoming an academy). Of the 51 remaining schools, 49 (96.1%) are currently rated as good or outstanding, and 2 as requiring improvement (both academies) – this is within our local target for of

having no more than 3 schools judged less than good.

The latest available published benchmarking data from Ofsted based on the position at 31st March 2015 indicates that the percentage of all schools rated good / outstanding at that time was:
93.0% for Stockton-on-Tees
89.7% for the NE region
82.8% for England.

The proportion of secondary schools judged to be good or outstanding (CYP203b) at Q2 was 40%. Of our 16 Secondary schools (including Special Schools), 6 have status as a recent Academy converter or new Free Schools, which means that they do not have a current Ofsted judgement until first inspected (usually in the 6th term after becoming an academy). There was one academy conversion on 1st September 2015, this school previously had a good rating and hence has had a negative impact on the headline figure. Of the 10 remaining schools, 2 are currently rated outstanding, 2 good, 6 requiring improvement and 0 inadequate.

This means that we are currently below the target of no more than 50% of schools to be less than good.

Latest available published benchmarking data from Ofsted is based on the position at 31st March 2015 and indicates that the percentage of all schools rated good / outstanding at that time was:

50.0% for Stockton-on-Tees
68.8% for the NE region
72.6% for England.

Children's Social Care, including Adoption.

CYP300 Proportion of assessments completed in 45 days: At the end of August 2015 (latest available data) performance shows that of 934 assessments completed, 923 (98.8%) were completed within 45 days of their commencement. This compares to 2014/15 performance of 99.1% and has met target expectations of 95% or more assessments completed within timescales.

CYP 301 Number of full CAF's (Common Assessment Frameworks) initiated: At Q2 2015/16 there were a total of 538 CAF's initiated. This is a significant improvement on quarter 2 2014/15 performance of 334 CAF's, meeting target expectations of improving on the previous year's performance.

Securing full multi-agency engagement in CAF remains a key priority in the improvement plans of the Council and the Stockton Local Safeguarding Children's Board

CYP302 Proportion of children becoming the subject of a child protection plan for a second or subsequent time, within 2 years: Performance at the end of August 2015 (latest available data) shows that of the 103 children becoming the subject of a child protection plan during the period, 12 (11.7%) had been the subject of a plan for a second or subsequent time. This is an improvement on Q1 2015/16 performance of 15.6%. Although current performance is outside of the target of 8% or less of children becoming the subject of a child protection plan for a second or subsequent time, it is within the agreed tolerance for the measure. Cases continue to be reviewed on a monthly basis at the Children's Social Care Performance Clinic to determine whether any further actions could have prevented a second or subsequent plan.

CYP303 Proportion of child protection plans lasting 2 years or more: The proportion of child protection plans lasting 2 years or more of 11.6% equates to 18 children from a cohort of 155 who been the subject of a child protection plan lasting 2 years or more (latest data available is at the end of August). This is an improvement on Q1 2015/16 performance of 14.2%, although significantly below target expectations of 2.0% or less of children being the subject of a plan lasting for 2 years or more. The indicator has been impacted by a number of family sibling groups reported during the Q1 period. There continues to be close monitoring of Child Protection Plans and management reviews of open plans are undertaken at 12, 15 and 18 months to ensure that plans remain appropriate and are stepped

down, but only when safe to do so.

CYP304 Long term placement stability for Looked After Children (LAC) - proportion in current placement for 2 years or more: At the end of August 2015 (latest available data), of the 157 children who had been in care continuously for at least 2.5 years, 102 (65%) had been in the same placement for at least 2 years. Current performance is in line with Q1 2015/16 (66.0%) and has met the target of 65% or more of children remaining in the same placement for at least 2 years.

CYP305 Proportion of care Leavers in Education, Employment and Training (EET current 16 to 21 yr olds): At the end of Q1 2015/16 of the 32 care leavers, 18 (56.3%) were engaged employment, education or training. This compares to performance of 49.2% for 2014/15. Current performance is within target range of 55.0% or better and an improvement on 2014/15 performance of 49.2%

Actions to continue to improve outcomes for Care Leavers are contained within the Looked After Children and Care Leavers Strategy 2014-17 and include:

- Establishment of monthly performance clinics for personal advisors to track progress of all care leavers in relation to tracking EET, suitable accommodation and teenage pregnancies.

- Review of procedures within the regular EET Clinic, with improved sharing of data across partners to enable closer tracking of LAC and care leavers and ensure appropriate opportunities are available to them.

- Working with colleagues in Economic Growth and Development Services, to facilitate apprenticeship opportunities across council departments and in schools.

- Continuing with financial support to all young people in higher education including the provision of a home base during holiday times.

CYP306(a) Adoption Timescales: Latest data available is for Q1 2015/16. This shows that during the quarter, the average time between a child entering care and moving in with its adoptive family was 611 days). Although a decline on 2014/15 year end performance of 561 days, it is better than the latest 3 year England average of 628 days, meeting target.

CYP306(b) Adoption Timescales: The average time, in days, between the Local Authority receiving Court Authority to place a child and the Local Authority deciding on a match to an adoptive family during Q1 was 271 days. This is a decline on 2014/15 year end performance of 267 days and some way off the latest 3 year England average of 217 days. Improving performance in this aspect of the adoption process has been the subject of detailed analysis, and a number of actions are in place, for example:

When matches for children cannot be found within existing provision, placements are sought without delay through the adoption register, regional consortium and national advertising. This mixed economy approach to adoption ensures that children are matched as early as possible, they experience minimal delay and permanence is secured at the earliest opportunity.

Where there is delay this is scrutinized and tracked on a monthly basis via performance clinics, and supervision.

Capacity issues within the Child Placement team which impact on family finding work have been addressed as part of the Children's Services Review. The Marketing Officer in the Child Placement team is also providing a stronger approach to encouraging prospective adopters to apply to Stockton-on-Tees and work is being undertaken to streamline and update processes and documents to improve the time available for family finding to take place.

NEETS

CYP400 Proportion of young children aged 16-18 who are NEET/Not Known: Latest local data available is based on a 3 month average for the period July to September 2015. This shows a rate of young people Not in Education, Employment or Training (NEET) of 10.6% and a Not Known rate of 26.8%. This is slightly below the Tees Valley NEET rate of 10.0% and Not Known rate of 26.1%, narrowly missing the target of improving on the previous year's performance so that performance is better than the Tees Valley average by at least the same rate.

It should be noted however, that at the end of Quarter 2 period, the destinations of school leavers are not known until October resulting in a higher NEET / Not Known rates for the period. This rate reduces significantly at quarter 3. As such, performance at quarter 2 is not representative of the likely year end outturn or of current performance.

The latest national validated data available is the DFE NEET Scorecard (published 27th July 2015). This shows that the proportion of 17 year olds who have had an offer of an education place under the September Guarantee is 97.5% compared to a national average of 93.2%. Furthermore, the proportion of 16-18 year olds whose activity is known to the local authority 99.0% compared to 91.0% nationally. Additionally, of the 16-17 year olds who have been NEET, 9.7% have re-engaged with EET (education, employment and training) compared to 7.7% nationally. This reflects a continuing strong focus on ensuring we track and work with nearly every young person no matter how complex or challenging their situation to improve their opportunities and outcomes.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

Shorter term placement stability (i.e. 3 or more placements during the year) – at the end of August 2015, of the 371 children in care, 9 children (2.4%) had 3 or more placement moves. Current performance has met the target of 9% or less children in care having 3 or more placements.

Other routes to permanency – the latest data available is for Q1 2015/16. Of the 22 children who ceased to be in care during the year:

15 (68.2%) returned home (46.9% for 2014/15).

1 (4.5%) were the subject of a Special Guardianship Order (15.0% for 2014/15).

1 (4.5%) were the subject of a Residence Order (11.9% for 2014/15).

2 (9.1%) children were Adopted (26.5% for 2014/15)

In addition, 3 children (13.6%) left care to live with parent or other with no parental responsibility Care Leavers. Latest data available is for Q1 2015/16. Of the 32 care leavers aged 16 to 21 years during the period, all but 4 were in suitable accommodation. Current performance of 87.5% is within tolerance to meet the target of at least 95% of care leavers living in suitable accommodation.

OFSTED Inspections of Settings.

Childminders - There were 40 childminders inspected at the end of the Q2 period. 4 had no children on the roll. For the 36 with children on the roll,

5 graded – Outstanding

31 graded - Good

For all Stockton-on-Tees childminders with an inspection judgement as at 30.09.15, 92% were graded either Good or Outstanding.

Latest available Ofsted benchmarking information (Data View 31.03.15) for childminders - most recent inspection - shows the proportion judged as Good or Outstanding was:

86% Stockton-on-Tees

83% North East region

84% England

Childcare Settings – There were 9 childcare settings inspected at the end of the Q2 period
2 graded Outstanding
5 graded Good
For all Stockton-on-Tees childcare with an inspection judgement up to 30.09.15,
96% % were graded as Good or Outstanding

Children Centre's - During 2015/16, there have been no inspections of Children's Centres in Stockton. The Ofsted inspections of Children's Centres have been suspended while the present framework is being reviewed. We have no indication as to how long this process will take. In the short term we are maintaining the focus on the present framework.

Latest available Ofsted benchmarking information (Data View 31.03.15) for childcare settings - most recent inspection - shows the proportion judged as Good or Outstanding was:
66.7% Stockton-on-Tees
75.2% North East region
66.0% England

Ofsted comments:

Positive comments regarding support given by the Local Authority noted in two childminder reports.

CUSTOMER PERCEPTION / SATISFACTION

Leaving Care Interviews

Since 2006 independent interviews have been conducted for care leavers to evaluate their experience of being Looked After. The latest survey undertaken was conducted between April to September 2015. Results of the survey provide a positive picture of their care experience with 100% of those responding describing their experience of being in care, their carer's and their placement as either "good" or "excellent". In addition, the majority of respondents said that during their time in care, they had been "reasonably" or "well prepared" for leaving care particularly in relation to emotional / social preparation, but also in having the practical skills that they would need.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

Latest data available is at the end of Q1 2015/16. During the period there were:
14 new complaints at stage 1; three were withdrawn by complainants and the remaining 11of received a response during the quarter.

3 request for a complaint to progress to stage 2.

1 request for a stage 3 panel.

1 stage 3 panel was convened in response to a request received during the quarter.

The number of new complaints has been relatively stable for the last three quarters and is lower than the previous report of 3 consecutive high quarters.

The issues raised in the new complaints are in line with previous quarters, with the most frequent concerns being related to quality of service or the provision / communication of information.

Outcomes and learning from complaints are reviewed quarterly at the Children & Young People's Management Team. The Q1 report was considered at the September meeting of that group. Issues arising are in relation to:

Accuracy and security of confidential information;

Timeliness of sharing of Child Protection Conference reports;

Clarity of communication with families;

Ensuring that Social Work staff show Identification when meeting families.

FINANCE

Included in the Medium Term Financial Plan Report.

RISK

The current risks identified relating to children and young people services remain broadly appropriate, however progress has been made in relation to Succession Planning / SEN & Disability Reform and these risks are scheduled for review by SGMT.

Thematic Summaries Q2 2015/16

Key:

Green = On Target

Amber = Within Tolerance

Red = Off Target

COMMUNITY SAFETY

Corporate Basket Indicator progress against target:

Target

CS100: Overall crime rate per 1,000 population	Red
CS101: Number of criminal damage and arson incidents	Green
CS102: Number of theft offences	Red
CS103: Number of sexual offences	Red
CS104: Number of violence against the person offences	Red
CS105: Number of domestic violence offences	Red
CS106: Number of robbery offences	Red
CS107: Number of anti-social behaviour incidents	Green
CS200: Young people receiving a conviction in court and sentenced to custody	Green
CS201: First time entrants to the Youth Justice system	Green
CS202: Reduce the rate of proven re-offending by young offenders	Green

The vision is for a safe Stockton-on-Tees where all residents are able to live their lives in a Borough free from crime and fear of crime. The Council Plan states that we will work to tackle crime, fear of crime and anti-social behaviour in our communities so all residents feel safe no matter where they live in the borough.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At Q2 2015/16, we are able to report progress against the annual target for all eleven of the indicators shown above. Five of these indicators are on track to achieve the annual target.

Crime

Procedures for recording crime in England and Wales were reviewed in 2013 to ensure they were consistent and statistics accurate. Reports of crimes are now recorded at the earliest opportunity without initial investigation. Consequently a number of forces, including Cleveland, have seen a sharp rise in some such offences such as assault without injury, criminal damage and public order. Due to the changes in the way the force has to record certain crimes, numerous incidents are now falling into the violent crime category. Increases in crime, in particular violence are linked to the changes in recording practices and standards.

The introduction of the 24 hour crime recording standard is also likely to show an increase in crime later in the year.

Despite the rise in crime, local residents meetings continue to show that their main concerns are anti-social behaviour and low level crime.

CS100 Overall crime rate per 1,000 population: 6,552 crimes were recorded between April and September 2015. This equates to 33.8 crimes per 1,000 of the population, an increase of 25.7% from 26.9 crimes per 1,000 population recorded in the same period last year (5,213). It is unlikely the 2015/16 target of 59 crimes per 1,000 population will be achieved.

CS101 Number of criminal damage and arson incidents: 1,060 recorded between April and September 2015, compared with 1,026 during the same period last year. Although this represents a 3.3% increase, it is likely the target of <2,111 will be achieved.

CS102 Number of theft offences: 3,303 recorded between April and September 2015, compared with 2,574 during the same period last year. This represents an increase of 28.3%. If recorded theft offences continue at the current rate, the target of <5,639 will not be achieved.

CS103 Number of sexual offences: 196 recorded between April and September 2015, compared with 134 during the same period last year. This represents an increase of 46.3% on the same period last year, which may be related to the high level of national media coverage on this issue. If recorded sexual offences continue at the current rate, the target of <268 will not be achieved.

CS104 Number of violence against the person offences: 1,373 recorded between April and September 2015, compared with 946 during the same period last year. This represents an increase of 45.1% on the same period last year. The biggest increase can be seen in violence without injury (increased by 82.8%). Violence with injury increased by 19.4%. If violence continues at the current rate, the target of <2,214 will not be achieved.

CS105 Number of domestic violence offences: 668 recorded between April and September 2015, compared with 436 during the same period last year. This represents an increase of 53.2% on the same period last year. If domestic violence continues at the current rate, the target of <1,100 will not be achieved.

CS106 Number of robbery offences: 46 recorded between April and September 2015, compared with 29 during the same period last year. If robbery continues at the current rate, the target of <78 will not be achieved.

CS107 Number of anti-social behaviour incidents: 6,501 recorded between April and September 2015, compared with 7,053 last year. This represents a reduction of 7.8%, if anti-social behaviour continues at the current rate, the 2015/16 target of <12,479 is likely to be achieved.

The decrease is due to strong partnership working and the development of a number of projects and initiatives. The development of initiatives such as joint ASB and Youth Engagement Patrols in hotspot areas across the borough and the continued support of Voluntary and Community Sector youth

diversionary activities has assisted in ensuring that ASB is tackled at the earliest opportunity.

Youth Offending

CS200 Young people receiving a conviction in court and sentenced to custody: Latest data available is at the end of August. Performance of 4.1% equates to just 4 young people receiving a custodial sentence from 97 court disposals. This compares to performance of 7.6% (6 young people receiving a sentence from a cohort of 79) for the same period for 2014/15.

Current performance has met and exceeded target expectations of no more than 5% of all court disposals resulting in a custodial sentence.

CS201 First time entrants to the Youth Justice system: Latest data available is at end of August. This shows that there were 24 First Time Entrants to the Youth Justice System. This equates to a rate of 134 per 100k population (17873 children and young people aged 10 to 17)

This is an improvement on 2014/15 August performance of 32 First Time Entrants (equating to a rate of 179 per 100k population (17873 children and young people aged 10 to 17) and is on track to meet the target of a 5% reduction on the previous year's number of First Time Entrants of 73.

CS202 Reduce the rate of proven re-offending by young offenders: Latest validated data available is for the Q1 period. This shows that of the 101 young people in the cohort who received a police or Court outcome, 9 (8.9%) committed further offences. This compares to performance for the same period for 2014/15 of 15.2% (17 re-offenders from a cohort of 112). Current performance is on track to meet the target of a re-offending rate of 34% or less.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

Prevent Duty

From 1 July 2015, all local authorities have a statutory duty to Prevent individuals from being radicalised and involved in terrorist activities. This means we need to ensure that officers are aware of the risks and possible signs that an individual may be vulnerable as well as how to effectively report any concerns.

As an authority we have been working on the Prevent agenda for a number of years now and following the implementation of the new duty we are currently reviewing our approach to ensure that we are best placed to meet the requirements. Part of this approach is about raising awareness of Prevent to front line staff. The Home Office has recently released an updated version of its WRAP training package (Workshop to Raise Awareness of Prevent) and we have a duty to ensure that staff, particularly those who regularly come into contact with members of the public, are aware of this training. Initial training will be carried out by Cleveland Police Special Branch in November.

CUSTOMER PERCEPTION / SATISFACTION

There is no customer perception information to report at Q2 2015/16.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

A full analysis of Complaints, Comments and Commendations received for this theme has not been undertaken at Q2 2015/16. The systems in place are being reviewed as part of a task and finish exercise.

FINANCE

Included in the Medium Term Financial Plan Report.

RISK

There are no Community Safety high or medium rated risks in the DNS Risk Register.

Thematic Summaries Q2 2015/16

Key:

Green = On Target

Amber = Within Tolerance

Red = Off Target

ECONOMIC REGENERATION AND TRANSPORT

Corporate Basket Indicator progress against target:

Target

ERT100: Percentage of working age people (16-64) that are claiming Job Seeker's Allowance	Green
ERT101: Percentage of young people (18-24) that are claiming Job Seeker's Allowance	Green
ERT102: Percentage of unemployed people trained through Stockton Council Learning and Skills (to access employment) that move into employment	Green
ERT200: Number of young people engaged in LA supported enterprise activities with schools and colleges	Green
ERT201: Number of business investments in the borough with assistance provided by the local authority	Green
ERT300: Percentage of Stockton town centre vacant units (primary or secondary ground level businesses)	Red
ERT400: Average road journey time per mile during the morning peak	Green
ERT401: Percentage of buses running on time in the borough	Data Not Available
ERT402: Percentage of roads in the borough where maintenance may be required	Data Not Available

The vision contained with the Council Plan is of Stockton-on-Tees at the heart of a vibrant and economically successful Tees Valley providing real opportunity for residents. It sets out how we will work in partnership to respond to the changes in the economy, to strengthen our knowledge and skills base, to promote a more entrepreneurial culture and to strengthen key industrial clusters ensuring we are well placed to respond when the economic recovery returns. It also details the work to develop high quality, vibrant town centres, improvements to transport links and the activity to extend the range, quality and number of opportunities for people to experience and participate in both sporting and cultural activities.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At Q2 2015/16, we are able to report progress against the annual target for seven of the nine indicators shown above. For six of these indicators we are on track to achieve the annual target.

Employment

ERT100 Percentage of working age people (16-64) that are claiming Job Seeker's Allowance: The percentage of working age people (16 - 64) that are claiming Job Seeker's Allowance reduced from 2.9% (3575) in June 2015 to 2.7% (3,385) in September 2015. We are currently on track to achieve the target of 2.7%, but recent job loss announcements may have a negative impact on this indicator.

ERT101 Percentage of young people (18-24) that are claiming Job Seeker's Allowance: The percentage of young people (18 - 24) that are claiming Job Seeker's Allowance reduced from 5.1%

(905) in June 2015 to 4.9% (845) in September 2015. We are currently on track to achieve the target of 4.7%, but recent job loss announcements may have a negative impact on this indicator.

ERT102 Percentage of unemployed people trained through Stockton Council Learning and Skills (to access employment) that move into employment: Interim outturn for academic year 2014/15 at September 2015 shows 39% (72/184) learners contacted had moved into employment which is on track to achieve target of 30%. An additional 21% (39/184) progressed into further learning. In order to show sustainability there needs to be a time period of six months after training before learners are contacted. Final outturn for 2014/15 cohort will be known in February 2016.

Business and Enterprise

ERT200 Number of young people engaged in LA supported enterprise activities with schools and colleges: During the period August 2014 - July 2015, 767 young people were engaged in local authority supported enterprise activities. In August 2015, 10 young people (aged 16-18) took part in a workshop looking to encourage NEET's to think about enterprise as a viable route into work and to raise awareness and quash myths about requirements and attitudes needed to succeed in business. It is important to note that over the school summer holiday period there are always fewer young people engaged in local authority supported enterprise activities as most training is delivered during the academic year. It is expected that this years target of 759 will be achieved.

ERT201 Number of business investments in the borough with assistance provided by the local authority: There have been 102 business investments made with assistance provided by the local authority so far this year; this includes 18 start-up businesses, 8 capital investments and 61 businesses creating jobs/apprenticeships (some investments cover more than one category). This is leading to capital investments of at least £341,000, 8 jobs and 88 apprenticeships being created or planned. This represents 49% of the annual target of 210 business investments and projections with this level of investment meaning that we expect to achieve the annual target.

Major regeneration projects

ERT300 Percentage of Stockton town centre vacant units (primary or secondary ground level businesses): The vacancy rate at Q2 2015/16 for primary and secondary business units was 19.1%. This represents a 1.1% rise from the outturn reported at Q4 2014/15 and shows a variance of 2.1% against the annual target of 17.1%. The increase is as a result of a net change of two vacant units. However, it is important to note that there have been a total of six business units opening during the same period which have partially offset these vacancies.

Transport and Highways

ERT400 Average road journey time per mile during the morning peak: The latest available data (up to June 2015) indicates an average journey time of 2 minutes, 31 seconds during the morning peak against a target of 2 minutes, 30 seconds. The annual target is expected to be achieved although the construction of new road schemes which are taking place around the borough has had an impact on this indicator.

ERT401 Percentage of buses running on time in the borough: Buses operated by Arriva and Stagecoach are being fitted with AVL (Automatic Vehicle Location) equipment since the summer 2015. It is envisaged that the data received from these systems will enable a baseline to be set.

ERT402 Percentage of roads in the borough where maintenance may be required: The figure for this measure is reported annually by our highway condition survey contractor (Yotta) and will be available at Q4 2015/16.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

Quality of Place

Stockton on Tees has been placed as the fifth best place to live in the UK according to research published by the Telegraph and Hamptons International. Previous research has named Stockton among the top 10% of places in the UK to do business with particular praise for our business infrastructure and strong skills base.

Stockton Enterprise Arcade

Stockton Town Centre's Enterprise Arcade received high praise from judges at a national enterprise award. The Enterprise Arcade was one of six projects to receive a Highly Commended award. The Arcade provides trading space for up to fifteen fledgling retailers and there have been 19 businesses in total trading in the premises since it opened in November 2014.

Customer Service Excellence

At the annual surveillance visit for Customer Service Excellence accreditation in May 2015, Stockton was awarded the higher level of Compliance Plus. This was for the degree of support provided for new small businesses. Compliance Plus is awarded for demonstrating innovation and delivering services which are over and above what the customer would normally expect.

Fusion Hive

The official opening of Fusion Hive took place when Northern Powerhouse Minister James Wharton MP opened the premises in October 2015. This impressive building has flexible working space for around 60 businesses and is already home to 15 companies.

Infinity Bridge

The Infinity Bridge is being celebrated as one of the best examples of 21st century British Engineering in the latest edition of British Airways Business Life magazine. This magazine has a potential readership of 2.1 million and provides a showcase for the structure across Europe.

Teesdale Business Park

This riverside development is now home to a number of established and thriving businesses. One of the park's latest additions is Ecommerce specialist Visualsoft which has now expanded into the building formerly known as Camden House. The newly renamed Visualsoft House has been updated with a range of modern technologies for its new occupants.

Infrastructure Improvements

Newport Bridge - the repainting and repairs to Newport Bridge have now been completed and the bridge is now fully open for use.

The A174/Thornaby Road Local Pinch Point Scheme was successfully opened in June 2015. The scheme provides additional capacity to cope with traffic between the A19 and Yarm/Ingleby Barwick and also incorporates pedestrian crossing facilities. Financial savings made have allowed for the construction of a 'noise fence' along Myton Way in advance of the dualling works which are due to start in September 2015.

Teesside Park Access repair work taking place on Teesside Park Drive is now nearing completion. Severe subsidence at the slip road junctions had caused damage to the road surface and put at risk the power supply to the traffic lights.

Myton Way Dualling - a scheme to dual parts of Myton Way at Ingleby Barwick is now underway and due for completion by spring 2016.

CUSTOMER PERCEPTION / SATISFACTION

No satisfaction results available at Q2 2015/16.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

A full analysis of the Complaints, Comments and Commendations received for this theme has not been undertaken at Q2 2015/16. The systems in place are being reviewed as part of a task and finish exercise.

FINANCE

Included in the Medium Term Financial Plan Report.

RISK

There is one Economic Regeneration and Transport risk rated as high on the Corporate Risk Register. There are also four medium rated risks for Economic Growth and Regeneration:

High

- To complete the Regeneration and Environment Local Plan (RELP) and Community Infrastructure Levy charging schedule.

Medium

- Potential Appeals including the award of planning inspectorate costs.
- Make Stockton Town Centre Vibrant and busy.
- Delivery of Bowesfield Masterplan
- Local Highway Maintenance Capital Funding

Thematic Summaries Q2 2015/16

Key:

Green = On Target

Amber = Within Tolerance

Red = Off Target

ENVIRONMENT AND HOUSING

Corporate Basket Indicator progress against target:

Target

EH100: CO2 emissions from the local authority's operations	Data Not Available
EH101: Business miles travelled by the local authority's employees	Green
EH102: Percentage of household waste landfilled	Green
EH103: Percentage of household waste reused, recycled or composted	Green
EH105: Percentage of areas with unacceptable levels of litter	Green
EH106: Percentage of areas with unacceptable levels of detritus	Green
EH200: Number of additional homes provided (net)	Red
EH201: Number of additional affordable homes provided (gross)	Green
EH202: Number of long term empty homes brought back into use	Green
EH203: Percentage of households approaching the local authority and accepted as statutory homeless	Green
EH300: Percentage of households in fuel poverty	Data Not Available
EH301: Number of households in fuel poverty receiving home improvements	Green

The ambition set out in the Council Plan is for a cleaner, greener Stockton-on-Tees which leads the UK in waste minimisation, has excellent parks and green spaces and the highest quality housing provision. It sets out how we will tackle climate change by preparing for potential changes in the services we deliver and how we deliver them in so doing reducing our own carbon footprint. It also details the activity associated with the ambition to have neighbourhoods in which our residents feel pride and have a real sense of belonging and ownership.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At Q2 2015/16, we are able to report progress against the annual target for ten of the twelve indicators shown above. For nine of these indicators we are on track to achieve the annual target.

Environment and waste management

EH100 CO2 emissions from the local authority's operations: The latest available information available shows that in 2014-15 SBC produced 26,459 tonnes of CO2 representing a 10.6% reduction on the previous year.

EH101 Business miles travelled by the local authority's employees: The total number of business miles travelled by SBC employees during April - September 2015 was 706,294 compared with 752,140 for the same period last year and represents a 6% reduction. Projections for this measure indicate that the target of 1,425,000 is likely to be achieved.

EH102 Percentage of household waste landfilled: The percentage of household waste that was landfilled at Q2 2015/16 is 4.16%. This would indicate that we are on track to meet the target of less than 5%.

EH103 Percentage of household waste reused, recycled or composted: The percentage of household waste that was reused, recycled or composted at Q2 2015/16 was 30.43% and indicates that we are on track to achieve this years target of 28%.

EH105 Percentage of areas with unacceptable levels of litter: The street cleanliness surveys which determine levels of litter are undertaken three times a year between April to July, August to November and December to March. The outturns are now available for the April to July survey which indicates that 13% of sites surveyed have unacceptable levels of litter against a target of 4%. The types of site surveyed have a significant impact on this measure. In this instance a lot of the poorer ratings were concentrated in industrial/commercial areas. We are currently behind target. The next scheduled surveys do not include these types of locations and therefore future results are expected to show an improvement but target may not be achieved.

EH106 Percentage of areas with unacceptable levels of detritus: The Street Cleanliness Surveys which determine levels of detritus are undertaken three times a year between April to July, August to November and December to March. The outturns are now available for the April to July survey which indicates that 7% of sites surveyed have unacceptable levels of detritus against a target of 5%. The types of site surveyed have a significant impact on this measure. In this instance a lot of the poorer ratings were concentrated in industrial/commercial areas. We are currently behind target. The next scheduled surveys do not include these types of locations and therefore future results are expected to show an improvement but target may not be achieved.

Housing and planning

EH200 Number of additional homes provided (net): At Q2 2015/16 a net total of 161 additional homes have been provided. This figure is comprised of 2 changes of use and 217 gross new properties with the main sites for development being Ingleby Barwick, Hardwick, Mandale Phase 3, former Corus Pipe Mill and Northshore Phases 2 and 3. During the same period there were 58 demolitions. The target for 2015/16 is 530 and figures to date would indicate that this will not be achieved.

EH201 Number of additional affordable homes provided (gross): At the end of Q2 2015/16 there were 52 gross affordable homes provided. There were 45 affordable rented properties provided at Swainby Road, Rosthwaite Avenue, Yarm Lane and Mandale. Seven empty homes have been brought back into use during this period. Figures would indicate that we are on track to achieve this year's target to provide 100 additional affordable homes.

EH202 Number of long term empty homes brought back into use: 50 brought back to use, providing 63 units of accommodation between April and September 2015. With effective partnership working with property owners and partners to return long-term empty properties back into use, it is likely that the target of 100 will be achieved.

EH203 Percentage of households approaching the local authority and accepted as statutory homeless:

1,690 households approached the local authority between April and September 2015, with a full duty accepted to seven households. This equates to 0.4% accepted as statutory homeless against the year-end target of < 2%. There are a range of advice and other resolutions available to the households approaching the service, with acceptance as being statutory homeless just one of those resolutions.

Fuel poverty

EH300 Percentage of households in fuel poverty: The data to measure this indicator is published annually by DECC and will be available at Q4 2015/16. The Affordable Warmth Strategy has now been adopted to assist in tackling fuel poverty.

EH301 Number of households in fuel poverty receiving home improvements: At Q2 2015/16 the total number of measures delivered to households in fuel poverty was 235. Funding for The Warm Homes Healthy People '5' programme has been approved and will get underway in October. The roll out of measures under this scheme would indicate that we are on track to achieve this year's target of 900 home improvements.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

LED Street Lighting Programme

Stockton's LED Street Lighting programme is progressing well and has now entered the third of seven phases. So far more than 3150 lanterns have been converted across eight wards and more than 1500 columns have been installed in six wards. The £14m 'invest to save' initiative is already making financial and environmental savings and surveys from completed wards indicate that 75% of residents feel that LED's have improved the quality of lighting in their street.

Preston Park

The installation of high quality resurfacing work has upgraded 252 parking spaces in the area behind Butterfly World at Preston Park. A study has also been commissioned to look into the possibility of providing a pedestrian/cycle crossing over the River Tees.

Warm Homes Healthy People

The Warm Homes, Healthy People campaign returned in the autumn of 2015. The scheme is targeted at residents that are most in need of assistance and offers a range of support from help with emergency heating, advice regarding energy tariffs, debt and welfare advice and installation of smoke alarms and carbon monoxide detectors.

Flood Risk

Flood Alleviation schemes for both Port Clarence and Lustrum Beck are progressing.

Big Community Switch

The promotion of the 'Big Community Switch' which is a collective tariff switching programme got underway in September 2015. 97 residents have registered with the scheme so far which represents a 43% increase on last year's initiative. The tariff offer from EON has proved very competitive and therefore the scheme has been extended until November 2015 in order that the overall number of people benefiting from reduced energy bills should increase further.

Stockton Town Centre housing regeneration

The Mayor of Stockton-on-Tees was among guests invited to speak at the August 2015 event which marked the completion of the £30million pound housing development of Stockton Town Centre, Nursery Gardens.

The 110 home scheme was a partnership between Stockton-on-Tees Borough Council, Dunelm Homes (Esh Group), the Homes and Communities Agency and Tees Valley Housing, which is part of the Thirteen Group. The area has been transformed and now offers a mix of good quality homes.

Stockton makes top 5 best places to live

Stockton-on-Tees is the fifth best place to live in the UK according to new research published by the Telegraph and Hamptons International. The research ranks areas by a combination of affordability and residents' happiness and is based on official data of house price-to-income ratios and the Life Satisfaction Index from the Office of National Statistics.

CUSTOMER PERCEPTION / SATISFACTION

No satisfaction information available at Q2 2015/16.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

A full analysis of the Complaints, Comments and Commendations received for this theme has not been undertaken at Q2 2015/16. The systems in place are being reviewed as part of the task and finish exercise.

FINANCE

Included in the Medium Term Financial Plan Report.

RISK

There is one Environment and Housing related high risk in the Corporate Risk Register and two medium rated risks in the DNS Risk Register.

High

- Flood Risk - The Lustrum project is progressing but some elements are delayed. Phase one of the Port Clarence scheme is substantially complete.

Medium

- Deliver a successful Regeneration Scheme at Victoria Estate
- Town Centre Housing Regeneration

Thematic Summaries Q2 2015/16

Key:

Green = On Target

Amber = Within Tolerance

Red = Off Target

HEALTH AND WELLBEING

Corporate Basket Indicator progress against target:

Target

HW100: Obesity in 4-5 year olds (reception) % of children measured through the National Childhood Measurement programme.	Green
HW101: Obesity in 10 – 11 year olds (year six) % of children measured through the National Childhood Measurement programme.	Green
HW102: Under 18 conceptions (3 yr rolling average rate per 15 – 17 yr olds per 1,000 population)	Green
HW103: Chlamydia diagnosis (crude rate 15-24 year olds)	Green
HW201: % of smoking population accessing the stop smoking service commissioned by SBC Public Health	Red
HW202: Smoking Quitters (number of four week quitters for smoking cessation service commissioned by SBC)	Red
HW204: Uptake of NHS health check programme by those eligible	Red
HW300: Rate of emergency hospital admissions for alcohol related harm per 100,000 population	Red
HW301: No. of opiate drug users that left treatment successfully who do not then re-present to treatment again within 6 months as a proportion of the total number in treatment	Red
HW302: No. of non opiate drug users that left drug treatment successfully who do not then re-present to treatment again within 6 months as a proportion of the total number in treatment	Green

Our vision is for a healthier borough where all residents are able to take control of their own physical and mental health and well-being, through living healthy and active lifestyles, supported by accessible and integrated health and care facilities. As can be seen from information presented in earlier paragraphs in this report activity within other themes supports some of the outcomes and performance for health and well-being.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

In Q2 2015/16, we are able to report progress against the annual target for 10 out of the 10 indicators shown above. For 5 of these indicators we are on track to achieve the annual target.

Children and young people's health

HW100 Obesity in 4-5 year olds (reception) % of children measured through the National Childhood Measurement programme. The latest published data is for 2013/14. The target was 9.5%. The reception age group were better than target at 9.3% and better than the 10.9% reported in 2011/12. We are now better than the national average of 9.5%.

2014/15 data will be published at the end of December 2015.

HW101 Obesity in 10 – 11 year olds (year six) % of children measured through the National Childhood Measurement programme. The latest published data is for 2013/14. The 2014/15 target was 21.5%. The year 6 age group met the target at 21.5%. There has been a 0.4% increase from the 2012/13 data and remain above the national average of 19.1%.

Weight management services commissioned by Public Health have recently been recommissioned. The More Life Family Weight Management Service for Stockton-on-Tees commenced its service delivery on April 1st 2015, the service is open to all children aged 5-17 and their families who are struggling to maintain a healthy weight. There is a parent's only programme for those parents/carers of 0-17 year olds who are themselves overweight and wish to role model a healthier lifestyle to their children. The service will target families within the 20% most deprived wards within the borough. The service will work collaboratively with the Children and Young People's Public Health School Nurse Service for Stockton Borough.

HW102 Under 18 conceptions (3 year rolling average rate per 15 – 17 year olds per 1,000 population): The most recently available (2013) under-18 conception rate for Stockton is 33.5 per 1000. This is significantly better than the 38.1 recorded in 2012. This is against a target of 43 per 1,000. This gives us a three year rolling average of 36 per 1000.

This rate remains higher than the North East average rate (32.1) and the England average (25.2) but a reduction on the local 2012 rate of 40. Rates for the Borough have fluctuated since 1998; and the highest rates are in areas of greater deprivation.

HW103 Chlamydia diagnosis (crude rate 15-24 year olds): The Annual data for 2014 calendar year was published in July 2015. The rate was 1731.3 and is better than the target rate of 2400. This shows a significant drop from 3817 in 2013.

The chlamydia screening work continues to focus on increasing screening in high risk and vulnerable groups. This may have had an impact on positivity rates due to the targeted nature of this work in comparison to a more extensive but less focused screening approach which has been taken previously.

Adult Health

HW201 % of smoking population accessing the stop smoking service commissioned by SBC Public Health: End of year data for 2014/15 shows that 8.8% of the smoking population accessed the service in 2014/15, this is below the target of 10%. 2,619 smokers set a quit date against a population of 29750. There is no previous performance data available for comparison.

Stockton Public Health commissions smoking cessation services which are regarded as an example of best practice nationally. Work continues with partners through the Tobacco Control Alliance. Jan 2012 to Dec 2013 data on smoking prevalence has been released in December 2014. Data shows that prevalence has fallen from 21.6% in 2012 to 19.8%. This is below the North East average of 22.3% but above the national average of 18.4%.

HW202 Smoking Quitters (number of four week quitters for smoking cessation service commissioned by SBC: There were 241 quitters in Q1 against a target of 337. This is 28% below target and lower than 2014/15 performance of 270. In 2014/15 we were 25% below target.

Data to the end of Q2 2015/16 will be available in December 2015. This national and local downturn is believed to be a result of the impact of electronic cigarettes and other alternatives to the use of the smoking cessation service. Work continues nationally to understand the impact of these alternatives. There is intensive promotion of the local stop smoking service including a leaflet drop in all wards and advertising in a local newspaper.

HW204 Uptake of NHS health check programme by those eligible: There were 1301 health assessments made out of the 2864 invited to attend giving 45.4% in Q1 2015/16 against a target of 50%. This is less than the previous reported figure of 48% for 2014/15.

Performance in 2014/15 was down across all Tees Valley areas despite significantly exceeding the target for invitations. Targeting of people in the two most deprived quintiles has resulted in 56% of the invites going to this target group. However, only 31% of that target group accepted and were assessed compared to 48.4% of the upper three quintiles. Therefore the targeting has resulted in a reduction in the take up rate and this needs to be reflected in future years.

Drugs and Alcohol

HW300 Rate of emergency hospital admissions for alcohol related harm per 100,000 population: there were 677.05 admissions per 100,000 for Q1 2015/16 giving an extrapolated figure of 2,708.2 against target of 2,560. This is slightly less than the 2014/15 figure of 2,705.84.

Data to the end of Q2 2015/16 data will be available in December 2015. The rate for 2014/15 in Stockton is higher than the North East average of 2656.26. The rate of broad hospital episodes with alcohol related conditions remain lower in Stockton than the other Tees authorities, despite this increase. This data has only become available to Public Health again recently since the move to the local authority in 2013. We will be revising our strategy in line with these emerging trends.

HW301 Number of opiate drug users that left drug treatment successfully (free of drug(s) of dependence) who do not then re-present to treatment again within 6 months as a proportion of the total number in treatment: In Q1 performance was 4.8% against a target of 6%. This is worse than the previous reported figure of 5.1% for time period Q4 2014/15.

Data to the end of Q2 2015/16 will be available from the 13th November 2015. Stockton performance remains low in comparison with comparator Authorities (top quartile performance is between 8.6% and 13.9%). However, analysis has shown that we have a very high level of penetration into the estimated number of opiate users with high retention rates in treatment with exceptionally high numbers of clients that have been in continuous treatment for well in excess of six years. This creates a very challenging environment in which to move clients towards more ambitious aims of recovery and exit from treatment. The national trend shows continuous and significant decline.

HW302 Number of non opiate drug users that left drug treatment successfully (free of drug(s) of dependence) who do not then re-present to treatment again within 6 months as a proportion of the total number in treatment: In Q1 performance was 34.1% against a target of 35%. This is better than the previous reported figure of 29.6% for time period Q4 2014/15.

Data to the end of Q2 2015/16 will be available from the 13th November 2015. The numbers of non-opiate clients continues to improve following disruption caused by changes to the arrest referral contract that saw referrals into treatment drop between March and August 2014. Q1 completion data (exits up to 30/6/2015 but not counting re-presentations) have recovered to 49.3% as numbers in treatment increase through more stable arrest referral numbers. If re-presentation rates remain stable then we will exceed the target of 44% set for 2015/16.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

Work has been ongoing through Public Health input to the Health and Wellbeing Board in 2015/16 to improve health and wellbeing and reduce inequalities. This includes:

- Following up the agreed approach to inequalities by running a stakeholder day with all VCSE providers to help them consider how they can work to address inequalities.
- Continue to provide development sessions at the Board and Partnerships around key health and wellbeing themes, to stimulate debate and multi-agency problem-solving e.g. alcohol, drugs misuse, mental health, sexual health
- Input to regular multi-agency performance monitoring reports to the Board

Following work undertaken in 2015, key cross cutting themes and opportunities continue to be discussed at the partnership meetings and are planned for the rest of the year. Sessions this year have included updates on the Tobacco Control Action Plan, review of the sexual health services provision within the borough, and a presentation on opportunities for engaging with arts and culture that has highlighted opportunities for further bits of partnership working that are to be undertaken in the remainder of 2015-16.

A range of services are currently being reviewed by SBC Public Health, in consultation with partners and the public, to inform future delivery & commissioning, including:

- Falls service
- Sexual Health Services as part of the review of the Tees-wide integrated sexual health service.
- Adult Drug Treatment & Recovery Review 2015-2016

The inequalities workshop with providers and VCSE identified a range of proposals that partner organisations suggested that could address inequalities. A follow up of this workshop is planned to look at how these organisations can specifically work to target the areas in which the 2% most deprived residents live, to improve all health outcomes.

In addition as previously, reported work to address inequalities is in place through:

- Focusing NHS Health Checks and Lung Checks together with the Tees Valley Public Health Shared Service (TVPHSS) to continue to universal provision but incentivising a focus on the areas of greatest deprivation (where CVD and COPD prevalence are highest). Uptake has increased in these groups
- Targeting provision of the stop smoking service towards the 6 areas in which there is the greatest need.
- Work with the school nursing service and the TVPHSS to develop school health profiles, to inform delivery of the new school nursing model according to need

As well as targeting the areas in which the most deprived 2% of the population live, the 'proportionate universalism' approach (Marmot 2010) is to be continued with all providers. Examples include the smoking cessation targeting outlined above, and the oral health programme in schools. The programme is offering tooth brushing to all nursery and reception children in the Borough; and a fluoride varnish programme to the most deprived 20%.

SBC Public Health continue to work with the CCG, to provide input into their commissioning intentions for 16-17, but also through a joint piece of work on behalf of the HWBB to look at how the NHS Five Year Forward view can be implemented within Stockton, to shift the focus of care from treatment to prevention. To start this process it was agreed to identify and map all alcohol prevention and treatment interventions to clarify commissioning responsibilities and gaps between services. Alcohol was chosen as a key HWB indicator for Public Health, and as a significant risk factor identified in a number of reviews undertaken by the CCG Health and Wellbeing Workstreams

CUSTOMER PERCEPTION / SATISFACTION

Current local work is capturing the views of services users and the community, including:

- Review of weight management pathway
- Health needs assessment regarding mental health in children and young people
- Health needs assessment regarding sexual health
- Services for people with dementia to inform the Dementia Friendly Communities initiative
- Recommissioning of the drug treatment service in October 2016.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

A full analysis of the Complaints, Comments and Commendations received for this theme has not been undertaken at Q2 2015/16. The systems in place are currently being reviewed as part of task and finish exercise.

FINANCE

Included in the MTFP report.

RISK

Work is ongoing to embed the new health commissioning landscape and the implications of this for Public Health and Health and Wellbeing generally. Work is underway to ensure any risks associated with Stockton Public Health commissioned services are reflected on corporate risk registers.

Thematic Summaries Q2 2015/16

Key:

Green = On Target

Amber = Within Tolerance

Red = Off Target

ORGANISATIONAL AND OPERATIONAL EFFECTIVENESS

Corporate Basket Indicator progress against target:

Target

OOE100: % of residents satisfied with the way the Council runs things	Data Not Available
OOE101: % of people who agreed that the Council provides good value for money	Data Not Available
OOE102: % of people who trust the Council	Data Not Available
OOE103: % satisfaction with how well the Council keeps residents informed about the services and benefits it provides	Data Not Available
OOE104: % satisfaction with contacting the Council	Data Not Available
OOE105: % of people who contacted the Council who found it easy to find the right person to deal with	Data Not Available
OOE106: % of people who contacted the Council who found staff helpful	Data Not Available
OOE200: % of Council tax collected	Red
OOE201: % of national non-domestic rates collected in-year	Red
OOE300: Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms	Green
OOE400: The number of working days/shifts lost to the Authority due to sickness absence.	Red

In addition to focusing on delivering front line services and enhancing local people's quality of life we are committed to developing the Council and ensuring we deliver high quality, customer focussed services that meet the changing needs of our communities. The Council needs to ensure that we have the right organisational capacity, governance arrangements and develop as an organisation.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At Q2 2015/16, we are able to report progress against the annual target for 4 out of the 11 indicators shown above. For 1 of these indicators we have achieved, or are within the agreed tolerance for, the annual target.

Taxation

- OOE200 % of Council tax collected: Performance of 55.84% is slightly below the target of 55.97% for Q2; however the service is confident to be on target of 96.20% by year end. We continue to make good progress on collection of arrears from previous years.
- OOE201 % of national non-domestic rates collected in-year: Performance of 57.76% is slightly below the target of 57.88% for Q2; however it is forecast to be on target of 98.20% at the end of the financial year. This year we are increasingly focused upon addressing the issues of business rates avoidance and the collection of empty property rates. The work that is ongoing in these areas should see some positive results in terms of collection rates by the end of the year.

Finance

- OOE300 Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms: Performance for the first six months of year is 96.1% which is ahead of the target for the end of year (95%).

Employee related

- OOE400 The number of working days/shifts lost to the Authority due to sickness absence: Performance for the first six months is 3.8 which is off target for year-end (7.4). The days lost per FTE have slightly increased by 0.4 compared to the same period last year. Detailed analysis has been undertaken to determine the reason for this and appropriate action taken. Initial findings suggest an increase with musculoskeletal type absences. HR have liaised with the Occupational Health Nurse and Health and Safety to look at the services affected, with further consideration being given to any proactive support required.

Satisfaction Measures

The following indicators will be reported later in the year once the Residents Survey has been carried out and results analysed:

- OOE100-% of residents satisfied with the way the council is running the borough
- OOE101-% of residents who agree that the Council provides Value for Money
- OOE102-% of residents who trust the Council
- OOE103-% of residents who are satisfied with how well the Council keeps residents informed about the services and benefits it provides
- OOE104-% satisfaction with contacting the Council
- OOE105-% satisfaction with how easy it was to find the right person to deal with
- OOE106-% of residents who contacted the Council who found staff helpful

Outturn on the above measures will be reported at Year end.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

Communications

- The Media Team has secured positive coverage for a number of Council projects in the local, regional, national and trade media while handling media interest in high profile/sensitive issues such as the publication of a Serious Case Review, looked After children project, enquiries on refugees/asylum seekers, the future of Durham Tees Valley Airport, key planning decisions and the approval of proposals aimed at achieving £17million of budget savings over the next three years.
- Main progress on the key campaigns for 2015/16 include:
 - Year round events programme – Golf Week, River Rat Race, Summer Show and SIRF have all taken place in the first 6 months of the year. Follow up research shows a more positive impact / economic impact than last year. Plans for Halloween, Festival of Light and Colour, Fireworks and Sparkles all well developed. Early plans and actions for Cycling and Dualathlon (Summer 2016) are making progress.
- Stockton Town Centre Regeneration – continuation of communication and engagement in this area. A refresh of the website is in progress. A new Marketing and Engagement Manager has been appointed to support its continued development and promotion.
- The Big Picture Campaign – A Communications strategy has been agreed, activities scheduled, with the campaign now rolling out via Stockton News, the web site and other publications.
- Improved Public Health – Communications for Stockton Family Weight Management programme, Foetal Alcohol Spectrum Disorder (FASD) awareness day, Stoptober and no smoking in cars have all been completed. Communication for the Better Health at Work awards, plans for Warm Homes Health People, Winter Health and Dry January are all in progress.
- Ongoing developments to the Stockton.gov.uk website, online forms review and development of The Learning and Skills website continue. Intranet development phase 2 is also underway (including improvement to navigation, graphical layout of Shaping a Brighter Future).
- Migration of images, video and audio content to Media Library is ongoing with phase 2 developments planned.

Customer Services and Taxation

- The “My Stockton Customer Portal “now has 1,600 customers registered. Phase 2 is currently in the development stage and includes functionality such as Customers being able to tailor their homepage , automated “campaign/alert” emails to customers who are happy to receive them, single sign on to other portals once a customer is logged into the “My Stockton” Account. Management Information reports are being developed from the data base which will inform future developments and services.
- Bus Pass Renewals Calls- Calls went live during August 2015 with over 700 calls responded to.
- Work continues to improve and refine the telephony waiting scripts-Work is progressing with a go live date of 2nd November 2015
- The Official Opening Ceremony for the Billingham Library and Customer Services Centre was conducted by-Sir Peter Bazalgette, Chair of Arts Council England, in July.

Human Resources

- During the first 6 months of the year, 7 service reviews have been completed, a further 2 are in the implementation stage, 5 are in the consultation stage and 2 are in the preparation stage. This includes a number of reviews that have been and/or are currently being undertaken due to service operational and financial reasons, falling outside the MTFP service review programme. The impact on employees has continued to be minimised through the service review process with expressions of interest in voluntary redundancy being accommodated where possible and redeployment opportunities maximised where the employee wishes to be redeployed.
- Continuing to provide Aspiring Managers and Stepping into Management Programmes for new managers and people management skills to meet identified needs, including Recruitment & Selection.
- The Employee Support and Development Programme continues to offer a range of training and development opportunities to meet identified needs. In this quarter the SBF Board agreed to pilot 2 Mindfulness Programmes, including 3 Introductory Taster sessions, as a result of the work being carried out by the SBF Employee Wellbeing and Retention work stream. Recruitment to the programmes is currently underway. 1:1 interview support continues to be provided to employees at risk.
- Advice and support continues to be provided to employees with any equality issues. Job adverts are sent to various faith and community groups in order to attract applicants from diverse backgrounds. The Equality forums continue to meet regularly and some members of the BME recently attended the Annual Tees Valley BME Awards. From July - September 2015, diversity training has been delivered to 76 employees covering all service areas.

Policy, Improvement and Engagement

- Demographic toolkit has been finalised and will be published on the intranet from December 2015. This will support the Community Impact Assessment procedures, which requires officers to consider the impact of decisions on communities whilst making recommendations to Cabinet and Scrutiny committees. Ward profiles detailing a wide variety of information support the community Impact process and are also available on the web site from November 2015.
- An approach to the development of the Council Plan for 2016 - 19 has been agreed by CMT, The Leader and deputy. Work will continue to develop the plan which is due at Cabinet in February 2016. Xentrall
- Infrastructure development is on-going with migration to Umbraco for the Xentrall website progressing well. Two further school academies have come on line in September 2015. There have been successful assessments for ISO27001, BACS and SBS ISS review.
- Design and Print received a “good” Health and Safety review. The staffing restructure is completed with office moves to support the restructure also completed in October 2015.

CUSTOMER PERCEPTION / SATISFACTION

During the first 6 months of the year a number of both internal/ external satisfaction surveys have been undertaken, results will be used to inform service improvements.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

During the first 6 months of the year, 20 complaints were responded to which related to the running of the Council. Only 3 of these were upheld, 2 of which related to Taxation and 1 to Customer Services. More comments have been recorded in Quarter 2 than Q1 and the number of compliments and commendations has been consistent with the previous quarter.

FINANCE

Any key financial implications relating theme are covered in the MTFP report which is presented at the same Cabinet meeting in December 2015.

RISK

There are 5 risks on the Corporate Risk Register that fall under this theme. These risks continue to be managed and regularly monitored to mitigate where possible the likelihood / impact. The risks are:

- Continue to maintain a balanced MTFP
- Management and control of sensitive personal information
- Data Quality
- Records Management
- Workforce resilience across the Council

Thematic Summaries Q2 2015/16

Key:

Green = On Target

Amber = Within Tolerance

Red = Off Target

STRONGER COMMUNITIES

Corporate Basket Indicator progress against target:

Target

SC100: % of residents who agree that Stockton-on-Tees is a place where people from different backgrounds get on well together	Data Not Available
SC101: % of residents who feel they can influence decisions affecting the local area	Data Not Available
SC102: % of residents over 18 who have given unpaid help to any group, club or organisation in the past 12 months	Data Not Available
SC200: The percentage of the adult population registered to vote at 1 December.	Data Not Available
SC201: Percentage of attainers (16 to 18-year-olds) registered to vote at 1 December	Data Not Available

Our vision is for a stronger and more cohesive society where there is a common sense of belonging for all communities and one where the diversity of people's backgrounds is appreciated and positively valued, where there is strong community involvement in public life and where there is a strong and vibrant community and voluntary sector.

THEME PROGRESS AGAINST COUNCIL PLAN MEASURES

At Q2 2015/16, we are unable to report progress against the measures detailed above at this stage. Resident's satisfaction will be monitored later in the year through the Residents Survey and Electoral registration is measured annually and will be monitored later in the year. Although measures under this theme will be monitored later in the year activity continues to promote local democracy, support diversity and promote continued community involvement through the activities and support we provide to communities.

Satisfaction Measures

The following indicators will be reported later in the year once the Residents Survey has been carried out and results analysed:

- SC100: % of residents who agree that Stockton on Tees is a place where people from different backgrounds get on well together
- SC101: % of residents who feel they can influence decisions affecting the local area
- SC102: % of residents over 18 who have given unpaid help to any group or organisation in the past 12 months

Outturn on the above is expected at Year End.

Electoral Registration

The following indicators will be reported later in the year once electoral registration is complete:

- SC200: % of adult population registered to vote at 1 December
- SC201: % of attainers (16 to 18 year olds) registered to vote at 1 December

Outturn on the above is expected at Year End.

OVERALL THEME PROGRESS

(INCLUDING NON-COUNCIL PLAN MEASURES, COUNCIL PLAN ACTIONS, INSPECTIONS, ETC)

Policy, Improvement and Engagement

- All Locality Forums have begun to use impact measurement tools to assist with evidencing the difference the locality forums are having on communities and progressing the priorities set. The outcomes from the task and finish groups will be fed back through to the annual meeting taking place in February 2016.
- Discussions have taken place with the sector to establish an approach to market development including use of the market development and innovation fund. The approach is being refreshed in line with the Council's Big Picture programme, activity as part of the Big Ticket reviews and learning from the VCSE.
- The Volunteering strategy for the Borough was approved by Cabinet in September 2015 and is now published on the website. The first steering group will take place in October and will look at the action plans for implementation.
- Work continues to support the transfer of Ragworth and Norton Grange Community Centres to Onsite as part of the Asset Management Strategy. Existing staff continue to operate Ragworth and Norton Grange Community Centre's until final transfers have taken place.
- The new Consultation Database initial training with service groupings has taken place and work has begun to roll this out across service areas part of which includes discussion at EMT in December.

Corporate

- A review of the Council's local standards of conduct arrangements has been carried out, and has been the subject of consultation with Officers, the Council's Independent Persons, leading Members and Town/Parish Clerks/Councils. The outcome of the review will be reported to the Audit Committee, Cabinet and Council in Q3.
- Action required regarding governance issues detrimentally affecting a local Council is almost complete. Outcomes and recommended next steps will now need to be reported to all of the relevant parties.
- Community governance reviews have begun in relation to the petitions affecting Billingham Town Council and Elton Parish Council.
- Support has continued to be provided in connection with the establishment of a Combined Authority through the Tees Valley Officer Governance Group e.g. advice in relation to the proposed statutory order DCLG is preparing, which will create the

Combined Authority as a legal entity, and outline its constitutional and governance arrangements.

- Work has continued in respect of Durham Tees Valley Airport for and on behalf of the local authority shareholders, in order to secure its long term future as an operating airport.

Legal Services

- Legal support has continued for the various regeneration projects in the Borough, including ongoing residential property acquisitions at Victoria and the acquisition of additional land/property to progress the scheme even further, and the progression of options to secure the compulsory acquisition of the Kwik Fit site for development as part of the Northshore redevelopment.
- Property, planning and highways matters continue at high volume. Significant property legal work was involved in the development of the high ropes course at the Tees Barrage. The High Court appeal relating to the Secretary of State's refusal of planning permission for residential development at Low Lane, Ingleby Barwick was held and the decision remitted to the Secretary of State to re-determine. Legal support continues to be provided regarding the outcome of that case.
- A number of significant private sector, and public/private sector, developments in the Borough continue to require legal support for planning and highways issues, for example the proposed residential developments at Wynyard, Yarm and Ingleby Barwick. Legal support was provided at a strategic level for the development of the proposed allocation of land at Harrowgate Lane/Yarm Back Lane as a housing site in the Regeneration and Environment Local Plan Document.
- Legal support continues to embed the changes to adult social care following implementation of the Care Act in April of this year. There has been an increase in cases in the Court of Protection particularly concerning deprivation of liberty and it is anticipated that the increase in volume will continue. There has also been an increase in requests for disclosure of information by the police in cases of alleged child abuse and linked criminal and care proceedings. Legal support for child protection continues to be a core service.
- Continued legal support has been provided in connection with prosecutions brought by the Council in the Magistrates and Crown Courts. There have been a number of high profile criminal prosecutions which have led to the seizure and forfeiture of large amounts of counterfeit clothing, cigarettes and other products. Legal support has also been given to the Environmental Health team concerning food poisoning outbreaks and in relation to criminal prosecutions for unhygienic food premises. Legal support continues to be given for policy reviews relating to the Councils licensing functions and in particular reviews of policies in relation to transport licensing, alcohol and entertainment licensing and sex establishment licensing. Support has also been given for a number of civil cases which have been pursued in the County Court in relation to businesses and traders who have breached consumer protection regulations.
- Linked to the Big Picture programme and the need to provide services more cost effectively and efficiently and with a growing recognition of emerging commercial opportunities, the Legal Service has continuing to support the Council to explore new ways of operating which increasingly include collaboration with other partners, whether public or private sector. This is seen in the expansion in the delivery of commercial legal work involving complex projects, joint ventures, state aid and high value/complexity procurements, including a joint venture within the Victoria Estate development, a new

hotel development (again possibly including a joint venture), the Ingleby Barwick leisure facility and a potential new Stockton crematorium, all places a growing pressure on the service.

Democratic Services & Member Development

- The second quarter of the year has seen meetings of Council, Cabinet and each of the various Committees in full swing as each begin to manage their respective agendas and work programmes for the year ahead. Council has had quite a busy workload having conferred the title of Aldermen on 14 former Councillors who had been deemed as having given eminent service to the Borough. In addition, Council also agreed to bestow the honour of Freedom of the Borough on former Councillor and Leader of the Council, Bob Gibson, who had given 32 years' service to local government. The honour of freeman has rarely been given by the Borough Council with only 20 previous recipients in its entire 125 year history.
- Council business was also dominated by both public and member questions with 10 public questions posed on the subject of the children's residential homes located within the Borough that were jointly managed by the Council with Spark of Genius. The same topic was also the subject of 4 separate member questions. Other important business considered included the agreement to undertake Community Governance reviews for both Billingham and Elton Parished areas. All of the above business was prompted by either public or elected member engagement and is testament to the democratic opportunities provided to each for 'having their voice heard'.
- During Q2 the Health and Wellbeing Board has held 2 meetings - July and September. At the July meeting the Board agreed that it would undertake a self-assessment session facilitated by the Local Government Association and using the Associations refreshed self-assessment tool. This will help to ensure that the Board is being as effective as it should be in terms of its impact in improving the health & wellbeing of the Borough. It also supports the Board's own development towards effective leadership and innovation and to step up to the challenge of its role. The session will take place on 4th November 2015. The Board plans to undertake a Peer Review early in the New Year.
- Significantly, at its September meeting, the Board agreed a Children and Young People's Plan which had been developed in conjunction with the Children and Young People's Partnership. The Plan is a strategic document that focuses on providing clarity about the priorities of partners, the rationale for these and how delivery and achievement of actions would be monitored. The Plan is in the process of seeking Cabinet and Council approval. Also of significance was the Board's consideration of a Children and Young People's Emotional and Mental Health Strategy and Transformation Plan. The Plan will provide a framework for children and young people, parents and carers to access help and support. The Plan would also be part of a bid to NHS England for Future in Mind Funding.
- Partnerships and Commissioning Groups had dealt with a number of issues, including:
 - Commissioning of accommodation and support for care leavers and Homeless young people.
 - Review of Adult Drug Treatment and Recovery Services
 - Care for People with Learning Disabilities
 - Sign off of the Children and Young People's Plan
 - An update on Care Homes
- For all members of the Police and Crime Panel there has been a training induction event, organised by Democratic Services, which was very well attended. The Panel received presentations from the Police and Crime Commissioner, Chief Constable, and the Commissioner's Finance Officer. There were also discussions on the role of the Panel,

scrutiny of the Commissioner's decision and handling complaints about the Commissioner. Members returning to the Panel, following the elections led discussions and offered their thoughts and experiences on how the Panel had operated since 2012. Feedback forms indicated that members were very positive about the content and structure of the event and they felt it had provided with them with lots of essential information and a good understanding of their role and the Panel's remit.

- The Panel has agreed its scrutiny work programme for 2015/16. Three, five member, task and finish groups have been formed that will look into:
 - Budget Strategy
 - Victims' Support Services
 - Shared Services

Groups are likely to report back to the Panel's February 2016 meeting.

- Following the election of the new YMP & Deputy, officers have assisted in inducting each to the role of the Council and preparing them for their representative role on a newly appointed Stockton Youth Assembly (SYA). This marked the second term of the SYA which was democratically elected with representatives currently appointed from 10 secondary schools, 2 youth clubs as well as 'hard to reach' groups. The second ever Annual Debate was also held during the quarter where the new SYA representatives were given the opportunity to discuss with Cabinet Members, Committee Chairs and Corporate Directors key policy areas that most affect young people. The areas that young people said they most wanted to talk about were noted as follows and these will become part of the Youth Assembly's work programme for the next two years:-

- Emotional Health and Wellbeing
- Early Help Services
- Young Person Manifesto
- Child Sexual Exploitation

- The first formal meeting of the SYA was also held during which each of the young people on the Assembly were given the opportunity to determine the values they thought was most important for the SYA to have and how their meetings should be conducted. The meeting also discussed how schools and young people could support the BYC Make Your Mark campaign encouraging young people to identify their top priorities that could be debated at a national level. The SYA had collected nearly 2000 votes in 2014, and hoped to increase that target in 2015 to 4,000 votes cast. Officers would continue to seek to engage to those schools not currently represented on the SYA as well as promoting to all schools, including primary, the benefits of establishing a School Council so that their voice is heard at a local level. Following the same theme, and as a result of a previous pilot programme (#Sam campaign) seeking to identify the most appropriate means of consultation with young people, the Council intended to further its programme of consultation with young people via Twitter and had identified dedicated resources within CESC to continue this campaign. A corporate review of consultation with young people was also being undertaken and Democratic Services/CESC would seek to ensure that the review included feedback from the #Sam campaign.

- The Member Learning & Development programme has continued beyond its initial Induction stage with development sessions held for the Health & Wellbeing Board, the Police & Crime Panel, as well as introductory bespoke sessions for each of the Select Committees tailored to their individual portfolio area. The first of two scheduled Mental Health First Aid sessions has also been held with 21 elected members attending the first event. The aim of the session was to equip members with the skills necessary for them to recognise the symptoms of mental health problems and provide early assistance and inform an individual about appropriate professional help. It builds upon the successes of the Health & Wellbeing Community Leadership programme in 2014 which supported members in their representational community role by enhancing understanding of health improvements and community wellbeing and how their constituents/communities could benefit.

- Community engagement progress to date has included development around the use of social media as a means of engaging with residents, particularly those residents that don't engage through the more traditional routes, so that they can be informed of what is happening in their locality. After an initial introduction for members on the use of social media in 2013, all members were offered support from the Members ICT Officer in social media accounts, and as a result there are now six ward Facebook and six ward Twitter accounts in existence and 30 Members have personal Facebook accounts and 15 Members have personal Twitter accounts. This demonstrates that members understand the power and reach of social media as a tool to engage residents in their community. A further in-house session on Social Media is being developed by officers to offer further support in opening and using accounts for those who require this.
- All elected members have also now been invited to have a one to one Personal Support Plan session with either the Head of Democratic Services or a Member Services Officer to discuss their own personal learning and development needs. To date, 12 individual PSP's have been held which had resulted in either practical support offered to those elected members to assist them in their role; or in some cases, further development through enrolment on the LGA Leadership Academy which had in the past proved to be very popular for aspiring leaders of communities or political groups. All of the PSP data will be stored confidentially on the redeveloped PSP database which will help to track future support required that will form the next phase of the Member Learning & Development programme.
- Preliminary arrangements have also been made for NEREO to reassess the Council's approach to Member Development against the criteria of their best practice Charter Plus accreditation early in the New Year. The Council was currently one of only two authorities in the North East to have been awarded Charter Plus status and the opportunity for reassessment will hopefully provide external validation that the service continues to provide members with the necessary support for them to effectively carry out their member roles.
- With such a significant change in the elected membership, there has been considerable work undertaken to review the Council's internet and intranet content to ensure that accurate information regarding the elected members is available to all. A large part of the democratic information provided is hosted by the Council's E-genda system and a new contract with the provider of this software has recently been agreed which would soon see the introduction of new functionality to the system extending the amount of democratic information hosted by the system and making the information more easily viewed on any mobile, tablet or other IT device. This contract had been negotiated at a reduction of almost 20% on the previous contract price.
- Quarter 2 saw the impact of the Director of Children's Services Management structure review begin to become evident as new managerial responsibilities were assumed and changes made to the SLSCB governance structure. The Children's Workforce Development Training Group transferred to the responsibility of Hartlepool B.C. as lead authority; whilst a new Performance Group was established looking specifically at the problem of Child Neglect. The group, with representatives from each of the relevant stakeholders, eg education, health, social care etc. would commence its role during the next quarter. New software procured to assist partners in completing their Section 11 audits, effectively how they ensured the safeguarding of children, was also in the process of being rolled out to stakeholders with training arranged regarding usage of the 'toolkit'. The toolkit would effectively make more transparent how each stakeholder was fulfilling its duty regards safeguarding.

Civic

- July saw one of the first main civic events for the Mayoral Year when the Mayor joined forces with Stockton Churches to host an 'open air' Mayor's Sunday service within the Parish Gardens. The event included a 300 strong choir from Texas that had strong links with the Borough with close to a 1,000 people in total actually in attendance. Guests also included the Deputy Lord Lieutenant and civics from other authorities, as well as representatives of the Mayor's chosen charities. The event complimented other activities taking place in the centre of Stockton as guests had the option of taking in the activities of the Stockton Cycling Festival after the conclusion of the service; boosting the local economy.
- The Mayor was then delighted to host a new fund raising event held in partnership with drama students from Stockton Riverside College as they presented a Murder Mystery Night set within the Victorian Street at Preston Hall Museum. Around 80 guests were present to witness the talents of the young drama students, raising valuable funds in the process for the Mayor's charities and showcasing Preston Park to invited guests. Those present commented on how enjoyable they found the event with many commenting on how much they appreciated the talents of the young drama students and how they had given up their time in support of the Mayor's charities. The summer period also saw the Mayor either attending or hosting the following wide ranging and diverse events:-
 - Cycling Festival;
 - Summer Reading Challenge;
 - Yarm 2014 Commemoration WW1 Event;
 - Oxbridge Lane Primary School 125 birthday event;
 - Mayor's Charity Golf Day;
 - Daisy Chain Summer Holiday Activity Day;
 - Official re-opening of Eaglescliffe Railway Station;
 - Cleveland Agricultural and Horticultural Society Annual Show; SIRF VIP Opening Night & Community
 - Parade;
 - BIFF;
 - New High Sheriff's lunch and Tour of the Borough;
 - Long Service awards;
 - NIFCO Family Fun Day;
 - River Rat Race;
 - Stockton Summer Show;
 - Tegofest;
 - Launch of refurbished Darlington Building Society branch in Stockton High Street;
 - Thornaby Town Council Battle of Britain Memorial Service;
 - Opening Ceremony for Offshore Structures Britain (OSB);
 - North East Japanese Women's Association Event.
- The Mayor also presided over a Special Council meeting which conferred the status of Honorary Alderman on 12 former long serving Councillors, as well as bestowing the honour of Freedom of the Borough on former Councillor Robert Gibson, in recognition of his 32 years' service to local government in the Borough of Stockton on Tees. The honour has been rarely bestowed with only 20 other Freedoms granted in the Council's 100+ year history. The new Freeman and each of the new Aldermen will receive their title at a meeting of Council in November 2015 in front of family, guests and elected members.

Community Engagement

- Planning and preparation of activities and events has taken place regards our involvement in the European Local Democracy Week (ELDW) 2015 campaign with the aim of once again achieving the Council of Europe's '12-Star City' status for promoting

local democracy and active citizenship in our community.

- The theme chosen by the CoE for this year is “Living together in multi-cultural societies – respect, dialogue, interaction.” It was chosen earlier this year following the terrorist attacks in Paris and several other European cities and beyond, due to the threat they pose to common European values – human rights, the rule of law and democracy.
- This year’s campaign includes:
 - 2015/16 Mayor’s Civic Awards – encourage and promote new nominations;
 - School / Academy Council Assemblies & Elections (x 4) – promoting importance of voting, being on the register, the role of school councillors, & active citizenship within their school community;
 - Individual Electoral Registration (IER) – promoting voter registration across the Borough working with partners and delivering outreach activities to support 2015 Annual Canvass in order to maximise registration and accuracy of the voter register;
 - Durham University – work in partnership to get the students living in their Halls of Residence registered to vote;
 - October Citizenship Ceremony – European themed ceremony promoting registration, voting and active citizenship to new British citizens;
 - Meet the Mayor and Town Hall tours (x 2) – raising awareness about the role of the Mayor, the past and present uses of the Town Hall and some of the borough’s famous citizens.
 - ‘Young people should be seen and heard’ – support IYSS staff working with Jess Huggill (MYP) to encourage young people to make themselves heard by participating in the UK Youth Parliament’s ‘Make your Mark’ campaign;

Electoral

- May 2015 Elections – Submission of Accounts - Accounts for the May Elections were submitted following the elections, well ahead of the deadline and we have received sign-off from the Elections Claims Unit. The use of an independent book keeper from the accountancy team has assisted with the speedy completion and sign-off of the accounts.
- Individual Electoral Registration (IER) and 2015 Canvass - This quarter has seen the continuation of work to support transition to IER. Work has continued to register those electors who have not yet registered individually through data mining, house to house enquires and requirement to register notices. This quarter commenced the first full household canvass since the introduction of IER and efforts will focus in particular on those electors who have not yet registered individually as they will be removed from the elector register on 1 December 2015 if they have not completed a successful registration under IER by that date. Initial household enquiry forms were mailed out to all properties on 5 August and house to house enquires for non-responding properties commenced on 7 September 2015. The response to this first canvass has been encouraging and far exceeds the response rate of other Councils in the North East and the national picture at the end of the quarter. Approximately half of our responses have been via digital means and we have seen a significant increase in the number of attainers. The canvass will continue into the next quarter then return and registration levels will be reported. Final reminders to non-responding properties will be posted out on 27 October 2015.
- Democratic Engagement Activity to support the transition to IER and 2015 canvass has

included on- going work identifying and developing new internal and external partners to help maximise voter registration by targeting specific groups of people that are statistically the least likely to register or vote (e.g. young people, students, BME, social housing tenants). This was co-ordinated to complement and support the delivery of the 2015 Annual Canvass.

- Various activities / publicity / distribution of information to raise awareness about IER, the Annual canvass and promote voter registration took place both online and using paper forms. This was done using the SBC website and social media; press releases; articles in KYIT and Stockton News; e-mail distribution lists; posters and leaflets in libraries, contact centres and other community buildings; at the monthly citizenship ceremonies; on 180,000 SBC car park tickets with the national IER branding, key message, online registration website and local helpline; specific messages regarding voter registration on every issue library borrowing receipt during the canvass period; and encouraging over 1,200 primary pupils to take the voter registration message home through school council assemblies and town hall tours.
- To ensure that we stayed up to date with latest news, advice, information, guidance and resources related to IER, we monitored emails/ e-bulletins/ websites of Cabinet Office and Electoral Commission and utilised the information to produce publicity / awareness materials – articles, banners, posters, leaflets, press releases, social media etc.
- In July a new apprentice took up post in electoral services. This the second apprentice that we have employed within the team; the apprentice will assist with the high volumes of post and processing associated with Individual Registration and will be an asset in the run up to and delivery of the Police and Crime Commissioner Elections. Our last apprentice was offered permanent employment within the Council following her time with us.
- Elections and Electoral Registration – Audit – In September, Elections and Electoral Registration were audited by internal audit. The service received full assurance with no recommendations.
- Community Governance Review – Following receipt of a petition calling for the abolition of Billingham Town Council, a community governance review commenced to review the future of the Town Council. In addition, the opportunity has been taken to conduct a community governance review with respect to the future operation of Elton Parish Council which had not operated since December 2008 when all Councillors resigned.
- Consultation letters have been sent to all local government electors as part of the first stage of the review process asking them indicate whether or not they support and abolition of these parish councils. The consultation ends on 31 October 2015.
- Police and Crime Commissioner Elections – Initial planning work has now commenced for the elections next May. Stockton will again be the Police Area Returning Officer for the Cleveland Force Area and planning meeting has commenced with the Local Returning Officers and Elections Teams in the Force area.

Scrutiny

- Scrutiny Work Programme – Evidence gathering is well underway as part of the Select Committees in depth review programme. In September the People Committee completed its review of Choice Based Lettings and this was reported to Cabinet on 8 October.
- The annual round of overview meetings covering each committee's thematic remit began in September and this year has seen a revised reporting framework to match the new committee structure, and enhanced information provided to committees.

- Quality Monitoring Framework for Adults and Children's Services – Work continues on improving the work of the ASH and CYP Committees regarding monitoring of the performance and the quality and safety of these important and high profile services.
- In consultation with CESC, it has been agreed by both Committees to increase further the number of site visits relating to both children and young people, and adult services, and introduce a schedule of visits, on a thematic basis to assist Members in assuring themselves about the quality of services and increase their knowledge base.
- To further strengthen the Committees' role, updates on negative Ofsted/CQC inspection reports will be reported to the next available CYP/ASH Committee following publication.
- Healthwatch has reported its Annual Report to ASH Committee, at the same time as presenting its first Enter and View Report (relating to the quality of activities for residents in a care home). Member also considered Stockton's Local Account for Adult Services.

Health Scrutiny

- Police and Crime Members supported proposals to merge Tennant Street and A + B Medical Practices, whilst agreeing to monitor further the issue of GP patient registration in the Borough.
- Hartlepool BC is chairing the NE Regional Committee during 2015, and Redcar is chairing the Tees Valley Sub-regional Committee in 2015-16. The Tees Valley Committee met to agree work programme on 24 July, and the Regional Committee met with the new Ambulance Service Chief Executive on 31 July. The Tees Valley Committee agreed to review the issue of CAMHS, following the suggestion by Stockton, and the Regional Committee added review of 'use of pharmacy for minor ailments' to its standing items.
- Police and Crime Panel – A new panel membership was formed following Council elections in May. The first meeting of the new panel took place on 30 July 2015 and identified/discussed possible scrutiny topics and gave consideration for undertaking the review topics of Victims' Services and Shared Services which were previously agreed but not completed in 2014/15. The panel agreed to complete the 2014/15 topics and set the 2015/16 scrutiny work programme at its meeting on 21 September 2015 which also includes scrutinising the budget strategy.

CUSTOMER PERCEPTION / SATISFACTION

The 'Stockton Borough Residents Survey 2015' began in June 2015 and data collection will continue into December 2015. The Survey is being delivered by Ipsos MORI via face to face interviews with householders across the whole of the Borough. Results will be available in early 2016.

COMPLAINTS, COMMENTS, COMPLIMENTS AND COMMENDATIONS

There were no complaints received in the first 6 months of the year. 25 compliments/commendations were received.

FINANCE

There are no immediate budget issues. Budgetary control and funding for key services/priorities continue to be monitored closely

RISK

No Risks relating to this theme.