

Teeswide Safeguarding Adults Board

Meeting Date: **Tuesday 8 September 2015**Time: **2pm – 4.30pm**

Venue: Fire Service HQ, Hartlepool

Minutes

Attendees			
Name	Role	Representing	
Julie Allan	Head of Cleveland Area	National Probation Service	
Ann Baxter	Chair	TSAB	
Cllr Jim Beall	Lead Member	Stockton-on-Tees Borough Council	
Gordon Bentley	Adult Safeguarding Officer	North of England Commissioning Support	
Margaret Brett	Head of Safeguarding	Tees, Esk and Wear Valley NHS Foundation Trust	
Richenda Broad	Executive Director of Wellbeing Care & Learning	Middlesbrough Borough Council	
Martin Crow	Project Officer	TSAB Business Unit	
David Egglestone	Lead Manager	Durham Tees Valley Community Rehabilitation Company	
Lorraine Garbutt	Business Manager	TSAB Business Unit	
Liz Hanley	Adult Services Lead	Stockton-on-Tees Borough Council	
Stuart Harper- Reynolds	Named Nurse Adult Safeguarding	North Tees and Hartlepool NHS Foundation Trust	
Jane Humphreys	Director of Children Education and Social Care	Stockton-on-Tees Borough Council	
Peter Kelly	Director of Public Health	Stockton-on-Tees Borough Council	
Caroline Kitching	Head of Public Protection/Probation Manager	HMP Kirklevington Grange	
Phil Lancaster	Director of Community Protection	Cleveland Fire Brigade	
Gina McBride	Admin and Information Officer	TSAB Business Unit	
Mark Platt	Head of Residence	HMP Kirklevington Grange	
Patrick Rice	Assistant Director of Commissioning and Adults	Redcar & Cleveland Borough Council	
Sally Robinson	Director of Child and Adults Services	Hartlepool Borough Council	
Alastair Simpson	Detective Superintendent	Cleveland Police	
Helen Smithies	Head of Nursing (Safeguarding and Vulnerable Groups)	South Tees Hospitals NHS Foundation Trust	

Apologies					
Name	Name Role Represer				
Jean Fruend	Executive Nurse	Hartlepool & Stockton CCG and South Tees CCG			
Barbara Gill	Director of Offending Services	National Probation Service			
Elaine Godwin	Admin Officer	TSAB Business Unit			
Jill Harrison	Assistant Director of Adult Services	Hartlepool Borough Council			
Natasha Judge	Healthwatch Manager	Middlesbrough, Redcar & Cleveland and Stockton			

Julie Lane	Deputy Director of Nursing Quality and Patient Safety	North Tees and Hartlepool NHS Foundation Trust
Angela Legg	Data Analysis and Performance Monitoring Officer	TSAB Business Unit
Dan Maddison	Communities and Partnerships	Cleveland Police
Christine McManus	Safeguarding Lead	North East Ambulance Service
Elizabeth Moody	Director of Nursing and Governance	TEWV
Cllr Carl Richardson	Lead Member	Hartlepool Borough Council
Barbara Shaw	Corporate Director of People Services	Redcar & Cleveland Borough Council
Jo Tate	Head of Residence and Services	HMP Holme House Prison
Cllr Steve Thomas	Development Manager	Healthwatch Hartlepool
Bev Walker	Deputy Director of Nursing	NHS England
Cllr Dave Walsh	Lead Member	Redcar & Cleveland Borough Council
Christine Wharton	Inspection Manager	CQC

Absent			
Name	Role	Representing	
Christopher Akers- Belcher	Healthwatch Manager	Hartlepool Borough Council	
Cllr Paul Beck	Lead Member	Hartlepool Borough Council	
Claire Boshier	Senior Service Delivery Manager	Victim Support	
Neil Pocklington	Assistant Director	Middlesbrough Borough Council	
Cllr Julia Rostron	Lead Member	Middlesbrough Borough Council	

Agenda Item 1	Introductions and Apologies	Presenter: Cha	ir
Discussion	Introductions were made.		
	Ann Baxter (AB) welcomed new members, Card (MP) from Kirklevington Grange Prison.	oline Kitching (CK	() and Mark Platt
	Deputy Chair of the Teeswide Safeguarding Adults Board (TSAB) It was raised at the last Board meeting that there should be Deputy Chair in place. Through further investigation it was identified that this cannot be a Local Authority Director. Subsequently, Phil Lancaster (PL) has accepted the role of Deputy Chair.		
Action Points		Action Owner	Deadline
1. Business Uni	it to send TSAB Induction Pack to CK and MP.	GMc	22/09/15

Agenda Item 2	Minutes from the meeting held on 14/07/15	Presenter: Cha	ir
Discussion	The minutes from the meeting held on 14 July 2015 were reviewed by members and a minor inaccuracy was highlighted. Once amended, members agreed that the minutes were a true and accurate record.		
Action Points Action Owner Deadline			
Business Uni Sutton'	t to amend page 2 of the minutes to state 'Moya	GMc	22/09/15

Agenda Item 3	Matters Arising	Presenter: Chair	
Discussion	Adult Protection Medical Officer		
	AB agreed at the last meeting to contact AD	9	
	Network. Alastair Simpson (AS) and Bev Walke	` ,	
	this concern within their organisations. AB explained that no other Board has		
	appointed an individual specifically to deal with		
	any further information through the Regional Ch	•	
	that he will be writing to the Police Chief Council	for advice.	

Local Authority Designated Officer (LADO) / Designated Adult Safeguarding Manager (DASM) Role

It was acknowledged that the LADO role has been replaced with 'Designated Officer' in Children's Services. Liz Hanley (LH) advised that further to the recent guidance issued around the role and responsibilities of the DASM that there will be discussions held at the Regional Safeguarding Adults Network meeting on 21 September.

Independent Chair Accountability Arrangements

All meetings (with the exception of the DCS/DASS) have been scheduled. AB will attend these meetings on behalf of the TSAB to present the Strategic Plan and Annual Report. It was acknowledged that Hartlepool Community Safety Partnership (CSP) requested that AB attends the Hartlepool CSP Board to present these items. It was agreed by members of the TSAB that the accountability arrangements meet the statutory requirements for dissemination of the Strategic Plan and Annual Report and that each agency has a responsibility to communicate this information internally. It was suggested that LEG chairs could present TSAB information to CSPs on request.

Children and Vulnerable People in Custody (CVPIC) Working Group Update

The first meeting was held in July. The Terms of Reference were divided into various work streams and allocated to relevant members of the group. Invitations have been extended to members to observe the operation of the custody suite. AS confirmed that Colin Morris (Chair of Stockton's Safeguarding Children Board) will be chairing future meetings and that the group meets again on 14 September 2015. An update will be provided at the next Board meeting.

Transforming Care: Next Steps - Information Sharing

In the absence of Jean Fruend (JF), Gordon Bentley (attending on behalf of JF) was unable to provide an update. JHu indicated that Stockton-on-Tees Borough Council (SBC) have received a little more information since the last meeting, but it is still not sufficient to ensure appropriate planning. An update will be required at the next Board meeting.

Action Points	Action Owner	Deadline
AS to write to Police Chief Council regarding Adult Protection	AS	10/11/15
Medical Officer		
2. Business Unit to inform Hartlepool CSP that AB will not be	Business Unit	22/09/15
attending their Board meeting		
3. Accountability Arrangements to be reviewed annually	TSAB	September
		2016
4. AS to provide an update on CVPIC at the next meeting	AS	10/11/15
Transforming Care: Next Steps – Information Sharing	JF	10/11/15
deferred to next meeting		

Agenda Item 4	Policy and Practice National Context	Presenter: Lorr	aine Garbutt
Discussion	National Competency Framework for Safeguarding Adults		
	Lorraine Garbutt (LG) advised that Bournemou	ith University an	d Learn to Care
	have reviewed the National Competency Fram	ework for Safegu	uarding Adults in
	line with The Care Act 2014. The Teeswide Train	ning Strategy and	Plan refer to the
	previous version and will be reviewed to reflect	t any changes. L	.G indicated that
	single agency training should be mapped against these revised competencies to		
	ensure staff groups are receiving the appropriate level of training. LG suggested		
	that the Business Unit should purchase a number of copies and distribute them to		
	members through the LTD Sub-Group. Richenda Broad (RB) suggested that SCIE		
	should be contacted to find out why there is a charge associated with this		
	document as this information should be freely available.		
Action Points		Action Owner	Deadline
1. Business Unit to purchase copies of the Competency Business Unit 10/11/15			10/11/15

Framework and circulate to members		
LG to determine why there are associated costs	LG	10/11/15

Agenda Item 5	Business Items	Presenter: All
Discussion	QSG Safeguarding Issues	i resenter. All
Dioduccion	In the absence of JF this item was not discussed	l.
	Teeswide Nursing Care Provision Members were asked a series of questions price provision and to reflect on the current situation findings will be circulated separately.	
	The CCG are currently offering a premium f provision within Hartlepool Borough Council (additional nursing beds.	
	It was recognised that the lack of quality nursing availability is causing an additional strain on acknowledged that there is a direct correlation number of alerts being raised.	hospitals. In some LAs it was
	HS reiterated that there is a shortage of nurses from other countries.	s and that the NHS are recruiting
	In summary, there is a shortage of nursing beds has issues in retaining staff and registered marginal funding, medication training and the reliance of noted that smaller, independent providers make cover/high turnover rates and associated costs Living Wage will further impact on providers ability	nagers. There are issues around in the use of agency staff. It was nay struggle to cope with staff and that the introduction of the
	LH has asked that a Quality Surveillance Grou Residential Care and Nursing Homes; howeve acknowledged that there needs to be a strategi The relationship between Commissioning and C was suggested that advice could be sought throu	r this is to be confirmed. It was ic plan to tackle this whole issue. CQC needs to be strengthened. It
	It was also noted that the Board requires good issues and trends. It was suggested that this inf Performance, Audit and Quality Sub-Group to number of alerts/ referrals from nursing homes, the actual incidents. For example, an analysis safeguarding enquiries within nursing homes.	formation is produced through the include trend information on the linked to the type of abuse and
	AB suggested that nursing provision should be meeting when CQC are in attendance. AB will Health and Wellbeing Boards.	ill raise these concerns with the
Action Points		Action Owner Deadline

Action Points	Action Owner	Deadline
 LA Directors to forward nursing provision information to the 	LA Directors	11/09/15
Business Unit		
Business Unit to circulate Teeswide nursing provision	Business Unit	22/09/15
information to members		
Advice on nursing provision to be sought via the ADASS	AB	10/11/15
group		
 Feedback on Quality Surveillance Group to look at Nursing 	JF	10/11/15
Homes across Tees.		
5. AB to raise concerns with the Health and Wellbeing Boards	AB	December
		2015
6. Nursing provision to be discussed at the next TSAB when	All	10/11/15

CQC are in attendance	
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Agenda Item 6	Business Items	Presenter: Martin Crow
Discussion	Care Act Implementation Plan Review	
	The Care Act Implementation Plan in re	lation to Safeguarding Adults was
	developed in February 2015. Most of the are and there are plans in place to address any	outstanding actions. Work is ongoing
	to complete the actions under the Making S	ateguarding Personal (MSP) section
	of the plan by the beginning of October.	

Agenda Item 7	Business Items	Presenter: Mart	in Crow
Discussion	TSAB Strategic Plan All members present received a copy of the Strategic Plan. MC explained that work will begin on the TSAB Strategic Plan (2016-17) in November and will be published in April 2016. Although this is a tight timescale, it will make that the		
	published in April 2016. Although this is a tight timescale, it will mean that the Board's work will fit into an annual cycle.		
	Annual Report MC advised that an online version of the Annual Report should be available tomorrow on Stockton Council's webpage, to access please <u>click here</u> . Professionally printed copies will be made available to all TSAB members and sent via post.		
Action Points		Action Owner	Deadline
Business Ur absent mem	nit to send printed copies of the Strategic Plan to	Business Unit	22/09/15
Business Ur all members	nit to send printed copies of the Annual Report to	Business Unit	22/09/15

Agenda Item 8	Business Items	Presenter: LEG	Chairs
Discussion	Update from Local Executive Groups (LEGs) Following feedback from the Development Day in June 2015 it was agreed that the LEG Chairs would be asked to attend TSAB meetings for a trial period of 12 months, after which, membership would be reviewed.		
	Stockton LEG – Liz Hanley LH advised that Stockton LEG has good multi-agency attendance; however there was no Police representation at the last meeting.		
	Redcar & Cleveland LEG – Patrick Rice PR informed the group that the Redcar LEG has representation from volunteers, residential care home providers and care at home providers. He feels that the diverse membership promotes healthy debates and useful feedback.		
	Middlesbrough LEG – Richenda Broad In the absence of Neil Pocklington, this item was not discussed.		
	Hartlepool LEG – Sally Robinson In the absence of Jill Harrison, this item was not discussed.		
	LEG Deputy Chairs		
	This item was not discussed.		
	Action Points Action Owner Deadline		
1. AS to make enquiries in relation to the lack of police AS 07/10/15 representation at recent LEG meetings			07/10/15

Agenda Item 9	Business Items	Presenter: Sub-Group Chairs
Discussion	Update from Sub-Groups	
	Communication and Engagement – Phil Land	easter

- Communication and Engagement Strategy is in draft format and will be circulated to TSAB members for comments following agreement by the CE Sub-Group
- House of Type have been commissioned to develop the TSAB website
- Board members will be consulted at key milestones during the construction of the TSAB website prior to it going 'live' in December/January

Learning Training and Development – Jane Humphreys

JHu reflected that the LTD Sub-Group is well attended; however there has been no representation from South Tees Hospitals NHS Foundation Trust for the last few meetings.

- Considering PREVENT and Modern Slavery awareness training
- Mental Capacity Act Conference to be held early next year
- Virtual College have been commissioned to deliver some foundation level e-learning courses

Safeguarding Adults Learning and Development Coordinator

JHu sought approval from Board members to recruit a Learning and Development Coordinator within the Business Unit. This would be a 30 hour fixed term contract for an initial period of 12 months. The post will be reviewed to consider if there is a proven need for this role to be a permanent position. JHu asked that this job is advertised on partner agencies' internal bulletins and indicated that this could be a secondment opportunity. All partner agencies agreed to the recruitment of this post, however there were some concerns raised around supporting secondments as each person who expressed an interest would need to be considered on an individual basis. JHu suggested that if there is a low response rate the contract could be extended to 2 years.

Performance, Audit and Quality - Richenda Broad

RB advised that the PAQ Sub-Group has been working on a Quality Assurance Framework (QAF) and Self-Audit Tool. The QAF has been based on a range of models including the Section 11 Audit, which is used in Children's Services. All agencies will complete a full audit in the first year (next financial year) and a small group will be pulled together to assess the quality of the audits submitted. If there are improvements to be made, an action plan will be developed and a full audit will be required the following year. If all of the necessary evidence has been provided and the organisation is deemed to have met the required standard an update will be required annually for the following 3 years.

Middlesbrough Borough Council (MBC) has agreed to pilot the QAF and Self-Audit Tool in the first instance and South Tees Hospitals NHS Foundation Trust volunteered to be included in the pilot programme. The pilot will commence in October and the findings will be discussed at the PAQ meeting in December.

All members present approved the QAF, Self-Audit Tool and the proposal to pilot this within MBC and South Tees Hospitals NHS Foundation Trust.

Policy, Procedures and Practice – Helen Smithies

HS has agreed to chair the PPP Sub-Group until Chris Brown's secondment has concluded.

The following documents were considered and ratified by members;

- Teeswide Inter-Agency Policy
- Teeswide Inter-Agency Procedures
- Teeswide Inter-Agency Safeguarding Adults Alert Form
- Single Agency Policy
- Serious Concerns Protocol

Teeswide Inter-Agency Policy and Procedures

The policy and procedures were trialled for 3 months and discussed at the last PPP meeting. LG mentioned that she has had discussions with West Yorkshire and North Yorkshire legal services teams. They are willing to share their Safeguarding Adults Board's procedures and LG noted that these are much more extensive than the Teeswide version. LG suggested that the Teeswide Procedures presented at this meeting are agreed, however during review, more work can be done to incorporate best practice from North and West Yorkshire.

Teeswide Inter-Agency Safeguarding Adults Alert Form

It was acknowledged that MBC need to have a gcsx email address to ensure information is sent securely. JHu requested that the 'out of hours' contact is included on the form.

Single Agency Policy

This policy is for organisations to use as a model template in developing their own safeguarding policies. Redcar Voluntary and Development Agency have promoted the use of this policy.

Information Sharing Policy

This policy is currently awaiting legal advice and will come back to the Board for ratification.

Adults and Children Interface Protocol

This protocol was developed some time ago by Redcar & Cleveland Borough Council (RCBC) and was agreed by the Local Safeguarding Children Board (LSCB). Further to the recent PPP Sub-Group meeting, the protocol has been forwarded for discussion at the Teeswide LSCB's Policy and Procedures meeting. JHu and RB mentioned that they had recently attended a seminar in relation to 'Operation Sanctuary'. JHu has requested a copy of Newcastle's Interface Policy and will forward this on to HS. RB suggested that it may be beneficial to ask someone from Newcastle's 'Operation Sanctuary' to provide a brief presentation to TSAB members.

Deprivation of Liberty Safeguards (DoLS) Consultation

An email has been sent to Board members requesting comments in relation to the consultation. The Business Unit will collate the information and the PPP Sub-Group will submit a collective response on behalf of the Board.

It was acknowledged that the Teeswide Inter-Agency Policy will be available online soon. All policies, procedures and relevant documentation will be made available online once the TSAB website goes live.

Action Points	Action Owner	Deadline
 Communication and Engagement Strategy to be circulated to members for comments. 	Business Unit	TBD
Partner agencies to advertise Learning and Development Coordinator on internal bulletins	All	TBD
If there is a low response rate to the vacancy, JHu to seek approval from AB to extend the contract to 2 years	JHu	TBD
4. Amendments to be made to Alert Form	GMc	22/09/15
Information Sharing Protocol to be brought to the next TSAB for ratification	HS	10/11/15
6. JHu to forward Newcastle Council's Child and Adult Interface Protocol to HS	JHu	22/09/15
Operation Sanctuary presentation at future Board meeting to be explored.	Business Unit	10/11/15
Teeswide Policy and Procedures to be discussed at LTD Sub-Group to ensure staff are aware of them	JHu	24/09/15

Members to provide feedback on DoLS consultation by 1	All	01/10/15
October 2015		

Agenda Item 10	Business Items	Presenter: Alas	tair Simpson
Discussion	Police Referral Criteria AS advised that the referral criteria have been developed to help partner agencies identify criminal matters and to ensure that appropriate referrals are being made to the police. AS noted that all incidents reported to the police are investigated. If inappropriate referrals are made, this has a significant impact on staff time and depending on the issue it may not always be appropriate to interview an individual. AS made particular reference to financial abuse cases. It is often misinterpreted that any concerns involving money constitutes as a crime, however this is not the case.		
	Discussions were held around adults consenting to concerns being made to the Local Authority. Agencies have a duty of care, however if the adult has capacity and they do not wish for the concern to be reported to the Local Authority, then it should not be reported. If there is any uncertainty the PVP Unit should be contacted for advice. JHu requested that the referral criteria is updated to include the new categories of		
	abuse stated within the Care Act.		
Action Points	Action Points Action Owner Deadline		
	Discussions on referrals to police and LAs (gatekeeping) to be discussed at the PPP meeting and feedback at the next TSAB		
AS to request categories of	t that the criteria be updated to include the new abuse	AS	10/11/15

Agenda Item 11	Business Item	Presenter: Mar	tin Crow
Discussion	TSAB Newsletter		
	This will form a key part of the Communication and Engagement Strategy. It is		
	hoped that from October 2015 the newsletter will be a way of filtering information		
	to front line staff. It will provide a snapshot of t		
	circulated bi-monthly. Themes will be identified throughout the year and linked to		
	key dates such as 'National Slavery Day' etc. Eventually the newsletter will be		
	published on the website and the link will be circulated via email as a way to		
	promote access to the site. Partners can work with the Business Unit to include		
	any information of relevance and to promote safeguarding events within their		
	organisations.		
Action Points		Action Owner	Deadline
	1. MC to liaise with AS regarding Modern Slavery content for the AS / MC 01/10/1		01/10/15
first issue of the newsletter.			

Agenda Item 12	Business Items	Presenter: Cha	ir
Discussion	2016 Meeting Schedule		
	All meetings for 2016 have now been con Development Day will take place on 23 Februa meeting and development session.	9	•
Action Points		Action Owner	Deadline
1. GMc to recirculate 2016 meeting schedule GMc 22/09/15			22/09/15

Agenda Item 13	Business Items	Presenter: Lorraine Garbutt
Discussion	MSP Update	
	The minutes from the MSP meeting held on 13 A information.	August 2015 were circulated for
	LG advised that operational leads from each	of the LAs attended and that

members had commented how useful it was to talk about operational issues in this way. It may be that these meetings continue once the MSP work has concluded.

It was identified that there are some difficulties in relation to electronic management systems and how MSP information is captured in such a way that outcomes can be monitored and reports generated. The group are looking to develop MSP practice guidance which will include a Teeswide MSP Survey to be completed by the Service User at the end of the safeguarding process.

It was also noted that MSP has been interweaved into the Teeswide policy and procedures.

Agenda Item 14	Practice Items	Presenter: All
Discussion	Partner Updates MP and CK indicated that they have recently de their organisation which now formalises Kirklevington is now a Young Offenders Institute David Eggleston (DE) advised that the Nation reviewing their policies and procedures which s	procedures. MP advised that as well as an adult prison. al Probation Service is currently
	months.	nodic be illialised in the next lew

Agenda Item 15	Confidential Items	Presenter: All	
Discussion	Safeguarding Adult Reviews (SAR)		
	Terms of Reference Barbara Shaw (BS) is Chair of the SAR Sub-Group and Sally Robinson (SR) has agreed to be the Deputy Chair. This Sub-Group will meet on a regular basis as well as coming together as and when required to consider possible SARs. SAR 2015 Meeting Date The first SAR Sub-Group meeting will be held on Thursday 15 October from 2pm-5pm at Seafield House, Redcar. Domestic Homicide Reviews SR advised that they are still awaiting a response from the Home Office. Formal feedback will be brought to the Board when available. SCR2 (HBC) A Single Agency Review has been completed and an Overview Report should be completed within the next 3 months. SAR3 (HBC) The trial for this case is due to commence in February 2016 and should conclude at the end of March 2016. The SAR will begin once the trial has finished.		
	LLR2 (HBC) – Nursing Home Closure A summary of the Lessons Learned Review v points of what worked well, what did not work v to be made. The report and action plan are cu monitored by Hartlepool's Local Executive Grou provided at the next meeting when CQC are Hartlepool continue to work with CQC and that own internal systems.	vell and what improvements need rrently being finalised and will be p. AB requested that an update is e in attendance. SR noted that	
	MBC New Case This item was not discussed.		

Potential SAR Cases

Members present were unaware of any potential SAR cases.			
Action Points	Action Owner	Deadline	
Domestic Homicide Reviews feedback from Home Office to	SR	TBD	
be discussed at a future meeting			
SCR2 Overview Report to be discussed at a future TSAB	SR	TBD	
meeting			
LLR2 update to be discussed at the next meeting	SR	10/11/15	
4. MBC new case to be discussed at the next meeting	RB	10/11/15	

Agenda Item 16	Any Other Business	Presenter: All
Discussion	None.	

Next Meeting Date: Tuesday 10 November 2015
Time: 2pm-4.30pm
Venue: Fire Service HQ, Hartlepool