

**Quarter Two 2014-15 / Six month update -
Data Entry Summary of Council Plan Performance Indicators**

| | Number of indicators | Percentage of indicators where the data is available |
|---|----------------------|--|
| Achieved / On Track to Achieve Year End Target | 50 | 67.6% |
| Not Achieved / Not on Track to Achieve Year End Target | 20 | 27.0% |
| Within Tolerance | 4 | 5.4% |
| Data Not Available / Target Not Set | 23 | |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|---|---|----------------|-------------------------|------------|--------------------------|-----------------------------|-----------------|-----------------|---|--|---|--------------------------------|--|--|---|
| ECONOMIC REGENERATION AND TRANSPORT | | | | | | | | | | | | | | | |
| <i>Our ambition is for Stockton-on-Tees to be a dynamic, exciting and inviting borough which is at the heart of an economically successful Tees Valley, providing real opportunity for residents.</i> | | | | | | | | | | | | | | | |
| ERT100 | Percentage of working age people (16-64) that are claiming Job Seeker's Allowance | DANS | Quarterly | Percentage | 1 | Low | 5.9% | 5.7% | 4.6% | 4.0% | 3.7% | Achieved / On Track to Achieve | 4.1% (≥0.5% point reduction on position at end of 2013/14) | The percentage of working age Job Seeker's Allowance claimants reduced from 4.6% in March 2014 (5,710) to 4.0% (4,975) in June 2014. In the last three years, the highest percentage of Stockton working residents claiming Job Seeker's Allowance was 5.9% in February 2012, so recent results are positive. We are on track to achieve the year-end target of 4.1%. | The percentage of working age (16-64) is on track to achieve the 2014/15 target of 4.1%. The percentage at September 2014 is 3.7% (4,545) a large reduction from the same period last year of 5% (6,221) and continues the reduction from 4.0% (4,975) in June 2014. In the last three years, the highest percentage of Stockton working age residents claiming Job Seeker's Allowance was 5.9% in February 2012, so recent results are positive. |
| ERT101 | Percentage of young people (18-24) that are claiming Job Seeker's Allowance | DANS | Quarterly | Percentage | 1 | Low | 13.3% | 11.9% | 9.0% | 7.4% | 7.1% | Achieved / On Track to Achieve | 8.2% (≥0.8% point reduction on position at end of 2013/14) | The percentage of young person (18-24) Job Seeker's Allowance (JSA) claimant count reduced from 9.0% (1,610) in March 2014 to 7.4% (1,325) in June 2014. In the last three years, the highest percentage of 18-24 year old Stockton residents claiming Job Seeker's Allowance was 13.5% in February 2012, so recent results are positive. We are on track to achieve the year-end target of 8.2%. | The percentage of young people (18-24) Job Seeker's Allowance claimants is on track to achieve the 2014/15 target of 8.2%. The percentage at September 2014 is 7.1% (1,245) is a large reduction from the same period last year of 10.5% (1,870) and continues the reduction from 7.4% (1,325) in June 2014. In the last three years, the highest percentage of 18-24 year old Stockton residents claiming Job Seeker's Allowance was 13.5% in February 2012, so recent results are positive. |
| ERT102 | Percentage of unemployed people trained through Tees Achieve (to access employment) that move into employment | DANS | Academic year (Aug-Jul) | Percentage | 1 | High | N/A | 37.0% | 28.5% at March 2014 for 2013/14 academic year | 35% at June 2014 for 2013/14 academic year | 35% at September 2014 for 2013/14 academic year | Achieved / On Track to Achieve | ≥30% | At June 2014, 35% (87/251) of learners contacted who completed employability courses with Tees Achieve moved into employment, with an additional 25% (62/251) having progressed into further learning. The latest overall survey response figure is for academic-year 2013/14 and in order to show sustainability there needs to be a time period of 6 months after training before the learners are contacted. Final outturn will be available February 2015. 1,161 learners attended employability training with Tees Achieve between August 2013 and June 2014 of which 184 were from outside of the borough. | At September 2014, 35% (112/322) of learners contacted who completed employability courses with Tees Achieve had moved into employment against a academic year 2013/14 target of 20%, with an additional 25% (81/3322) having progress into further learning. The latest overall survey response figure is for academic year 2013/14 and in order to show sustainability there needs to be a time period of 6 months after training before learners are contacted. Final outturn will be available February 2015. 1,221 learners attended employability training with Tees Achieve between August 2013 and July 2014. An additional 147 learners attended employability training between August and September 2014. |
| ERT200 | Number of young people engaged in LA supported enterprise activities with schools and colleges | DANS | Academic year (Aug-Jul) | Number | 0 | High | N/A | 430 | 518 Aug 13 to March 14 | 632 Aug 13 to July 14 | 0 | Achieved / On Track to Achieve | ≥630 | 632 young people were engaged in enterprise activities between August 2013 and July 2014. The positive work in this area has resulted in the 2013/14 academic year-end target of 600 being exceeded by 5.3%. Examples of the projects which took place are the 'Make a Mint' work on the community gardens, primary schools took part in gardening and cookery workshops, and school leavers were recruited to an enterprise and employability programme. | No children have been engaged in enterprise activities during August and September the start of the 2014/15 academic year. This is largely due to the summer school holiday and significant planning in September for autumn term activities. This includes the launch of Starter for Ten enterprise challenge as part of the BBC Children in Need project, Made in Stockton school market at Stockton Sparkles and Redhill Education business, Nannie Nora's showcasing in the Enterprise Arcade in November. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|------------------------|--|----------------|--------------------------------------|---------------------|--------------------------|-----------------------------|--------------------------------|--------------------------------|--------------------------------|--|--|--------------------------------|--|---|--|
| ERT201 | Number of business investments in the borough with assistance provided by the local authority | DANS | Quarterly | Number | 0 | High | N/A | N/A | 196 | 13 | 104 | Achieved / On Track to Achieve | ≥200 | <p>13 business investments to date, which includes 8 start-up businesses, 11 capital investments and 9 creating jobs/apprenticeships (some investment cover more than one category). This is leading to capital investments of at least £270 million, 61 jobs being created or planned and 7 apprentices have been employed.</p> <p>We have been in a period of transition during Q1 2014/15 whilst we appointed a new provider to deliver the Council's Enterprise Project. Figures are expected to increase during 2014/15; however it is too early to say whether the year-end target of 200 will be achieved.</p> | <p>104 business investments to date, which includes 14 start-up businesses, 27 capital investments, 90 creating jobs/apprenticeships and safeguarding 16 existing jobs (some investment cover more than one category). This is leading to capital investments of at least £270.9 million, 257 jobs being created or planned (breakdown of apprentices not yet available) and 16 existing jobs safeguarded.</p> <p>As we have assisted some businesses to apply and be successful from the Tees Valley Jobs and Skills Investment Scheme, we have included the following figures in the performance - 70 Stockton businesses creating 179 new jobs and safeguarding 16 existing jobs. Taking this into account we have achieved 52% of the 2014/15 target of 200.</p> |
| ERT300 | Percentage of Stockton town centre vacant units (primary or secondary ground level businesses) | DANS | Other (Surveys undertaken Oct & Apr) | Percentage | 1 | Low | 19.6% | 25.1% | 18.6% | N/A | 19.0% | Achieved / On Track to Achieve | ≤18% | <p>18.6% primary and secondary business units were void at April 2014. This is the lowest it has been for three years and places us in a good position to achieve the 2014/15 target of 18%. With the progressing regeneration works on the High Street there are positive signs of confidence from both retailers and shoppers through increased enquiries regarding potential High Street units, retailer feedback and levels of footfall that are stimulating a desire for retail activity. This view will be informed by the next six monthly vacancy survey to be undertaken in October 2014.</p> | <p>19% primary and secondary business units were void at beginning of October 2014. This is one additional vacant unit since April 2014. With the progressing regeneration works on the High Street there are positive signs of confidence from both retailers and shoppers through increased enquiries regarding potential High Street units, retailer feedback and levels of footfall that are stimulating a desire for retail activity. The next six monthly vacancy survey will be undertaken in April 2015 and it is anticipated that the 2014/15 target of 18% will be achieved.</p> |
| ERT400 | Average road journey time per mile during the morning peak | DANS | Quarterly | Minutes and seconds | 0 | Low | 02:29 | 02:22 | 02:24 | 02:25 | Figure is calculated annually | | ≤02:23 | <p>The latest available data (up to March 2014) indicates an average journey time of 2 minutes 25 seconds during the morning peak - the annual target should be achieved.</p> | <p>The latest available data (up to June 2014) indicates an average journey time of 2 minutes 27 seconds during the morning peak. The Newport Bridge road closure and subsequent congestion is likely to have a negative impact on this indicator and therefore the target of 2 minutes 23 seconds journey time per mile during the morning peak is unlikely to be achieved.</p> |
| ERT401 | Percentage of buses running on time in the borough | DANS | Annual | Percentage | 1 | High | N/A | N/A | N/A | Figure is calculated annually | Figure is calculated annually | Data Not Yet Available | Annual targets will be set after Q2 2014/15. | <p>The target will be set at the end of Q2 - currently working on technological developments which will allow this figure to be produced automatically. This will ensure that the data is more accurate and meaningful. This figure is produced annually.</p> | <p>The target will now be set during Q3. The roll out of 'Real Time' information is imminent with Stagecoach being the last service provider to go live with this. This will allow for fully meaningful data to be provided from which accurate targeting of services and resources can be set. The overall outturn is produced annually.</p> |
| ERT402 | Percentage of roads in the borough where maintenance may be required | DANS | Annual | Percentage | 1 | Low | Principal 3%, non-principal 4% | Principal 2%, non-principal 3% | Principal 2%, non-principal 3% | Figure is calculated annually - interim position statement will be available at Q4 | Figure is calculated annually - interim position statement will be available at Q4 | Data Not Yet Available | ≤6% | <p>The overall outturn for 2014/15 will be available at Q4 as this is an annual figure produced by YOTTA.</p> | <p>The overall outturn for 2014/15 will be available at Q4 as this is an annual figure produced by YOTTA.</p> |

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|---|--|----------------|--|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|--------------------------------------|------------------------------|--------------------------------|----------------|---|--|
| ENVIRONMENT AND HOUSING | | | | | | | | | | | | | | | |
| <i>We want Stockton-on-Tees to be a borough that is clean and green with appropriate housing provision and an environment that is protected for future generations.</i> | | | | | | | | | | | | | | | |
| EH100 | CO2 emissions from the local authority's operations | DANS | Financial year | Tonnes | 0 | Low | 30,874 | 33,685 | TBC Q2 2014/15 | Figure will be available at year end | 29,599 (outturn for 2013/14) | Achieved / On Track to Achieve | 29,438 | The target for 2014/15 has been set with an expected 8% reduction on the overall return for 2013/14. The final outturn for 2013/14 will be available at Quarter Two. | The outturn for 2013/14 has now been released and stands at 29,599 - this represents an 8.5% reduction on the outturn for 2012/13. The figures are calculated annually, with the figure for 2014/15 available next year. |
| EH101 | Business miles travelled by the local authority's employees | DANS | Quarterly | Miles | 0 | Low | 2.032 million | 1.935 million | 1.628 million | 376,719 | 752,139 | Achieved / On Track to Achieve | 1.546 million | Total business miles travelled by SBC employees in Q1 2014/15 was 376,719. The method of assessment/calculation has changed from Q1 2013/14 so therefore a direct and accurate comparison cannot be made. Projections on data for this financial year would indicate that the target will be met. | Total business miles travelled by SBC employees April - September 2014 was 752,139. The Q2 stand alone figure of 375,420 is showing a slight reduction from Q1 outturn. Projections on data for this financial year continue to indicate that the target will be met. |
| EH102 | Percentage of household waste landfilled | DANS | Quarterly | Percentage | 1 | Low | 8.2% | 0.8% | 0.5% | 0.5% | 0.5% | Achieved / On Track to Achieve | ≤5.0% | 0.5% of household waste sent to landfill April - June 2014, therefore on track to achieve annual target. The low percentage is due to waste being diverted from landfill as a result of all lines being fully operational at the energy from waste plant. | 0.5% of household waste sent to landfill April - September 2014, therefore on track to achieve annual target. The low percentage is due to waste being diverted from landfill as a result of all lines being fully operational at the energy from waste plant. |
| EH103 | Percentage of household waste reused, recycled or composted | DANS | Quarterly | Percentage | 1 | High | 28.1% | 30.3% | 28.0% | 30.5% | 30.0% | Off Target | ≥30.0% | 30.5% of household waste reused, recycled and composted April - June 2014, compared with 33.3% during the same period last year. Composting particularly high (over 15%) following seasonal trends during the summer months when green waste is collected. | 30.0% of household waste reused, recycled and composted April - September 2014. Composting particularly high (over 15%) following seasonal trends during the summer months when green waste is collected. As green waste collections end in October it is unlikely that the annual target will be achieved. |
| EH104 | Percentage of household waste used for energy production | DANS | Quarterly | Percentage | 1 | High | 64.4% | 68.1% | 71.5% | 69.0% | 69.5% | Achieved / On Track to Achieve | ≥65.0% | 69.0% of household waste used to recover heat, power and other energy April - June 2014. The high percentage is due to waste being diverted from landfill as a result of all lines being fully operational at the energy from waste plant. | 69.5% of household waste used to recover heat, power and other energy April - June 2014. The high percentage is due to waste being diverted from landfill as a result of all lines being fully operational at the energy from waste plant. |
| EH105 | Percentage of areas with unacceptable levels of litter | DANS | Other (three surveys undertaken each financial year) | Percentage | 0 | Low | 1% | 1% | 3% | 2% | 5% | Achieved / On Track to Achieve | ≤4% | 2% of sites surveyed unacceptable for litter, taken from the first of three surveys to be undertaken during 2014/15. | 5% of sites surveyed unacceptable for litter, taken from the first two of three surveys to be undertaken during 2014/15. The increase is due to the types of areas being surveyed during the second survey. Industrial land, retail and commercial, highways and high obstruction housing often sees a higher level of litter than other types of land. Given that industrial land will not be surveyed next time, it is likely that levels will be lower and therefore the target of 4% will be achieved. |
| EH106 | Percentage of areas with unacceptable levels of detritus | DANS | Other (three surveys undertaken each financial year) | Percentage | 0 | Low | 1% | 3% | 3% | 2% | 1% | Achieved / On Track to Achieve | ≤5% | 2% of sites surveyed unacceptable for detritus, taken from the first of three surveys to be undertaken during 2014/15. | 1% of sites surveyed unacceptable for detritus, taken from the first two of three surveys to be undertaken during 2014/15. |
| EH107 | Percentage of local wildlife sites with biodiversity plans implemented | DANS | Financial year | Percentage | 1 | High | 42% | 53% | 55% | N/A | N/A | Achieved / On Track to Achieve | ≥60% | Annual return. Data expected July 2015. | Annual return. Data expected July 2015. With ongoing conservation management works, it is likely that the annual target of 60% will be achieved. |

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|---------------|---|----------------|----------------|------------|--------------------------|-----------------------------|-----------------|-----------------|------------------------|------------------------|------------------------|--------------------------------|----------------|--|--|
| EH200 | Number of additional homes provided (net) | DANS | Quarterly | Number | 0 | High | 471 | 616 | 358 | 147 | 193 | Off Target | ≥ 530 | <p>147 net additional homes provided against year-end target of 530. This target was set in the Core Strategy Development Plan March 2010 to provide 530 dwellings per year from 2011 to 2016.</p> <p>The new build dwellings came from 13 sites, with the five main housing sites being Ingleby Barwick, Hardwick, Blakeston Lane, Richardson Road and Northshore phases 2 and 3. 47 demolitions were recorded for this period. The majority came from regeneration scheme demolitions on Swainby Road and Victoria Estate.</p> <p>It is anticipated that the year-end target of 530 net additional homes will be achieved.</p> | <p>193 net additional homes provided against year-end target of 530. This target was set in the Core Strategy Development Plan March 2010 to provide 530 dwellings per year from 2011 to 2016.</p> <p>The new build dwellings came from 16 sites, with the five main housing sites being Ingleby Barwick, Hardwick, Blakeston Lane, Richardson Road and Northshore phases 2 and 3. 47 demolitions were recorded for this period. The majority came from regeneration scheme demolitions on Swainby Road and Victoria Estate.</p> <p>Based on current performance and relatively low numbers of new build completions it is unlikely that the year-end target of 530 net additional homes will be achieved.</p> |
| EH201 | Number of additional affordable homes provided (gross) | DANS | Quarterly | Number | 0 | High | 121 | 246 | 60 | 11 | 25 | Off Target | ≥100 | <p>11 gross affordable homes provided against year-end target of 100. This target was set in the Core Strategy Development Plan March 2010 to provide 100 affordable homes per year to 2016.</p> <p>4 are new build affordable rented and 7 empty homes returned to use as affordable rented. The new build properties were completed on Mandale Phases 2 and 3.</p> <p>It is unlikely that the year-end target of 100 will be achieved as we are currently projecting 57 affordable homes for 2014/15.</p> | <p>25 gross affordable homes provided against year-end target of 100. This target was set in the Core Strategy Development Plan March 2010 to provide 100 affordable homes per year to 2016.</p> <p>6 are new build affordable rented, 18 empty homes returned to use as affordable rented and 1 mortgage rescue. The new build properties were completed on Hardwick and Mandale Phases 2 and 3.</p> <p>It is unlikely that the year-end target of 100 will be achieved as we are currently projecting 57 affordable homes for 2014/15 based on the numbers we expect to be delivered by Registered House Providers</p> |
| EH202 | Number of long term empty homes brought back into use | DANS | Quarterly | Number | 0 | High | 53 | 52 | 99 | 74 41 | 125 84 | Achieved / On Track to Achieve | 58 | <p>41 empty properties brought back into use between April - June 2014, providing 41 units of accommodation.</p> | <p>125 empty properties brought back into use between April - September 2014. This has achieved the target for the year of 58. (Figures have been revised to include those properties that the Council have indirectly brought back into use).</p> |
| EH203 | Percentage of households approaching the local authority and accepted as statutory homeless | DANS | Quarterly | Percentage | 1 | Low | 2.9% | 1.5% | 1.0% | 0.1% | 0.0% | Achieved / On Track to Achieve | ≤2% | <p>692 households approaching the local authority and accepted full duty to one case April - June 2014, which equates to 0.1%. There is a range of advice and other resolutions to the households approaching the service, with acceptance as being statutory homeless just one of those resolutions.</p> | <p>831 households approached the local authority, but full duty accepted on zero cases April - September 2014. There is a range of advice and other resolutions to the households approaching the service, with acceptance as being statutory homeless just one of those resolutions.</p> |
| EH300 | Percentage of households in fuel poverty | DANS | Financial year | Percentage | 1 | Low | 16.8% | 15.3% | Data not yet available | Data not yet available | Data not yet available | Achieved / On Track to Achieve | 15.3% | <p>The latest available data relates to 2012 which is showing an outturn of 15.3%. Need to note that the target with regard to what is classed as 'fuel poverty' is being reviewed. The new calculation will incorporate varying factors and will provide more meaningful and accurate information.</p> | <p>This is monitored annually by Defra, with the latest available information relating to 2012 with an outturn of 15.3%, significantly below the previous year's 16.8%. The Government has not formally adopted the new indicator, so we will be reporting using both methods of calculation until formal adoption of the LIHC (Low Income/High Cost) Fuel Poverty Indicator.</p> |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (It's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|---------------|--|----------------|----------------|--------|--------------------------|-----------------------------|-------------------------------|-------------------------------|-------------------------------|------------|------------|--------------------|----------------|---|--|
| EH301 | Number of households in fuel poverty receiving home improvements | DANS | Financial year | Number | 0 | High | Not available - new indicator | Not available - new indicator | Not available - new indicator | 0 | 57 | Off Target | 1,000 | Planned interventions programmed for the rest of 2014/15 would see a projected outturn for those households in fuel poverty receiving home improvements as in the region of 800. The target of 1000 was set assuming that Government funding to Go Warm would continue. When this funding was removed, SBC were able to provide funding for up to 800 properties and in light of this the overall target of 1000 will be reviewed given the ongoing budget gap. | Following the removal of Government funding to Go Warm, SBC is providing finance for the scheme to continue. The target of 1,000 households was set prior to the removal of that funding. Planned interventions programmed for the rest of 2014/15 are now expected to reach at least 866. |

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|--|--|----------------|-----------|----------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|----------------|------------|--------------------------------|-----------------------|--|---|
| COMMUNITY SAFETY | | | | | | | | | | | | | | | |
| <i>Our vision is for a safe Stockton-on-Tees where all residents are able to live their lives in a borough free from crime, fear of crime and anti-social behaviour.</i> | | | | | | | | | | | | | | | |
| CS100 | Overall crime rate per 1,000 population | DANS | Quarterly | Rate per 1,000 | 1 | Low | 60.6 | 58.5 | 57.2 | 12.5 | 24.50 | Achieved / On Track to Achieve | 57.2 | 2,412 crimes recorded April - June 2014, compared to 2,555 during the same period last year. This represents a 5.6% reduction and equates to 12.5 crimes per 1,000 population. | 4,708 crimes recorded April - September 2014, compared to 5,355 during the same period last year. This represents a 12.1% reduction and equates to 24.5 crimes per 1,000 population. |
| CS101 | Number of criminal damage and arson incidents | DANS | Quarterly | Number | 0 | Low | 2,465 | 2,245 | 2,238 | 535 536 | 1,025 | Achieved / On Track to Achieve | 2,238 | 535 incidents of criminal damage and arson recorded April - June 2014, compared to 541 during the same period last year. This represents a 1.2% reduction. | 1,025 incidents of criminal damage and arson recorded April - September 2014, compared to 1,085 during the same period last year. This represents a 5.5% reduction. Please note Q1 figures have been revised due to verification, and/or changing from different offence codes. |
| CS102 | Number of theft offences | DANS | Quarterly | Number | 0 | Low | N/A | N/A | N/A | 1,340 1,388 | 2,575 | N/A | To establish baseline | 1,340 theft offences recorded April - June 2014, compared to 1,513 during the same period last year. This represents at 11.4% reduction. Target to establish baseline. | 2,575 theft offences recorded April - September 2014, compared to 3,218 during the same period last year. This represents a 20.0% reduction. Target to establish baseline. Please note Q1 figures have been revised due to verification, and/or changing from different offence codes. |
| CS103 | Number of sexual offences | DANS | Quarterly | Number | 0 | Low | N/A | N/A | N/A | 72 73 | 134 | N/A | To establish baseline | 72 sexual offences recorded April - June 2014, compared to 55 during the same period last year. This represents an increase of 30.9% (an increase of 20 rapes, however the majority are historical offences). Target to establish baseline. | 134 sexual offences recorded April - September 2014, compared to 114 during the same period last year. This represents an increase of 17.5% (an increase of 10 rapes, and 10 other sexual offences). Target to establish baseline. Please note Q1 figures have been revised due to verification, and/or changing from different offence codes. |
| CS104 | Number of violence against the person offences | DANS | Quarterly | Number | 0 | Low | 1,792 | 1,828 | 1,740 | 452 | 944 | Off Target | 1,740 | 452 crimes of violence against the person recorded April - June 2014, compared to 425 during the same period last year. This represents an increase of 6.4% (increase of 16 incidents of violence with injury and 11 of violence without injury), this increase is in line with the increase experienced across the whole force area. The reduction of violence with and without injury is a priority for Safer Stockton Partnership and is the second priority under the Community Safety Plan 2014-17. | 944 crimes of violence against the person recorded April - September 2014, compared to 892 during the same period last year. This represents an increase of 5.8% (increase of 38 incidents of violence with injury and 14 of violence without injury), this increase is in line with the increase experienced across the whole force area. The reduction of violence with and without injury is a priority for Safer Stockton Partnership and is the second priority under the Community Safety Plan 2014-17. |
| CS105 | Number of domestic violence offences | DANS | Quarterly | Number | 0 | Low | N/A | 1,036 | 761 | 127 | 258 | Achieved / On Track to Achieve | 761 | 127 incidents of domestic violence resulting in a recorded crime April - June 2014, compared to 197 during the same period last year. This represents a reduction of 35.5%. | 258 incidents of domestic violence resulting in a recorded crime April - September 2014, compared to 402 during the same period last year. This represents a reduction of 35.8%. |
| CS106 | Number of robbery offences | DANS | Quarterly | Number | 0 | Low | 71 | 73 | 67 | 13 | 30 | Achieved / On Track to Achieve | 67 | 13 robberies recorded April - June 2014 (including one business and 12 personal), compared with 21 during the same period last year. This represents a 38% reduction. | 30 robberies recorded April - September 2014 (including five business and 25 personal), compared to 46 during the same period last year. This represents a 39% reduction. |

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| CS107 | Number of anti-social behaviour incidents | DANS | Quarterly | Number | 0 | Low | 14,965 | 12,122 | 13,271 | 3,599 3,635 | 7,089 | Off Target | 13,271 | 3,599 incidents of anti-social behaviour recorded during April - June 2014, compared to 3,514 during the same period last year. While there has been a significant reduction in environmental ASB (-45.6%), there has been an increase in personal and nuisance (4.7% for both). This represents an overall increase of 2.5%. With the awareness raising around ASB it was predicted that the reported incidents would increase slightly. The rest of the force area have also experienced a rise and according to the end of year projection, the increase will be lower in Stockton than the other areas. | 7,089 incidents of anti-social behaviour recorded during April - September 2014, compared to 7,216 during the same period last year. This represents an overall reduction of 1.8% at quarter two.. Despite the reduction it is unlikely that the annual target will be achieved. With the awareness raising around ASB it was predicted that the reported incidents would increase slightly. The rest of the force area have also experienced a rise and according to the end of year projection, the increase will be lower in Stockton than the other areas. Anti-social behaviour is a priority for Safer Stockton Partnership and is the first priority under the Community Safety Plan 2014-17. Please note Q1 figures have been revised due to verification, and/or changing from different offence codes. |
| CS200 | Young people receiving a conviction in court and sentenced to custody | CESC | Quarterly | Percentage | 0 | Low | 6.0% | 8.2% | 6.8% | 13.5% | 7.6% | Off Target | <=5% | Latest data available is at May 2014. Performance of 13.5% equates to 5 custodial sentences from 37 court disposals. This compares to 7.5% for the same period 2013/14 and is significantly above target. | Latest data available is at Aug 2014. Performance of 7.6% equates to 6 custodial sentences from a total of 79 court disposals. This compares to performance of 4.7% for the same period 2013/14 and remains below target of 5% or less of young offenders receiving a conviction in court who are sentenced to custody. |
| CS201 | First time entrants to the Youth Justice system | CESC | Quarterly | Number | 0 | Low | 231 | 233 | 93 (rate of 510 per 100K pop) | 17 (rate of 93 per 100k pop) | 32 (rate of 179 per 100k pop) | Achieved / On Track to Achieve | 88 (rate of 467 per 100K pop) | Latest data available is at May 2014. During the period there were 17 First Time Entrants to the Youth Justice System. This compares to 14 FTE for the same period 2013/14. Current performance is within target. | Latest data available is at Aug 2014. During the period there were 32 First Time Entrants to the Youth Justice System. This equates to a rate of 179 per 100k. This is better than for the same period 2013/14 (35 FTE's, a rate of 196 per 100k). Current performance is in line with target expectations of a 5% reduction on the previous years number of First Time Entrants. |
| CS202 | Reduce the rate of proven re-offending by young offenders | CESC | Quarterly | Rate | 2 | Low | 1.22 | 1.09 | 0.83 | 0.25 | 0.60 | Achieved / On Track to Achieve | 1.07 | Q1 performance of 0.25 equates to 14 re-offenders from a cohort of 111, committing a further 28 offences. This is in line with Q1 2013/14 and is on track to achieve target rate of 1.07 | Performance at the end of the Q2 period of 0.60 equates to 24 re-offenders from a cohort of 112 committing a further 67 offences. This slightly higher than for the same period 2013/14 of 0.54. Current trajectory suggests year end outturn will be close to target. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|---|--|----------------|--|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|--|-----------------------|-----------------------------------|---|---|---|
| CHILDREN AND YOUNG PEOPLE Our aspirations for the children and young people of Stockton-on-Tees are that they are provided with and access as many opportunities as possible to help them be the best they can be in life and that for those who are vulnerable we do the very best that we can to protect and care for them. | | | | | | | | | | | | | | | |
| CYP100 | Free early education / childcare places available for all 2 yr. olds meeting the eligibility criteria | CESC | Quarterly | Number | 0 | High | N/A | N/A | 571 | 571 (available places) 1153 places available from September 2014) | 1153 available places | Achieved / On Track to Achieve | 1153 places (40% disadvantaged) | At the end of the summer term, 428 children had been placed with a provider. There are a further 200 children who have met the eligibility criteria and will be taking up their funded place in September. Current trajectory shows continuing improvement in uptake from eligible families. There are currently 900 places available in total, in line with the target of 1153 places by September 2014. | We achieved the nationally set target of creating 1153 available places by September 2014. There has been continued improvement in the uptake of available places from eligible families. At the end of September, 521 children had been placed with a provider. There are an additional 144 children who meet the eligibility criteria and are awaiting their placement with a provider, pending agreement with the parent regarding their preferred provider. |
| CYP101 | Proportion of children aged 5 and under in each Children's Centre reach area registered with the centre. | CESC | Twice yearly at Q2 & Q4 | Percentage | 0 | High | N/A | N/A | N/A | N/A | 79.0% | Off Target | 85.0% | Data will be available at Q2. | Latest data available is at 22/9/2014. This shows that of the estimated 12,269 children under 5 in the borough, 9388 (76.5%) are registered with a Children's Centre - performance is below the year end target of 85% of children. Of the 12 centres, 3 achieved above target, 3 achieved a rate of 80.0% or above which equates to a 'good' Ofsted judgement, but is below our local target. The remaining 6 Centres were below this level of performance. Registration levels, and progress against reach targets, are monitored as part of quarterly performance meetings where providers are challenged regarding progress and actions being taken to address improvement. Some work is to be undertaken to look at patterns of Children Centre registration, and movement of children across the Borough, given there are a number of parents who choose to use Centres outside their local area. In addition as part of the Locality Forums' work on the key priority in the Family Poverty Framework of giving every child the best start in life, Eastern Locality Forum's action plan includes encouraging the take-up of children's services, including children's centres, and Northern Locality Forum have an action to publicise and promote the use of children centres. A progress update against these actions will be available later in the year.. |
| CYP102 | Early Years Foundation Stage - proportion of children with overall Good Level of Development | CESC | Academic year (Twice yearly at Q2 (provisional) & Q4 (final) | Percentage | 1 | High | 42.0% | 60.0% | 41.0% | N/A | 50.1% | Achieved / On Track to Achieve | Improve at least in line with the national rate of improvement | Data will be available at Q2. | Provisional result of 50.1% shows a rate of improvement from 2012/13 performance of 22% (41% in 2012/13 increasing to 50.1% for 2013/14). This is better than the national rate of improvement of 15.4% (52% in 2012/13 increasing to 60.0% for 2013/14). Performance has met and exceeded target expectations. |
| CYP200a | Educational Progress of Special Educational Need Pupils - at KS2 | CESC | Academic year (Twice yearly at Q2 (provisional) & Q4 (final) | Percentage | 1 | Low | 52.6% | N/A | N/A | N/A | 54.0% | Comparator data not yet available | At least in line with the national rate of progress for SEN pupils at KS2 | Data will be available at Q2. | Provisional results show that the proportion of pupils with SEN achieving level 4 plus in combined reading, Writing and Maths is 38%. This compares to a rate of achievement for Non-SEN pupils of 92%. National benchmarking data for 13/14 is not yet available to compare performance. |
| CYP200b | Educational Progress of Special Educational Need Pupils - at KS4 | CESC | Academic year (Twice yearly at Q2 (provisional) & Q4 (final) | Percentage | 1 | Low | N/A | N/A | N/A | N/A | 48.8% | Comparator data not yet available | At least in line with the national progress for SEN pupils at KS4 | Data will be available at Q2. | Provisional results show that the proportion of pupils with SEN achieving 5A* to C including English and Maths is 14.1%. This compares to a rate of achievement for Non-SEN pupils of 62.9%. This means that the gap between SEN / Non SEN pupils is 48.8%. National benchmarking data for 13/14 is not yet available to compare performance. |
| CYP201a | FSM Ever 6 / Non FSM Ever 6 attainment gap - at KS2 | CESC | Academic year (Twice yearly at Q2 (provisional) & Q4 (final) | Percentage | 1 | Low | N/A | N/A | N/A | N/A | 18.0% | Comparator data not yet available | Gap to reduce in line with the national rate of reduction | Data will be available at Q2. | Provisional results show that the proportion of FSM eligible pupils achieving level 4 plus in combined reading, Writing and Maths is 68%. This compares to a rate of achievement for Non-FSM pupils of 86%. This means that the gap between FSM / Non FSM pupils is 18%. National benchmarking data is not yet available to compare performance. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|-------------------------|--|----------------|---|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|------------|------------|-----------------------------------|---|--|--|
| CYP201b | FSM Ever 6 / Non FSM Ever 6 attainment gap - at KS4 | CESC | Academic year (Twice yearly at Q2 (provisional) & Q4 (final)) | Percentage | 1 | Low | N/A | N/A | N/A | N/A | 33.9% | Comparator data not yet available | Gap to reduce in line with the national rate of reduction | Data will be available at Q2. | Provisional results show that the proportion of FSM eligible pupils achieving 5 A* to C including English and Maths is 30.6%. This compares to a rate of achievement for Non-FSM pupils of 64.5%. This means that the gap between FSM/ Non FSM pupils is 33.9%. National benchmarking data is not yet available. |
| CYP202a | Educational progress of looked after children (LAC) - at KS2. | CESC | Academic year (Twice yearly at Q2 (provisional) & Q4 (final)) | Percentage | 1 | Low | N/A | N/A | N/A | N/A | 18.0% | Comparator data not yet available | Progress at least in line with the national rate of progress for LAC at KS2 | Data will be available at Q2. | Provisional results show that the attainment gap between Looked After Children and their peers achieving level 4 plus combined Writing and Maths was 18%. National benchmarking data is not yet available to compare performance. |
| CYP202b | Educational progress of looked after children (LAC) - at KS4. | CESC | Academic year (Twice yearly at Q2 (provisional) & Q4 (final)) | Percentage | 1 | Low | N/A | N/A | N/A | N/A | 40.0% | Comparator data not yet available | Progress at least in line with the national rate of progress for LAC at KS4 | Data will be available at Q2. | Provisional results show that the attainment gap between Looked After Children and their peers achieving 5 A* to C grades including English and Maths was 40%. National benchmarking data is not yet available. |
| CYP203a | Number of schools judged to be good or outstanding - primary | CESC | Quarterly | Number | 0 | High | N/A | N/A | N/A | 96% | 98% | Achieved / On Track to Achieve | Number of Primary Schools (56 of the 59 primaries) | 3 Primary Schools were inspected during the Q1 period, all achieving a 'good' rating – this meant that, as at the beginning of July, 96% of our Primary Schools were good or outstanding (in line with the target, based on 56 of 59 schools). Latest available published benchmarking data from Ofsted is based on the position at 31st March, indicating the % good / outstanding at that time as 91% for Stockton-on-Tees, 88% for the NE Region and 80% for England. | <ul style="list-style-type: none"> There were 3 schools inspected during the Q1 period, all rated as 'good', with no further inspections during the Q2 period. Of our 59 primary schools, 8 have new status as Academy converter schools, which means that they do not have a current Ofsted judgement until first inspected (usually in the 5th term after becoming an academy). Of the 51 remaining schools, 50 are currently rated good or outstanding, and 1 as requiring improvement – this is well within our local target for 2014-15 of having no more than 3 schools judged less than good. Latest available published benchmarking data from Ofsted is based on the position at 31st March 2014 indicating the % good / outstanding at that time was: <ul style="list-style-type: none"> - 91% for Stockton-on-Tees - 88% for the NE Region - 80% for England. |
| CYP203b | Number of schools judged to be good or outstanding - secondary | CESC | Quarterly | Number | 0 | High | N/A | N/A | N/A | 50% | 25% | Off Target | Number of Secondary Schools (7 of the 12 secondaries) | There were no Secondary School inspections during the Q1 period. Latest available published benchmarking data from Ofsted is based on the position at 31st March, indicating the % good / outstanding at that time as 50% for Stockton-on-Tees (i.e 6 of our 12 Secondary Schools - below the target for 2014-15, which is based on 7 of 12 schools) 68% for the NE Region and 71% for England. | <p>There was one secondary school inspection during the Q1 period, resulting in a judgement of 'inadequate'. There were no inspections during the Q2 period. Of our 12 Secondary schools, 4 have new status as Academy converter schools, which means that they do not have a current Ofsted judgement until first inspected (usually in the 5th term after becoming an academy). Of the 8 remaining schools, 1 is currently rated outstanding, 1 good, 5 requiring improvement and 1 inadequate – outside our local target for 2014-15 of having no more than 5 schools judged less than good.</p> <ul style="list-style-type: none"> Latest available published benchmarking data from Ofsted is based on the position at 31st March 2014, indicating the % good / outstanding at that time was: <ul style="list-style-type: none"> - 58% for Stockton-on-Tees - 73% for the NE Region - 73% for England. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|-------------------------|--|----------------|-----------|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|------------|------------|--------------------------------|---|---|--|
| CYP204a | Percentage of pupils attending good or outstanding schools - primary | CESC | Quarterly | Percentage | 0 | High | N/A | N/A | 89.2% | 89.0% | 97.1% | Achieved / On Track to Achieve | (% of children in 56 of the 59 schools) | Latest available published benchmarking data from Ofsted is based on the position at 31st March, indicating the % of pupils attending good / outstanding schools at that time as 89% for Stockton-on-Tees (in line with target, based on 56 of 59 schools), 88% for the NE Region and 79% for England. | <ul style="list-style-type: none"> Based on the 50 of our 51 schools with a current inspection judgement (as referred to above), at the end of September 2014 there were 97.1% of primary school pupils in good or outstanding schools, above our target. Latest available published benchmarking data from Ofsted is based on the position at 31st March 2014, indicating that the percentage of pupils attending good / outstanding schools at that time was: <ul style="list-style-type: none"> - 89% for Stockton-on-Tees - 88% for the NE Region - 79% for England |
| CYP204b | Percentage of pupils attending good or outstanding schools - secondary | CESC | Quarterly | Percentage | 0 | High | N/A | N/A | 58.1% | 58% | 29.4% | Off Target | (% children in 7 of the 12 schools) | Latest available published benchmarking data from Ofsted is based on the position at 31st March, indicating the % of pupils attending good / outstanding schools at that time as 58% for Stockton-on-Tees (below the target, based on 7 of 12 Secondary Schools), 73% for the NE Region and 73% for England. | <ul style="list-style-type: none"> Based on the 8 of our 12 schools with a current inspection judgement (as referred to above), at the end of September 2014 there were 29.4% of secondary school pupils in good or outstanding schools, below our target. Latest available benchmarking data from Ofsted is based on the position at 31st March, indicating the percentage of pupils attending good / outstanding schools at that time was: <ul style="list-style-type: none"> - 58% for Stockton-on-Tees - 73% for the NE Region - 73% for England |
| CYP300 | Proportion of assessments completed in 45 days | CESC | Quarterly | Percentage | 1 | High | N/A | N/A | 100.0% | 98.4% | 99.1% | Achieved / On Track to Achieve | 95% | There has been a slight decrease in performance from the previous quarter. Performance of 98.4% equates to 717 single assessments from a total of 729 completed within 45 days. Assessments that have gone beyond timescale are reviewed in the monthly Children's Social Care Performance Clinic. Current performance is above target. | Performance of 99.0% equates to 1221 single assessments completed within 45 days and is in line with the previous quarter's performance. Current performance remains above the target of 95%. All assessments that have gone beyond timescale are reviewed at the Children's Social Care Performance Clinic. |
| CYP301 | Proportion of referrals to Children's Social Care with an Active CAF 2 | CESC | Quarterly | Percentage | 1 | Low | N/A | N/A | 8.6% | 10.7% | 10.3% | Off Target | TBC | There were 147 CAF 2s (or 'Full CAFs') recorded during the Q1 period – still broadly the same rate as during the 2013~14 period (when there were 575 CAF 2s in total, an average of approx. 145 per quarter), and below the target of 170 for the period. Looking at the 475 referrals to children's social care during Q1 which proceeded to assessment (i.e where the child was considered to be a child in need), there were just 51 of these with an active CAF in place – this is below expectations, given the new processes in place for challenging all referrals where no CAF is in place, unless there is an immediate safeguarding concern. In response to concerns regarding CAF performance over the past year, and following a review of arrangements with partners through the Local Safeguarding Children Board, there has been an expansion of the CAF team with the appointment of four new locality based CAF Support Officers who came in to post during July. Quarterly targets have been set for the rest of 2014~15 to reflect an expected increase in CAF activity as a result of these revised arrangements. | There were a total of 146 CAF 2s (full CAFs) recorded during the Q2 period; this is well below the local CAF target of an increase of 30% or more CAF's from the previous quarter to 221 full CAFs. Looking at the 1082 referrals to Children's Social Care which proceeded to assessment during the period, just 111 (10.3%) had a CAF 2 in place. Performance continues to remain below expectations given the new process in place for challenging all referrals where there is no CAF in place, unless there is an immediate safeguarding concern. In response to concerns regarding CAF performance over the past year, and following a review of arrangements with partners through the Local Safeguarding Children Board, there has been a recent expansion of the CAF team with the appointment of four new locality based CAF Support Officers who came in to post during the Q2 period. Quarterly targets have been set for the rest of 2014~15 to reflect an expected increase in CAF activity as a result of these revised arrangements. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|-------------------------|--|----------------|-----------|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|------------|------------|--------------------------------|--|---|--|
| CYP302 | Proportion of children becoming the subject of a child protection plan for a second or subsequent time, within two years | CESC | Quarterly | Percentage | 1 | Low | 5.5% | 5.9% | 4.4% | 18.6% | 8.9% | Within Tolerance | 0% to 8% = Green, 9% to 12% = Amber, >= 13% = Red | Performance of 18.6% equates to 13 children from a cohort of 70 who have been the subject of a child protection plan for a second or subsequent time within 24 months. Performance is below target expectations and is a significant increase from the 2013/14 Q1 position of 2.7%. The indicator has been impacted by an unexpected increase of 8 children (sibling group) during June. In response, a review of these 8 cases has been undertaken; the results indicate that, for two of the sibling groups, the decision making had been appropriate in each case; however, it was felt that, for one of the sibling groups, the earlier child protection plans had been removed prematurely. | Performance of 8.9% equates to 16 children from a cohort of 179 who have been the subject of a child protection plan for second or subsequent time within 24 months. Performance improved significantly from the previous quarter with an increase of just 3 children during the period, although this was slightly outside the target of 8% or less, it is within the agreed tolerance for the measure. All 3 cases have been reviewed and the decision to agree a child protection plan was considered appropriate in each case, with information indicating that the children were at risk of significant harm. |
| CYP303 | Proportion of child protection plans lasting two years or more | CESC | Quarterly | Percentage | 1 | Low | 4.2% | 2.9% | 1.0% | 6.7% | 7.0% | Off Target | <=2% | During the Q1 period, there were 90 children for whom their child protection plan was ceased. 6 of these - 6.7% - had been the subject of a child protection plan lasting for 2 years or more. This rate is well outside the target of 2% or below, and a drop in performance from the 2013~14 outturn of 1.0% (when there were 4 plans over 2 years, from a total of 413 ceased plans over the year) Performance during Q1 was affected by 4 plans (one family) that ceased during May – this case has been reviewed at the CYP Social Care performance clinic. | During the Q2 period there have been no further children whose child protection plan was ceased and who had been the subject of a plan for 2 years or more. Performance of 7% (12 plans over 2 years or more from 171 ceased plans) remains some way outside of the target of 2% or below. All plans are regularly monitored and where plans approach 15 months their progression is tracked on a case by case basis with a view to removing plans where appropriate and safe to do so. |
| CYP304 | Long term placement stability for looked after children – proportion of current placement for 2 years | CESC | Quarterly | Percentage | 1 | High | 56.9% | 58.8% | 51.8% | 54.0% | 61.0% | Achieved / On Track to Achieve | 60.0% | At the end of the Q1 period (30th June) there were 124 children who had been in care continuously for at least 2.5 years. 67 of these – 54% - had been in their current placement for at least 2 years. Whilst performance remains below target of 60.0%, regular review of those cases where children have moved within two years indicates that the moves are rarely unplanned; more often they occur due to a planned move to some form of permanency e.g return to family, or becoming the subject of a Special Guardianship, or Residence, Order. | At the end of the Q2 period there were 123 children who had been in care continuously for at least 2.5 years. 75 of these (61.0%) had been in their current placement for at least 2 years. Performance has met target expectations of 60% or more of children in their current placement for 2 years or more. |
| CYP305 | Care leavers in EET (current 16 to 21yr olds) | CESC | Quarterly | Percentage | 1 | High | N/A | 51.6% | 47.9% | 47.8% | 54.2% | Within Tolerance | < 50% = red, 50% to 54%=amber, >=55% = green. | Performance at Q1 of 48% equates to 22 care leavers from a cohort of 46 who were in education, employment or training, outside the target of 55%. Performance varies during the year, dependent on changes in the cohort and the particular needs of the young people, many of whom have high levels of need that can present significant challenges to progression into further education, employment or training. Improving outcomes for care leavers is a high priority for the Council as corporate parent. A NEET performance clinic tracks young people closely to try and engage them in support; development of employability skills is identified as a key need to help these young people become more aware of, and ready for, the expectations of work and training. | Performance at Q2 of 54.2% equates to 32 care leavers from a cohort 59 who were in education, employment and training. Performance is within the agreed tolerance for this indicator.. Performance varies during the year, dependent on changes in the cohort and the particular needs of the young people, many of whom have high levels of need that can present significant challenges to progression into further education, employment or training. Improving outcomes for care leavers is a high priority for the Council as corporate parent. A NEET performance clinic tracks young people closely to try and engage them in support; development of employability skills is identified as a key need to help these young people become more aware of, and ready for, the expectations of work and training. |
| CYP306a | Adoption timescales - A1 Average time between a child entering care and moving in with its adoptive family, for children who have been adopted (days) | CESC | Quarterly | Days | 0 | Low | N/A | 707 | 503 | 525 | 548 | Achieved / On Track to Achieve | Maintain performance equal to or better than the 3 year national average of 547 days | For the 4 children adopted during the Q1 period, the average time (in days) between entering care and moving in with their adoptive family was 525 days. Although slightly longer than the previous year's performance of 503 days, this remains a good level of performance, on target and well within the latest national performance threshold of 608 days. | There has been a significant increase in the numbers of children adopted at the end of the Q2 period (from 6 at Q1 to 19 at Q2). Of the 19 children adopted, the average time (in days) between entering care and moving in with their adoptive family was 548 days. Although this is a decline on the position at the end of the Q1 period, it is in line with the latest national performance threshold of 547 days. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments | |
|-------------------------|--|----------------|-----------|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|------------|------------|--------------------------------|----------------|---|--|--|
| CYP306b | Adoption timescales - A2 Average time between a local authority receiving court authority to place a child and the local authority deciding on a match to an adoptive family (days) | CESC | Quarterly | Days | 0 | Low | N/A | 363 | 229 | 235 | 404 | Off Target | | Q1 has seen a decline in performance from 2013/14 and remains below the latest National Threshold (2010/13) of 182 days. It should be noted that the small number of children involved means that performance can fluctuate depending on individual cases; and the average timescale measures do not always reflect the complexities of individual decisions or the quality of placement decisions made for the children involved. One of the key projects for the Children's Programme Board is to identify more innovative approaches to the recruitment of adoptive parents. | Q2 has seen a decline in performance, remaining below the latest national threshold of 152 days. Of the 19 children adopted, the average time (in days) between the Local Authority receiving court authority to place the child and the Local Authority deciding on a match to an adoptive family was 249 days, outside the latest national performance threshold of 152 days.. | |
| CYP400 | Percentage of young people aged 16-19 who are NEET | CESC | Quarterly | Percentage | 1 | Low | 10.3% | 9.1% | 8.6% | 8.8% | 11.7% | Achieved / On Track to Achieve | | Improve on the previous year so that performance is better than the Tees Valley average by at least the same rate. | Q1 performance although below the previous year remains better than the Tees Valley average. For Stockton only 1.1% of the cohort were classed as "not known" giving a total Neet / Not Known total of 9.9%. For the Tees Valley 8.4% were NEET, but 4.7% of the cohort were "not known", giving a combined percentage of 13.1%. | For Stockton the proportion of NEETs was 11.7% with 21.5% of the cohort classed as 'Not Known' giving a NEET / Not Known total of 33.2%. By comparison, for the Tees Valley 10.7% were classed as NEET, but 27.1% of the cohort were "not known", giving a combined percentage of 37.8%. Higher not known figures are typical for the Q2 period where destinations of many school leavers, who may continue into further education and / or training, are not confirmed until later in the autumn period. Despite this, overall performance remains better than the Tees Valley average. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (It's Good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|--|--|----------------|---------------------|------------------|--------------------------|-----------------------------|-----------------|----------------------|-----------------|------------|--|------------------------|---|---|--|
| HEALTH AND WELLBEING | | | | | | | | | | | | | | | |
| <i>The health and well-being of our local communities is important to us and we want to ensure that every child has the best start in life and that, wherever possible, ill health is prevented.</i> | | | | | | | | | | | | | | | |
| HW100 | Obesity in 4-5 year olds (reception) % of children measured through the National Childhood Measurement programme. | PH | Calendar year | Percentage | 1 | Low | 10.9 | 8.5 | TBC | N/A | N/A | Data Not Yet Available | 9.5% | 2013/14 results have yet to be released. These are due in October 2014. 2014/15 data will not be available until October 2015. 2012/13 showed significant improvement from the previous year. | 2013/14 results are now expected in December 2014. |
| HW101 | Obesity in 10 – 11 year olds (year six) % of children measured through the National Childhood Measurement programme. | PH | Calendar year | Percentage | 1 | Low | 22.1 | 21.1 | TBC | N/A | N/A | Data Not Yet Available | 21.5% | 2013/14 results have yet to be released. These are due in October 2014. 2014/15 data will not be available until October 2015. 2012/13 showed improvement from the previous year. | 2013/14 results are now expected in December 2014. |
| HW102 | Under 18 conceptions (3 yr. rolling average rate per 15 – 17 yr. olds per 1,000 population) | PH | Quarterly | Rate per 1,000 | 1 | Low | 38.1 | N/A | TBC | N/A | N/A | Data Not Yet Available | 44.0 | Latest data from the ONS is for 2010/12. this shows a reduction from 38.7 to 38.1 per 1000 population. This is better than the NE ave of 39.2 but well above the England ave of 30.9. | Latest data from the ONS is for 2010/12. this shows a reduction from 38.7 to 38.1 per 1000 population. This is better than the NE ave of 39.2 but well above the England ave of 30.9. |
| HW400 | Reduce the proportion of children in relative poverty (living in households where income is less than 60% of median household income before housing costs) | PH | Quarterly | Percentage | 2 | Low | 22.3% | N/A | TBC | N/A | N/A | Data Not Yet Available | TBC | Latest published data is for 2011/12. There is a number of activities contained within the Council Plan 2014/17 which support a reduction in the number of children in poverty. Activity is also supported through the LSP locality forum action plans, which are working towards giving every child the best start in life and maximising family income. | Latest published data is 2011/12 |
| HW103 | Chlamydia diagnosis (crude rate 15-24 year olds) | PH | Other (Spring 2014) | Number | 0 | Low | N/A | N/A | 2,413 | N/A | N/A | Data Not Yet Available | 2,400 | Public Health England hope to release Q1 2014/15 data in August 2014. | 2014/15 data published Spring 2015 |
| HW201 | Percentage of smoking population accessing the stop smoking service commissioned by SBC Public Health | PH | Quarterly | Percentage | 0 | Low | N/A | N/A | 10.7% | N/A | N/A | | 10% | 3475 individuals accessed the smoking cessation service against an estimated prevalence of 32461 smokers in Stockton-On-Tees. | |
| HW202 | Smoking Quitters (number of four week quitters for smoking cessation service commissioned by SBC Public Health) | PH | Quarterly | Number | 0 | High | 1,826 | 1,816 | 1,522 | TBC | 272 quitters reported in Q1 2014/15 against a target of 462. | Off Target | 1816 | Data for Q1 expected w/c 18/8/2014. | Q1 data shows that we are currently 40% below target. |
| HW204 | Uptake of NHS health check programme by those eligible | PH | Financial year | Percentage | 0 | High | N/A | 49% of those invited | 52% | N/A | Data for 2014/15 due June 2015. | Data Not Yet Available | 50% of those invited i.e. 10% of 5yr eligible population per year | End of year performance for 2013/14 shows 5234 assessments against a target of 10129 people eligible for the health check. This is 52% against a target of 50%. Data for 2014/15 is not due until June 2015. | end of year performance for 2013/14 shows 5234 assessments against a target of 10129 people eligible for the health check. This is 52% against a target of 50%. |
| HW300 | Rate of emergency hospital admissions for alcohol related harm per 100,000 population | PH | Quarterly | Rate per 100,000 | 0 | Low | 2,749 | N/A | TBC | TBC | TBC | Data Not Yet Available | 2,720 | Since April 2013, there have been issues accessing some data (previously routinely available to PCTs) from commissioning support colleagues. This issue is being pursued and an update will be given ASAP. No further progress has been made this quarter. | Since April 2013, there have been issues accessing some data (previously routinely available to PCTs) from commissioning support colleagues. We understand that a solution has been agreed in principal and we will update as soon as data is received. |
| HW301 | Successful completion of drug treatment- opiate users | PH | Quarterly | Percentage | 1 | High | | | 4.6% | TBC | Data for Q2 available November 2014. Q1 performance 5.2% | Within Tolerance | 6% | Q4 2013/14 results show growth from the 2010 baseline. Q1 data available late August. | Q1 2014/15 performance shows growth from baseline. Following re-commissioning of part of the drug treatment service in Jan 2014, we are anticipating strong growth in the latter part of 2014/15. |
| HW302 | Successful completion of drug treatment- non opiate users | PH | Quarterly | Percentage | 1 | High | | | 31.4% | TBC | Data for Q2 available November 2014. Q1 performance 28.3% | Off Target | 42% | Q4 2013/14 results show a decrease in performance from the 2010 baseline. This is a smaller caseload than for opiate clients and more volatile due to fluctuating numbers of cocaine users referred into treatment via arrest referral. Q1 data available late August. | Q1 2014/15 performance continues to show a drop in performance that is strongly associated with a significant fall in non-opiate referrals following changes to the arrest referral scheme in March 2014. referrals are now growing but this will not influence performance for this indicator until Q1 2015/16. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|---|---|----------------|---------------|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|------------|------------|--------------------------------|----------------|---|---|
| STRONGER COMMUNITIES | | | | | | | | | | | | | | | |
| <i>We want our communities to become even stronger and more cohesive, where there is a common sense of belonging and where the diversity of people's backgrounds is appreciated and positively valued, where there is strong community involvement in public life and where there is a vibrant and sustainable voluntary, community and social enterprise sector.</i> | | | | | | | | | | | | | | | |
| SC100 | Percentage of residents who agree that Stockton-on-Tees is a place where people from different backgrounds get on well together | RES | Annually (Q2) | Percentage | 0 | High | N/A | 59% | 62% | N/A | 62% | Achieved / On Track to Achieve | 60% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 62% of residents agree that Stockton is a place where people from different backgrounds get on well together, this is the same percentage as the previous year. The target of 60% has been exceeded. |
| SC101 | Percentage of residents who feel they can influence decisions affecting the local area | RES | Annually (Q2) | Percentage | 0 | High | N/A | 30% | 37% | N/A | 41% | Achieved / On Track to Achieve | 32% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 41% of residents agree that they can influence decisions affecting their local area, this is an increase of 4 percentage points compared with the previous year. The target of 32% has been exceeded. |
| SC102 | Percentage of residents who have given unpaid help to any group, club or organisation in the past 12 months | RES | Annually (Q2) | Percentage | 0 | High | N/A | 36% | 44% | N/A | 36% | Off Target | 37% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 36% of residents have given unpaid help to any group, club or organisation in the past 12 months, this is a decrease of 8 percentage points compared with the previous year. The target of 37% has not been achieved. Downturn in 2014/15 compared with 2013/14 is not in line with national trends, but performance outturn in 2013/14 may have been linked to media coverage of volunteering in the Olympics 2012. This was noted to have an effect nationally. |
| SC200 | Percentage of the adult population registered to vote at 1 December. | L&D | Annually (Q3) | Percentage | 2 | High | 95.00% | 96.00% | 95.96% | N/A | N/A | Data Not Yet Available | 95% | Data will be available in Quarter 3 | Data will be available in Quarter 3 |
| SC201 | Percentage of attainers (16 to 18-year-olds) registered to vote at 1 December | L&D | Annually (Q3) | Percentage | 2 | High | N/A | N/A | 41.59% | N/A | N/A | Data Not Yet Available | 43% | Data will be available in Quarter 3 | Data will be available in Quarter 3 |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (It's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|---|---|----------------|--------------------|------------|--------------------------|-----------------------------|-----------------|----------------------|---------------------|---------------------------|------------------------|--------------------------------|--|---|--|
| ADULTS | | | | | | | | | | | | | | | |
| As the number of adults within our local population continues to increase and people are living longer we want to enhance the quality of life for people with care and support needs. | | | | | | | | | | | | | | | |
| AS100 | Overall satisfaction of carers with social care services | CESC | Other (biennially) | Percentage | 1 | High | N/A | 45.8% | N/A | N/A | Data Not Yet Available | Data Not Yet Available | Improve to match average for comparator group. | Please note that the Carers Survey only takes place every two years. As fieldwork was last undertaken in late 2012, and data submitted to the HSCIC in March 2013, the next survey will commence late 2014. The Health and Social Care Information Centre have yet to announce the date. | The Carers Survey only takes place every two years. The last survey was undertaken in late 2012. Details of the 2014 survey have been announced by the Health & Social Care Information Centre. Between June to September, councils should extract from their records a list of all carers who have been assessed or reviewed in the 12 months prior to the date at which the extract is taken. Between October and November councils should distribute the questionnaires to a random sample of carers who are eligible for the survey. Mid/late April 2015 councils should return their data to the Health and Social Care Information Centre. The date of the first release of results will be published later in 2015. |
| AS101 | Overall satisfaction of people who use services with their care and support | CESC | Financial year | Percentage | 1 | High | 69.6% | 66.4% | Time lag, see Q1 | 71.0% | 71.0% | Achieved / On Track to Achieve | Maintain satisfaction rate above comparator group average. | Provisional results show that 71.0% of respondents answered positively to the questions "I am extremely satisfied" or "I am very satisfied" with their care and support – this is an improvement on the previous year's outturn (of 66.4%) and compares to the England average of 64.9% and comparator group average of 65.5%. | The annual National Adult Social Care Survey was ran during Spring 2014. Provisional but published results show that 71.0% of respondents answered positively to the questions "I am extremely satisfied" or "I am very satisfied" with their care and support – this is an improvement on the previous year's outturn (of 66.4%) and compares to the England average of 64.9% and comparator group average of 65.5%. |
| AS102 | Proportion of service users who feel they have control over their daily life | CESC | Financial year | Percentage | 1 | High | 80.4% | 72.2% | Time lag, see Q1 | 80.2% | 80.2% | Achieved / On Track to Achieve | Improve to match average for comparator group. | Provisional results show that 80.2% of respondents answered positively to the question, "I have as much control over my daily life as I want or "I have adequate control over my daily life" – this is an improvement on the previous year's outturn (of 72.2%) and compares to the England average of 76.7% and comparator group average of 77.6%. | The annual National Adult Social Care Survey was ran during Spring 2014. Provisional but published results show that 80.2% of respondents answered positively to the question, "I have as much control over my daily life as I want or "I have adequate control over my daily life" – this is an improvement on the previous year's outturn (of 72.2%) and compares to the England average of 76.7% and comparator group average of 77.6%. |
| AS103 | Proportion of people who use services who say that those services have made them feel safe and secure | CESC | Financial year | Percentage | 1 | High | 61.0% | 74.4% | Time lag, see Q1 | 77.9% | 77.9% | Achieved / On Track to Achieve | Maintain satisfaction rate above comparator group average. | Provisional results show that 77.9% of respondents answered positively to the question "Do care and support services help you in feeling safe?" – this is an improvement on the previous year's outturn (of 74.4%); whilst below the England average of 79.2%, it is above the comparator group average of 77.4%. | The annual National Adult Social Care Survey was ran during Spring 2014. Provisional but published results show that 77.9% of respondents answered positively to the question "Do care and support services help you in feeling safe?" – this is an improvement on the previous year's outturn (of 74.4%); whilst below the England average of 79.2%, it is above the comparator group average of 77.4%. |
| AS200 | Local safeguarding measure – proportion agreeing with outcome of referral | CESC | Quarterly | Percentage | 1 | High | | | 96.0% | 83.0% | N/A | Achieved / On Track to Achieve | Maintain performance at >=80% | Latest data available is for the Q1 period. Of the 12 clients responding to the survey 10 clients (83%) felt that the outcome of the safeguarding process was appropriate. Although a decline from 2013/14, performance remains above target. | Latest data available is for the Q1 period. Of the 12 clients responding to the survey 10 clients (83%) felt that the outcome of the safeguarding process was appropriate. Performance remains above target of 80% or more. |
| AS201 | Safeguarding – proportion of referrals that are fully or partly substantiated | CESC | Quarterly | Percentage | 1 | High | | a) 41.2% b) 16.7% | a) 54.6% b) 9.8% | 58.1% | 40.0% | Off Target | Maintain above 50% and above comparator group average. | Good performance has been sustained at Q1, with 58.1% of completed safeguarding investigations with an outcome of substantiated fully (53.4%) / partly substantiated (9.8%). Although slightly below Q4 performance of 64.4%, this rate remains better than the latest England average of 41.3%. | At the end of the period there were 118 safeguarding referrals completed of which 47 had an outcome of either substantiated / partly substantiated, equating to 40%, against a target for the year of maintaining performance above 50% and the comparator group average. Performance has declined from the Q1 period and work is currently in hand to review cases during the Q2 period to establish whether there are any underlying reasons for this change in referral outcomes. |
| AS300 | The proportion of carers who have been assessed by the Council who are in receipt of information, advice or support. | CESC | Quarterly | Percentage | 1 | High | N/A | N/A | N/A | 100% | 100% | Achieved / On Track to Achieve | 100.0% | During Q1, 193 carers were assessed or had a review during the period. All received either a service, information or advice. Performance has met target expectations. | At the end of the Q2 period 229 carers had been assessed by the Council, all (100%) of whom received information, advice or support. |
| AS301 | The proportion of Self Directed Support service users who convert their Personal Budget to direct payments to manage their own support plan | CESC | Quarterly | Percentage | 1 | High | N/A | 26.3% | 19.2% | 20.9% 14.6% | 22.3% | Achieved / On Track to Achieve | 22% | 2,493 clients were in receipt of a service at the end of Q1, of whom 521 have chosen to self-manage their support plan via a direct payment – a total of 20.9%, an improvement on the previous year's outturn of 19.2%, and in line with target expectations. | At the end of the Q2 period, there were 553 service users who were self managing their support plan via a direct payment, from a total of 2485 eligible service users – i.e 22.3%. This is an improvement from the position at the end of Q1 (20.9%) and in line with the 22% target. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (It's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|---------------|--|----------------|-----------|------------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|------------|--------------------------------|--------------------|--|---|--|
| AS302 | Proportion of people still at home 91 days after discharge from hospital into re-ablement provision | CESC | Quarterly | Percentage | 1 | High | 78.2% | 79.1% | 85.3% | 90.0% | 85.7% | Within Tolerance | >=86.4% = Green, 80% to 85% = Amber, < 80% = Red | Performance at the end of Q1 shows that, of the 70 clients discharged from hospital into rehabilitation / re-ablement provision during the previous quarter, 90% remained living independently at home 91 days after discharge – a good improvement on the 85.3% outcome for 2013~14. | Of the 126 clients reviewed to date, who had been discharged from hospital into rehabilitation / re-ablement provision, 108 of these (85.7%) remained living independently at home 91 days after discharge. This is slightly outside the 86.4% target, although still within the agreed tolerance for the indicator. |
| AS303 | Rate of permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population. | CESC | Quarterly | Rate per 100,000 | 1 | Low | N/A | 907.8 | 213.3 | 476.1 | Off Target | 768 | During the Q1 period, there were 69 permanent admissions recorded (equating to a rate of 213.3 per 100k population 65 and over using ONS 2013 Mid year population estimates), although the eventual number will be slightly higher due to the slight time lag in recording. This rate of admissions suggests currently that the projected total for the year will be in line with the 2013~14 outturn of 285 admissions - a rate of 882 per 100,000 population aged 65+, well outside the target of 768 per 100,000. This target was set as part of the Better Care Fund programme, and may need to be reviewed to reflect a more realistic timescale for the various BCF initiatives to make an impact. | At the end of the period, there were a total of 154 permanent admissions to residential / nursing care homes. This equates to a rate of 476.1 per 100k population (using 2013 ONS mid year population estimates of 32,343 residents aged 65 and over). The current trajectory suggests that the target of 768 per 100k pop will be missed. There continues to be rigorous scrutiny and challenge of all proposed residential admissions, via the Adults Panel, to ensure all appropriate options for community based support packages have been explored and considered. In the longer term, the Better Care Fund (BCF) programme aims to establish new multi-disciplinary ways of working to enable more innovative approaches to community based support – for example crisis intervention, early intervention and preventative work which will support people's independence at home and reduce residential admission rates. | |
| AS304 | Rate of delayed transfers of care from hospital, per 100,000 population (aged 18 and over). | CESC | Quarterly | Rate per 100,000 | 1 | Low | N/A | 0.4 | 0.7 | 0.7 | Achieved / On Track to Achieve | <=4.0 | During the quarter period there has been one delayed transfer attributable to social care although the circumstances of this case are still subject to further discussion between the Council and TEWV. This equates to a rate of 0.7 per 100k population (using ONS Mid year population estimates of 150,920 residents aged 18 and over). This compares to a total for the previous year of 5. The target of 4.0 per 100k population translates into a maximum of 6 patients delayed over the year, so performance is within target range. | During the Q2 period there were no further delayed transfers from hospital attributable to social care. There was one case of delay recorded during Q1, although review of this case indicates that the delay was actually attributable to the Foundation Trust – arrangements are in place to see if this can be rectified in the reported statistics. The target of 4.0 per 100k population translates into a maximum of 6 patients delayed over the year. Performance to date is well within the target range. | |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Tolerance | Q1 Comments | Q2 Comments |
|--|---|----------------|---------------|------------|--------------------------|-----------------------------|---|---|--|--|--|--------------------------------|----------------|---|--|---|
| ARTS, CULTURE AND LEISURE | | | | | | | | | | | | | | | | |
| We recognise the role and value arts, leisure and culture has both in its own right and in support of many of the other ambitions we have and the outcomes we are seeking to achieve and want our borough to be a place where people can participate in and be inspired by high quality affordable cultural and leisure experiences. | | | | | | | | | | | | | | | | |
| ALC100 | Percentage of visitors who thought SIRF was 'good' or 'very good' | DANS | Annually (Q2) | Percentage | 1 | High | 88% (base: 300) CI +/- 3.7% | 87.3% (base: 354) CI +/- 3.5% | N/A | 82.8% (base: 367) CI +/- 3.9% | Off Target | ≥ 90% | Zero | The percentage of visitors who thought SIRF 2014 was "good" or "very good" is expected to be available to report at Q2 2014/15. | 82.8% of visitors who responded thought SIRF 2014 was "good" or "very good". Taking into account the confidence interval of +/- 3.9% the target of 90% was missed. | The difficulty of delivering SIRF14 during major development works in Stockton town centre may have had an impact on visitor satisfaction levels. |
| ALC101 | Additional spend in Stockton during SIRF | DANS | Annually (Q2) | £ | 0 | High | £855,954 | £1,384,270 | £364,000 | N/A | £366,000 | Achieved / On Track to Achieve | ≥ £364,000 | Zero | The economic impact of SIRF 2014 is expected to be available to report at Q2 2014/15. | Analysis shows that SIRF 2014 generated £366,000 additional visitor expenditure in the borough (excluding the level of spending that would have occurred anyway). The target of £364,000 additional spend in Stockton during SIRF 2014 has been exceeded. |
| ALC200 | Percentage of adults with a recent club membership primarily for sport or recreational activity | DANS | Other | Percentage | 1 | High | 22.8% (base 492) +/- 3.7% Oct 10 to Oct 11 | 20% (base 268) CI +/- 4.8% Oct 11 to Oct 12 | 25.2% (base 248) CI +/- 5.5% Oct 12 to Oct 13 | 20.6% (base 250) CI +/- 5.5% April 13 to April 14 | 20.6% (base 250) CI +/- 5.5% April 13 to April 14 | Achieved / On Track to Achieve | ≥ 26.0% | Zero | Results from Active People Survey 7/8 (April 2013 to April 2014) show 20.6% (base: 250) of adults are members of a club. Taking into account the confidence interval of +/- 5.5%, performance is in line with the year-end target of 26%. | Latest results from Active People Survey 7/8 (April 2013 to April 2014) show 20.6% (base: 250) of adults are members of a club. Taking into account the confidence interval of +/- 5.5%, performance is in line with the year-end target of 26%. Year-end results for October 2013 to October 2014 are due to be published December 2014. |
| ALC201 | Percentage of adults achieving at least 150 minutes of physical activity per week | DANS | Other | Percentage | 1 | High | N/A | 54% (base: 472) CI: +/- 4.5% Jan 12 to Jan 13) | 58.9% (base: 506) CI +/- 4.29% Jan 13 to Jan 14 | Data Not Yet Available | 58.9% (base: 506) CI +/- 4.29% Jan 13 to Jan 14 | Achieved / On Track to Achieve | ≥ 55.0% | Zero | January 2013 to January 2014 data is expected to be published by Public Health England mid-August 2014. | Results from Active People Surveys January 2013 to January 2014 show 58.9% +/- 4.29% (base: 506) of adults are achieving at least 150 minutes of physical activity per week. This is better than the other Tees Valley local authorities, the North East average of 52.8% and England average of 55.6%. This 2013/14 performance has exceeded the target of 54.5%. 2014/15 performance is expected to be published summer 2015. |
| ALC300 | Number of visits to libraries across the borough | DANS | Quarterly | Number | 0 | High | 968,514 | 1,202,019 | 1,193,839 | 356,129 262,586 | 541,350 | Achieved / On Track to Achieve | ≥ 975,000 | Zero | 356,129 visits to libraries during Q1 2014/15. This represents 37% of the annual target of 975,000 and is an increase of 5% on the same period last year (339,238). Although figures have been estimated in six libraries whilst new systems were being implemented. | 541,350 visits to libraries between April and September 2014. This represents 56% of the annual target of 975,000. Although figures have been estimated in six libraries whilst new systems were being implemented. Q1 visits have been recalculated to 262,586 to rectify previous error. Library opening hours have reduced by 21% since last year. Norton Library has been closed throughout the first half of 2014/15 and Roseworth Library was closed for the first couple of weeks of 2014/15. |
| ALC301 | Number of visits to Preston Hall Museum | DANS | Quarterly | Number | 0 | High | 70,890 | 128,079 | 160,645 | 61,184 | 127,614 | Achieved / On Track to Achieve | ≥ 205,000 | Zero | 61,184 visits to Preston Hall Museum during Q1 2014/15. This represents 30% of the annual target of 205,000 and is an increase of 19% on the same period last year. | 127,614 visits to Preston Hall Museum between April and September 2014. This represents 62% of the annual target of 205,000 and is an increase of 11% on the same period last year. |

| New Reference | Description | Responsibility | Frequency | Units | Number of decimal places | Polarity (it's good to be?) | 2011/12 outturn | 2012/13 outturn | 2013/14 outturn | Q1 2014/15 | Q2 2014/15 | Progress Indicator | 2014/15 Target | Q1 Comments | Q2 Comments |
|---|--|----------------|---------------|------------|--------------------------|-----------------------------|-----------------|-----------------|-----------------|------------|------------|--------------------------------|----------------|--|--|
| ORGANISATIONAL AND OPERATIONAL EFFECTIVENESS | | | | | | | | | | | | | | | |
| <i>In order to deliver high quality, customer-focused services that meet the changing needs of local communities within the available resources the Council needs to ensure it has the right organisational capacity, governance arrangements and continues to develop as a resilient, learning, responsive organisation.</i> | | | | | | | | | | | | | | | |
| OOE200 | Percentage of Council tax collected in year | RES | Quarterly | Percentage | 2 | High | 98.10% | 98.20% | 96.90% | 28.91% | 55.97% | Achieved / On Track to Achieve | 96.90% | The council tax collection rate for quarter one is higher than the rate for the same period last year and thus is higher than the target for the quarter. | Council tax collection rate is 55.97% and is on track to meet the year-end target of 96.90%. Council tax collection is slightly below target for the quarter by 0.29%. Currently the team are completing a single person discount review. To date over 200 single person discounts have been withdrawn and therefore the debit to be collected has increased and this will have a slightly negative impact upon the collection rate in the short term. |
| OOE201 | Percentage of Business Rates collected in year | RES | Quarterly | Percentage | 2 | High | 99.10% | 99.00% | 98.86% | 31.47% | 57.88% | Achieved / On Track to Achieve | 99.10% | The monthly collection profile has been reduced this year to take account of the facility to now pay business rates over 12 months. The reduction against previous years was therefore expected but it is positive that the target for the quarter (30.34%) has been achieved, meaning the collection rate is on track to achieve the year end target. | Business Rates collection rate is 57.88% and is on track to meet the year-end target of 99.10%. Business rate collection is on target against the quarterly target; however this year businesses are able to pay their rates over 12 monthly instalments rather than the statutory 10 instalments, therefore we have revised the collection profile slightly to reflect the increase in income that we now expect in February and March, profiling the collection rate has been difficult to estimate, with some of our large businesses now choosing to pay their rates over 12 months. |
| OOE300 | Percentage of invoices paid by the authority within 30 working days of receiving | RES | Quarterly | Percentage | 2 | High | 96.64% | 97.10% | 96.70% | 96.73% | 94.71% | Achieved / On Track to Achieve | 95.00% | The percentage of invoices for commercial goods and services paid within timescale is in line to achieve the year end target. The percentage is lower than the same time last year. | So far this year, 94.7% of invoices have been paid within 30 working days of receipt. Overall performance in quarter 2 has dipped meaning that cumulative performance for the first two quarters is slightly below the 95% target. The dip in performance is in line with previous years due to being affected by the holiday period therefore the year-end target is still on track to be achieved. |
| OOE400 | Days sickness absence per FTE | RES | Quarterly | Days | 1 | Low | 7.25 | 8.31 | 8.1 | 1.7 | 3.4 | Achieved / On Track to Achieve | 7.6 | If the sickness absence rate stays consistent throughout the year then the target is on track to be achieved. | At the half way point in the year, the sickness absence rate of 3.4 is currently on track to meet the year-end target of 7.6. Flu vouchers have already been issued to services, this is earlier than last year and it is hoped officers having the flu vaccine will reduce sickness over the winter. Quarter three tends to have the highest rates of absence and is heavily affected by the weather, therefore after this quarter an accurate projection of year end performance will be available. |
| OOE100 | Percentage of residents satisfied with the way the Council is running the borough | RES | Annually (Q2) | Percentage | 0 | High | N/A | 64% | 60% | N/A | 60% | Off Target | 64% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 60% of residents are satisfied with the way the Council is running the borough, this is the same as the previous year. The target of 64% has been missed. |
| OOE101 | Percentage of residents who agree that the Council provides Value for Money | RES | Annually (Q2) | Percentage | 0 | High | N/A | 46% | 51% | N/A | 53% | Achieved / On Track to Achieve | 46% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 53% of residents agree that the Council provides value for money, this is an increase of 2 percentage points on the previous year. The target of 46% has been exceeded. |
| OOE102 | Percentage who trust the Council | RES | Annually (Q2) | Percentage | 0 | High | N/A | 62% | 61% | N/A | 62% | Achieved / On Track to Achieve | 62% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 62% of residents trust the Council, this is an increase of 1 percentage point on the previous year. The target of 62.4% has been met. 8% of residents said they trusted the Council a great deal compared with 3% in 2013/14. |
| OOE103 | Percentage of residents who feel informed by the Council about the services and benefits it provides | RES | Annually (Q2) | Percentage | 0 | High | N/A | 64% | 56% | N/A | 64% | Achieved / On Track to Achieve | 64% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 64% of residents feel informed by the Council about the services and benefits it provides, this is an increase of 8 percentage points on the previous year. The target of 64% has been met. |
| OOE104 | Percentage satisfaction with contacting the Council | RES | Annually (Q2) | Percentage | 0 | High | N/A | 62% | 69% | N/A | 76% | Achieved / On Track to Achieve | 65% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 76% of residents are satisfied with contacting the Council, this is an increase of 7 percentage points on the previous year. The target of 65% has been exceeded. |
| OOE105 | Percentage satisfaction with how easy it was to find the right person to deal with | RES | Annually (Q2) | Percentage | 0 | High | N/A | 72% | 77% | N/A | 72% | Off Target | 75% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 72% of residents are satisfied with how easy it was to find the right person to deal with, this is a decrease of 5 percentage points on the previous year. The outturn is the same as it was in 2012/13. The target of 75% has not been achieved. |
| OOE106 | Percentage of residents who contacted the Council who found staff helpful | RES | Annually (Q2) | Percentage | 0 | High | N/A | 68% | 74% | N/A | 72% | Achieved / On Track to Achieve | 70% | The results of the Viewpoint Survey are expected to be available in the Quarter 2 report. | 72% of residents found staff helpful, this is a decrease of 2 percentage points on the previous year. The 2013/14 outturn was higher than the previous year's outturn (68%) which the target of 70% was based upon and so this has still been achieved. |