Re Re	eferen	Description	The indicators	Responsibi		2040/44	2044/42	2042/42	04 2042/44	02 2042/44	Comparison of Q2	First six months	Comparison to	0.6	00.5
Ref.	ce	Description	that ANEC are monitoring*	lity	Frequency	2010/11	2011/12	2012/13	Q1 2013/14	Q2 2013/14	to Q1 2013/14	of 2013/14	first six months of 2012/13	Q1 Comments	Q2 Comments
ar A	WR01	Level of reported acquisitive crime, including burglary, theft, shop-lifting & vehicle theft	ANEC	DNS	Quarterly	5,442	6,066	5,812	1,534	1,732	=	3,266	x	1,534 acquisitive crimes reported during Q1 2013/14, which is a 12.2% increase on th same period last year.	1,732 acquisitive crimes reported in Q2. 3,266 reported April - September 2013, which is a 13.4% increase on the same period last year. There has been a 7.4% increase in acquistive crime since the same period last year. However, some wards have seen a significant increase, including Fairfield, Hartburn, Billingham South, Norton North, Stockton Town Centre and Eaglescliffe, see appendix for details.
E	WR02	Number of accident and emergency presentations as a result of domestic violence		DNS	Quarterly	N/A	N/A	116	21	10	✓	31	✓	The Q1 2013/14 figure is 21, which is the same as Q1 2012/13.	10 accident and emergency presentations as a result of domestic violence reported in Q2. 31 reported April - September 2013, compared with 56 during the same period last year. See appendix for details.
٧	WR03	Incidents of domestic violence resulting in a recorded crime	ANEC	DNS	Quarterly	N/A	N/A	1,036	226	175	=	401	✓	reduction on the same period last year.	175 incidents of domestic violence recorded in Q2. 401 recorded April - September 2013, which is a 20% reduction on the same period last year.
٧	WR04	Annual Population Survey working age employment rate		DNS	Quarterly	70.4%	68.7%	69.4%	69.4% (July 2012 to June 2013)	Data not yet available	Data not available	69.4% (July 2012 to June 2013)	×	The latest statistics for April 2012 to March 2013, released 17 July 2013 shows 69.4% of the working age population were employed. This is an increase of 0.7% points of 2011/12. The next results for July 2012 to June 2013 are due to be released 1 October 2013.	
v	WR05	Working age population self-employed		DNS	Quarterly	5.6%	6.0%	6.6%	7.2% (July 2012 to June 2013)	Data not yet available	Data not available	7.2% (July 2012 to June 2013)	✓	The latest statistics for April 2012 to March 2013, released 17 July 2013 shows 6.6% of the working age population were self-employed. This is an increase of 0.6% points of 2011/12. The next results for July 2012 to June 2013 are due to be released 1 October 2013.	The latest statistics for July 2012 to June 2013 shows 7.2% of the working age population were self- employed. This is an increase of 0.6% points on 2012/13 and is higher than the rate of 6.3% for July 2011 to June 2012.
yment <	WR06	Job Seeker's Allowance Claimant Count (aged 16-64)	ANEC	DNS	Quarterly	5.3%	5.9%	5.7%	5.4%	5.0%	✓	5.0%	✓	from 5.7% in March 2013 to 5.4% in June 2013. In the last three years, the highest percentage of Stockton working age resident	y The percentage of working age Job Seeker's Allowance claimants reduced from 5.4% (6,707) in June 2013 to 5.0% (6,221) in September 2013. Is a last three years, the highest percentage of Stockton working age residents claiming Job Seeker's Allowance was 5.9% in February 2012, so recent results are positive. See appendix for details.
Emplo	WR07	Young Person (18 - 24) Job Seeker's allowance claimant count		DNS	Quarterly	11.5%	13.3%	11.9%	11.2%	10.5%	√	10.5%	✓	reduced significantly from 11.9% in March 2013 to 11.2% in June 2013.	It The percentage of young person (18-24) Job Seeker's Allowance claimant count reduced from 11.2% (2,000) in June 2013 to 10.5% (1,870) in September 2013.
v	WR08	People (aged 16-64) who have been Job Seeker's Allowance claimants for over 12 months		DNS	Quarterly	0.8%	1.4%	2.0%	2.0%	1.9%	√	1.9%	×	positive. The percentage of working age Job Seeker's Allowance claimants over 12 month remained static at 2.0% in June 2013. The percentage has not increased since Januar	e Seeker's Allowance was 13.5% in February 2012, so recent results are positive. See appendix for details. Is The percentage of working age Job Seeker's Allowance claimants over 12 months reduced from 2.0% y (2,490) in June 2013 to 1.9% (2,400) in September 2013, but is higher than 1.8% in September 2012.
٧	WR09	Young Persons (aged 18-24) who have been a Job Seeker's allowance claimant for over 12 months		DNS	Quarterly	0.5%	1.9%	3.1%	3.1%	2.9%	✓	2.9%	=	2013. The percentage of young person (18-24) Job Seeker's Allowance claimants over 1 months reduced from 3.2% in May and April 2013 to 3.1% in June 2013.	See appendix for details. The percentage of young person (18-24) Job Seeker's Allowance claimants over 12 months reduced from 3.1% (560) in June 2013 to 2.9% (520) in September 2013. Current performance is the same as this time last year.
٧	WR10	Number of clients coming to SDAIS for the first time for assistance on new debts and clients coming to SDAIS for assistance with new debts		RES	Quarterly	N/A	N/A	N/A	362	Data available at Q3	Data not available	Data available at Q3	Data not available	In Q1 2012/13, the number of enquiries were 607 therefore this indicates delenquires are down so far this year however there was an increase in requests for benefits advice.	Due to recent implementation of new case software across all CAB's nationally, quarter 2 data is delayed and will not be availbe until w/c 18th November 2013.
Debt	WR11	Total amount of outstanding debt for clients of Stockton District Advice and Information Service (SDAIS)		RES	Quarterly	N/A	N/A	N/A	ТВС	Data available at Q3	Data not available	Data available at Q3	Data not available	Definition of this meaure is being clarified / determined. Information should be available at Q2.	Discussions on-going with SDAIS to develop a collection methodology for this measure. Recent changes to staffing structures means that this information is currently not collected. Training of new staff and the new case management software should allow for more bespoke welfare reform information to be collected and reported. Discussions are taking place w/c 18th November to move these dicussions forward.
Economy		Estimated loss to Stockton-on-Tees economy due to welfare reforms and equivalent per working age adult (16-64)		DNS	N/A	N/A	N/A	N/A	£67m or £538 per working age adult per year from 2014/15	Not applicable (annual update)	Not applicable	Not applicable (annual update)	Not applicable	2013" estimates the local and regional impact of welfare reform across the country.	Sheffield Halllam have undertaken is being considered to see if formula used in thier study can be
ealth	WR13	Mental Health - The number of adults receiving secondary MH services per 10, 000 population (total number & repeat incidents)	ANEC2	RES	Quarterly									Under the new commissioning arrangements from April 2013, this target is owned to the CCG. Public Health is working in partnership with the CCG to deliver on the Progress of partners against the target will be measured through the Joint Health an Wellbeing Strategy delivery plan and performance monitoring framework in future.	5.
Ĭ V	WR14	% of residents with bad or very bad general health		RES	Annual	N/A	N/A	6%	Not applicable (annual update)	9%	Not applicable	9%	✓	The baseline was collected via the biennial IPSOS MORI Residents' Survey 2012. As an interim measure of performance, 2013/14 performance will be collected via a Viewpoint Survey in January 2014.	Monitoring of these indicators through the Viewpoint survey was undertaken during quarter two 2013/14. The initial, statistically weighted results indicate that performance has deteriorated slightly.
٧		Approaches for housing advice: in relation to debt, rent arrears, mortgage arrears, domestic violence, HB/CTB issues & 16/17 yr olds asked to leave home.		DNS	Quarterly	N/A	N/A	N/A	188	275	x	463	x	Debt - 88 Rent Arrears - 41 Mortgage Arrears - 14 Domestic Violence - 29 16/17 year-olds - 16 (April - 19th July 2013)	Q2 figures (April - September inclusive in brackets): Debt - 122 (210) Rent Arrears - 46 (87) Mortgage Arrears - 46 (60) Domestic Violence - 42 (71) 16/17 year-olds - 19 (35) Breakdown only collected from April 2013/14 so no breakdown comparisons to last year available.all categories have seen an increase in numbers since qtr 1. Overall numbers using the servicehas increased from 1396 to 1739 in the first 6 months of last year.
٧	WR16	Number of bids on Choice Based Lettings for property types vs availability		DNS	Quarterly	N/A	N/A	N/A	See Appendix	See Appendix	Not applicable	Not applicable	Not applicable		Data provided relates to Stockton residents only. Analysis shows that there are many more applications than properties available with particular pressures on the 1 and 2 bed properties. Data indicates that most people are looking to downsize property. When considered in conjunction with WR23 numbers waiting for 1,2,3 bedroom properties inc waiting times it is clear that the lack of smaller properties is impacting on waiting times which are lengthening with possible impact on those subject to bedroom tax.

Ref.	Referen ce		The indicators that ANEC are monitoring*	Responsibi lity	Frequency	2010/11	2011/12	2012/13	Q1 2013/14	Q2 2013/14	Comparison of Q2 to Q1 2013/14	First six months of 2013/14	Comparison to first six months of 2012/13	Q1 Comments	Q2 Comments
	WR18	Number of Households in Rent Arrears		DNS	Quarterly	N/A	7727	7514	4877	5246	×	5246	N/A	Figures relate to Tristar Homes only	Figures relate to Tristar Homes properties only. This figure accounts for 52% of total households. to break this doewn further there are 746 households in arrears over £500, which is equivalent to 14% of households in arrears & 7% of all properties. Figures are a snapshot, not culmulative.
	WR19	Number of rent arrears eviction court claims		DNS	Quarterly	352	383	340	95	Data not available until November 2013	Data not available	Data not available until November 2013		Ministry of Justice data available quarterly, but by calendar year. Latest data available is for Q1 2013, which is January - March 2013.	After revision of data by Ministry of Justice, figures now available by financial year. Previous year's totals revised accordingly. Data released quarterly, but two months in arrears. Latest data available is for Q1 2013/14.
	WR20	Number of landlord rent arrears repossession court orders	ANEC	DNS	Quarterly	295	352	259	62	Data not available until November 2013	Data not available	Data not available until November 2013	=	Ministry of Justice data available quarterly, but two months in arrears. Latest data available is for Q1 2013/14.	After revision of data by Ministry of Justice, figures now available by financial year. Previous year's totals revised accordingly. Data released quarterly, but two months in arrears. Latest data available is for Q1 2013/14. Also, one claim can lead to more than one order, however changes in the data supplied from MoJ mean that individual claim information is no longer available. Indicator therefore revised to reflect court orders.
Housing, inc. Homelessness	WR21	Number affected by under occupation	ANEC	DNS	Quarterly	N/A	N/A	2690 (April 2012 figure)	2268	2148	✓	2148	✓	April 2013: 2418 (restrictions introduced) June 2013: 2268 Numbers have reduced due to the following: Supported accommodation is now exempt from the criteria Legislative changes relating to foster carers Identification of disabled people requiring a room for overnight carers Caselaw/DWP guidance relating to disabled children who are unable to share a bedroom In addition registered providers have worked to identify alternative accommodation options for tenants affected, and there are anecdotal reports more lately that tenants unable to afford the shortfall (particularly young single people) are moving back to live with friends and family.	April 2013: 2418 (restrictions introduced) June 2013: 2268 October 2013: 2148 Numbers have reduced due to the following: • Supported accommodation is now exempt from the criteria • Legislative changes relating to foster carers • Identification of disabled people requiring a room for overnight carers • Caselaw/DWP guidance relating to disabled children who are unable to share a bedroom In addition registered providers have worked to identify alternative accommodation options for tenants affected, and there are anecdotal reports more lately that tenants unable to afford the shortfall (particularly young single people) are moving back to live with friends and family.
	WR22	Number of tenancies failing within first 12 months	ANEC	DNS	Quarterly	9.42%	7.96%	9.22%	8.90%	8.46%	✓	8.46%	✓	Comparative data unavailable as developed by Tristar Homes two years ago to measure of how successful the initiatives to support new tenants had been.	Figures relate to Tristar Homes properties only. Figures show a slight improvement at Qtr2 which is positive, providing greater stability.
	WR23	Numbers waiting for 1, 2 or 3 bedroom properties, inc length of waiting time	ANEC	DNS	Quarterly	N/A	N/A	N/A	See Comments	See Appendix	Data not available	Not applicable	Not applicable	Final definition of indicator currently being developed. Information will be reported a report at Q2.	note that not all of those applicants who are 'waiting' are actively bidding, as they may be waiting for t a specific property and/or a specific street/area. Those waiting may be subject to under occupancy tax. DHP is being used to subsidise single people in high need living in 2 bedroom properties, whilst they look for more suitable accommodation.
		Discretionary Housing Payments:- Number and amount of DHP awards - broken down into claimants affected by - Benefit Cap/Removal of Spare Room Subsidy/Local Housing Allowance Restrictions/Combination of Welfare Reforms/ Not affected by HB reforms							See Appendix	See Appendix	Not applicable	Not applicable	Not applicable		A review of previous decisions indicates that the DHP policy is fit for purpose though some minor changes to the wording will ensure staff is interpreting the policy appropriately to meet the needs of customers in line with the policy intention. Decisions have now been made in respect of the outstanding DHP applications. There is a projected under spend and staff are undertaking pro-active work to target those customers who are known to have been affected by the welfare reforms.
	WR24	Budget, spend to date, spend as % of budget, number of applications, number of awards, changes to any critieria.	ANEC2	DNS	Quarterly	N/A	N/A	N/A	See comments	See comments	Not applicable	Not applicable	Not applicable	Budget: £395,220. Spend Q1: £39,634.37 = 10.03%. Applications received: 465; paid: 142. There are still 141 applications outstanding. Two additional temporary staff have been appointed, who will be in post by the end of July We anticipate greater demand in future quarters as the benefit cap is imposed on families in Stockton, and the budget will be fully committed. Budget in 2012/13 was £167,269 & was fully utilised. A total of 451 payments were made. Cabinet approved a new DHP policy on 11 April 2013, in anticipation of increased demand as welfare reform changes were implemented.	
	WR25	Number presenting as homeless	ANEC2	DNS	Quarterly	N/A	N/A	N/A	See comments	See Comments	N/A	N/A	N/A	893 people approached the Housing Options service in Q1 2013/14. Whilst they did not all present as homeless, they felt they were in homeless or potentially homeless situations.	
tion	WR26	Information on numbers of clients approaching Stockton District Advice and Information Service (SDAIS) for advice	ANEC	RES	Quarterly	N/A	N/A	N/A	2,935	Data not available	N/A	Data not available	Data not available	Awaiting current and historical data from SDAIS. Will be available at Q2.	Available at Q3. Awaiting quarter 2 monitoring from SDAIS expected end of october mid nov. The info is delayed due to staffing restructure and implementation of new case software.
e / Informat	WR27	Number of applicants approaching the Welfare Rights service as a result of welfare reforms		CESC	Quarterly	ТВС	ТВС	ТВС	See comments	70.80%				Final definition of indicator currently being developed. Information will be reported a report at Q2.	Laest data available at Q2 shows that of 782 clients approached the Welfare Rights Service 554 (70.8%) were as the result of Welfare Reform, Recording processs are now in place to capture information more to enable further analysis and comparissons across quarters.
Advice	WR28	Welfare Rights to identify the number of cases they take on and the number referred to CAB for assistance		CESC	Quarterly	ТВС	ТВС	ТВС	See comments	See comments				Final definition of indicator currently being developed. Information will be reported a report at Q2.	Processes are not in place to capture CAB referrals. Clients are advised by workers if they are unable to help to contact the CAB directly rather than through a recorded referral procedure. Further work will be needed to capture this information in an easily accessible format.
	WR30	The number of child protection plans (existing cases)		CESC	Quarterly	N/A	N/A	274	356	356				A piece of work has been commissioned with ILG to determine if there is any correlation between the rise in numbers and the introduction of WR.	During the quarter 2 period there were no further children subject to a child protection plan than those reported at Q1
's Services	WR32	Family Welfare Support contacts (contact/caseload count for Sure Start's Welfare Right worker)		CESC	Quarterly	N/A	N/A	N/A	35	42				Historic data is not available for this measure. At quarter 1, 35 families have been referred for welfare support.	At quarter 2, 42 families had been referred for Family Welfare Support via Stiockton's Sure Start Children's Centres. It should be noted that this service is available at 4 of the 11 centres. Work is ongoing with commissioned service providers to to make services available within their centres.
hildren	WR33	The number of children taken into care (existing cases)	ANEC	CESC	Quarterly	N/A	N/A	N/A	64	105				In the period 1 April to 30 June there were 64 new admissions to care.	At quarter 2 there had been a further 41 new admissions to care. The numbers of children in care continue to be reviewed monthly via the Children's Social care Performance Clinics.
5	WR34	Percentage of children living in poverty		RES	Annual				22.30%		Not applicable (annual update)	Not applicable	Not applicable	A breakdown is available by ward.	Ward poverty data attached at appendix. A Brighter borough for all Tackling Family poverty will focus on this adgenda hoping to make a differnce to the overall numbers of children in poverty.

Ref.	Referen ce	Description	The indicators that ANEC are monitoring*	Responsibi lity	Frequency	2010/11	2011/12	2012/13	Q1 2013/14	Q2 2013/14	Comparison of Q2 to Q1 2013/14	First six months of 2013/14	Comparison to first six months of 2012/13	f Q1 Comments	Q2 Comments			
	WR31	The number and percentage of safeguarding cases that include a financial abuse element		CESC	Quarterly	N/A	N/A	N/A	20.40%	19.10%				Further work on an appropriate definition for this measure is underway.	The figures reported are for Adults safeguarding referrals only. Children's safeguarding process does not record financial abuse.			
Adult Social Care	WR35	Home Care client debt (charges for Home Care services)		CESC	Quarterly	N/A	N/A	£218,114.32	£218,047.27	£234,652.98				Figure reported is total current debt for non-residential services.	Figure reported is total current debt for non-residential services (homecare debt can not be disaggregated from this). A targeted resource is now in place to improve debt collection and reductient debt. It should be noted that when financial assessments are undertaken, the impact of Welfar Reform measures i.e. bedroom tax are accounted for and a disregard applied. To date there has no been a significant increase in debt as a result of reforms. However, all new assessment / review documentation now asks clients to identify whether this has been a contributory factor to their debt.			
	WR36	Back on Track pilot - Total number of applications	ANEC2	RES	Quarterly	N/A	N/A	N/A	197	365	✓	562	Not applicable	Back on Track is a new local scheme which replaced the DWP Social Fund Scheme. Data to be provided for Cabinet 3.10.13. We are doing some targeted awareness raising sessions with agencies the impact of which may reflect in Q2 data.	There has been an 85% increase in the number of applications in Q2. Some of these applications will not have been awarded support and some will have been awarded more than one support type.			
	WR37a	Back on Track pilot - Number of awards for: - crisis support				N/A	N/A	N/A	166	403	✓	569	Not applicable	Both crisis and settlement awards have initially been lower than expected which is reflected across many local authorities, although there is a steady month on month increase.	Both crisis and settlement awards have initially been lower than expected which is reflected across many local authorities, although there is a significant increase at Q2. Please note these figures are as			
pilot	WR37b	- settlement support	ANEC2	RES	Quarterly	N/A	N/A	N/A	39	127	✓	166	Not applicable	Both crisis and settlement awards have initially been lower than expected which is reflected across many local authorities, although there is a steady month on month increase.	of 3rd October and they may increase slightly as the awards, in particular the settlement support, which were applied for towards the end of the quarter are fulfilled.			
l Fund	WR37c	rent in advance				N/A	N/A	N/A	14	40	✓	54	Not applicable	First quarter of collecting this data. Comparators will be available from Q2.	This has increased significantly since the first quarter.			
Socia	WR38	Back on track pilot budget	ANEC1	RES	Quarterly	N/A	N/A	N/A	182,811	182,811	Not comparable	365,622	Not comparable	Budget is provided annually and split equally here to give a budget for each quarter. T	otal budget is £731,244			
	WR39	Back on track pilot spend	ANEC2	RES	Quarterly	N/A	N/A	N/A	10,924	35,519	✓	46,443	Not applicable	Due to the number of awards being lower than expected spend has also been lower.	There has been significant increase in spend in Q2 compared with the spend in Q1.			
	WR40	Back on Track pilot - spend as a percentage of budget for quarter	ANEC2	RES	Quarterly	N/A	N/A	N/A	5.98%	19.43%	✓	12.70%	Not applicable	First quarter of collecting this data. Comparators will be available from Q2.	A much larger proportion of the budget has been spent this quarter compared with last, this equates to around a fifth of the budget available.			
	WR41	Number of Back on Track loan defaults		RES	Quarterly	N/A	N/A	N/A	-	0	✓	0	Not applicable	No loans have been issued to date and therefore default information is not applicable.	Only 1 loan has been issued to date.			
gh the	WR42	% of residents who think that the economy in the local area is really struggling or not doing well		RES	Annual	N/A	N/A	81%	N/A	68%	N/A	68%	✓	The baseline was collected via the biennial IPSOS MORI Residents' Survey 2012. As an interim measure of performance, 2013/14 performance will be collected via a Viewpoint Survey in January 2014.	Monitoring of these indicators through the Viewpoint survey was undertaken during quarter two 2013/14. The initial, statistically weighted results indicate that positive progress has been made since the 2012 Residents' Survey.			
tive throu vey		% of residents who think their personal financial circumstances will get worse over the next 12 months		RES	Annual	N/A	N/A	33%	N/A	29%	N/A	29%	✓	The baseline was collected via the biennial IPSOS MORI Residents' Survey 2012. As an interim measure of performance, 2013/14 performance will be collected via a Viewpoint Survey in January 2014.	Monitoring of these indicators through the Viewpoint survey was undertaken during quarter two 2013/14. The initial, statistically weighted results indicate that positive progress has been made since the 2012 Residents' Survey.			
eling posit dents' Sur	WR44	% of residents who never or rarely feel optimistic about the future		RES	Annual	N/A	N/A	24%	N/A	6%	N/A	6%	✓	The baseline was collected via the biennial IPSOS MORI Residents' Survey 2012. As an interim measure of performance, 2013/14 performance will be collected via a Viewpoint Survey in January 2014.	Monitoring of these indicators through the Viewpoint survey was undertaken during quarter two 2013/14. The initial, statistically weighted results indicate that positive progress has been made since the 2012 Residents' Survey.			
tion / Fee Resid		% of the residents affected by the economic climate in the last 12 months		RES	Annual	N/A	N/A	53%	N/A	Data not available	N/A	Data not available	Data not available	The baseline was collected via the biennial IPSOS MORI Residents' Survey 2012. As an interim measure of performance, 2013/14 performance will be collected via a Viewpoint Survey in January 2014.	Work is on-going on the calculation of the affected by the economic climate indicator to ensure it mirrors the calculation used by Ipsos Mori.			
Satisfac	WR46	% of residents who agree that Stockton-on-Tees is a place where people from different backgrounds get on well together	ANEC2	RES	Annual	N/A	N/A	59%	N/A	62%	N/A	62%	✓	The baseline was collected via the biennial IPSOS MORI Residents' Survey 2012. As an interim measure of performance, 2013/14 performance will be collected via a Viewpoint Survey in January 2014.	Monitoring of these indicators through the Viewpoint survey was undertaken during quarter two 2013/14. The initial, statistically weighted results indicate that positive progress has been made since the 2012 Residents' Survey.			
	WR47	Number of calls answered by Customer Services about Council Tax or Benefits	ANEC	RES	Quarterly			91,081	21,454	22,531	×	43,985	=	There were 21,454 calls answered in the first quarter of the year, which compare with 22,544 during the same period in 2012-13.	s There were 22,531 calls answered in the second quarter of the year, which compares with 22,457 during the same period in 2012-13.			
		Number of face to face enquiries about Council Tax or Benefits	ANEC	RES	Quarterly			43,604	14,092	12,897	✓	26,989	×	There were 14,092 face to face enquiries in the first quarter of the year, which compares with 10,280 during the same period in 2012-13.	There were 12,987 face to face enquiries in the second quarter of the year, which compares with 10,947 during the same period in 2012-13.			
	WR49	Number of Taxation face-to-face queries coming into Kingsway House		RES	Quarterly	N/A	1111	981	395	394	=	789	×	Q1 total for 2012-13 was 261- significant increase in visits due to welfare reform and empty property changes	Q2 total for 2012/13 was 263 - Still a large increase in Q2 visits compared to previous years for the same reasons as Q1.			
		In year collection performance - the percentage of Council Tax that was due for the year and actually collected in-year		RES	Quarterly	97.90%	98.10%	98.20%	28.79%	27.47%	Not comparable	56.26%	×	There are significant changes to council tax this year which include removal of empty property exemptions and discounts and over 7,000 council tax support claimants on low income paying council tax for the first time. This has impacted on the collection levels and collection is slightly lower than target.	Collection still remains slightly lower that target for Q2 for the same reasons as Q1 comments. Collection rate at end of September 2012 was 57.49%.			
act	WR51	Long term collection performance - the percentage of Council Tax that was due for the year that was collected after 3 years		RES	Annually	99.62%	98.74%	99.03%	99.07%	See cumulative figure	Not comparable	99.11%	Data not available	This is a long term impact measure. A subset of this measure is being developed to show recovery rates against debt in the short and medium term.	This is a long term impact measure.			
onal impa		Enforcement activity per thousand dwellings: Summonses						113.5	92.7			135.2	x	Q1 2012/13: Summonses - 43.8, Bailiff Referrals - 16.3, AOE Orders - 6.1, Deductions	Q2 12/13- summons-68.1 Bailiff-34.9, AOE-6.1, Deduc from Benefit-20.9.			
ınisatic	WR52	· Bailiff referrals	ANEC2	RES	Quarterly	N/A	N/A	60.7	6.6	See cumulative	Not comparable	22.7	x	from Benefit - 9.2. Comparison confirms expected outcome - i.e. first quarter showing marked increase in	Second quarter comparison confirms the expected outcome - increase in summonses issued and			
Orga		Attachment of Earnings Orders						28.2	4.3	figure		7.4	✓	number of summonses issued, which is likely due to increased numbers paying for the first time.	WR54).			
		· Deductions from benefit						40.7	11.0			39.8	X					
	WR53	Council Tax Support Claimants - collection rates		RES	Quarterly	N/A	N/A	N/A	24.8%	19.6%	Not comparable	44.4%	Not applicable		Collection remains lower for these households compared with all households.			
		Council Tax Support Claimants - Enforcement activity per thousand dwellings: Summonses							403.0			515.5	Not applicable					
	WR54	Bailiff referrals		RES	Quarterly	N/A	N/A	N/A	0.0	See cumulative	Not comparable	0.0	Not applicable	Data relates to those eligible for paying Council Tax for the first time only.	Summonses have been given to over half of the households claiming Council Tax Support. On-going support is provided to households to arrange payment before other actions are taken such as			
		Attachment of Earnings Orders							0.0	figure		1.7	Not applicable		deductions from benefit.			
		Deductions from benefit							36.1			215.7	Not applicable					

Ref	Referen ce	Description	The indicators that ANEC are monitoring*	Responsibi lity	Frequency	2010/11	2011/12	2012/13	Q1 2013/14	Q2 2013/14	Comparison of Q2 to Q1 2013/14		Comparison to first six months of 2012/13	Q1 Comments	Q2 Comments
	WR56	Number of clients visiting Stockton District Advice and Information Service (SDAIS) for debt related matters		RES	ТВС				TBC	ТВС	N/A	1609*	Data not available	Methodology to be determined	* please note that the information represents April - August 2013.
Other		Number of clients visiting Stockton District Advice and Information Service (SDAIS) with pay day loans		RES	TBC				TBC	ТВС	N/A	41*	Data not available		* please note that the information represents April - August 2013. This figure represents 2.5% of the total client base. Pay day loans are higher in clients aged 17 - 24 year olds (54%) and in single households (51%).
		Foodbank - number of uses of vouchers for food parcels. Reasons for people being in crisis.		RES	Quarterly										Discussion has taken place with foodbank co-ordinator at 'A Way Out'. Still awaiting information of those using A Way Out food banks.

Key:

✓ Tick for an improvement

Equals sign for static / no movement

Cross for a decline

ANEC Information that we are already collecting that ANEC have requested.

Possible additional data required by ANEC for regional monitoring work that Stockton were not already collecting (as at June 2013).

Appendi	ix
Ref.	Description
WR01	Level of reported acquisitiv
WR02	Number of accident and em

							BILLINGHAM_WEST		28	33	5 17.9%			
							BISHOPSGARTH_A	ND_ELM_TRI		85	-23 -21.3%			
							EAGLESCLIFFE		63	75	12 19.0%			
						F.	FAIRFIELD		25	39	14 56.0%			
						G	GRANGEFIELD		48	59	11 22.9%			
						H	HARDWICK		124	132	8 6.5%			
							HARTBURN		32	45	13 40.6%			
							NGLEBY BARWICK	FAST	69	63	-6 -8.7%			
							NGLEBY BARWICK	_						
									56	58	2 3.6%			
							MANDALE_AND_VIC	CTORIA	284	311	27 9.5%			
							NEWTOWN		164	118	-46 -28.0%			
Level of reported acquisitive crime, including burglary, theft, shop-lifting $\&$ vehi	cle					N	NORTHERN_PARIS	HES	29	33	4 13.8%			
theft						N	NORTON_NORTH		146	184	38 26.0%			
						N	NORTON_SOUTH		127	136	9 7.1%			
						N	NORTON WEST		66	70	4 6.1%			
						P	PARKFIELD AND C	XBRIDGE	158	157	-1 -0.6%			
							ROSEWORTH		133	131	-2 -1.5%			
							STAINSBY HILL		132	115	-17 -12.9%			
							STOCKTON TOWN	CENTRE	_					
								CENTRE	558	671	113 20.3%			
							VILLAGE		74	66	-8 -10.8%			
						\ \	WESTERN_PARISH	ES	22	19	-3 -13.6%			
						<u>Y</u>	YARM		82	91	9 11.0%			
						Community Safety Partnership ha smaller low cost items. Some are town Centre Ward.	reas will have a tend	dency to have	a higher rate than ot	hers due to the ameniti	ies provided within the ward	s such as the	volume of shops	ps within St
Number of accident and emergency presentations as a result of domestic violence	е					Domestic violence measures shown number presenting as a result of								
Job Seeker's Allowance Claimant Count (aged 16-64)														
` · · ·	_					All of these measures indicate a	a reduction in the n	umbers of In	Sooker Allowance (I	SA) claimante Whilet it	t is difficult in the short tern	n to draw a d	irect correlation	an hetween
Young Person (18 - 24) Job Seeker's allowance claimant count						in JSA claimants and an increase			,	,				
months	Total adverts and bids placed	on property	types			Q2								
	Total autoris and side placed				Average	Total adverts and bids place	ed on property ty	nes			ılmulative April-September 2			
		Total	Total	Total	1 - 1	Total date to and place			Average	Total adverts and	d bids placed on property t	types	- 1-	
	Dwelling Type	Bed	Adverts	- 1	advert									erage
				_					Total bids per			Total	Total bid:	ds per
	Apartments	2 Bed	34	118	3.47	Dwelling Type	Total Bed	Adverts	Bids advert	Dwelling Type	Total Bed	Adverts	Bids ad	dvert
	Bungalow	1 Bed	35	729	20.83	Apartments	2 Bed	40	127 3.18	Apartments	2 Bed	6	9 1.	1.50
	Bungalow	2 Bed	33	606	18.36	Bungalow	1 Bed	73	1406 19.26	Bungalow	1 Bed	38		17.82
	Flat	1 Bed	128	2227		Bungalow	2 Bed	40	738 18.45	Bungalow	2 Bed	7		18.86
			_											
	Flat	2 Bed	60	691	11.52	Flat	1 Bed		3724 13.21	Flat	1 Bed	154		9.72
	Flat	3 Bed	4	32	8.00	Flat	2 Bed	152	1247 8.20	Flat	2 Bed	92		6.04
	Flat	Studio	1	20	20.00	Flat	3 Bed	7	52 7.43	Flat	3 Bed	3	20 6.	6.67
	High rise flat	1 Bed	21	393	18.71	Flat	Studio	2	40 20.00	Flat	Studio	1	20 20	20.00
Number of bids on Choice Based Lettings for property types vs availability	High rise flat	2 Bed	57	304	5.33	High rise flat	1 Bed	27	469 17.37	High rise flat	1 Bed	6		12.67
			_	_		High rise flat	2 Bed	109	517 4.74	High rise flat	2 Bed	52		4.10
	House	1 Bed	5	127	25.40						1 Bed	6		
	House	2 Bed	182	2580	14.18	House	1 Bed	11	241 21.91	House		b		19.00
	House	3 Bed	276	2025	7.34	House	2 Bed	348	4386 12.60	House	2 Bed	166		10.88
	House	4 Bed	55	266	4.84	House	3 Bed	535	3669 6.86	House	3 Bed	259	1644 6.	6.35
	Maisonette	3 Bed	28	22	0.79	House	4 Bed	109	440 4.04	House	4 Bed	54	174 3.	3.22
		_	_			House	5 Bed	1	7 7.00	House	5 Bed	1		7.00
	Sheltered flat	1 Bed	4	3	0.75		3 Bed	35	33 0.94	Maisonette	3 Bed	7		1.57
	Studio flat	1 Bed	2	66	33.00	Maisonette				Sheltered flat		36		0.58
	Studio flat	Studio	7	71	10.14	Sheltered flat	1 Bed	40	24 0.60					
	Supported flat	1 Bed	2	5	2.50	Studio flat	1 Bed	10	163 16.30	Studio flat	1 Bed	8		12.13
		I T DEG	1 4		2.30	Gr. Jr. Cl	Studio	11	135 12.27	Studio flat	Studio	4	64 16	L6.00
	Supported flat	- !	•			Studio flat	Jacuulo I		133 12.27					
	Supported flat	'	•			Studio flat Supported flat	1 Bed	2	5 2.50	Supported flat		0		0.00
	3upported flat	'		-		Supported flat								0.00
	Supported nat	•				Supported flat Culmulative								0.00
	Supported nat					Supported flat Culmulative Bedroom		2						0.00
	Supported nat					Supported flat Culmulative Bedroom requirements	1 Bed	2 Wa	5 2.50	Supported flat				0.00
Numbers waiting for 1, 2 or 3 bedroom properties, inc length of waiting time	Supported nat					Supported flat Culmulative Bedroom requirements	1 Bed	2 Wa	5 2.50		t 1Bed			0.00

Q1 2013/14

Culmulative	April-Se	ptember	20

Q2 2013/14

103

132

33

-5.5%

5.7%

40.4%

17.9%

5

 Data - Police Olap cubes 05.11.13
 Apr - Sep 2012/13
 Apr - Sep 2013/14
 Difference
 % Difference

 BILLINGHAM_CENTRAL
 103
 118
 15
 14.6%

109

94

BILLINGHAM_EAST

BILLINGHAM_NORTH

BILLINGHAM_SOUTH

				Average
		Total	Total	bids per
Dwelling Type	Total Bed	Adverts	Bids	advert
Apartments	2 Bed	6	9	1.50
Bungalow	1 Bed	38	677	17.82
Bungalow	2 Bed	7	132	18.86
Flat	1 Bed	154	1497	9.72
Flat	2 Bed	92	556	6.04
Flat	3 Bed	3	20	6.67
Flat	Studio	1	20	20.00
High rise flat	1 Bed	6	76	12.67
High rise flat	2 Bed	52	213	4.10
House	1 Bed	6	114	19.00
House	2 Bed	166	1806	10.88
House	3 Bed	259	1644	6.35
House	4 Bed	54	174	3.22
House	5 Bed	1	7	7.00
Maisonette	3 Bed	7	11	1.57
Sheltered flat	1 Bed	36	21	0.58
Studio flat	1 Bed	8	97	12.13
Studio flat	Studio	4	64	16.00
Supported flat	1 Bed	0	0	0.00

Bedr require			Waiting times												
	All	1 week	2 weeks	3 weeks	1-3 months	3-6 months	6-12 months	12 months+							
1 Bed	1886	17	18	23	179	259	438	952							
2 Bed	668	8	7	5	86	99	148	315							
3 Bed	312	2	2	3	41	57	58	149							
4 Bed	94	0	2	0	6	12	22	52							
5+ Bed	83	1	0	0	7	16	16	43							

Ref.	Description			Q1 2	2013/14								Q2 2013/14	4
		DHP				Item	Q1 (01 (Q2 Q2	Cu	ımıılative	Cumulative		
		Item	Q1 No	Q1 Amount		200	No. A	Amount	No. Am Paid Pai	ount No	o. Paid	Amount		
		Benefit Cap	0	0			(Paid I	(£)			Paid (£)		
						Benefit Cap	0 0) [6 6,40	00.11 6		6,400.11		
	Discretionary Housing Payments:-	Underoccupation	46	18612.17		occupation	1 1	16,477.41 8				53,866.88		
	Number and amount of DHP awards - broken down into claimants affected by -	LHA restriction (inc	66	15570.59		LHA restriction	60 1	14,952.65	10 4,48	87.06 70		19,439.71		
WR24	Benefit Cap/Removal of Spare Room Subsidy/Local Housing Allowance	under 25)		10070.00		(inc under								
	Restrictions/Combination of Welfare Reforms/ Not affected by HB reforms	Combination of	0	0	<u> </u>	Combination	0 0) (0 0	0		0		
		reforms		ľ		of reforms Not affected	20 5	5,353.93	4 420	94.60 33		9,648.53		
		No impact	30	5451.61	<u> </u>	bv HB		,,555.55	. .,	31.00		3,010.55		
		Total	142	£39,634.37		reforms								
		Total	142	255,054.57	l	TOTAL	132 3	36,783.99	105 52,5	571.24 237	7	89,355.23		
		NB - Q1 figures revised a	as methodology	refined										
						Percenta	ge of ch	ildren livi	ing in pov	verty				
						Billinghar	m Centr	al		26.59	% Mar	ndale and Victoria	37.7%]
						Billingha	m East			38.69	% Nev	wtown	43.7%	
						Billingha	m North	1		6.3%	6 Nor	rthern Parishes	3.3%	
						Billingha	m South	1		27.99	% Nor	rton North	34.1%	J
						Billingha				8.4%		rton South	28.6%	
WR34	Percentage of children living in poverty					Bishopsg		l Elm Tree	2	11.09		rton West	8.2%	
						Eaglesclif				7.8%		kfield and Oxbridge	31.2%	_
						Fairfield				9.9%		eworth	31.3%	_
						Grangefie				10.89		insby Hill	37.7%	_
						Hardwick				42.39		ckton Town Centre	48.7%	_
						Hartburn				6.4%		age	22.6%	_
						Ingleby B				7.6%		stern Parishes	8.6%	-
						Ingleby B	arwick \	West		3.5%	% Yarı	m	7.3%	J