

Welfare Reforms: Impact monitoring 2013/14

Area	Indicator	Data source	Direct / Proxy Measure	Bench-marking data available	Freq- uency	Lead Officer	Service Responsibility
Crime	Level of reported acquisitive crime, including burglary, theft, shop-lifting & vehicle theft. (ANEC)		Proxy		Quarterly	DNS Mike Batty	DNS
	hos[pital admissions due to domestic violence		Proxy		Quarterly	DNS Mike Batty	DNS
	Incidents of domestic violence resulting in a recorded crime. (ANEC)		Proxy		Quarterly	DNS Mike Batty	DNS
Employment	Annual Population Survey working age employment rate		Proxy		Annual	DNS	DNS
	Working age population self-employed		Proxy		Annual	DNS	DNS
	Unemployment claimant rate (Anec)		Proxy		Quarterly	DNS	DNS
Debt	New debt clients per month (Citizens Advice Bureau)		Direct		Quarterly	CABResources	RES
	Total amount of outstanding debt for clients of CAB		Direct		Quarterly	CAB resources	RES
Economy	Impact on business		Proxy		Quarterly	DNS Economy Report	DNS
Health	Mental Health - The number of adults receiving secondary MH services per 10, 000 population ( total number & repeat incidents)		Proxy		Quarterly	TWEV MH Trust	RES
	General wellbeing		Proxy		Annual	Survey Measure Resources PIE	RES
Housing, inc. Homelessness	Approaches for housing advice: in relation to debt, rent arrears, mortgage arrears, domestic violence, HB/CTB issues & 16/17 yr olds asked to leave home.		Direct		Quarterly	DNS/Caroline Woods	DNS
	Number of bids on Choice Based Lettings for property types Vs availability		Direct		Quarterly	DNS/Caroline Woods	DNS
	Level of social housing rent arrears (percentage) net of outstanding Housing Benefit. ( ANEC)		Direct		Quarterly	DNS/ tristar - dave pickards	DNS
	Number of Households in arrears		Proxy				
	Number of rent arrears eviction court claims.	Moj Website	Proxy		Quarterly	DNS/ Caroline Wood - Ministry of Justice website	DNS
	Number of landlord rent arrears repossession claims leading to a court order.( ANEC)	Moj Web site	Proxy		Quarterly	DNS/ Caroline Wood - Ministry of Justice website	DNS
	Number affected by under occupation(ANEC)	RSL's	Direct		Quarterly	Linda Stephenson DNS	DNS
	Number of tenancies failing within first 12 months ( ANEC)	RSL's?	Direct		Annual	DNS Caroline Wood?	DNS
	Numbers waiting for ,1,2,3 bedroom prpoerties, inc length of waiting time. ( ANEC)	RSL's	Direct		Quarterly	DNS / Linda Stephenson	DNS
	Discretionary Housing Payments:- Number and amount of DHP awards - broken down into claimants affected by - Benefit Cap/Removal of Spare Room Subsidy/ Local Housing Allowance Restrictions/ Combination of Welfare Reforms/ Not affected by HB reforms Budget, spend to date, spend as % of budget, no of applications, no of awards, changes to any criteria. Number presenting as homeless		Direct		Quarterly	DNS / Linda Stephenson	DNS
		Proxy			DNS	DNS	

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Advice / Information	Information on numbers of clients approaching CAB for advice ( ANEC)	SDAIS	Direct		Quarterly	Resources CAB	RES
	Number of applicants approaching the Welfare Rights service as a result of welfare reforms.		Direct		Quarterly	CEC/ Billy Park	CEC
	Welfare Rights to identify the number of cases they take on and the number referred to CAB for assistance		Proxy		Quarterly	CEC/Billy Park	CEC
	Requests to councils / other agencies on advice debt management and also support with on line access		Direct				
Children's Services	The number of child protection plans (existing cases)	CEC Monthly monitoring report to cabinet	Proxy		Quarterly	CEC / s Mc Lurg	CEC
	The number and percentage of safeguarding cases that include a financial abuse element.		Proxy		Quarterly	CEC	CEC
	Family Welfare Support contacts (contact/caseload count for Sure Start's Welfare Right worker)	?	Proxy		Quarterly	CEC	CEC
	The number of children taken into care (existing cases) (ANEC)		Proxy		Quarterly	CEC	CEC
	Percentage of children living in poverty (Annual data)		Proxy		Annual	Resources	RES
Adult Social Care	Home Care client debt (charges for Home Care services)		Proxy		Quarterly	CEC	CEC
Social Fund / Crisis loan	Refused Crisis Loan				Quarterly	Resources	RES
	Measures included in the Five Lamps contract		direct/ Proxy		Quarterly	Resources	RES
	Social fund Budget, Spend to date, spend as % of budget, number of applications, no of awards.		Proxy		Quarterly	Resources	RES
Satisfaction / Feeling positive through the Residents' Survey	Economy measure from Residents survey		Proxy		Annual	Resources	RES
	General wellbeing indicator/ positive about the future.		Proxy		Annual	Resources	RES
	Community cohesion		Proxy		Annual	Resources	RES
Organisational impact	Contact with the council (through CRM) ?Discussion to be had with D Hurwood to understand what data might be available. (ANEC)		Proxy/ direct		Quarterly	Resources	RES
	Council Tax arrears		Proxy/ Direct		Quarterly	Resources	RES
	Council Tax in-year collection - actual.		Proxy		Annual	Resources Debbie Hurwood	RES
	C Tax arrears leading to court action, cost of balif / court action, impact on La spending power?		Proxy			D Hurwood	RES
	General impact on organisations e.g RSL's, Health colleagues		Proxy		6 monthly	Resources LPSB?	RES
	Council Tax In year Collection rate – broken down into LCTS recipients/ others		Proxy		Quarterly	Debbie Hurwood	RES
	Additional costs to LA of Welfare Reform- E.Gs of where WR has imposed additional costs		Direct				
Other	Possilbe data on pay day lenders/ loan sharks/ memberhsip of credit union.				?	FINCAN/ Thrive/ Infirny partnership?	RES
	Foodbank - number of uses of vouchers for food parcels. Reasons for people being in crisis.		Proxy		Quarterly	Data on foodbanks to be discussed with new coordinator from VCS organisation	RES

Note: Text in blue denotes possible additional data required by ANEC for regional monitoring work that Stockton were not already collecting (as at June 2013). Text with (ANEC) denotes information that we are already collecting that ANEC have requested.