

**STOCKTON-ON-TEES BOROUGH COUNCIL**

**CABINET RECOMMENDATIONS**

**PROFORMA**

Cabinet Meeting .....13th June 2013

1. Title of Item/Report

Year End 2012/13 Performance Outturn

2. Record of the Decision

Consideration was given to a report that provided details of the Council's performance in 2012/13, highlighting achievements, areas for improvement and proposed actions and included information relating to Freedom of Information requests, complaints and commendations and the staff suggestion scheme. Whilst it aimed to give a perspective on the overall performance of the Council its primary focus was on the achievement of the basket of measures and associated targets agreed as part of the Council Plan development.

Council Plan performance was reported against a basket of performance indicators within the individual Council Plan themes agreed as part of the process for developing the Council Plan. 71% of the targets had been achieved with some achieving significantly above target and in a number of instances the measure was not significantly off target. There were some targets which relied on comparator information and/or nationally released data which was not available. The details in relation to areas of good performance were given within the report. The areas where performance had not met target were generally linked to the economic climate and areas within Children, Education and Social Care both of which had been reported to Members throughout the year through the regular reports to Cabinet on the economic climate update, children's social care pressures and the annual education report were all available via the Council e-genda system.

There were a wide range of achievements and progress against the key council plan themes that were not captured within the basket of key performance indicators but had been reported throughout the year in various reports to Cabinet, captured in the Annual Review and Leaders Statement the outcomes from the independent residents survey (previously reported to Cabinet and Members) and demonstrated through the various awards such as APSE, UK Housing Award – Strategic Local Authority of the Year, Customer Service Excellence, nomination for the Arts Fund Museum of the Year, Britain in Bloom etc., positive inspection

outcomes that had also been reported to Cabinet and Council and the wide range of year round events and activities. The primary focus for the report was achievement against the corporate basket of indicators within the Council Plan.

The report highlighted:-

- Good Performance
- Areas for Improvement
- Freedom of Information Requests
- Staff Suggestion Scheme
- Regulation of Investigatory Powers (RIPA)
- Consultation
- Complaints, Comments, Compliments and Commendations

RESOLVED that the levels of performance and proposed actions be noted.

3. Reasons for the Decision

To inform Cabinet of the Year End 2012/13 Performance Outturn

4. Alternative Options Considered and Rejected

None

5. Declared (Cabinet Member) Conflicts of Interest

None

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight on Friday, 21 June 2013

Proper Officer  
17 June 2013