

STOCKTON-ON-TEES BOROUGH COUNCIL

CABINET RECOMMENDATIONS

PROFORMA

Cabinet Meeting16th May 2013

1. Title of Item/Report

Xentrall Annual Report 2013

2. Record of the Decision

Cabinet considered the Xentrall Annual Report 2012 – 2013.

It was explained that Xentrall Shared Services had now delivered all the efficiencies and main benefits outlined in the original business case and, with the additional savings identified, it was on target to make £13.6m savings over the 10 years of the partnership, which would nearly double the original target. The year on year saving, once all the efficiencies were delivered, would be £2.6m, which equated to 32%. These were valuable savings in the back office and support services, which were contributing to the protection of front line services.

In addition to the savings Members noted that net employee satisfaction was 77% and customer satisfaction in Stockton was 80%

Cabinet noted other achievements of Xentrall including:

- The introduction of new self service facilities in terms of recruitment, car mileage and ICT
- Print consolidation project
- Finalist in APSE 2012 Public Sector Partnership.

The vision for Xentrall for the next three years was:

- Continue to improve services
- Create value for Stockton and Darlington
- Tactically grow the business

RESOLVED that the success of the partnership, in identifying efficiencies leading to £13.6m over ten years of the partnership thereby contributing to the protection of front line services, be noted.

3. Reasons for the Decision

To allow Members to receive information about the progress of the partnership.

4. Alternative Options Considered and Rejected

None

5. Declared (Cabinet Member) Conflicts of Interest

None

6. Details of any Dispensations

N/A

7. Date and Time by which Call In must be executed

Midnight on Friday, 24 May 2013

Proper Officer
20 May 2013