Date	Auth No.	Type of Investigation	Prosecution Details		
Directed Surveillance					
26/07/11	ENF - 005	Potentially fraudulent claim - personal injury - use of public space CCTV during a specified period to assist in the assessment of the veracity of the claim.	No evidence obtained. Authorisation cancelled.		

Date	Auth No.	Type of Investigation	Prosecution Details		
Communications requests					
12/07/2011	TELA/080	The Consumer Protection from Unfair Trading Regulations 2008 / The Cancellation of Contracts	Subscriber and account information requested		
		Made in a Consumers Home or Place of Work etc Regulations 2008 and the Companies Act 2006. Thas carried out roofing work on consumers home, work is done to a very poor standard and consumer can no longer contact T. Thas failed to provide a notice of the right to cancel and provide information so that the consumer can contact T.	Ongoing		