

**Freedom of Information /Data Protection Stats (2011/12)**

**FOI Requests (Quarter 2)**

<b>Service Group</b>	<b>No of requests completed in quarter</b>	<b>No completed within 20 days</b>	<b>Percentage</b>	<b>Reasons for requests not completed within 20 days</b>
DANS	73	73	100%	
Law & Democracy	4	4	100%	
CESC	60	54	90%	<u>Media</u> <ul style="list-style-type: none"> <li>• Waiting for the information – 2 days</li> </ul> <u>Business</u> <ul style="list-style-type: none"> <li>• Waiting for the information – 3 days</li> <li>• Waiting for the information – 10 days</li> <li>• Waiting for the information – 13 days</li> <li>• Waiting for the information – 13 days</li> <li>• Waiting for the information – 13 days</li> </ul>
Resources	65	59	91%	<u>Media</u> <ul style="list-style-type: none"> <li>• Waiting for the information - 1 day</li> <li>• Calculating exemption time - 4 days</li> </ul> <u>Business</u> <ul style="list-style-type: none"> <li>• Waiting for the information – 3 days</li> <li>• Checking security ramifications - 7 days late</li> <li>• Waiting for the information - 1 day</li> <li>• Waiting for the information - 7 days</li> </ul>
<b>Total</b>	<b>202</b>	<b>190</b>	<b>94.1%</b>	

**DP Subject Access Requests (Quarter 2)**

<b>Service Group</b>	<b>No of requests completed in quarter</b>	<b>No completed within 40 days</b>	<b>Percentage</b>	<b>Reasons for requests not completed within 40 days</b>
DANS	2	2	100%	
Law & Democracy	-	-	-	
CESC	66	52	78.8%	<u>Client</u> <ul style="list-style-type: none"> <li>• Complex case – mum refused to communicate (nearly 1 year late)</li> <li>• Large volume of requests (77 days late)</li> <li>• Large number of requests (284 days late)</li> <li>• Advised to cancel by social worker (137 days late)</li> <li>• Advised to cancel by social worker (137 days late)</li> <li>• Large volume of requests (107 days late)</li> <li>• Large volume of requests (37 days late)</li> <li>• Large volume of requests (5 days late)</li> <li>• Large volume of requests (nearly 2 years late)</li> <li>• Request completed in time however further closed files were found misfiled (Alma Street)</li> <li>• 18 days over – ok with requester</li> <li>• Time waster – failed to contact – SBC</li> <li>• 64 days over – complex case</li> <li>• 9 days late</li> </ul>
Resources	-	-	-	
<b>Total</b>	<b>68</b>	<b>54</b>	<b>79.4%</b>	