

| Ref.  | Change/Improvement Priority Actions   | Outcome/Success Criteria  | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required |
|---|---|---|----------------|-----------------------|---|-----------------------------------|
| <b>Stockton Borough - the Place</b>   |   |   |                |                       |   |                                   |
| <b>Economic Regeneration and Transport</b>  |   |   |                |                       |   |                                   |
| <b>1. Promote a sustainable transport network that supports regeneration and economic growth.</b> |   |   |                |                       |   |                                   |
| 1.1   | Deliver the Tees Valley Bus Major Scheme and progress the Tees Valley Metro.  | Tees Valley Metro phase 1 works programme implemented by March 2012, including Thornaby Footbridge replacement.   | DNS            | 2                     | Phase one works on track; Eaglescliffe station improvement to be completed by the end of the financial year and Thornaby Footbridge replacement to be completed in summer 2012.   |                                   |
| 1.2   |   | Tees Valley Major Bus Scheme Year 2 schemes completed on site by March 2012.  | DNS            | 2                     | Year two schemes to start on site January 2012; works to be carried out over a three month period and on track for a March 2012 completion.   |                                   |
| 1.3   |   | Principal roads where maintenance should be considered - 4% in 2011/12 (baseline - 4% in 2010/11).  | DNS            | 2                     | SCANNER surveys were carried out at the end of August 2011 with results from survey contractor expected by the end of December 2011.  |                                   |
| 1.4   |   | Non principal roads where maintenance should be considered - 4% in 2011/12 (baseline - 4% in 2010/11).  | DNS            | 2                     | SCANNER surveys were carried out at the end of August 2011 with results from survey contractor expected by the end of December 2011.  |                                   |
| <b>2. Regenerate the Borough.</b>   |   |   |                |                       |   |                                   |
| 2.1   | Deliver a vibrant Stockton Town Centre, and support the development of other town centres.  | Start on site for first phase of High Street Public Realm works by January 2012.  | DNS            | 2                     | Feasibility/detailed Design work on-going on all aspects of the Public Realm work. First phase (Maxwell's Corner) due on site in January 2012.  |                                   |
| 2.2   |   | Stockton town centre governance arrangements in place by December 2011.   | DNS            | 1                     | Stockton Central Area Programme Board now in place who have responsibility for Stockton town centre governance.   |                                   |
| <b>3. Promote prosperity and minimise the effect of the economic downturn.</b>                    |   |   |                |                       |   |                                   |
| 3.1   | Help new and existing businesses to settle and grow in the Borough.<br>Embed a culture of enterprise in the Borough.<br>Improve the levels of employability and skills for people in the Borough.<br>Support the work of the Tees Valley Local Enterprise Partnership, and delivery of the Statement of Ambition.<br>Minimise the effects of the economic downturn. | 250 start-up businesses assisted (baseline 242 in 2010/11).   | DNS            | 2                     | 128 business start-ups assisted between April and September 2011. 70 Stockton Borough Council (SBC) Start-up grants have been awarded. 7 businesses were assisted to locate at the Business Centre. 74 start-up businesses assisted through Five Lamps funded by SBC Communities Fund, 23 of which also received SBC Start-up grants. |                                   |
| 3.2   |   | Increase learner numbers by 5% on 2010/11 (baseline 3,587 enrolled onto courses in 2010).   | DNS            | 2                     | 2,426 learners and 3,907 enrolments up to the end of September 2011.  |                                   |
| 3.3   |   | One New Apprentice programme relevant to local labour market to be introduced by March 2012.  | DNS            | 2                     | The framework for a fenestration apprentice programme is now available. Tees Achieve are researching local employer needs to obtain a viable number of learners before the new apprentice programme is introduced.  |                                   |
| 3.4   |   | 150 unemployed people trained during 2011/12 (baseline 139 in 2010/11).   | DNS            | 2                     | 38 unemployed people have started training since 1 August 2011. Referrals were initially only received from JobCentrePlus, however to increase the number of unemployed people trained, referrals have been extended to include work programme providers.   |                                   |
| 3.5   |   | 180 young people not in employment, education or training (NEET) to be engaged in training during 2011/12.  | DNS            | 2                     | 29 young people not in employment, education or training have started the 16-18 learning programme with Tees Achieve since 1 August 2011. Tees Achieve are working with Connexions to increase the number of referrals received for training.   |                                   |
| 3.6   |   | Job Seekers Allowance Claimant Count maintain -0.8% points gap between Stockton and Tees Valley in 2011-12 (Number of claimants resident in an area as a percentage of the population aged 16-64 resident in that area - average baseline of 0.8% gap 2008-11). | DNS            | 2                     | Stockton 5.3%<br>Tees Valley 6.3%, North East 5.2%, Great Britain 3.9%<br>The gap between Stockton and the Tees Valley is minus 1 percentage point at the end of September 2011 which is better than the target of maintaining the gap at minus 0.8% points.  |                                   |

| Ref.  | Change/Improvement Priority Actions   | Outcome/Success Criteria   | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2  | Slippage/Remedial action required |
|---|---|--|----------------|-----------------------|--|-----------------------------------|
| <b>4. Strengthen policy planning to improve accessibility for work, leisure, retail and health for our communities.</b> |   |  |                |                       |  |                                   |
| 4.1   | Strengthen and further develop the Local Development Framework.<br><br>Production of additional Development Plan Documents and Supplementary Planning documents.<br><br>Improved monitoring of planning and development arrangements thorough the Annual Monitoring Report. | Core Strategy Housing policies reviewed and adopted by May 2014.   | DNS            | 2                     | The Issues and Options document went out for public consultation from July to September 2011. Representations received will be considered and used to develop a joint Preferred Options document which will include the Regeneration Development Plan elements. This document is scheduled to go out for public consultation in May/June 2012. |                                   |
| 4.2   |   | Regeneration Development Plan Document adopted by May 2014.  | DNS            | 2                     | The Core Strategy Housing policies review is part of the evidence base for the Regeneration Development Plan Document. Consultation on the joint Preferred Options is scheduled to take place in May/June 2012.  |                                   |
| 4.3   |   | Tees Valley Joint Minerals and Waste Core Strategy and Site Allocations Development Plan Document adopted by September 2011. | DNS            | 1                     | The Tees Valley Joint Minerals and Waste Core Strategy and Site Allocations Development Plan Document was adopted on 15 September 2011.  |                                   |
| 4.4   |   | Environment Development Plan Document adopted by March 2014.   | DNS            | 2                     | The Environment Development Plan Document is on track to be adopted in March 2014. Issues and Options consultation took place from January to March 2011. Work is progressing towards Preferred Options consultation scheduled for January/February 2012.  |                                   |
| 4.5   |   | Analysis of data undertaken and reported in Annual Monitoring Report by December 2011.                                       | DNS            | 2                     | Planning Services are progressing with the analysis of data to be included in the Annual Monitoring Report which is scheduled to go to Cabinet in December 2011.   |                                   |
| 4.6   |   | 75% of Major Planning Applications processed within 13 weeks in 2011/12 (baseline 92.45% in 2010/11).                        | DNS            | 2                     | 80.77% (21/26) of major planning applications were determined within 13 weeks.   |                                   |
| 4.7   |   | 90% of Minor Planning Applications processed within 8 weeks in 2011/12 (baseline 91.09% in 2010/11).                         | DNS            | 2                     | 91.87% (113/123) of minor applications determined within 8 weeks.  |                                   |
| 4.8   |   | 88% of Other Planning Applications processed within 8 weeks in 2011/12 (Baseline 92.38% in 2010/11).                         | DNS            | 2                     | 94.19% (389/413) of other applications determined within 8 weeks.  |                                   |
| 4.9   |   | 500 net additional dwellings in 2011/12 (baseline 459 in 2010/11).   | DNS            | 2                     | 212 net additional homes provided. 40% of the target has been delivered and we expect to achieve the year end target.  |                                   |

| Ref.   | Change/Improvement Priority Actions  | Outcome/Success Criteria  | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2  | Slippage/Remedial action required |
|--|--|---|----------------|-----------------------|--|-----------------------------------|
| <b>Environment and Housing</b>   |  |   |                |                       |  |                                   |
| <b>5. Provide a clean, green and attractive environment throughout the Borough.</b>                |  |   |                |                       |  |                                   |
| 5.1  | Provide clean streets and attractive parks and greenspaces.<br><br>Tackle climate change.<br>Deliver the Carbon Management Action Plan.  | No more than 2 missed bins per 100,000 collections (baseline 0.21 in 2010/11).  | DNS            | 2                     | 9 missed bins (April - September) out of 2,147,730 collections, which equates to 0.42 missed bins per 100,000 collections.   |                                   |
| 5.2  |  | Improved street and environmental cleanliness - levels of litter 3% in 2011/12 (baseline 1% in 2010/11).                                | DNS            | 2                     | 3% based on the first of three surveys to be undertaken in 2011/12.  |                                   |
| 5.3  |  | Improved street and environmental cleanliness - level of detritus 4% in 2011/12 (baseline 2% in 2010/11).                               | DNS            | 2                     | 1% based on the first of three surveys to be undertaken in 2011/12.  |                                   |
| 5.4  |  | Reduce per capita CO2 emissions in the local authority area to 30,406,895 in 2011/12 from 31,961,411 (2009/10 baseline).                | DNS            | 2                     | CO2 emissions data has been produced for 2010/11, indicating a 2.1% reduction between years (31,027,444 kg CO2). Tees Active (-23.4%) and business miles travelled by employees (-20.7%) experienced good reductions, whereas the authority recorded a small increase in electricity consumption (+1.4%). 2011/12 emissions data will not be known until July 2012; to achieve target the authority needs to record a further 2% reduction from the 2010/11 outturn. |                                   |
| 5.5  |  | Produce business case for micro-renewable energy generation in Council buildings by 31 March 2012.                                      | DNS            | 2                     | Photo Voltaic (PV) business case being developed for six buildings. Invitations to tender have been submitted and are scheduled for return mid-November.   |                                   |
| 5.6  |  | 30% of household waste sent for reuse and recycling and composting in 2011/12 (baseline 29.85% in 2010/11).                             | DNS            | 2                     | 32.45% of household waste sent for reuse, recycling or composting April - September 2011.  |                                   |
| 5.7  |  | Household waste arisings which have been landfilled 2011/12 target 10% (baseline 15.32%).   | DNS            | 2                     | Only 2.53% of household waste arisings landfilled April - September 2011.  |                                   |
| 5.8  |  | Household waste arisings which have been used to recover heat, power and other energy sources from 55.06% in 2010/11 to 60% in 2011/12. | DNS            | 2                     | 64.85% of household waste used to recover heat, power and other energy sources April - September 2011.   |                                   |
| 5.9  |  | Less than 2,000,000 business miles travelled in 2011/12 (baseline - 2,421,669 in 2004/5)  | All            | 2                     | In the period April - September 2011, a total of 936,142 business miles were travelled by SBC employees. Should current performance trends continue, the authority is on track to record fewer than 2,000,000 business miles this financial year.  |                                   |
| <b>6. Provide appropriate housing support and options for vulnerable residents in the Borough.</b> |  |   |                |                       |  |                                   |
| 6.1  | Increase the housing and support options for vulnerable households in the Borough.<br><br>Review and implement an updated homeless prevention strategy and action plan.<br><br>Work with partners to increase the supply of new affordable homes in the Borough. | 42 households assisted to live independently through new housing schemes by 2013.   | DNS            | 2                     | 42 unit scheme at Thornaby is progressing well, scheduled for March 2012 completion.   |                                   |
| 6.2  |  | 30 households assisted through the Smarter Homes for the Future project during 2011/12.   | DNS            | 2                     | Seven households assisted through the Smarter Homes for the Future project and 12 families supported to live independently through the Gateway Scheme. Funding received for seven households rather than the eight originally forecast.  |                                   |
| 6.3  |  | 11 households in the Borough prevented from becoming homeless via the Mortgage Rescue Scheme during 2011/12.                            | DNS            | 2                     | In the period 1 April - 30 September 2011, nine households in Stockton were assisted by the MRS; the total Tees Valley and Durham Time2Buy households assisted was 45 in the same period.  |                                   |
| 6.4  |  | 35 or less households living in temporary accommodation in 2011/12 (baseline 82 in 2004/5)  | DNS            | 2                     | 43 households living in temporary accommodation at 30 September 2011. Indicator calculated as a snapshot in time at 31 March 2012; work ongoing to improve current performance towards year end target.  |                                   |
| 6.5  |  | 2.1% of applicant households accepted by Stockton as statutorily homeless in 2011/12 (baseline 2.2% in 2010/11).                        | DNS            | 2                     | 2.35% of applicant households have been accepted as statutorily homeless year to date. This is an improvement from the 2.6% recorded at Q1.  |                                   |

| Ref.  | Change/Improvement Priority Actions  | Outcome/Success Criteria  | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required |
|---|--|---|----------------|-----------------------|---|-----------------------------------|
| <b>Culture and Leisure</b>  |  |   |                |                       |   |                                   |
| <b>7. Improve and celebrate our heritage.</b>   |  |   |                |                       |   |                                   |
| 7.1   | Deliver Preston Hall Museums and Park capital projects, including redevelopment of main Hall and new displays. | The number of visits to / usages of museums and galleries to exceed 85,000 in 2011/12 (baseline 51,318 in 2009/10 - target takes into account closure of Preston Hall for approximately six months during 2011/12.)                       | DNS            | 1                     | A total of 110,180 visits and usages were recorded during 2011/12 prior to the planned closure of Preston Hall, representing 573 visits per 1,000 population in the borough.  |                                   |
| 7.2   | Complete all required actions for MLA Museums Accreditation by March 2016.                                     | Collection size to be reduced by 25% by December 2011 (estimated baseline of 50,000 items).   | DNS            | 1                     | Rationalisation has continued with a total of around 13,000 objects rationalised, representing a reduction of 26% compared to the baseline. This process will become a permanent part of collections management and part of the continued improvement in collection care. |                                   |
| <b>8. Refresh our libraries and invest in new technologies to deliver a wider range of services more effectively.</b> |  |   |                |                       |   |                                   |
| 8.1   |  | Stockton Central Library refurbishment complete by November 2011.   | DNS            | 2                     | Capital works nearing completion; launch date of Wednesday 2 November 2011 publicised.  |                                   |
| 8.2   | New Library Service delivery models developed which meet the needs of service users and the authority.         | Radio Frequency Identifications (RFID) installed at two additional libraries within the Borough by March 2012.  | DNS            | 2                     | RFID introduced into Stockton Central Library, work underway to cost Norton library as part of refurbishment and removal of asbestos.   |                                   |
| 8.3   |  | Library visits - 2011/12 target 885,916   | DNS            | 2                     | 367,411 visits in the year-to-date, which is in line with projections - the re-opening of the fully refurbished Stockton Library from November 2011 will play a key part in the achievement of this stretching annual target.   |                                   |
| <b>9. Increase participation in sport and active leisure.</b>   |  |   |                |                       |   |                                   |
| 9.1   | Deliver innovative programmes and events.  | Increased percentage of adults participating on at least 3 days a week in moderate intensity sport and active recreation for at least 30 minutes continuously in any one session - improve on outturn of 24.9% from Active People Survey. | DNS            | 2                     | Active People Survey 5 results due out November 2011.   |                                   |
| 9.2   |  | Increased percentage of adults participating in community sports organizations - improve on outturn of 37.1% from Active People Survey.   | DNS            | 2                     | Active People Survey 5 results due out November 2011.   |                                   |
| 9.3   |  | Total number of visits to TAL run pools and sports centres 1,590,000 in 2011/12 (baseline 1,060,226 in 2010/11).  | DNS            | 2                     | A total of 768,222 visits have been recorded in pools and sports centres during the period 1 April - 30 September 2011 inclusive; an improvement of 43% compared to the same period of last year.   |                                   |

| Ref.  | Change/Improvement Priority Actions   | Outcome/Success Criteria  | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required   |
|---|---|---|----------------|-----------------------|---|---|
| <b>Stockton Borough - the People</b>  |   |   |                |                       |   |   |
| <b>Children and Young People</b>  |   |   |                |                       |   |   |
| <b>10. Improve and develop support for families with a child or young person with a disability.</b>     |   |   |                |                       |   |   |
| 10.1  | Review partnership arrangements to ensure focus on outcomes for Children with Complex Needs.  | Services developed through the AHDC programme are sustained.  | CESC           | 2                     | New Complex Needs Partnership being established, as a sub-group of the Children's Trust Board, to ensure commitment to this priority area.<br>Strong links developed with SUFC (Stockton United for Change - the parents group representing families / carers of children with disability) to support review and development of short break services; and to provide focus for consultation on future commissioning of services.  |   |
| <b>11. Ensure effective multi-agency safeguarding of our most vulnerable children and young people.</b> |   |   |                |                       |   |   |
| 11.1  |   | Initial assessments for children's social care carried out within 10 working days of referral from 45.4% in 2010/11 to 60% in 2011/12.  | CESC           | 2                     | Q2 performance is 62.7%. This represents 797 out of 1272 initial assessments completed within timescale. Q2 position has improved since Q1 (59.3%).   | Timeliness indicators continue to be reviewed monthly through the Children's Social care Performance Clinics. Teams receive weekly reports to assist in caseload management to minimise delays in completing assessments within timescale which has continued to improve performance.   |
| 11.2  | Deliver the Local Safeguarding Children Board action plan 2011-12.<br>Respond to the outcomes of the Munro Review, taking account of the government's response to the Review recommendations (expected in the autumn 2011). | Core assessments for children's social care that were carried out within 35 working days of their commencement from 50.6% in 2010/11 to 60% in 2011/12.   | CESC           | 2                     | Q2 performance is 67.7%. This represents 408 out of 603 core assessments completed within timescale. Q2 position has improved since Q1 (63.8%).   | Timeliness indicators continue to be reviewed monthly through the Children's Social care Performance Clinics. Teams receive weekly reports to assist in caseload management to minimise delays in completing assessments within timescale which has continued to improve performance.   |
| 11.5  | Review the Domestic Violence Strategy to take account of the outcomes of the Domestic Violence EIT Review.  | Proportion of child protection plans over 2 years duration - reduce to 0% by 2013.  | CESC           | 3                     | At the end of Q2 performance was 2.8%, i.e. 3 cases going over 2 years, an increase of just one from the Q1 period.   | Improved monitoring and tracking arrangements have been established within Social Care and the Independent Review teams, with cases highlighted when hitting 15 months duration to facilitate earlier planning for review of the CP plan prior to the 2 year period. This indicator is reviewed monthly at the Children's Social Care performance clinic. |
| 11.6  |   | Proportion of second or subsequent child protection plans within a 24 month period - <3%.   | CESC           | 3                     | Q2 performance is 8%, i.e. 15 children becoming the subject of a CPP for a second or subsequent time within 24 months, from a cohort of 188 children.   | In response to the increasing rate of second or subsequent CP plans, a detailed audit of the cases has been undertaken to identify any areas of learning for future case management practice. Results of the audit have not yet been finalised.   |
| 11.7  |   | No 'priority actions' (or equivalent) are identified in Ofsted inspection of children's services.   | CESC           | 2                     | No priority actions were identified in the last Unannounced inspection of Contact, Referral and Assessment arrangements for vulnerable children.  |   |
| <b>12. Narrow the gap in attainment.</b>  |   |   |                |                       |   |   |
| 12.1  |   | Improve pupils' progress from Key Stage 1 to Key Stage 2 in English from 82% in 2010/11 to 90% in 2011/12.  | CESC           | 2                     | The percentage of pupils making expected progress in English increased to 85% (2010-11 school year: provisional), compared to 82% in the previous year. The provisional 2011 figure is above both the North East average (84%) and England average (83%).   | Actions to sustain further improvement in performance continue to be reviewed and discussed with schools through the Education Improvement Service.   |
|   |   | Improve pupils' progress from Key Stage 1 to Key Stage 2 in Maths from 86% in 2010/11 to 89% in 2011/12.  | CESC           | 2                     | The percentage of pupils making expected progress in Maths increased to 87% (2010-11 school year: provisional), compared to 86% in the previous year. The provisional 2011 figure is also above both the North East average (84%) and England average (82%).  | Actions to sustain further improvement in performance continue to be reviewed and discussed with schools through the Education Improvement Service.   |
| 12.2  |   | Achievement of 5 or more A* to C grades at GCSE or equivalent including English and Maths at 58.3% in 2011/12   | CESC           | 2                     | The percentage of pupils achieving 5 or more A*-C grades at GCSE (or equivalent) including English and Maths increased to 57.0% (2010-11 school year: provisional), in comparison to 52.9% in the previous year. The provisional 2011 figure is above the North East average (56.5%) but below the England average (58.3%).   | Actions to sustain further improvement in performance continue to be reviewed and discussed with schools through the Education Improvement Service.   |
| 12.3  | Implement the 'Improving Underperforming Schools' Plan 2011-12.   | Reduce the Early Years attainment gap (target of 30.5% for 2011-12).<br>Reduce the SEN / non-SEN attainment gap at Key Stage 2 (target of 48% for 2011-12) and Key Stage 4 target of <44% for 2011-12). | CESC           | 3                     | The Early Years attainment gap improved to 31.8% (2010-11 school year: provisional) from 34.4% in the previous year. The 2011 attainment gap is smaller than the North East average (33.0%) and only slightly higher than the England average (31.3%).<br>Key Stage 2: The SEN/Non-SEN attainment gap for pupils achieving Level 4+ Combined English and Maths increased to 56.3% (2010-11 school year: provisional) from 53.6% in the previous year.<br>Key Stage 4: The SEN/Non-SEN attainment gap for pupils achieving Level 2 Threshold inc English and Maths increased to 50.8% (2010-11 school year: provisional) from 48.4% in the previous year.<br>North East/National comparison will not be available until December 2011. | Actions to sustain further improvement in performance continue to be reviewed and discussed with schools through the Education Improvement Service.<br>Actions to address performance continue to be reviewed and discussed with schools through the Education Improvement Service.   |
| 12.4  |   | Reduce the fsm / non-fsm attainment gap (target of 20% at KS2 and 31.3% at KS4 for 2011-12).  | CESC           | 3                     | Key Stage 2: The FSM/Non-FSM attainment gap for pupils achieving Level 4+ Combined English and Maths increased to 27.0% (2010-11 school year: provisional), compared to 21.7% in the previous year.<br>Key Stage 4: The FSM/Non-FSM attainment gap for pupils achieving Level 2 Threshold inc English and Maths improved to 34.7% (2010-11 school year: provisional), compared to 38.8% in the previous year.<br>North East/National comparison will not be available until December 2011.  | Actions to address performance continue to be reviewed and discussed with schools through the Education Improvement Service.  |
| 12.5  |   | No Schools to be in an OFSTED category.   | CESC           | 1                     | At the end of quarter 2 there were no schools in an OFSTED category.  |   |

| Ref.   | Change/Improvement Priority Actions  | Outcome/Success Criteria   | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required   |
|--|--|--|----------------|-----------------------|---|---|
| <b>13. Ensure all young people are in receipt of education, employment and training to meet their needs.</b>   |  |  |                |                       |   |   |
| 13.2   | Develop a new Participation Plan for 2011 onwards, to replace the 14-19 Strategy.  | Reduce further the NEET rate - target of 9% for 2011-12.   | CESC           | 2                     | The data for the Q2 period (11.8% 16-18 year old NEETs) should be treated with caution, as it is a volatile period with a number of young people still to confirm their intentions and placement choices. A clearer picture of progress against target will be possible in the Q3 report. Challenges continue in terms of employment and training opportunities as a result of the economic climate, withdrawal of the EMA scheme.  | The NEET Reduction Strategy sets out a comprehensive set of actions for supporting young people in to EET opportunities. The strategy is closely monitored through the 14-19 Partnership.   |
| <b>14. Improve outcomes for children and young people in care.</b>   |  |  |                |                       |   |   |
| 14.1   | Implement the Corporate Parenting Strategy 2011-13   | Placement stability: 3+ placements per year to be maintained at <10%; latest placement of over 2 years to increase to 65%.   | CESC           | 3                     | 3+ Placement Moves: Q2 performance is 2.9%. This represents 9 children in care with 3 or more placement moves out of 311 children in care. Same placement for at least 2 years: Q2 performance is 54.9%. This represents 39 out of 71. Q2 position has improved since Q1 (54.5%).   | Whilst performance in relation to short term placement (3+ moves in a year) is being maintained at a reasonable level, there remain significant challenges in securing significant improvement in relation to longer term placement stability. There are a number of challenging children / young people in the cohort for whom it may prove difficult to sustain their current placement. However, the continuing drive to achieve permanency for children / young people through fostering and adoption or kinship care means that whilst the number of moves may increase, a number of these placement changes will be providing a positive outcome. |
| 14.2   |  | Maintain good or outstanding inspection ratings for Children's Homes.  | CESC           | 1                     | Latest Ofsted profile at August 2011 shows that of the 4 Local Authority Children's Homes inspected to date 100% have been judged to be good or outstanding. This compares to a National Average of 78.1% and Statistical Neighbourhood average of 72.5%  |   |
| 14.3   |  | Increase the number of in-house Foster Carers and Adopters (target of net increase of 4 from 2010/11 baseline, by 2014)  | CESC           | 2                     | Achieving permanency for children and young people continues to be a key focus of work in Children's Social Care. Increasing the numbers of in house foster carers remains crucial to this. There has been an increase in enquiries from those interested in becoming foster carers; the assessment and approval process for these interested people needs to take place before it is known whether there is a net increase in our foster carer and adopter cohorts.  |   |
| <b>15. Improve targeted early intervention services to reduce the need for specialist intervention services including the development of the use of Common Assessment Framework.</b> |  |  |                |                       |   |   |
| 15.1   | Deliver the CAF Action Plan.   | Increase in the number of CAFs, across agencies (target to be determined using baseline information for 2011-12).  | CESC           | 2                     | At Q2 1,151 CAFs have been completed by a range of agencies and partners. Progress will continue to be monitored over the next 2 quarters. Year end return will set the baseline for future monitoring where the intention is to achieve close to 100% compliance for all agencies making referrals to social care.   |   |
| 15.2   | Implement outcomes of the EIG (Early Intervention Grant) Task & Finish Review (due to complete October 2011).  | Proportion of children who are judged not to meet the child in Need threshold who are provided with preventative or other services outside social care (target to be determined using baseline information for 2011-12). | CESC           | 2                     | Progress in this indicator is linked closely with the previous item. As more CAFs are completed, it will become more feasible to assess the extent to which early intervention by services is having any impact on the nature and volume of cases being referred to social care for assessment as 'children in need'.   |   |
| <b>16. Reduce levels of obesity in children and young people.</b>  |  |  |                |                       |   |   |
| 16.1   | Local delivery of Teeswide Weight Management Services Strategic Review and Development Plan.<br><br>Ensure that the mandatory level of quality of nutritional standards in school meals is achieved. | Reduce the obesity rate at Y6 to 19% by 2012   | CESC           |                       | It is too soon for the 2010/11 results for NCMP, final 2010/11 data is expected January 2012.<br>Actions taken to date include:<br>- Edited the NCMP parent feedback letter as the evidence suggests that parents receiving the letter may be sensitive to the information and feel that their parenting skills are being criticised therefore the letter has been improved to reflect this.<br>- 30 primary schools received funding for Start4life sports clubs.<br>- Bikeability is continuing in schools, with other cycling projects delivered by partners such as Sustrans.<br>- Lottery and government funding has provided school games organiser and teacher release time to implement high standard sport and activity.<br>- A 'Lets Get Moving' website has been developed promoting local opportunities to be active as an individual or as a family. |   |
| 16.2   |  | Increased take up of free school meals from the 2010/11 baseline of 89%.   | DNS            |                       | Annual return. Outturn will be available at year end 2011/12.   |   |
| <b>17. Improve children's emotional health and wellbeing</b>   |  |  |                |                       |   |   |
| 17.1   | Deliver the Emotional Health and Mental Wellbeing action plan, 2011-2012.  | Evaluation of current TaMHS (Targeted Mental Health in Schools) project to indicate that positive outcomes are being sustained.  | CESC           |                       | Data to follow.<br>Subject to future funding decisions.   |   |
| 17.2   |  | Improved access to TaMHS beyond 2012.  | CESC           |                       |   |   |
| 17.3   |  | The average SDQ (Strengths and Difficulties Questionnaire) score for looked after children improves to <14.0 by 2012-13.   | CESC           | 2                     | The SDQ is used as a means of assessing the emotional and mental health of looked after children - a lower score indicates fewer difficulties being experienced by the cohort of children. Q2 performance is 14.8, an improvement from the Q1 score of 15.7.  |   |

| Ref.                                     | Change/Improvement Priority Actions | Outcome/Success Criteria   | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required   |
|--|-------------------------------------|--|----------------|-----------------------|---|---|
| Other indicators also relating to theme. |                                     |  |                |                       |   |   |
| 11.3                                     |                                     | Screening rates for Chlamydia in under 25s from 22.7% in 2010/11 to 35% in 2011/12.  | CESC           | 3                     | Latest data available is at September 2011 with an outturn of 7.34% (1,902 screenings) against a target for the period of 17.49%. Current performance remains well below projected levels necessary to meet the year end target of 35% (9065 screenings).   | Sexual Health Teesside are increasing levels of screening particularly through core services such as GP practices, sexual health clinics and pharmacies. A Tees Chlamydia Screening Group meets to bring together key stakeholders (including a GP Champion, Sexual Health Teesside, Teenage Pregnancy co-ordinators and commissioners) to oversee an action plan and review where improvements can be made. With agreement from the Strategic Health Authority we are also including tests carried out within GUM clinics which were previously excluded. Locally agreed targets are in place with Sexual Health Teesside to increase screening in year to meet the 35% target.  |
| 11.4                                     |                                     | Teenage conception rate from 41.6 per 1,000 female population to in 2010/11 to 24.04 per 1,000 in 2011/12. (Target to be reviewed - see slippage/remedial action column).                          | CESC           | 3                     | Latest reported national validated data (up to June 2010) reflects the significant improvement trend over the previous year, with the rate (based on a rolling quarterly average) reducing to 40.4 conceptions per 1,000 under 18s. The rate locally is now further below (better than) the NE regional average of 45.6 and closer to the national average of 37.2. Local (unvalidated) data used to monitor conceptions during 2011 indicates that the improved position reported for 2010 is being sustained. | The Teenage Pregnancy Strategy continues to provide the focus for delivery of action, including the SRE programme, to address conception rates. The target referred to in the 'success criteria' was the previous nationally determined target for 2010; this was never a realistic target as it was set on a 50% reduction from a baseline year (1998) when our performance happened to be particularly good. Until the new Public Health Outcomes Framework is issued by government (expected to be released during the autumn period) it is not known whether there will continue to be a nationally driven target. The improved level of performance, as reported here, reflects positive outcomes from the local strategy and indicates that progress is on track with expectations. |
| 13.1                                     |                                     | Maintain the persistent absence (PA) rate in secondary schools from 4.5% in 2010/11 to 5% in 2011/12. (This target will be revised to take account of the new PA threshold introduced by the DfE). | CESC           | 3                     | Across autumn term 2010 and spring term 2011, 5.9% of pupil enrolments were persistent absentees (20% threshold), this is above both the North East average (5.4%) and the England average (4.7%). The 2 Academies have over 11% persistent absentees.  | The Department for Education has recently reduced the threshold at which a pupil is classified as a persistent absentee and it is now defined in terms of those missing around 15 per cent overall absence, down from around 20 per cent overall absence. Q2 performance has been measured on the 20% threshold. The Attendance and Exclusions team continue to work closely with schools to reduce absenteeism.  |

| Ref.   | Change/Improvement Priority Actions  | Outcome/Success Criteria   | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2  | Slippage/Remedial action required  |
|--|--|--|----------------|-----------------------|--|--|
| <b>Adults' services</b>  |  |  |                |                       |  |  |
| <b>18. Ensure effective multi-agency safeguarding arrangements are in place for all service users.</b> |  |  |                |                       |  |  |
| 18.1   | <p>Implement new Safeguarding management arrangements as part of the Adult Services re-structure, following EIT Task &amp; Finish Review.</p> <p>Complete delivery of the Adult Social Care Inspection Action Plan.</p> <p>Ensure effective links between the Stockton-on-Tees Vulnerable Adults Committee and the Teeswide Safeguarding Adults Board.</p> | Reduce the number of inappropriate alerts from statutory agencies - target for 70% of alerts to progress to safeguarding referrals in 2011-12.   | CESC           | 3                     | <p>Latest data available (end of June 2011) indicates a rate of 49.3%, i.e. 75 referrals progressing to investigation from 152 alerts. This is a lower rate than anticipated, although lags in recording (due to the time taken to investigate alerts) means that the actual rate will be clearer as we progress through the next quarter. Adult Services re-structure has been completed and now put in place, including revised Safeguarding management arrangements.</p> <p>The Adult Care Management Team has signed off completion of the ASC Inspection Action Plan.</p> | <p>Analysis of the pattern, and sources, of alerts takes place through the Stockton Vulnerable Adults Committee to identify any particular trends and actions required. Also, work has been undertaken with the Adult Safeguarding Team to improve processes for recording activity. Performance is monitored also, on a monthly basis, through the Adult Social Care Performance Clinic in order to highlight any issues that may need further investigation.</p> |
| <b>19. Enable all service users to receive personalised care management and support.</b>               |  |  |                |                       |  |  |
| 19.1   | Embed SDS (self-directed support) arrangements across all service user groups.   | All eligible people are care managed through the Self Directed Support (SDS) process (increase from 30% to 100% during 2011/12).   | CESC           | 3                     | The latest data (end of August) shows that 31.3% of people using social services have been through the self-directed support process. Although this is only slight progress from the end of March position, it does not yet take account of all those clients who will be eligible for the SDS process.  | Self Directed Support continues to be monitored monthly through the Adult Social Care Performance clinic. There are a significant numbers of reviews that have yet to be completed which are affecting progress against this indicator. As reviews are completed over the remaining 2 quarters performance will increase.  |
| 19.2   | Implement the new CareDirector case management information system.   | Increase the proportion of people choosing to manage their own personal budget to fund the support plan - target of 10% for 2011-12.   | CESC           | 2                     | The latest data (end of August) shows that 11.7% of people using social services, who receive self directed support, have chosen to manage directly the agreed personal budget for resourcing their support plan.  | Care management staff continue to promote the direct management of personal budgets by service users. Whilst many service users prefer the Council to manage the personal budget on their behalf, current progress is in line with expectations at this stage.   |
| <b>20. Support prevention and early intervention.</b>  |  |  |                |                       |  |  |
| 20.1   | Implement new Reablement arrangements as part of the Adult Services re-structure, following EIT Task & Finish Review.  | Telecare programme to increase to 5,000 connections by March 2013.   | CESC           | 1                     | At Q2 numbers of Care call connections were 5135 with 712 active Telecare Clients.   |  |
| 20.2   | <p>Implement the new Adult Services Directory.</p> <p>Complete EIT Review of Commissioned Carers and Independent Living Services.</p>  | Improve the proportion of carers receiving a service. Target of 28% 2011/12.   | CESC           | 3                     | Q2 performance is 7.2%. This equates to 401 carers who have received an assessment of needs and are receiving support or advice, from a total of 5,585 clients. Q2 performance has been at a similar rate to the Q1 period.  | Some improvement in this measure will arise from action that has been taken to identify carers through the work of Occupational Therapy staff. In addition, the current EIT Review of Carer services will look at the role of commissioned providers of Carer services and will contribute to improved performance in this area.   |
| 20.3   | <p>Deliver a range of community based services.</p> <p>Delivery and expansion of Care Call and Tele Care programme.</p> <p>Provide improved information, advice and guidance.</p>  | Reduce permanent admissions to residential and nursing care - target rate 96 per 10,000 in 2011/12.  | CESC           | 2                     | Q2 performance (rate of 48.3 per 10,000 aged 65+) equates to 141 permanent admissions to residential and nursing care for clients aged 65+, in line with the position at the same point last year (139 admissions).  | Admissions continue to be reviewed and agreed through a Panel. Alternative means of support for clients to remain independent within their own homes continue to be identified wherever possible, particularly following hospital discharge, with a view to reducing the need for permanent admissions. Increasing numbers of admissions across vulnerable groups, particularly LD clients, is a pattern across much of the North East region.                     |
| 20.4   | Improve the range and quality of support for carers.   | Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services from 68.2% in 2010/11 to 75% in 2011/12. | CESC           | 3                     | This measure is reported with a quarter's lag, due to the 91 day criterion. The latest data (end of June) indicates performance at 54.2%.  | Processes have been reviewed to ensure more effective follow up of clients supported by Intermediate Care following hospital discharge. Performance continues to be reviewed through the Adults Social Care Performance Clinic.  |



| Ref.   | Change/Improvement Priority Actions  | Outcome/Success Criteria  | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2  | Slippage/Remedial action required   |
|--|--|---|----------------|-----------------------|--|---|
| <b>Health and Wellbeing</b>  |  |   |                |                       |  |   |
| <b>21. Reduce the negative impact of substance misuse, including alcohol on children, young people and their families.</b> |  |   |                |                       |  |   |
| 21.1   |  | Smoking cessation rate from 1,234,584 per 100,000 population in 2010/11 to 1208,119 in 2011/12.   | CESC           | 2                     | Performance at end of July of 373.711 per 100k population. This equates to 580 actual quitters against a target for the period of 378.222 per 100k population (587 actual quitters). Year end target rate of 1208,119 per 100k population (1875 actual quitters) remains achievable despite slippage given the annual increase in quitters seen at Q4.   |   |
| 21.2   | Deliver the Stockton-on-Tees Public Health Strategy-Smoking Action Plan, 2010-2011.  | Reduction in hospital admissions relating to alcohol target to improve on 2010/11 outturn rate of 2829 per 100k population).  | CESC           | 2                     | Performance at the end of July of 875 per 100k population, equating to 1649 admissions (379 wholly attributable and 1270 partially attributable). Performance is on track to improve on previous years outturn where rate was 975 per 100k at July 2010.   | Following assessment of need, a new community alcohol service, Lifeline, was commissioned in October 2010. A specific target for this service was to reduce alcohol related hospital admissions. In addition, a whole system quality improvement programme is currently underway relating to reducing repeat alcohol related hospital admissions. This programme encompasses GP practices, social care, community alcohol services and local hospital services.   |
| 21.3   | Implement the Alcohol Strategy, 2009-2012.   | Maintain the positive external assessment of the Young People Substance Misuse Strategy, by the National Treatment Agency.  | CESC           | 2                     | Current strategy is being developed with a detailed needs assessment to be completed for final submission of the Strategy and Treatment Plan to the NTA in March. The existing plan has been assessed in 10/11 and was positively received   |   |
| 21.4   | Deliver the Young People's Substance Misuse Action Plan.   | Drug users in effective treatment from 1,193 in 2010/11 to 1,323 in 2011/12.  | CESC           | 2                     | For the period up to April 2011, the number of PDUs (Problematic Drug Users) in effective treatment was 1,196. However, analysis by the DAAT (Drugs and Alcohol Action Team) had indicated for some time that saturation point had been reached in terms of PDUs and numbers were unlikely to increase. In line with the withdrawal of this measure nationally, the DAAT is focusing more on success criteria based on the number undergoing treatment who remain drug free. Data provided recently at the Q1 performance review with the NTA (National Treatment Agency, who monitor progress on behalf of government) indicates positive progress, with the NTA reporting "good performance in terms of both the percentage growth of successful completions and the number of successful completions as a percentage of the total number in treatment. Both indicators compare well with national figures." | Actions in place include increasing numbers of outreach locations and psycho-social interventions as well as improving links with Police, Criminal Justice System to maximise performance in access to services and completion of effective treatment. When receiving the April 2011 data based on numbers in treatment, we were informed by the NTA (National Treatment Agency) that this would be the final treatment trajectory we would receive, as the measure is not to be continued into 2011/12. As a result of the 2010 Drug Strategy's shift towards a more recovery-focused agenda, a measure which focuses on retaining clients in treatment, as opposed to successful treatment exits, is no longer a relevant measure. Work is now developing to identify future monitoring arrangements based on 'successful completions' for those receiving treatment. |
| <b>22. Reduce the impact of poverty on family life.</b>  |  |   |                |                       |  |   |
| 22.2   | Finalise the new Family Poverty Strategy   | Increased access to childcare settings in areas of greatest need, as identified in the Childcare Sufficiency Assessment.  | CESC           | 2                     | There has been a slight increase in the numbers of places provided by childminders, but a reduction in the numbers of childcare providers. The market remains volatile in the current economic climate. The numbers of registrations and de-registrations continue to be closely monitored. In addition, the Families Information Service continues to provide intelligence on childcare gaps within the Borough.  | Actions to facilitate childcare market growth are contained in the Child Care Sufficiency Action Plan   |
| 22.3   | Deliver the Childcare Sufficiency Action Plan 2011-14.   | Proportion of childminder and childcare settings judged to be good or better in inspection increases to meet statistical neighbour average.   | CESC           | 3                     | Ofsted profiles at August showed a slight widening of the gap to benchmark groups. Of the 173 childminders inspected, 57.2% achieved good or better, compared to a national average of 66.0% and a statistical neighbour average of 60.1%.   | In response to issues regarding the quality of some childminder provision, a quality assurance scheme for all providers has been developed by the Childcare Strategy Team (implemented during Q1) - the impact of this scheme will be evidenced as we progress through the year.  |
| 22.4   |  | Proportion of Children's Centres judged good or better in inspection is maintained above national average.  | CESC           | 1                     | 4 Children's centres were inspected in 2011. Of those 100% were judged to be either good or outstanding. This compares to a National average of 73.0% and Statistical Neighbour average of 76.3%.  |   |
| <b>23. Effectively manage the transition around the National Health Framework.</b>   |  |   |                |                       |  |   |
| 23.1   | Implement the local Health Transitions project, taking account of the outcomes of national consultation and associated guidance. | Key milestones are achieved in delivery of the Health Transitions project, including the establishment of a H&W Board; development of a H&W Strategy; and the transfer of resources for the Council's new public health responsibilities. | CESC           | 2                     | Progress has been reported on a regular basis to CMT as the Project Board.   |   |
| <b>Other indicators also relating to theme</b>   |  |   |                |                       |  |   |
| 22.1   |  | Breastfeeding prevalence (at 6 to 8 weeks) from 25.1% in 2010/11 to 27.8% in 2011/12.   | CESC           | 3                     | Latest data available at Q1 2011/12 shows a prevalence rate at 6 to 8 weeks of 28.2%, i.e. 160 of 567 infants either fully or partially breastfed. This is a lower rate than both the England average of 45.6% and North East average of 29.6%. However, the rate of breastfeeding initiation continues to have a slightly different profile, with 60.5% locally (i.e. 355 of 587 maternities) - higher than the regional average of 58.5% but lower than the national average of 74.3%.   | A number of actions are in place through the Breastfeeding Support Service to target improvements, including: trained peer support and supervision; specialist antenatal workshops; improving the accuracy of data collection; and inclusion within the secondary school curriculum.  |

| Ref.  | Change/Improvement Priority Actions  | Outcome/Success Criteria   | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required  |
|---|--|--|----------------|-----------------------|---|--|
| <b>Community Safety</b>   |  |  |                |                       |   |  |
| <b>24. Reduce levels of youth offending, including anti-social behaviour.</b> |  |  |                |                       |   |  |
| 24.1  |  | Key plan delivered as appropriate, with embedded targets achieved.   | CECSC          |                       | Data to follow.   |  |
| 24.2  |  | Rate of proven re-offending by young offenders aged 10-17 from 1.4 in 2010/11 to 1.2 in 2011/12.   | CECSC          | 2                     | Out of 126 in the original cohort, 51 reoffended committing 155 offences (compared to 73 from a cohort of 208 in 2009, committing 293 new offences) - a reoffending rate of 1.23; lower than the 2009 rate of 1.41. This is also lower than the regional and family average (1.32 and 1.28 respectively) and is an improvement on last year's performance, when Stockton on Tees had higher than average performance. The national rate of reoffending is 1.08. | Analysis evidences a positive impact of YOS supervision programmes in reducing reoffending rates, especially those young people on Intensive Supervision and Surveillance programmes.  |
| 24.3  | Delivery of the Youth Justice Plan 2011-12.<br>Deliver Anti-Social Behaviour Strategy  | First-time Entrants to the Youth Justice system at 1,130 in 2011/12.   | CECSC          | 3                     | Q2 shows 638 first-time entrants to the Youth Justice system. Current trajectory suggests target will be missed. However, this figure is lower than for Q2 2010/11 of 687 representing good progress from previous years performance.   | First Time entrants continues to be a key focus for YOS. Actions to address performance are reviewed through the YOS PI group. Changes to reporting systems mean that data is not reported locally through the YOS but through the Police PNC system. The YOS continues to review the impact policing practice has on FTE numbers and look to alternative approaches to custody such as restorative programmes aimed at providing more permanent outcomes for young offenders. |
| 24.4  |  | Young people receiving a conviction who are sentenced to custody target TBC.   | CECSC          | 2                     | Q2 performance is 5.0%. This equates to 9 court sentences given to young people.  | The Ministry of Justice has not set targets for this indicator. Local targets will be established once validated data is available from the Police PNC system. Measure is to be reviewed through YOS PI clinic and appropriate actions identified.   |
| <b>25. Reduce crime and the fear of crime.</b>                                |  |  |                |                       |   |  |
| 25.1  | Deliver Community Safety priorities: Community Safety Plan, Anti-Social Behaviour Strategy, Domestic Violence Strategy, Violence Reduction Strategy in particular for children, young people and their families. | All four of these key plans delivered as appropriate, with embedded targets achieved.  | CECSC/DNS      | 2                     | All plans are being delivered and continue to be monitored quarterly and presented to the Safer Stockton Partnership.   |  |
| 25.2  |  | 62 or less incidents of serious violent crime in 2011/12 (baseline 82 - 2009/10 and 2010/11 average).  | DNS            | 3                     | 52 serious violent crimes recorded April - September 2011. This is 26.8% more than the half year target, and an increase of 5 crimes / 10.6% on the same period last year.  |  |
| 25.3  |  | Less than 2,589 incidents of criminal damage in 2011/12 (baseline 2,589 - 2009/10 and 2010/11 average)   | DNS            | 2                     | 1,248 incidents of criminal damage recorded April - September 2011. This is 3.6% less than the half year target, and a reduction of 11 crimes / 0.9% on the same period last year.  |  |
| <b>26. Ensure our residents are safe.</b>                                     |  |  |                |                       |   |  |
| 26.1  | Contribute to the local implementation of the national Counter Terrorism Strategy.<br>Respond to new licensing powers in the Policing and Social Responsibilities Bill.  | Key plans delivered as appropriate, with embedded targets achieved.  | DNS            | 2                     | All plans are being delivered and continue to be monitored quarterly by the individual Service Areas.   |  |
| 26.2  | Deliver the Trading Standards and Licensing and Environmental Health Plans<br>Contribute to the successful transfer of Public Health functions from the Primary Care Trust to the Council.                       | A 10 year target has been set to achieve a 40% reduction in the number of people killed or seriously injured in road traffic accidents in the borough from the 2005/09 average (76) by 2020/21 (baseline 76, 2005/09 average). | DNS            | 2                     | In the period January - August 2011, 33 people have been killed or seriously injured (KSI) in road traffic accidents in the borough; this is an increase of seven KSIs compared to the same period in 2010. However, due to the record low number of KSIs recorded during 2010, we remain on track to achieve the long term reduction target.   |  |

| Ref.  | Change/Improvement Priority Actions  | Outcome/Success Criteria                                    | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required |
|---|--|---|----------------|-----------------------|---|-----------------------------------|
| <b>Stronger Communities</b>   |  |   |                |                       |   |                                   |
| <b>27. Create conditions for a strong and vibrant third sector.</b> |  |   |                |                       |   |                                   |
| 27.1  | Develop and implement the VCS support package  | Catalyst SLA developed and approved by October 2011.        | RES            | 3                     | Service Level Agreement developed and is expected to be approved in November 2011.  |                                   |
| 27.2  | Develop and implement community engagement action plan                               | Support package available on the WEB site by December 2011. | RES            | 1                     | Information available on the WEB site with additional support details being added continually.  |                                   |
| 27.3  | Implement consultation action plan.  | Consultation Action Plan delivered by March 2012.           | RES            | 2                     | Many of the actions from the consultation plan have been delivered. Extensive consultations have been undertaken in support of the EIT Reviews, car parking, development of the consultation planner, consultation guides and residents panel surveys have been undertaken. |                                   |
| 27.4  |  | Community Engagement action plan delivered by March 2012    | RES            | 2                     | Good progress has been made in this area since the EIT review. Actions include, development with Dovecot Street, 3rd Sector Support, Asset Transfer agreement.  |                                   |
| <b>28. Implementation of the Localism Bill.</b>                     |  |   |                |                       |   |                                   |
| 28.1  | Implement Referenda arrangements as a result of a petition or excessive Council Tax. | By March 2012   | L&D            | 2                     | It is anticipated that the Localism Bill will receive Royal Assent in late October or November of this year. Particular provisions will be introduced in stages after the Bill passes into law.   |                                   |
| 28.2  | Abolition of Standards Board Regulations. Develop a local set of standards.          | By December 2011  | L&D            | 2                     | First draft of General Principles of Conduct-Guidance for Members produced and circulated to all Members. Options for a new local standards framework for Stockton being developed.   |                                   |
| 28.3  | Police Reform and Social Responsibility Bill - elections for Police Commissioner.    | Successful elections delivered by June 2012                 | L&D            | 2                     | Election date confirmed as 15 November 2012   |                                   |

| Ref.  | Change/Improvement Priority Actions   | Outcome/Success Criteria                                 | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required |
|---|---|--|----------------|-----------------------|---|-----------------------------------|
| <b>Our Organisational and Operational Effectiveness</b>               |   |  |                |                       |   |                                   |
| <b>29. Strengthen corporate and ethical governance.</b>               |   |  |                |                       |   |                                   |
| 29.1  | Develop approach to individual electoral registration - following pilots.   | By November 2011   | L&D            | 2                     | Pilots just concluding . Current position to be reported to CMT November 2011   |                                   |
| 29.2  | Review postal vote identifiers/ recollected.  | By May 2011  | L&D            | 2                     | Project plan developed including public awareness campaign, software release due November 2011.   |                                   |
| 29.3  | Manage and deliver the forthcoming election programme.<br>Promotion of scrutiny function.   | Ongoing  | L&D            | 2                     | Phase 1 of Member Induction Programme successfully delivered during Qtr 1. Positive feedback received from members completing evaluation. Phase 2 of Member Development Programme focussing on health scrutiny and questioning and challenge to be delivered prior to Christmas 2011.   |                                   |
| 29.4  | Managing and delivering Member Learning and Development Programme.  | Initial induction of new members by July 2011            | L&D            | 2                     | Phase 1 of Member Induction Programme successfully delivered during Qtr 1. Positive feedback received from members completing evaluation. Phase 2 of Member Development Programme on course for roll out during Qtr 3.  |                                   |
| <b>30. Ensure effective marketing, communications and engagement.</b> |   |  |                |                       |   |                                   |
| 30.1  | Produce a calendar of key campaigns to support the corporate priorities and establish integrated communications plans for each one. Particular focus on the Adoption & Fostering Campaign - the aim being to be more proactive in developing PR opportunities, doing more advance promotion of events and to increase 'cross-selling' of events/projects. | Calendar produced by July 2011                           | All            | 2                     | Delivery of the Campaigns is on track with marketing, articles and events delivered on campaign areas.  |                                   |
| 30.2  | Promote Local Democracy.<br>Delivery and implementation of the Localism Bill.   | An increase on the previous year's attendance at events. | All            | 2                     | Local democracy continues to be a focus of promotion at every available opportunity, with campaigns running for electoral registration, Members' consultation and a council response on the Boundary Changes to be submitted.<br>Work on the delivery and implementation of the localism bill continues with further information and details continuing to be released by the government. |                                   |

| Ref.  | Change/Improvement Priority Actions  | Outcome/Success Criteria  | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required |
|---|--|---|----------------|-----------------------|---|-----------------------------------|
| <b>31. Establish a shared local Intelligence framework across the Council and its partners including all data and performance management information.</b> |  |   |                |                       |   |                                   |
| 31.1  | Review records management and information management systems including the completion of the implementation of records management programme phases 2 (information flows and data mapping) and 3 (electronic records management) across all services of the                 | Records Management Systems reviewed and work completed by March 2012.         | RES            | 2                     | Processes delayed in some areas due to ongoing EIT reviews. Review of progress across all areas to be undertaken as part of the current information risk management exercise which is being driven by the Information Governance Sub-Group.   |                                   |
| 31.2  | Develop intranet based information management framework as approved in principle by Corporate Governance Group in January 2011 - by September 2011.  | Intranet based information management framework developed by September 2011.  | RES            | 1                     | Complete. The framework has been published and will continue to be populated with relevant information including revised policies, processes, procedures and guidelines. Progress on development will be reported to Corporate Governance Working Group.  |                                   |
| 31.3  | Develop corporate information management metrics and measures and associated performance management and improvement processes - by December 2011.  | Corporate Information management system developed and procured by March 2012. | RES            | 2                     | Information security management effectiveness measures are being identified (in line with the ISO:27001 Standard) and will be published along with the results in the information management framework (see above).   |                                   |
| 31.4  | Develop and roll-out information management computer based training courses covering key aspects of information governance and information security management.<br>Develop the performance management framework for the whole of Stockton Council and Stockton Renaissance | Computer based training courses to be live by June 2011.                      | RES            | 3                     | The roll-out of the new version of CBT training package has been delayed due to problems in integrating with existing IT systems. On-going liaison with supplier to resolve.  |                                   |
| 31.5  |  | Framework to be developed by October 2011.                                    | RES            | 2                     | A report on the future Performance Management Framework for Stockton is going to CMT on 28th November and will be presented to members in the following cycle. The framework has been agreed in conjunction with Finance and Business Support Teams across the council. It represents the necessary changes required following the reduction in external inspection and the need for robust local management to evidence to our residents that we are continuing to deliver services to meet their needs. |                                   |

| Ref.   | Change/Improvement Priority Actions   | Outcome/Success Criteria   | Responsibility | Q2 Progress Indicator | Progress during 2011/12 to Q2   | Slippage/Remedial action required |
|--|---|--|----------------|-----------------------|---|-----------------------------------|
| <b>Our value for Money/ Efficiency</b>   |   |  |                |                       |   |                                   |
| 32.1   | Implement Year 1 Efficiency, Improvement and Transformation (EIT) review actions on Advice and Information, Facilities Management, Communications.  | All actions implemented in accordance with timelines stated in action plans. | RES            | 2                     | Ontrack to achieve these actions  |                                   |
| 32.2   |   | Efficiency savings monitored and achieved                                    | RES            | 2                     | Efficiencies from the EIT reviews are tracked quarterly and feed into the MTFP monitoring / updating quarterly.   |                                   |
| 32.3   | Implement Year 2 EIT Reviews Action Plans for: Devolved ICT, procurement, Admin Review, Building Assets, Customer Services and Taxation, HR, Finance (Finance Land and Property, Risk Management, Audit) and Xentrall.  | All actions implemented in accordance with timelines stated in action plans. | RES            | 2                     | Good progress is being made with implementing the outcome from Yr 2 reviews. Examples of progress include: admin review complete, building / asset rationalisation continues, Xentrall review complete and actions implemented.   |                                   |
| 32.4   | Implement Year 3 EIT Reviews  | Maintain Year 3 review programme on schedule for completion by March 2012.   | RES            | 2                     | Year 1 and 2 reviews identified approximately £8.5m savings as part of the Council's Value for Money Programme and Select Committees continue to monitor implementation of EIT reviews to assess the extent to which savings are being achieved. Work on the Year 2 EIT reviews of Highway Management, Early Intervention Grant and Building Assets has rolled forward into Year 3. In addition, a further 11 EIT reviews are well underway as part of the Year 3 programme with three reviews reporting to Cabinet in December 2011. |                                   |
| <b>3.3. Implement findings from the national review of local government finance.</b> |   |  |                |                       |   |                                   |
| 33.1   | The consultation exercise on this issue will begin in July 2011. This is the first time there will be some details on how the Government anticipates Localised Business Rates and Tax Increment Financing will work in practice. It is anticipated that the finalised version will be released around December 2011 and therefore it should be possible to include in the 2012/13 MTFP the likely ramifications for Stockton. | Respond to consultation by November 2011.                                    | RES            | 1                     | The consultation document was responded to on 21 October 2011 and sent to the Local Government Resource Review Team (signed off by the relevant portfolio holder). A copy is available on the intranet for reference.   |                                   |
| 33.2   |   | Inform members through a seminar event by December 2011.                     | RES            | 2                     | A seminar was held for members in September detailing the Localisation of Council Tax arrangements and this was covered in the same presentation.   |                                   |
| 33.3   |   | Develop a local scheme by December 2012.                                     | RES            | 2                     | Work is ongoing to develop this scheme. Further details are emerging and discussions with the government and other interested parties continue to inform plans for the scheme.  |                                   |

**Key**

|   |                            |                                    |      |
|---|----------------------------|------------------------------------|------|
| 1 | Achieved Target            | Achieved or on track               | 97   |
| 2 | On Track to Achieve Target | Slipped or not achieved            | 18   |
| 3 | Slipped                    | Percentage achieved or on track    | 84.3 |
| 4 | Target Not Achieved        | Percentage slipped or not achieved | 15.7 |