

Overall summary

Overall progress

Performance

CORPORATE BASKET

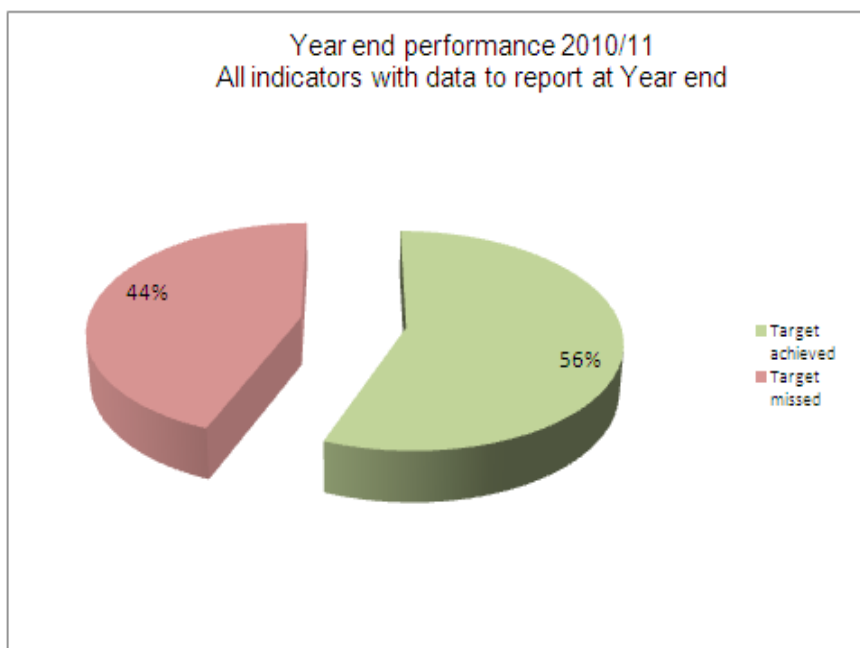
Of those indicator measures in the Corporate Basket, where information is available for monitoring at year end, 56% (28 indicators) across all themes have achieved targets. This compares with 53% (73 indicators) last year. There are 44% of measures (22 indicators) where the target has been missed.

LOCAL AREA AGREEMENT

The final outturn for the current Local Area Agreement (LAA) shows that 44% (19) of indicators included in the agreement achieved target and 56% (24) indicators did not achieve their target.

COUNCIL PLAN

Indicators would suggest that good progress is being made against the key objectives for each of the Sustainable Community Strategy themes within the Council Plan. A full report on progress will be provided to Members in the year end report.



Theme summary - Economic Regeneration & Transport

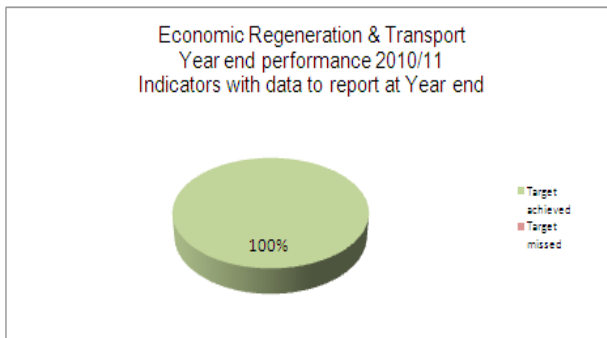


Under this theme the following four indicators are included in the corporate basket:	Target
Local - Number of business start ups assisted by Stockton Council	★
NI 151 - Overall employment rate (working age) (%points gap between Stockton and North East Average)	★
NI 164 - Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher	N/A
NI 165 - Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher	N/A

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for two out of the four indicators shown above. For the two indicators we have achieved the annual target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

- **People killed or seriously injured (KSI) in road traffic accidents** – 44 people were killed or seriously injured in road traffic accidents during 2010. This is 34 fewer than in 2009 and a 50% reduction from the long term 1994-98 baseline levels.
- **Fatalities in road traffic accidents** – there were no fatalities recorded on Stockton's roads during 2010, the only time that this has been the case in the past twenty years.
- **Percentage of children travelling to school by car, van or taxi** - provisional data for 2010/11 indicates that 22.1% of school children between the ages of 5 - 16 usually travel to school by car, van or taxi; this represents an improvement of 1.6% points from the 2009/10 validated outturn (23.7%).
- **Pedestrian and cycle training delivered** - 6,813 people have received training during 2010/11 (3,163 cycle training and 3,650 pedestrian training).
- **Local Transport Plan 3 – LTP3**, which runs from 2011 - 2016, is now complete and available on the SBC website.
- **Number of business start ups assisted by SBC** - 225 start-up businesses supported by SBC during 2010/11, exceeding the target set of 120.
- **Overall employment rate** – The most recent available comparable data relates to the period October 2009 to September 2010, which shows Stockton's overall employment rate at 70.6% in comparison to the North East average of 66.6%, a gap of 4.0% points, significantly better than the target to maintain the gap with the North East at +1.6% points.
- **Planning applications determined** – all categories of planning applications achieved their annual targets, with 92.45% of major applications (75% target), 91.09% of minor applications (80% target) and 92.38% of other applications (88% target) determined within timescale.
- **Planning appeals allowed** – the target of having less than 30% of planning appeals allowed was achieved. Of the 40 planning appeals decided only one was allowed and six were allowed with conditions, which equates to 17.5% of appeals allowed.

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

- **Children killed or seriously injured (KSI) in road traffic accidents** – 9 children were killed or seriously injured in road traffic accidents during 2010, against an annual target of fewer than 8 child KSIs. Despite missing the target, 2010 performance is 4 fewer than in 2009 and a 58% reduction from the long term 1994-98 baseline levels.
- **Principal roads where maintenance should be considered** – SCANNER surveys carried out in February 2011 indicate that maintenance should be considered on 4% of the borough's principal roads (target of <2%). This worsened performance is to be expected following two severe winters, which have had a detrimental impact on the condition of the network.
- **Non principal roads where maintenance should be considered** – SCANNER surveys carried out in February 2011 indicate that maintenance should be considered on 4% of the borough's non principal roads (target of <3%). This worsened performance is to be expected following two severe winters, which have had a detrimental impact on the condition of the network.
- **Percentage of footways that require maintenance** - SCANNER surveys carried out in February 2011 indicate that maintenance is required on 41% of footways in the borough. We have experienced two severe winters since the last sample of footways was undertaken, and this has resulted in an 11% move from "amber" conditions to "red".
- **The average time taken to repair a street lighting fault** - The performance outturn for 2010/11 is 2.98 days for those under the control of a local authority (target <2.50 days) and 33.98 days for those under the control of a Distribution Network Operator (target <30.00 days). Inclement weather conditions during the winter months contributed to the targets not being achieved.
- **Number of people slightly injured in road traffic collisions** - 412 people were slightly injured in road traffic accidents during 2010, against a target of <381.
- **Street Lighting Private Finance Initiative (PFI)** the joint PFI bid with Durham County Council was cancelled as part of the announcement of the Comprehensive Spending Review.
- **Youth Enterprise Project in Stockton Town Centre** - Developers were unable to provide certainty around the potential numbers of pre-lets banks require for funding. The Project was withdrawn.
- **£35m PFI credit to be secured for Integrated Health and Social Care Facility** - Department of Health advised no PFI credits would be available for this scheme.

ACTIONS TAKEN

- Road safety schemes continue to be implemented throughout the borough, along with education, training and publicity in order to further reduce casualties.
- An increase in the roads and pavements where maintenance should be considered was to be expected, taking into account the extreme inclement weather conditions experienced during the previous two winters. DfT have changed the method of calculation of the PI since the 2010/11 target was set, therefore results are not directly comparable.

CUSTOMER PERCEPTION/ SATISFACTION

- Most recent analysis of 2010/11 performance indicates that overall satisfaction level across completed schemes in Technical Services is at 93.5%.
- Most recent analysis of 2010/11 performance indicates that overall satisfaction rating with regard to the Street Lighting service is at 100%.

RISK

There are two Economic Regeneration and Transport high risks on the Corporate Risk Register:

- A66/Teesside Park Interchange – (Risk rating of 16); and
- Economic Downturn – (Risk rating of 16).
- The Integrated Health and Social Care Facility with a risk rating of 16 at Q3 2010-11 closed at Q4 2010-11 when the Department of Health advised no credits would be received for this project. Despite the announcement the council remains committed to the on-going development of Billingham Town Centre and plans are progressing with developers Stocklands, and is also, with the PCT, wholly supportive of the Momentum principle of health care provision in a community setting and is subsequently seeking urgent discussions with them about how we deliver these aspirations in light of this disappointing outcome.

FINANCE

- Bikeability Grant of £60,000 received in year for bike training. Grant also approved for the 2011/12 financial year.
- Working Neighbourhood Fund expenditure of £3.4m made during 2010/11 tackling worklessness in the borough.
- Due to economic conditions Planning application income was short of its budgeted target by £119,000.
- Expenditure of £508k was made during 2010/11 repairing pot holes. Grant funding of £208,000 was received from DfT for this purpose. A further grant of £408k from DfT will be spent during 2011/12.

Theme summary - Environment and Housing

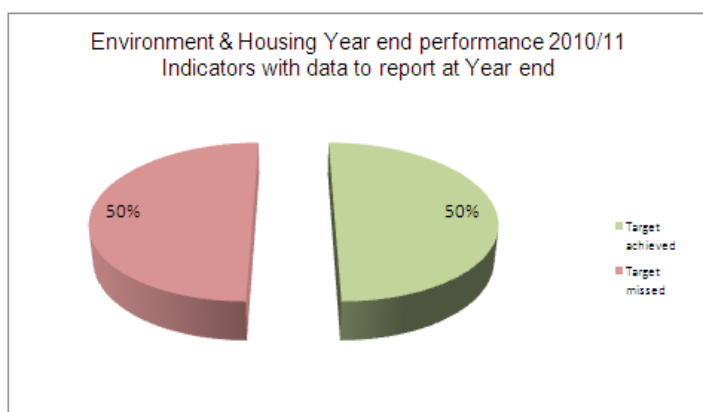


Under this theme the following four indicators are included in the corporate basket:	Target
NI 192 - The percentage of household waste sent for reuse, recycling and composting	■
Local - Number of missed bins per 100,000 collections	★
Local - Households assisted to live independently through new housing schemes	N/A
Local - Reducing the Council's consumption of fossil fuels	N/A

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for two out of the four indicators shown above. Of these, one indicator has achieved the annual target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

- **Planning to adapt to climate change** - Stockton has put the necessary measures in place to achieve Level 4 compliance.
- **Flood and coastal erosion risk management** - Stockton has put necessary measures in place to achieve the year end target of 100% compliance (six of a possible six actions complete or ongoing).
- **The proportion of households in receipt of income benefits living in homes with low energy efficiency ratings** – only 0.48% of applicable properties in the borough have a low energy efficiency SAP rating of less than 35, against a target of 1%.
- **Street lighting photocell replacement** and dimming is now complete.
- **Actions from the School Transport Scrutiny Review** associated with home to school travel have been implemented.
- **Households living in temporary accommodation** – only 27 households living in temporary accommodation at 31st March 2011 – considerable improvement on the end of year target of 41.
- **Households accepted by Stockton as statutorily homeless** - 67 households have been accepted as statutorily homeless during 2010/11 against a target of 84 by March 2011.
- **1,992 clients provided with advice and assistance from the Home Improvement Agency** - Increased performance on target of 1,200.
- **Landlords participating in the Landlord Accreditation Scheme** – Since the scheme began in 2009/10 a total of 64 landlords participate in the scheme.
- **Delivery of a successful large scale voluntary stock transfer of Council owned housing** - transfer took place in December 2010.
- **Missed Bins** – 0.21 missed bin collections per 100,000 have been recorded during 2010/11. There have been only 9 missed bins in over 4 million collections. This is a new record for the number of missed bins collections in the borough.

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

- **The proportion of households in receipt of income benefits living in homes with high energy efficiency** – 51% of applicable properties in the borough have a high energy efficiency SAP rating of 65 or more, against a target of 58%.
- **Household waste sent for reuse, recycling and composting** – the percentage of household waste that has been reused, recycled or composted is below the annual target of 33.00%.
- **Graffiti Levels** – 2% of the areas surveyed were recorded as having unacceptable levels of graffiti. This is a cumulative result based on three surveys, with graffiti at 5% in the first survey. 0% in the second survey and 0% in the third survey.

ACTIONS TAKEN

- Publicity of the free and low cost grants that Go Warm provide to improve energy efficiency have been included in Stockton News. 90 households have been informed of their eligibility to receive free cavity wall or loft insulation.

CUSTOMER PERCEPTION/ SATISFACTION

- Overall satisfaction levels in 2010/11 remain high across all areas of CFYA with;
Refuse Collection – Overall satisfaction 92%
Kerbside Recycling – Overall satisfaction 93%
Street Cleansing – Overall satisfaction 82%
Parks and Open Spaces – Overall satisfaction 84%
- Overall general satisfaction with Go Warm scheme – 88% (up to end Q3 2010/11);
- Most recent customer surveys within Housing have taken place in Housing Benefits and Housing Options :
Housing Benefits - Overall satisfaction from Customer Satisfaction Survey at Q2 is 84%.
Housing Options – Results from the 2010//11 Customer Satisfaction Survey show 72% were satisfied with the overall service they received.

RISK

There is one Environment and Housing risk on the Corporate Risk Register:

Provision of quality accommodation and sustainable communities with Regeneration at: Mandale, Hardwick and Parkfield – (Risk rating of 20).

FINANCE

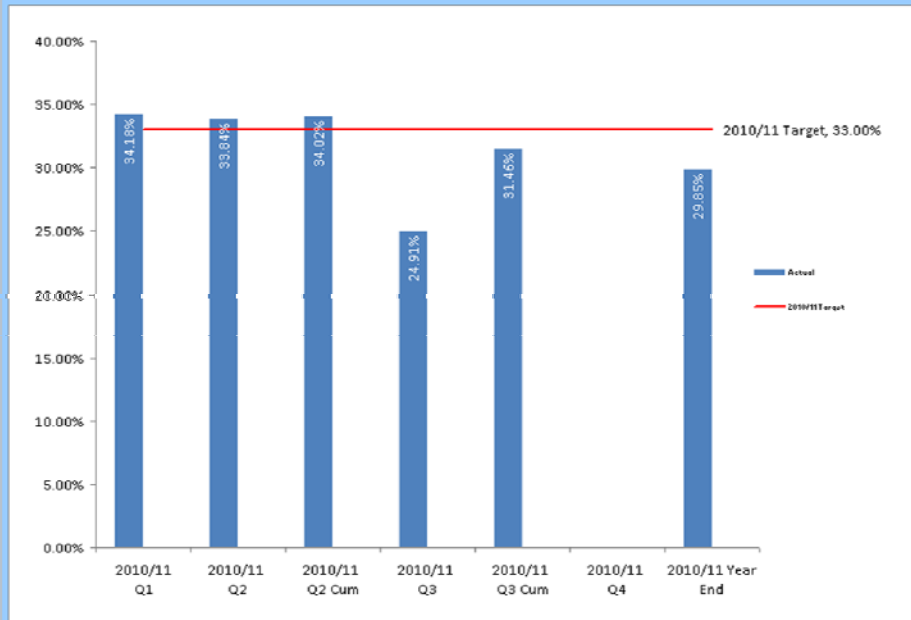
- DEFRA Grant of £20,000 received to carry out Flood Risk Assessments.
- DCLG grants totalling £186,000 relating to Homelessness received in year.
- With regards to Waste Disposal the reduction in the number of tonnes disposed offset the additional expenditure the authority incurred diverting waste to landfill while the EFWP was closed for maintenance.
- Diverting waste to landfill also created a financial pressure on the Waste Collection budgets. When this plant is not available waste is diverted to landfill which entails additional transport costs i.e. fuel and repairs.
- A new contract relating to the purchase of recyclable materials was agreed which provided £248,000 additional income to the authority.

Report Card NI 192 (LAA) Percentage of household waste sent for reuse, recycling and composting



SCS Theme - Environment and Housing

Priority: Make the Borough a cleaner, greener and more attractive environment - Develop the Stockton Waste Management Strategy and Action plan



The percentage of household waste raisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion.



2009/10 performance: 30.44%

Statistical neighbours' average performance 2008/9

English councils' 2008/9 average performance: 37.15% and Stockton's rank: below average

Baseline: N/A

The Performance Story

2010/11 performance is 29.85% which is below the required annual target of 33.00%.

Following EIT reviews, changes made to the recycling services i.e. reduction in bring sites, no longer recycling bulky household items and reducing collection of green waste all impacted on performance. There has been a full Tees Valley review of all 'bring sites'; as a result of this Stockton have removed 21 such sites to help reduce costs of the service. Green waste is now collected from the last week in April until October, a reduction of one month compared to previous years. Furthermore, bulky waste is no longer recycled and now sent straight to the Energy From Waste Plant.

Theme summary - Culture & Leisure

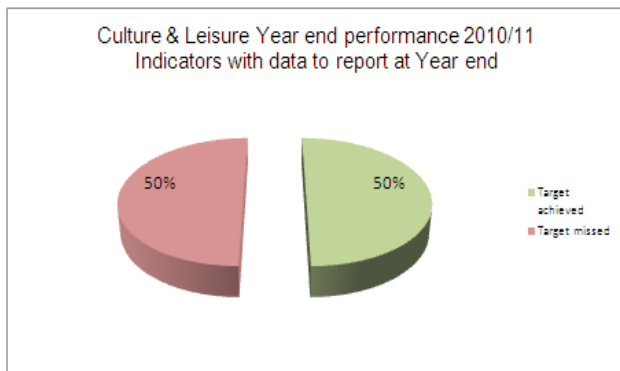


Under this theme the following eight indicators are included in the corporate basket:	Target
Local AC06a- Increase the percentage of young people participating in community sports provision	N/A
Local AC08- Increase the percentage of young people participating in 7 hours of physical activity per week (including active travel)	N/A
Local AC10- Percentage of adults participating on at least 3 days a week in moderate intensity sport and active recreation for at least 30 minutes continuously in any one session	★
Local AC 04 - Number of swims and other visits to pools and sports centres	■
Local AC 07a - Increase the number of junior swims and other visits to pools and sports centres	■
Local AC 03a - The number of visits to / usages of Local Authority funded or part-funded museums and galleries per 1,000 population	★
Local AC 03b - The number of those visits to Local Authority funded or part-time funded museums and galleries that were in person, per 1,000 population	★
Local AC 03c - The number of pupils visiting museums and galleries in organised school groups	■

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for six of the eight indicators shown above. Of these, three achieved the year end target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

- **Adult participation in sport and active recreation** – 2010/11 outturn of 24.2% against a target of 24.0%.
- **Engagement in the Arts** – 2010/11 outturn of 39.3% represents an improvement of 3.8 percentage points from the previous year.
- **The number of visits to local authority funded museums and galleries that were in person, per 1,000 population** – 2010/11 performance of 479 visits per 1,000 population represents performance 53% better than the annual target of 310/1,000 population.
- **Percentage of adults participating in community sports organisations** – 2010/11 outturn of 37.1% against a target of 35.0%.
- **Percentage of adults participating on at least 3 days a week in moderate intensity sport and active recreation for at least 30 minutes continuously in any one session** – 2010/11 outturn of 24.9% against a target of 24.0%.
- **Percentage of people volunteering in sport for at least one hour per week** - 2010/11 outturn of 5.8% against a target of 4.0%.
- **Arts Council funding** - National Portfolio funding, released in March 2011, provided increased funding for ARC (+24.5%), Stockton International Riverside Festival (+48.1%) and Tees Music Alliance (+97.7%).
- **The Club Booster Initiative** has ensured that 50 projects relating to community sport have been supported in the borough.

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

- **Use of public libraries** – 2010/11 outturn of 44.5%, based on Active People Survey data, against a target of 54.3%. Despite this, local libraries performance information indicates that Stockton is experiencing increased libraries usage, especially to recently upgraded facilities.
- **Pupils visiting museums in organised school groups** - 6,311 pupils have visited museums in organised school groups during 2010/11, representing approximately 82% of the annual target. As part of the redevelopment, there was a reduction in facilities at Preston Hall, which made full day school visits impractical.
- **Number of swims and other visits to pools and sports centres** - A total of 1,060,226 swims and other visits were recorded at Tees Active sports facilities during 2010/11, which represents 93% of the annual target. Despite Splash experiencing an increased visitor total during the year, the withdrawal of the free swims initiative has adversely affected annual performance.
- **Number of junior swims and other visits to pools and sports centres** - A total of 375,154 junior swims and other visits recorded at Tees Active sports facilities during 2010/11, which represents 85% of the annual target. The withdrawal of the free swims initiative has adversely affected annual performance.
- **Integrated Health and Social Care Project** - Project was unsuccessful in its PFI credit application; now investigating options for alternative library provision in Billingham.

ACTIONS TAKEN

- The reopening of Billingham Forum in June 2011 will have a positive impact on the number of swims and other visits recorded at pools and sports centres in the borough; however due to the withdrawal of national funding, there are no plans to repeat the free swims initiative.

CUSTOMER PERCEPTION/ SATISFACTION

- SIRF visitor satisfaction – 2010/11 satisfaction rate was 92% against a target of 90%.
- Percentage of adults satisfied with sports provision – 2010/11 outturn of 74.1% against a target of 72.0%.

RISK

- There are no Culture and Leisure high risks on the Corporate Risk Register.

FINANCE

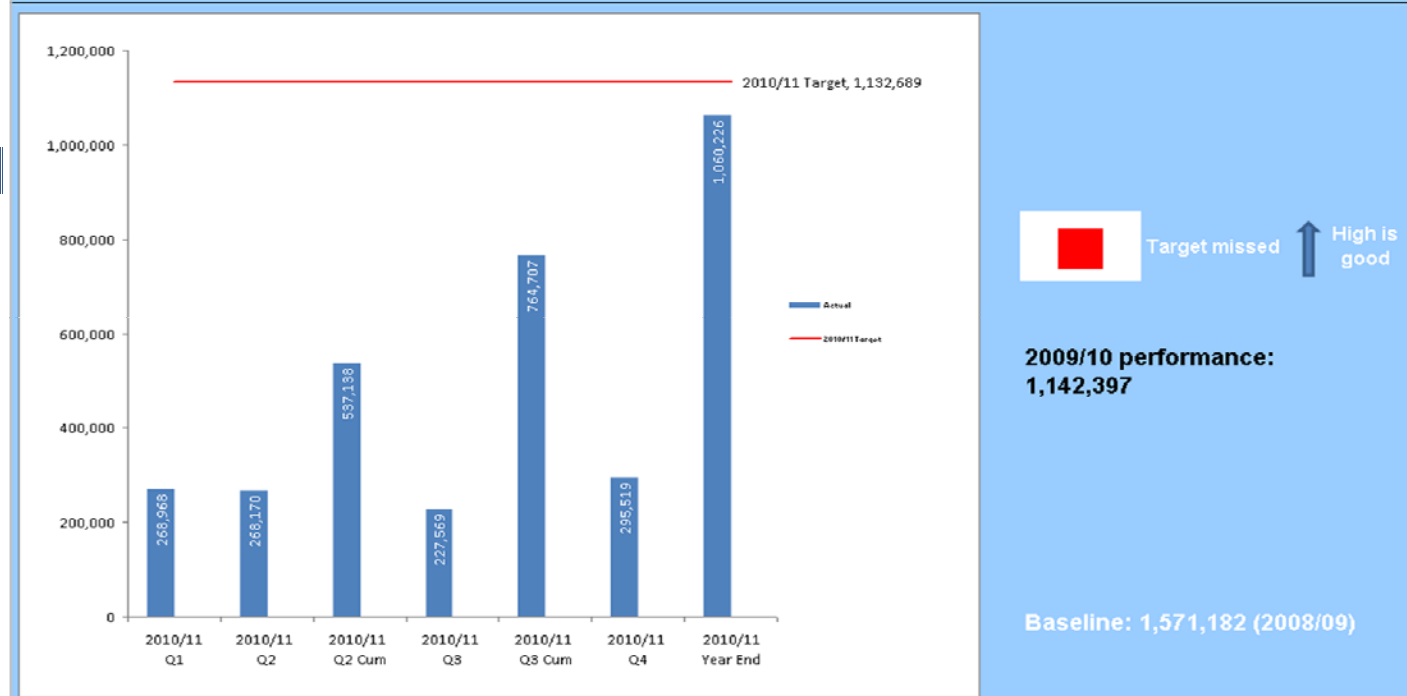
- Due to the withdrawal of the free swim programme grant funding of £60,000 was lost.
- Management contribution of £2.862m was made to Tees Active in 2010/11.
- One-off rate repayment and salary savings of approx £100k within Libraries will be utilised on asset improvements and new technology in future years.

Report Card **Local AC 04** **Number of swims and other visits to pools and sports centres (local indicator)**



SCS Theme - Culture & Leisure

Priority: Increase participation in sport and active leisure - Strengthen the key strategic networks for sport and active leisure, by embedding the Strategic Sports Network within Stockton Renaissance with strong links to relevant thematic partnerships



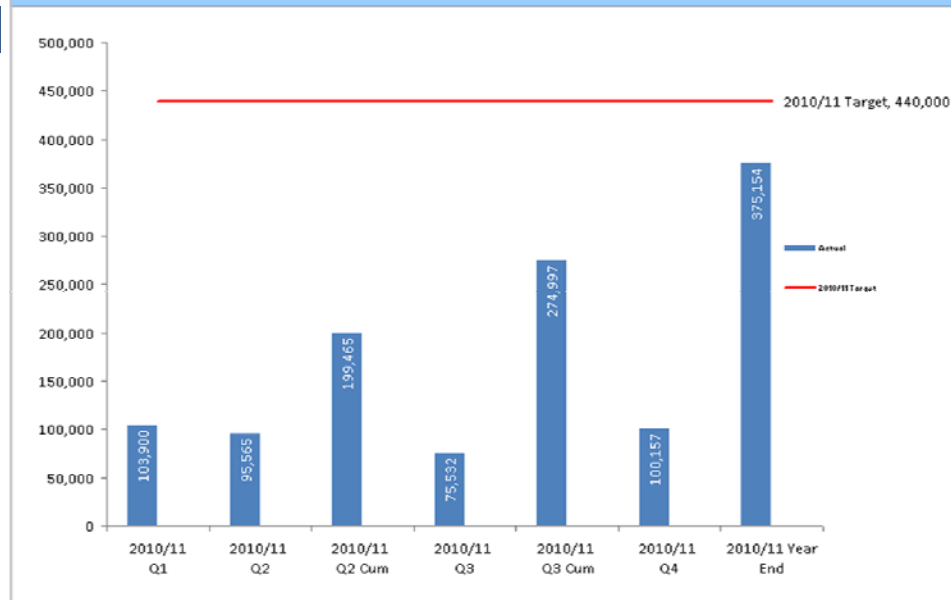
The Performance Story

A total of 1,060,226 swims and other visits were recorded at Tees Active sports facilities during 2010/11, which represents 93% of the annual target. Despite Splash experiencing an increased visitor total during the year, the withdrawal of the free swims initiative has adversely affected annual performance.

Report Card **Local AC 07a** **Increase the number of junior swims and other visits to pools and sports centres (local indicator)**

SCS Theme - Culture & Leisure

Priority: Increase participation in sport and active leisure - Strengthen the key strategic networks for sport and active leisure, by embedding the Strategic Sports Network within Stockton Renaissance with strong links to relevant thematic partnerships



2009/10 performance: 442,238

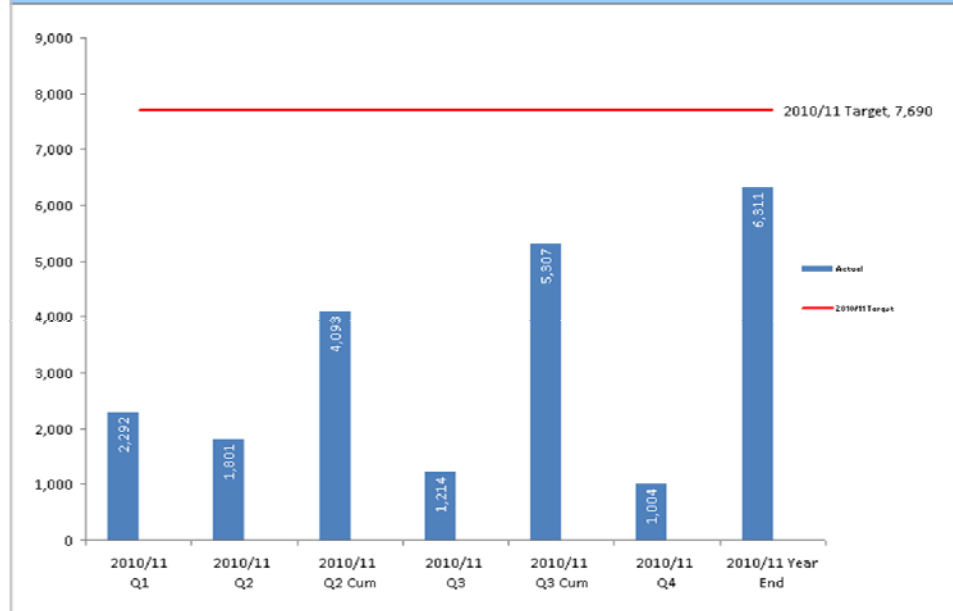
Baseline: 579,478 (2008/09)

The Performance Story

A total of 375,154 junior swims and other visits recorded at Tees Active sports facilities during 2010/11, which represents 85% of the annual target. The withdrawal of the free swims initiative has adversely affected annual performance.

Report Card **Local AC 03c** **The number of pupils visiting museums and galleries in organised school groups (local indicator)**

SCS Theme - Culture & Leisure
Priority: Increase participation in sport and active leisure - Strengthen the key strategic networks for sport and active leisure, by embedding the Strategic Sports Network within Stockton Renaissance with strong links to relevant thematic partnerships



 Target missed  High is good

2009/10 performance: 10,447

Baseline: 15,207 (2008/09)

The Performance Story

A total of 6,311 pupils have visited museums in organised school groups during 2010/11, representing approximately 82% of the annual target. As part of the redevelopment, there was a reduction in facilities at Preston Hall, which made full day school visits impractical.

Theme summary - Community Safety

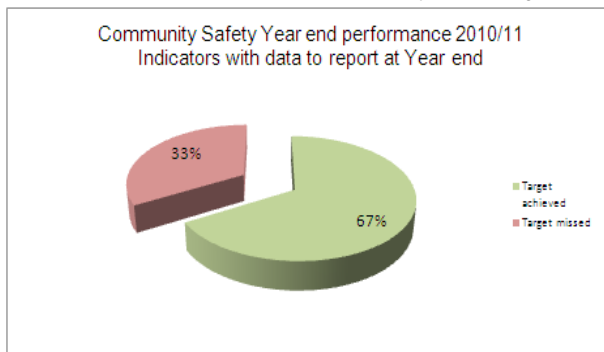


Under this theme the following five indicators are included in the corporate basket:	Target
Local - Reduce crime and the fear of crime to more than 45% of residents feeling safe walking alone after dark by 2011	N/A
Local - Overall crime rate	N/A
NI 33 - Arson incidents per 10,000 population	★
NI 19 - Rate of proven re-offending by young offenders aged 10-17	■
NI 111 - Number of first time entrants to the Youth Justice System aged 10-17	★

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for three of the five indicators shown above. Of these, two have achieved the year end target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

- Good progress has been sustained over the year in relation to **first time entrants (ftes) to the Youth Justice System**.

-45 ftes during Q4 continued the improving trend, with the number dropping each quarter over the 2010-11 period.

-The year end total of 237 ftes represents a rate of 1,145 ftes per 100,000 population of 10 to 17 yr olds, considerably better than the targeted rate of 1,444.

-This progress reflects the ongoing close working arrangements between the Youth Offending Service and the Police.
- For **young offenders engaged in EET**, performance over the year has improved on the previous year although overall remains slightly below the challenging 90% target:

-Performance for young offenders of statutory school age dipped slightly during Q4 but over the year has resulted in 93.8% engaged in EET (135 of 144 young people).

-Providing and maintaining EET opportunities for young offenders above statutory school age has been a more challenging area, with a year end position of 79.3 % for this cohort (i.e. 134 of 169 young people).

Given the challenging circumstances for the cohort of young people, the overall year end performance of 85.9% is an encouraging improvement on the 84% for the previous year.
- **Arson Incidents** - 757 arson incidents or 39.6 per 10,000 population have been recorded in 2010/11 compared to 1,163 arson incidents recorded during 2009/10. This represents a reduction of 35%.
- **Overall crime** – 10,832 overall crimes recorded in 2010/11 which is a reduction of 10% on the previous year's figures. Stockton has the lowest crime rate in the Tees Valley.
- **Serious acquisitive crimes** – the number of serious acquisitive crimes (burglary, robbery and vehicle theft) recorded was 1,232 crimes, 18% less than the previous years figures.
- **Assaults with less serious injury** - 1,018 assaults or 5.33 per 1,000 population with less serious injury have been recorded during 2010/11 compared to 1,172 in the previous year. This represents a reduction of 13%.
- **Repeat incidents of domestic violence reviewed at MARAC** – there have been 259 cases presented to MARAC of which 76 were repeat cases of domestic violence. This represents 29% of all cases reviewed, a reduction from the previous years reported figure of 34.4%.
- **Drug Crime** – 547 drug crimes have been recorded during 2010/11 compared to 754 in the previous year. This represents a reduction of 207 crimes or 27.5%.
- **Young people receiving a conviction who are sentenced to custody** – good progress has been sustained over the year as a whole:

-Following an increasing trend over the three previous quarters, Q4 performance was particularly strong, with just 2 custodial sentences from 102 court disposals.

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

- The **rate of proven re-offending by young offenders** aged 10-17 has been a challenging area over the year. As reported in previous quarters, it was never expected that the target could be achieved – the target (a rate of 0.83 re-offences by the cohort tracked annually) was imposed nationally, based on the baseline year of 2005 – a year which was not representative of normal performance for us, i.e. the re-offending rate was exceptionally low, so improvement beyond this baseline was always unlikely to be achieved.

- The 2010-11 out-turn figure will not be known until the end of July, to take account of all sentencing outcomes known by the end of June for re-offences committed up to the end of April.

- The performance indicator is based on re-offences committed by a cohort of those who offended in a three month period in the Jan to March of the previous year.

- Most recent data shows a rate of 1.40 – i.e. 177 re-offences committed from amongst the cohort of 126 offenders.

- Although the rate has slowed a little since the last quarter's report, the year end position can be expected to be poorer than the previous year's performance.

- **Other theft** – 3,348 other thefts have been recorded during 2010/11 which is an increase of 353 on the previous year, which is an increase of 11.8%.

ACTIONS TAKEN

- Other theft – This has been identified as an emerging issue in the 2011-14 Community Safety Plan. Various initiatives are in place, such as utilising the Police Priority Crime Team to investigate all other theft offences, particularly theft of metals and shoplifting, offering support to retailers through the Retailers Against Crime Group and ensuring brief intervention is carried out to those arrested for shoplifting involving alcohol and/or they are given details of support services.

- Reducing the re-offending rate is a key priority within the Youth Justice Plan which details a range of actions in place to address the issue.

CUSTOMER PERCEPTION/ SATISFACTION

- Business satisfaction with the Regulatory Services is 69% (based on 69 returned surveys out of 150 businesses surveyed) which is a reduction on the previous years figure of 73%; however only 3 non compliant and 2 compliant premises disagreed that the business had been treated fairly and the contact was helpful.

RISK

- There are no relevant Community Safety high risks on the Corporate Risk Register.

FINANCE

- There were no material financial variances during 2010/11.

- Stronger Safer Communities Grants totalling £166,000 and Community Safety Grants of £71,000 were allocated to various organisations during the year.

Report Card

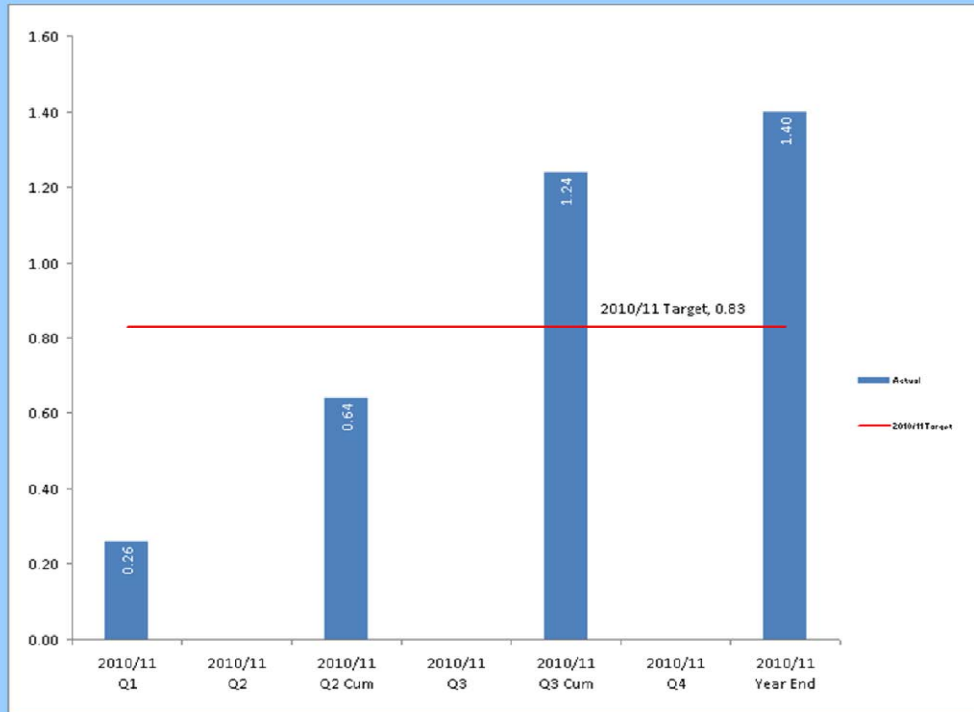
NI 19

Rate of proven re-offending by young offenders aged 10-17



SCS Theme - Community Safety

Priority: Reduce levels of youth offending and anti-social behaviour - Implementation and annual review of the Youth Justice Strategy



A re-offence is counted if it occurs within the 12 month tracking period and leads to a pre-court disposal or a court conviction within 3 months of the end of the 12 month tracking period.



2009/10 performance: 1.41

Baseline: 0.83 (2005)

The Performance Story

Performance reported for Year End is still provisional based on outcomes as of 20 April 2011 (final figure based on outcomes known by end of June to be confirmed end of July). A rate of 1.40 represents 177 re-offences committed within 12 months by the cohort of 126 offenders. Performance suggests we will miss target and perform slightly worse than last year. Reducing the re-offending rate is a key priority within the Youth Justice Plan which details a range of actions in place to address the issue.

Theme summary - Children & Young People

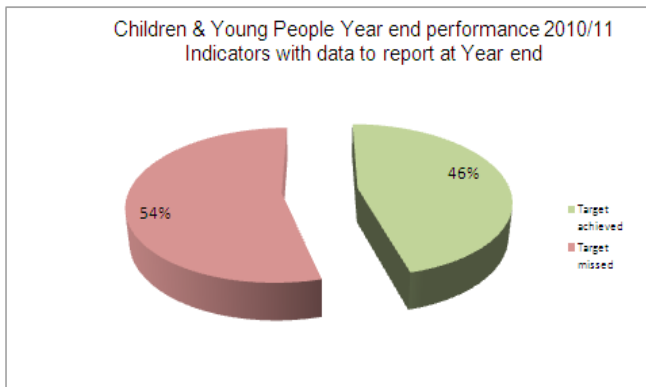


Under this theme the following 29 indicators are included in the corporate basket:	Target
NI 59 - Percentage of initial assessments for children's social care carried out within 7 working days of referral	■
NI 60 - Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement	■
NI 65 - Percentage of children becoming the subject of a Child Protection Plan for a second or subsequent time	★
NI 73 - Achievement of Level 4 or above in both English and Maths at Key Stage 2 (Threshold)	■
NI 75 - Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (Threshold)	■
NI 76 - Reduction in the number of schools where fewer than 55% of pupils achieve Level 4 or above in both English and Maths at KS2	★
NI 78 - Reduction in the number of schools where fewer than 30% of pupils achieve 5+ A*-C grades at GCSE and equivalent including GCSEs in English and Maths	★
NI 80 - Achievement of a Level 3 qualification by the age of 19	■
NI 87 - Secondary school persistent absence rate	★
NI 92 - Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	■
NI 93 - Progression by 2 levels in English between Key Stage 1 and Key Stage 2	■
NI 94 - Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	■
NI 99 - Children in care reaching Level 4 in English at Key Stage 2	■
NI 100 - Children in care reaching Level 4 in Maths at Key Stage 2	■
NI 101 - Looked After Children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)	★
NI 102 (a) - Achievement gap between pupils eligible for free school meals and their peers achieving the expected levels at Key Stage 2	★
NI 102 (b) - Achievement gap between pupils eligible for free school meals and their peers achieving the expected levels at Key Stage 4	■
NI 104 - The Special Educational Needs (SEN) / non-SEN gap - achieving Key Stage 2 English and Maths threshold	★
NI 105 - The Special Educational Needs (SEN) / non-SEN gap - achieving 5 A*-C GCSE including English and Maths	■
NI 106 - Young people from low income backgrounds progressing to higher education	N/A
NI 107(a) - Key Stage 2 attainment for Black & Minority Ethnic groups - Pakistani	★
NI 107(b) - Key Stage 2 attainment for Black & Minority Ethnic groups - Gypsy Roma	★
NI 108(a) - Key Stage 4 attainment for Black & Minority Ethnic groups - Pakistani	★
NI 108(b) - Key Stage 4 attainment for Black & Minority Ethnic groups - Gypsy Roma	N/A
NI 112 - Under 18 conception rate	■
NI 116 - Proportion of children in poverty	N/A
NI 117 - 16 to 18 year olds who are not in education, employment or training	★
NI 118 - Take up of formal childcare by low-income working families	N/A
Local - Take up of free school meals	N/A

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for 24 of the 29 indicators shown above. Of these, 11 have achieved the year end target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

Quality of inspected services, settings and institutions:

- the overall quality of settings inspected by Ofsted – schools; children’s homes; children’s centres – continues to be positive, with the proportion judged good or outstanding comparing well against benchmark groups;
- there has been some recent improvement in childcare inspection outcomes;
- some challenges continue in improving the quality of childminder provision.

Inspection of Safeguarding and Looked After Children services during the past year endorsed the progress being made to improve our safeguarding arrangements (and this progress has been endorsed in the more recent Unannounced Inspection (and judged us as ‘good’ for LAC services).

Increased levels of demand / activity continue to impact on performance in areas of social care:

- Performance in relation to **child protection (CP) plans** has remained positive overall.
 - CP plans of over 2 years duration: the year end position of 1.5%, although not achieving the target of 0%, reflects just 5 plans that were ceased and had been in place for over two years, from a total of 336 plans.
 - Rate of second or subsequent plans increased slightly during the final quarter, but the year end position of 9.1% reflects just 24 such plans from 265 new plans issued over the year.
- These indicate that, overall, effective provision is being made to achieve the outcomes set out in child protection plans.

NEETs (Not in Education, Employment or Training): the end of year position is extremely positive, given the economic climate and the increasing competition for limited post-16 training and employment opportunities. The year end performance of 8.8% is well ahead of the target of 11% and reflects the successful work of Connexions and the wider 14-19 Partnership in supporting young people through transitions and into positive outcomes.

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

- **Timeliness of assessments** has been an area of concern during the year, failing to meet the targets set. Progress over the year has been affected by high volumes of work (the number of initial and core assessments completed over the year increased by 15% and 30% respectively compared to 09-10), alongside staffing pressures including some delays in recruitment to new posts following restructuring within the social care service (as reported in the quarterly 'Workload Pressures' updates to Cabinet).
 - Initial assessments: year end performance of 45.4% for the proportion completed within 10 days (the new national standard) reflected only marginal improvement over the course of the year, and was significantly outside the target of 55% (target was based on completion within 7 days, the previous national standard).
 - Core assessments, the year end performance of 51% completed within 35 days was outside the target of 60%. However, performance over the course of the year has shown steady, gradual improvement despite the increasing workload pressures.
- There remain pressures in sustaining levels of performance for **placement stability** – this reflects challenges arising from the increasing number of looked after children and some of the difficulties in ensuring the right range of placement options are available to meet their needs.
 - Short-term stability (based on 3+ moves within a year): the year end position of 11.9% represents 35 children from a cohort of 295 – an increase on the 9.1 % performance achieved in 2009-10. However, previous national benchmarks have indicated that a rate of between 10% and 15% reflects good performance.
 - Longer term placement stability (based on children in care for 2.5 years who have been living in the same placement for at least 2 years): performance has dropped gradually over the course of the year, with 52.7% at the year end reflecting 39 children from a cohort of 74 – a drop from the 09-10 performance of 62.7%.

OTHER ISSUES

- **Adoption** – performance in relation to the number of children being adopted, and the timeliness of adoption placements, has been given attention at recent monthly performance clinics, given indications that levels were relatively low. The end of year position shows improvement in terms of timeliness of placements; however, the proportion of children moving to adoption remains an area for further attention.

• Details of **pupil attainment** for the last school year were reported in detail at the Q2 period.

Pupil absence from school: recent data for the autumn term 2010 (i.e. the first term of the current school year) indicates, at this early stage of the school year, a continuation of the trends reported to Cabinet previously for the previous school year:

- The absence rate is below (i.e. better than) the national and regional average for the primary sector, but higher for the secondary sector.
- In both sectors, the rate of unauthorised absence is lower (better) than the national and regional averages; it is the relatively higher rates of authorised absence locally that have a bigger adverse impact on the overall position. This reflects issues regarding levels of absence for illness and family holidays (these are the main reasons for absence nationally).
- Absence arising from adverse weather conditions will have an increasing impact on recorded levels of absence.

ACTIONS TAKEN

Quality of inspected settings: a new Childcare Quality Improvement Programme has been endorsed by Children's Trust Management Team and is being introduced currently; it will provide incentives and support for settings and childminders to improve their quality and will enable the local authority to target support to those who need it most.

Social Care: restructuring within the service over 09-10 had been undertaken to strengthen management and accountability for performance; most recently, additional management capacity has been secured for the Referral and Assessment Team to address further improvements in assessment processes.

Adoption: there has been recent analysis of some regional benchmarking data to gain a better understanding of our current performance levels, and to identify the extent to which this reflects practice in relation to other forms of permanency for children, e.g. special guardianships and kinship placements. This will be a priority for attention during 2011~12, and will take into account outcomes from the forthcoming Adoption inspection by Ofsted.

Case File Audits: regular case file audits have been established during 2010-11, with Managers, Heads of Service and the Director involved in monthly audits of a random sample of cases. Outcomes from the audits have been reviewed by the relevant management teams; they are proving helpful in identifying examples of good practice as well as identifying areas for attention and follow-up. Although it is too early in implementation of the scheme to demonstrate clear improvements in practice, there is some evidence of a greater focus on the impact for the child in the assessment process.

Pupil absence: the Attendance & Exclusion Team continues to work with schools to discourage holiday absence and to use strategies to follow up and reduce illness absence. The team also continues to advise schools of national figures and absence profiles to compare themselves against and to inform targeted interventions.

RISK

There are no material finance issues to report with regards to free school meals.

There has been no significant change to the assessment of risks within the CESC Risk Register during 2010~11. Key risk areas remain those that arise from the increasing levels of activity within the social care area, in particular:

- Resource pressures linked to placements of children with more complex needs;
- Ensuring effective case work practice is in place to ensure vulnerable children are safeguarded effectively.

FINANCE

There are no material finance issues to report with regards to free school meals

Arising from the increasing demands on social care services and the associated impact on casework, and staffing levels, key budget pressures have been experienced over the year regarding

- children in care, and associated costs for external placements and fostering allowances;
- costs associated with the employment of agency staff;
- legal fees.

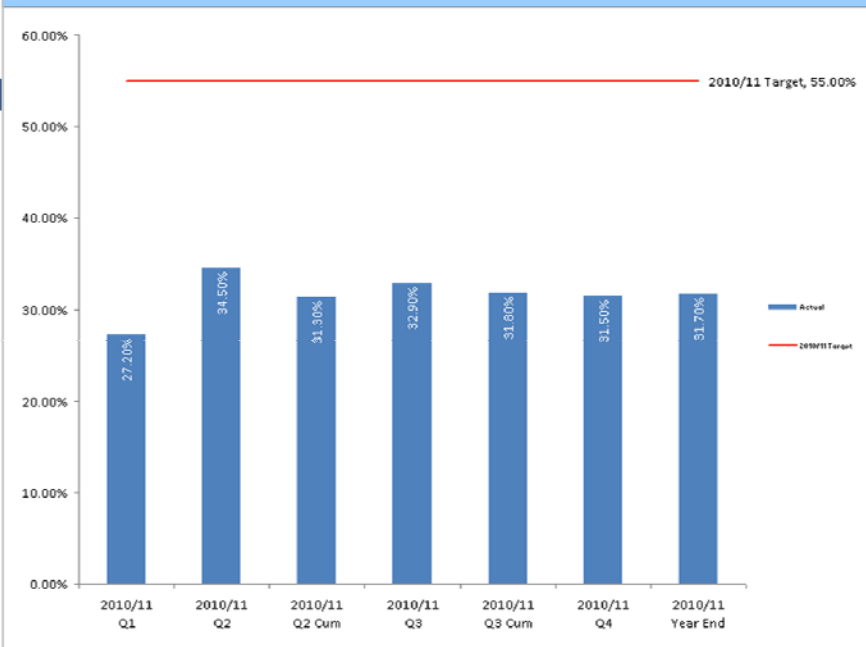
All the budget pressures have been managed from within CESC resources during the year.

Report Card NI 59 Percentage of initial assessments for children's social care carried out within 7 working days of referral



SCS Theme - Children & Young People

Priority: Ensure effective multi agency safeguarding of our most vulnerable children and young people - Implementation and annual review of the Local Safeguarding Children Board action plan



The number of initial assessments completed in the period between 1 April and 31 March, within 7 working days of referral, as a percentage of the number of initial assessments completed in the period between 1 April and 31 March.



2009/10 performance: 61.3%

Statistical neighbours' average performance 2008/09 72.3%

English councils' 2008/09 average performance: 71.8% and Stockton's rank: above average

Baseline: 86% (2007/08)

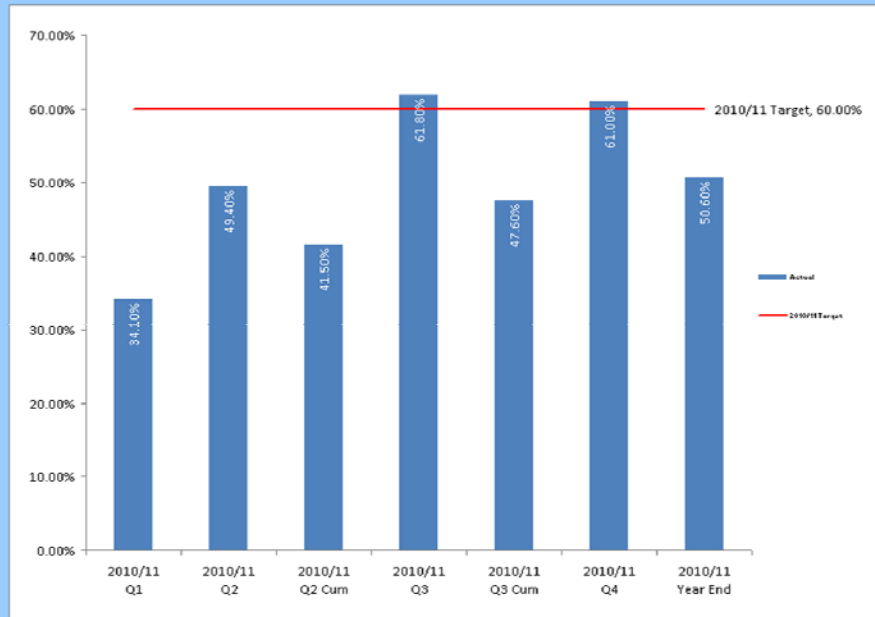
The Performance Story

Performance at Q4 remains significantly below target. A number of improvement actions have been implemented through Children's Social care Performance Clinics to examine the patterns of referrals and thresholds applied at First Contact to reduce assessment activity and the pressure on teams through more effective screening. Additionally, management capacity within the Duty Team has been reviewed to enable more effective and efficient sign off of assessments following Social Worker completion to improve performance. Although there has been an increase in activity for the 10 day measure (45.4%) performance continues to be below target expectations.

Report Card NI 60 Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement

SCS Theme - Children & Young People

Priority: Ensure effective multi agency safeguarding of our most vulnerable children and young people - Implementation and annual review of the Local Safeguarding Children Board action plan



The core assessment is regarded as complete when the team manager has deemed the assessment findings complete enough to authorise a formal core assessment record.



2009/10 performance: 63.7%

Statistical neighbours' average performance 2008/09 81.5%

English councils' 2008/09 average performance: 78.2% and Stockton's rank: above average

Baseline: 86% (2007/08)

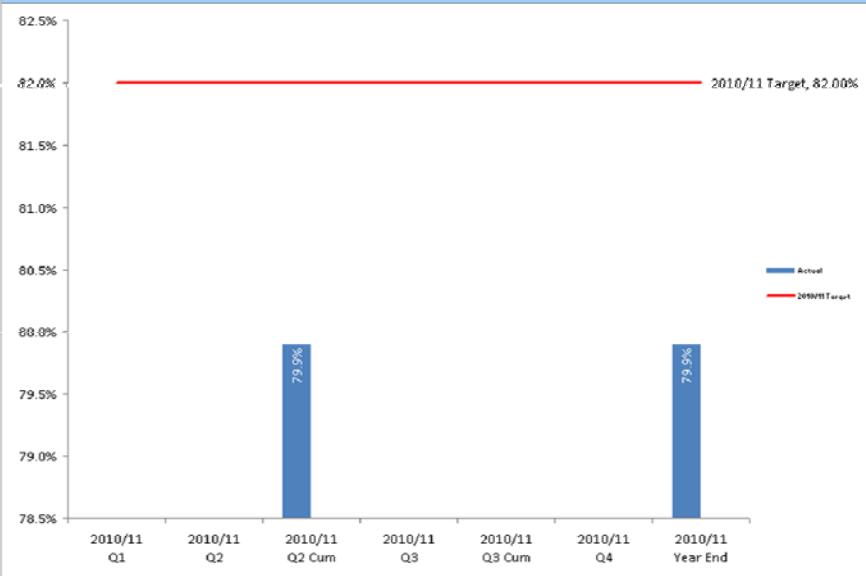
The Performance Story

Q4 has seen further improvement in the rate of timely completion of assessments. However, the rate of improvement has remained below target. Actions to address performance have been reviewed through the Children's Social Care Performance clinics. However, historical impact of increased activity in first 2 quarters of the year has limited the impact of actions. Outturn relates to 637 core assessments completed within timeframe from 1337 referrals.

Report Card NI 73 Achievement of Level 4 or above in both English and Maths at Key Stage 2 (Threshold)

SCS Theme - Children & Young People

**Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
Secure further improvements in educational performance for English and maths at all Key Stages**



The number of pupils achieving Level 4+ in both English and Maths at KS2 as a percentage of the number of pupils at the end of KS2 with valid National Curriculum test results in both English and Maths.



2009/10 performance: 75.3%

Statistical neighbours' average performance 2009/10: 72.4%

English councils' 2009/10 average performance: 72% and Stockton's rank: above

Baseline: 75.2% (2007/08)

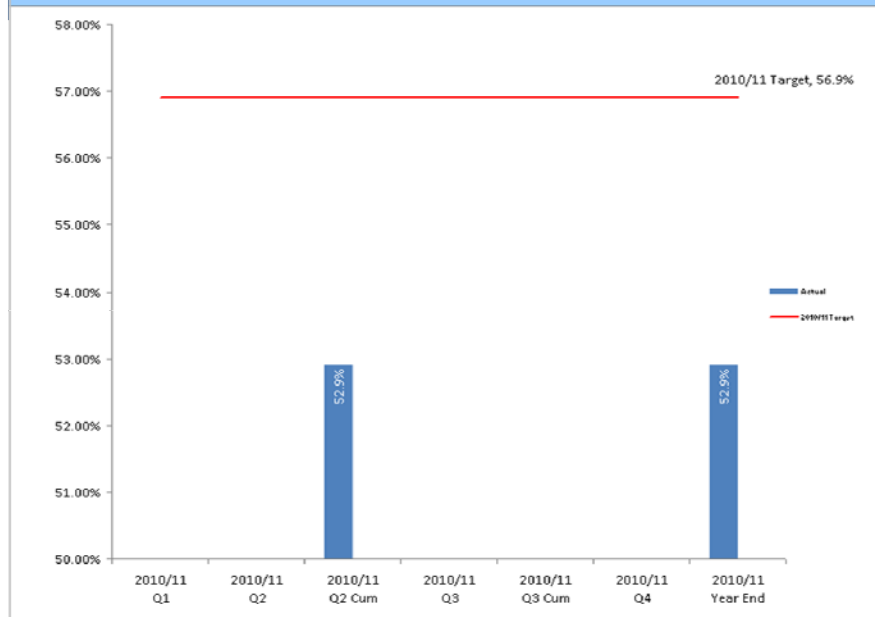
The Performance Story

Although missing the targeted 82%, performance for the 09-10 school year was a 4.6% pt improvement on last year and just 2% away from the level expected for the top 25% of schools nationally.

Report Card NI 75 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (Threshold)

SCS Theme - Children & Young People

**Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
Secure further improvements in educational performance for English and maths at all Key Stages**



The number of pupils achieving 5 or more A* C or equivalent including English and Maths at KS4 as a percentage of the number of pupils are the end of KS4.



2009/10 performance: 49.3%

Statistical neighbours' average performance 2009/10 47.9%

English councils' 2009/10 average performance: 49.8% and Stockton's rank: average

Baseline: 44.6% (2007/08)

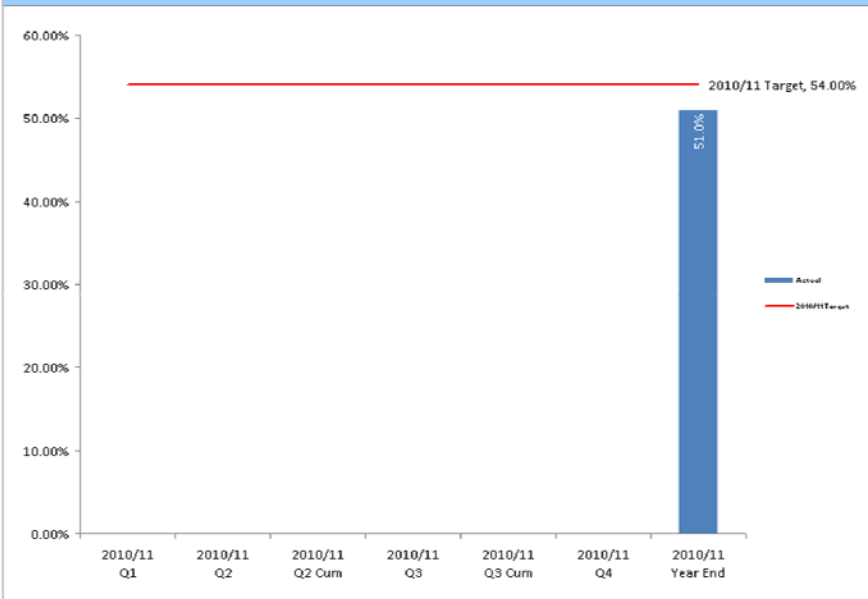
The Performance Story

Although missing the ambitious target, performance in 2010 was 3.6%pts higher than 2009 and best ever for Stockton. One National Challenge school now merged within a new Academy School did not meet floor target of 30% (The Norton), this is now part of Northshore Academy.

Report Card NI 80 (LAA) Achievement of a Level 3 qualification by the age of 19

SCS Theme - Children & Young People

Priority: Secure further improvement in young people's participation retention and achievement in further education training and employment -
Implementation and annual review of IAG (Information, Advice and Guidance) Quality Standards Action Plan



The percentage of young people attaining level 3 by age 19 in a Local Authority area.



2008/09 performance: 48.4%

Statistical neighbours' average performance 2009/10: 43.03%

English councils' 2009/10 average performance: 49.4% and Stockton's rank: below average

43.2% (2005/06)

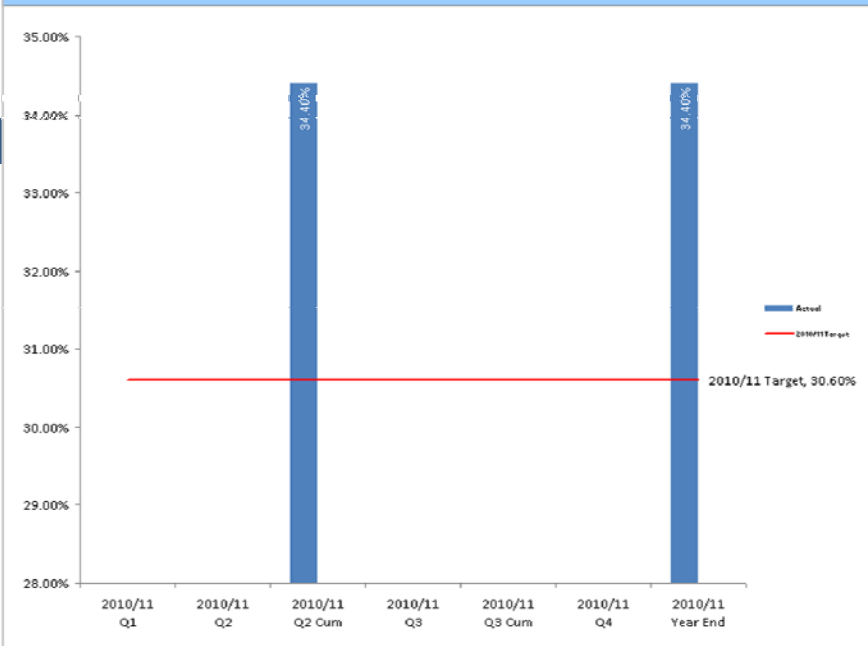
The Performance Story

Data is for 2009/10 academic year and at 51.0% is below target. However, there has been improvement over 2008/09 performance. Priority actions to address performance for post 16 education are being developed through the 14-19 Partnership.

Report Card **Nf 92 (LAA)** **Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest**

SCS Theme - Children & Young People

**Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
 Improve further the educational attainment of children and young people from all vulnerable groups i.e. BME, FSM, SEN, CIC and Persistent Absentees**



The gap between the median Foundation Stage Profile score of all children locally and the mean score of the lowest achieving 20% of children locally, as a percentage of the median score of all children locally.



2009/10 performance: 33.3%

Statistical neighbours' average performance 2009/10 34.34%

English councils' 2009/10 average performance: 33.9% and Stockton's rank: average

Baseline: 35.6% (2007/08)

The Performance Story

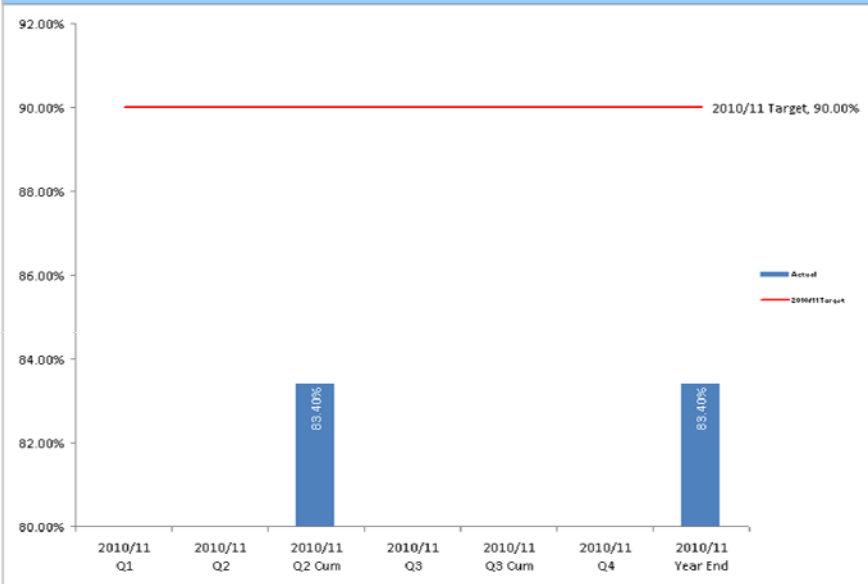
In 2009-10 the LA undertook a rigorous review of moderation systems. This has led to a much more robust assessments as a result of which some indicators show a decline. This reflects a more realistic appraisal of actual achievement. This concurred with advice from Qualification Curriculum Development Agency (QCDA) and the National Strategies.

Closing the gap between the lowest attaining and maintaining levels for the highest attainment remains a significant challenge for EYFS in Stockton. Actions being taken include free 15 hour nursery provision for 3+ yr olds which means children can access high level development early in their education; and Every Child a Talker (ECaT) has been introduced in this financial year to improve the communication skills of pupils.

Report Card **Ni 93 (LAA)** **Progression by 2 levels in English between Key Stage 1 and Key Stage 2**

SCS Theme - Children & Young People

**Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
Secure further improvements in educational performance for English and maths at all Key Stages**



The number of pupils at the end of KS2 making 2 levels progress in English between KS1 and KS2, as a percentage of the number of pupils at the end of KS2 with valid National Curriculum test results.



2009/10 performance: 79.5%

Statistical neighbours' average performance 2009/10: 82%

English councils' 2009/10 average performance: 82% and Stockton's rank: below

Baseline: 83.7% (2007/08)

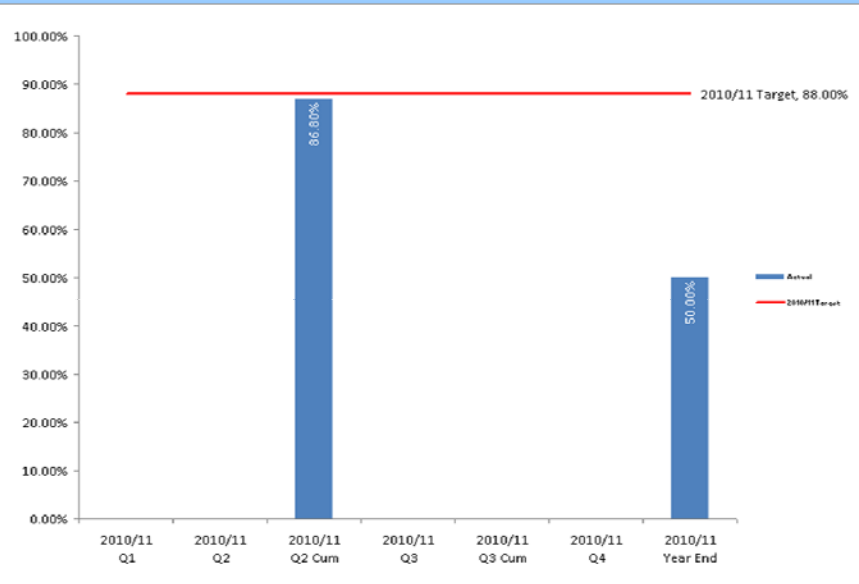
The Performance Story

26 of 59 eligible schools boycotted KS2 tests in 2010. Target was set based on the top 25% of pupil attainment, although this ambitious target was not met, performance improved by 3.9% pt.

Report Card NI 94 (LAA) Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2

SCS Theme - Children & Young People

Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
Secure further improvements in educational performance for English and maths at all Key Stages



The number of pupils at the end of KS2 making 2 levels progress in maths between KS1 and KS2, as a percentage of the number of pupils at the end of KS2 with valid National Curriculum test results.



2009/10 performance: 83.6%

Statistical neighbours' average performance 2009/10 81.2%

English councils' 2009/10 average performance: 81% and Stockton's rank: above

Baseline: 79.9% (2007/08)

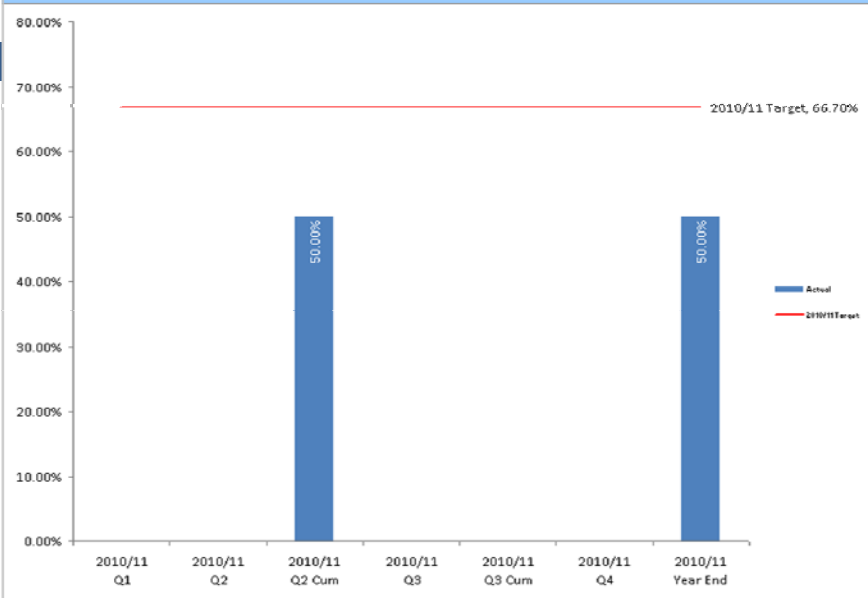
The Performance Story

26 of 59 eligible schools boycotted KS2 tests in 2010. Target was set based on the top 25% of pupil attainment, although this ambitious target was not met, performance improved by 3.2% pt.

Report Card NI 99 (LAA) Children in care reaching Level 4 in English at Key Stage 2

SCS Theme - Children & Young People

Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
Secure further improvements in educational performance for English and maths at all Key Stages



The number of looked after children who have been in care for at least one year who were in year 6 (KS2) and who achieved at least level 4 in English, as a percentage of the total number of looked after children who were in care for at least one year who were in year 6 (KS2).



2009/10 performance: 27.3%

Baseline: 37.5 (2007/08)

The Performance Story

Target was set based on 2 out of 3 children achieving the standard. One child ceased to be in care and of the 2 eligible children remaining, 1 achieved the standard.

Report Card NI 100 (LAA) Children in care reaching Level 4 in Maths at Key Stage 2

SCS Theme - Children & Young People

Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages - Secure further improvements in educational performance for English and maths at all Key Stages



The number of looked after children who have been in care for at least one year who were in year 6 (KS2) and who achieved at least level 4 in Maths, as a percentage of the total number of looked after children who were in care for at least one year who were in year 6 (KS2).

 Target missed
  High is Good

2009/10 performance: 0.0%

Baseline: 37.5% (2007/08)

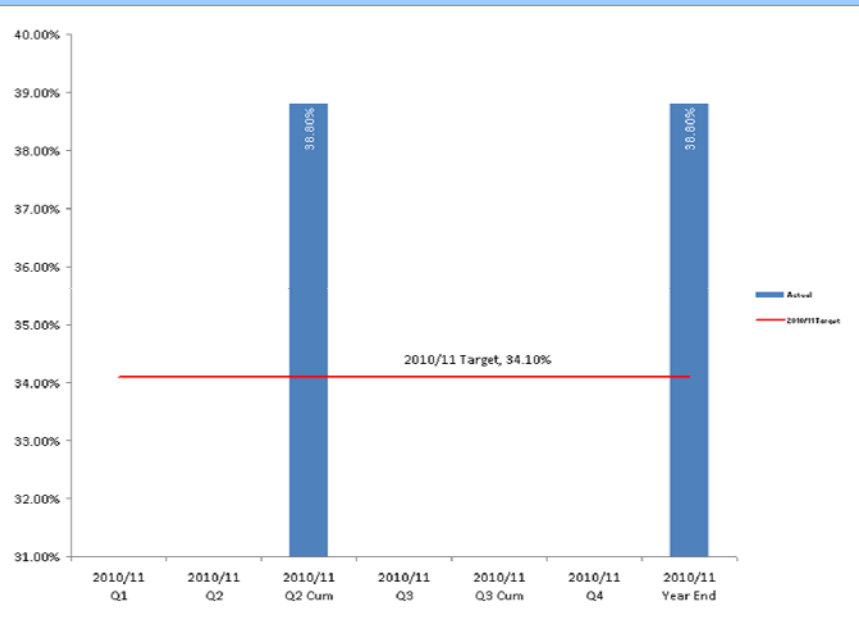
The Performance Story

Target was set based on 2 out of 3 children achieving the standard. One child ceased to be in care and of the 2 eligible children remaining, 1 achieved the standard.

Report Card NI 102 (b) Achievement gap between pupils eligible for free school meals (fsm) and their peers achieving the expected levels at Key Stage 4

SCS Theme - Children & Young People

Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
 Improve further the educational attainment of children and young people from all vulnerable groups i.e. BME, FSM, SEN, CiC and Persistent Absentees



The percentage point gap between pupils eligible for free school meals (FSM) achieving at least 5 A* - C grades at GCSE including English and Maths at KS4, and pupils in eligible for FSM achieving the same outcome.



2009/10 performance: 37.1%

Statistical neighbours' average performance 2009/10: 28.4%

English councils' 2009/10 average performance: 27.8% and Stockton's rank: below average

Baseline: 35.9% (2007/08)

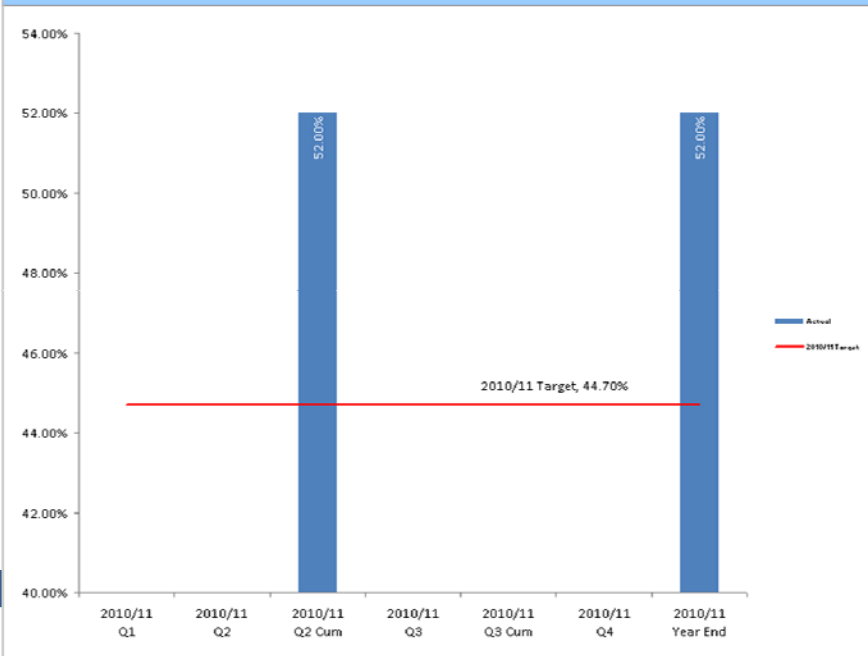
The Performance Story

26 of 61 eligible schools boycotted KS2 tests in 2010. KS2 . Performance better than target, but at KS4 the gap increased. Reducing the FSM gap is a priority and part of Early Intervention Strategy to reduce inequalities. Schools are now targeted with intervention and support to enable FSM groups to improve attainment.

Report Card N1 105 The Special Educational Needs (SEN) / non-SEN gap - achieving 5 A*-C GCSE including English and Maths

SCS Theme - Children & Young People

Priority: Raise achievement of all children particularly for all vulnerable and hard to reach groups through continued improvements in educational attainment across key stages -
 Improve further the educational attainment of children and young people from all vulnerable groups i.e. BME, FSM, SEN, CiC and Persistent Absentees



The percentage point gap between pupils who are identified as having special educational needs who achieve 5 A*-C GCSE grades or equivalent, including English and Maths, at Key Stage 4 and their peers



2009/10 performance: 48.7%

Statistical neighbours' average performance 2009/10: 46.5%

English councils' 2009/10 average performance: 46.5% and Stockton's rank: above average

Baseline: 45% (2007/08)

The Performance Story

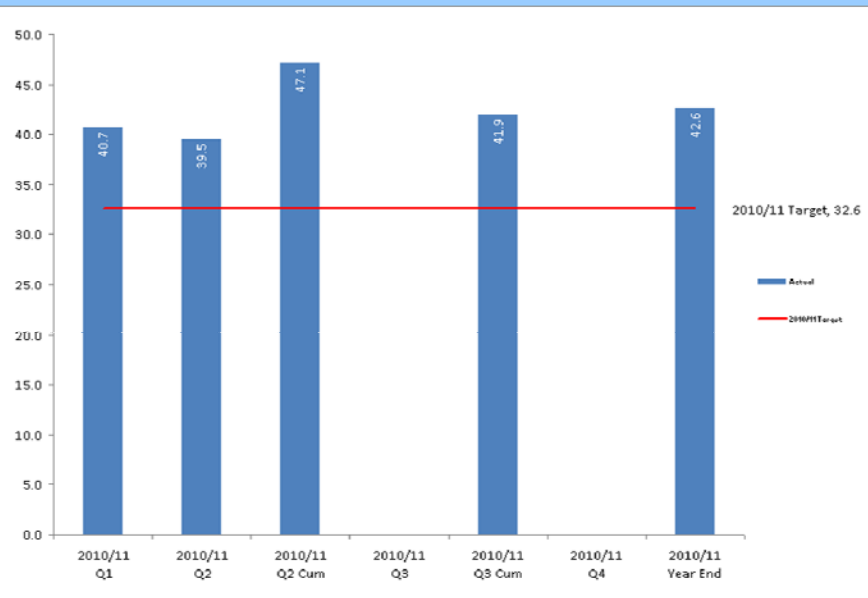
The attainment gap increased in 2010 from the previous year. Plans are being developed to tackle this gap through targeted interventions from specialist support services.

Report Card NI 112 (LAA)

Under 18 conception rate

SCS Theme - Children & Young People

Priority: Ensure effective multi agency safeguarding of our most vulnerable children and young people: Implementation and annual review of the children and family elements of the Domestic Violence Strategy taking into account recommendations from the EIT review



The change in the rate of under-18 conceptions per 1,000 girls aged 15-17 years resident in the area for the current calendar year, as compared with the 1998 baseline rate, shown as a percentage of the 1998 rate.



2009/10 performance 52.0

Statistical neighbours' average performance Cal yr 2008 -6.0%

English councils' cal yr 2008 average performance: -12.7 and Stockton's rank: below average

Baseline: 48.3 per 1,000 population (1998)

The Performance Story

Most recent reported data from Teenage Pregnancy Unit (Q4 2009) is a rate of 42.62 per 1,000 females. This represents a significant reduction of 11.8% against the 1998 baseline year. The rate for Stockton compares with a National rate of 38.2 conceptions per 1,000 females and North East average rate of 46.9 conceptions per 1,000 females.

Theme summary - Health & Wellbeing



Under this theme the following six indicators are included in the corporate basket:

- NI 39 - Rate of Hospital Admissions per 100,000 for Alcohol Related Harm
- NI 40 - Number of drug users recorded as being in effective treatment
- NI 56 - Obesity in primary school age children in Year 6
- NI 115 - Substance misuse by young people
- NI 121 - Mortality rate from all circulatory diseases at ages under 75
- NI 137 - Healthy life expectancy at age 65

Target



N/A

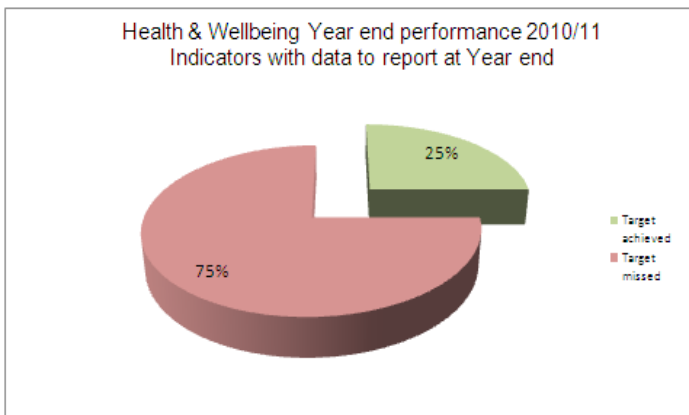


N/A

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for four of the six indicators shown above. Of these, one has achieved the year end target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

1. **Stopping smoking** - good performance (based on 4 week quitters per 100,000) has been sustained throughout the year. Data up to the end of January 2010 shows 1,520 quitters against a target of 1,252 for the period, representing further progress towards the annual target.

WHAT HAS NOT BEEN ACHIEVED?

1. **Hospital admissions for alcohol related harm** - Latest data available (Feb 2011) shows a rate of 2,543 per 100k population which equates to 4,860 admissions of which 1,305 were wholly alcohol related. Admission rates have been outside the target over the whole year.

2. **Drug users in effective treatment** - Most recent available data is for the period to the end of August 2010, and continues to suggest that the performance indicator target (relating to the proportion of problematic drug users – PDUs – in treatment) is unlikely to be met. However, this does not reflect the successes being achieved locally. The target was set a few years ago but subsequent experience has shown that the target set was much higher than prevalence appears to be. Performance trends and low crime rates, as well as anonymous hidden population research, all point towards the Stockton treatment system having reached a saturation point in terms of having engaged PDUs in treatment.

3. **Obesity** - The position is as reported at Q2, following results of the national measurement programme for the 2009-10 school year.

- Prevalence at Reception age (4 / 5 year olds) was 10.2%, an improvement on the 10.5% for 2008-09, and ahead of the target of 12.6% for 2010-11. (Local obesity prevalence for Reception in 08-09 was higher than regional and national averages)

- Prevalence at Year 6 (10 / 11 year olds) was 20.1%, improving on the 20.3% for 2008-09 but still behind the 19.2% target for 2010-11. (Local obesity prevalence for Y6 in 08-09 was lower than regional, but higher than national, averages).

The improving trend (since 2007-08) is to be welcomed, although it needs to be borne in mind that this national programme measures a different cohort each year, so is not measuring progress over time for the same group of children.

OTHER ISSUES

1. Sexual health

- Screening rates for chlamydia have remained at low levels, with a Q4 out-turn of 22.77%, still well below the 35% target.

- Latest data from the national Teenage Pregnancy Unit was reported in Feb 2011, for the period up to the end of the 2009 calendar year. This shows:

- a rate for the whole 2009 period of 42.6 per 1,000 females, a significant reduction from 53.2 for 2008;

- for the same period, a national rate of 38.2 and North East rate of 46.9;

- our 2009 rate was 11.8% lower than the 1998 baseline year used for monitoring progress nationally.

- The lower rate during 2009 is reflected also in local monitoring data for 2010, indicating that improved performance is being sustained.

2. **Breastfeeding** – in line with the progress reported in previous quarters:

- Local monitoring indicates that the rate of mothers initiating breastfeeding whilst in hospital is relatively high – 58% at year end, above the 41.7% target.

- However, the national measure of prevalence based on the proportion of mothers still breastfeeding at 6 to 8 weeks has remained low with a year end position of 25.1% well outside the 38% target.

ACTIONS TAKEN

1. Alcohol harm: A GP Local Enhanced Scheme is in place to help reduce the number of longer-term conditions that will require hospital admissions. Individuals who are frequently or increasingly presenting at A&E or being admitted onto hospital wards are being targeted with support to reduce their attendances at hospitals and refer their treatment to GP and community services. New services have been commissioned also, through DISC, for family support services.

2. Substance misuse: key improvement actions put in place during the year include:

- increasing the number of outreach locations for appointments;
- increasing numbers of clients who receive psycho-social interventions;
- prescribing and forging closer links with the Criminal Justice System.

3. Smoking cessation:

- Action taken to improve access and choice for people requiring smoking cessation support has resulted in an increase in the number attending NHS Stop Smoking Services, although it is reported that a high proportion of quitters at that stage are then lost to further follow up.
- Introduction of the local tariff payment by results (outcomes) system has put the onus on providers to develop ways of improving success rates as their income is dependent on it. Incentives / rewards such as free one month leisure passes have been provided to encourage people to return to services and reduce the number lost to follow up.

4. Sexual health: Chlamydia screening is now being implemented within core services such as GP Practices, CASH and Pharmacy services. There are a number of venues and events identified where the Chlamydia Screening team will carry out testing. Critical to improvement will be the new sexual health contract being delivered by the new provider.

5. Breastfeeding: a new Peer Support programme has been introduced, but it is too soon yet to expect evidence of the impact of this initiative. Health Visitors continue to encourage uptake of services.

6. Obesity: Local delivery of the Teeswide Weight Management Services Strategic Review and Development Plan will cover a range of activities and programmes aimed at addressing obesity..

CUSTOMER PERCEPTION/ SATISFACTION

1. The delivery and outcomes of the regional scrutiny review of Health Needs of the EX Service Community have received regional and national commendations and will result in a range of improvements for the benefit of the Ex Service Community. (L&D)

RISK

1. There have been no changes to the risk register for this theme during 2010~11.

FINANCE

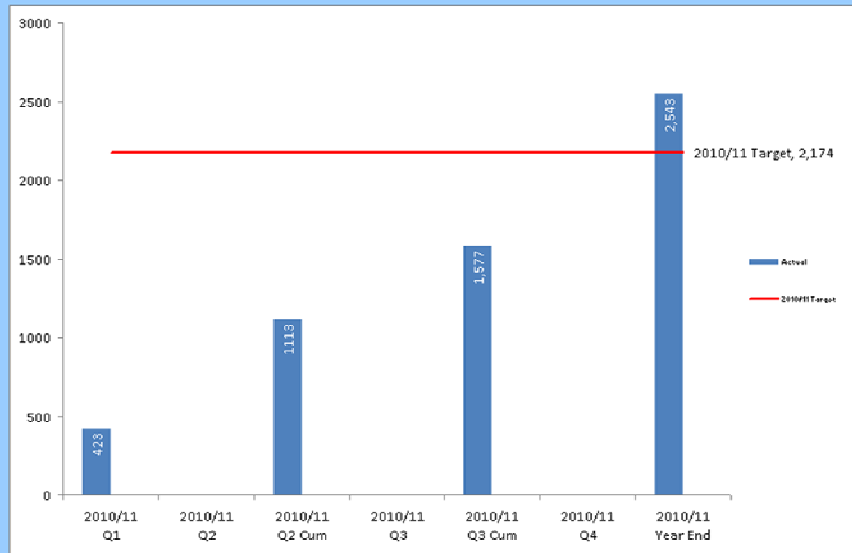
1. There are no significant issues to raise in connection with the funding for these areas over the past year. Much of the activity involved has been grant funded or joint funded with Health.

Report Card NI 39 **Rate of Hospital Admissions per 100,000 for Alcohol Related Harm**



SCS Theme - Health & Wellbeing

Priority: Reduce substance misuse (including alcohol and tobacco) by children, young people and adults and reduce the effect on children, young people and family life -
Further develop access to substance misuse support services



Based on those finished in-year admissions that are classified as ordinary or day cases.



2009/10 performance: 2,260 per 100,000 population

Baseline: N/A

The Performance Story

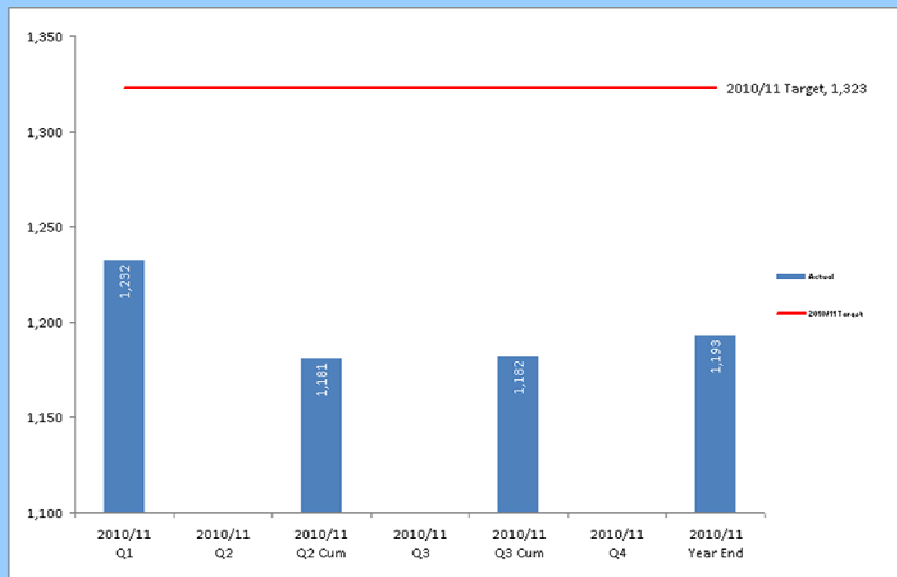
Latest data available (shown at Q4) is February 2010 and shows a rate of 2543 per 100k population against a target for the period of 1992 per 100k population. This equates to 4,860 admissions of which 1,305 were wholly attributable to alcohol and 3,555 partially attributable. Admission rates continue to be higher than trajectory and as a result target will not be met. Targeted support to those frequently presenting at A&E continues and in addition, new services have been commissioned through DISC to provide a range of support to families.

Report Card NI 40 (LAA) Number of drug users recorded as being in effective treatment

SCS Theme - Health & Wellbeing

Priority: Reduce substance misuse (including alcohol and tobacco) by children, young people and adults and reduce the effect on children, young people and family life -

Further develop access to substance misuse support services



The change in the total number of drug users recorded as being in effective treatment, when compared with the number of drug users recorded as being in effective treatment in the baseline year of 2007/08.



2009/10 performance: 1,205

Statistical neighbours' average performance 2008/09:

English councils' 2008/09 average performance: 68.3 and Stockton's rank: above

Baseline: 1,146 (2007/08)

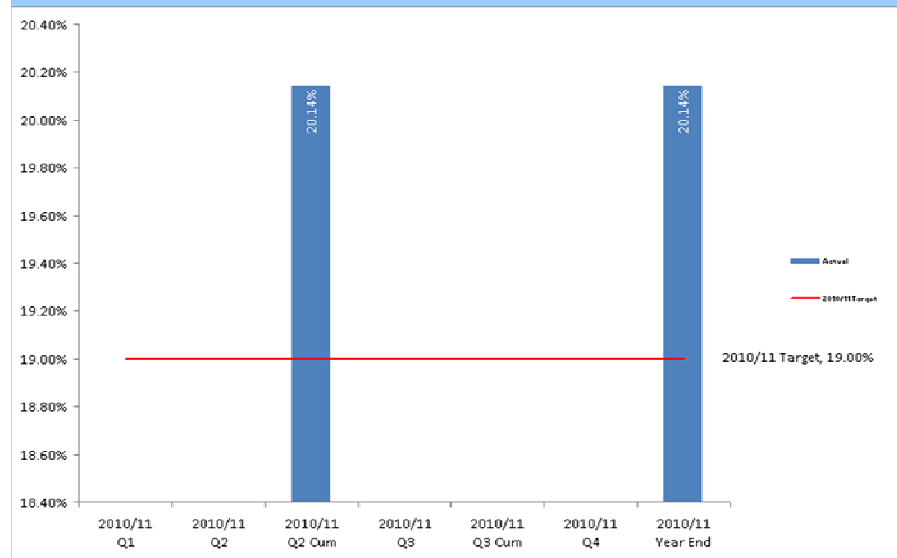
The Performance Story

Data is for the numbers in treatment for 12 months up to the end of August 2010. Actions have been put in place, include increasing the number of outreach locations for appointments, increasing numbers of clients who receive psycho-social interventions as well as prescribing and forging closer links with the Criminal Justice System. This is central to the ongoing contract management of our commissioned treatment agencies. The partnership's strategy is focused upon maximising numbers in treatment and achieving successful treatment exits. Also, work aimed at better understanding drop-outs from treatment is ongoing and barriers to treatment access are being identified and measure implemented to reduce the impact.

Report Card NI 56 (LAA) Reduce the percentage of primary school age children in Year 6 with height and weight recorded who are obese to 19.17% by 2010/11

SCS Theme - Health & Wellbeing

Priority: Reduce levels of obesity in children, young people and adults - Implement recommendations of scrutiny review of obesity services



The percentage of children in Year 6 who are obese, as shown by the National Child Measurement Programme (NCMP).

Target missed ↓ Low is good

2009/10 performance: 20.29%

Statistical neighbours' average performance 2009/10:

English councils' 2009/10 average performance: 18.3% and Stockton's rank: below

Baseline: 20% (2006/07)

The Performance Story

This is an annual measure based on academic year (latest data is for the 2009/10 academic year). Performance reported at Q2 (20.14%) has now been validated by the National Child Measurement Programme, based on 97.6% of the cohort (2,158 out of 2,210 Year 6 children) having their height and weight recorded. The PCT and Council continue to work in partnership to promote healthy weight and healthy lives through environment and education initiatives and to promote physical activity wherever possible.

Theme summary - Adults' Services

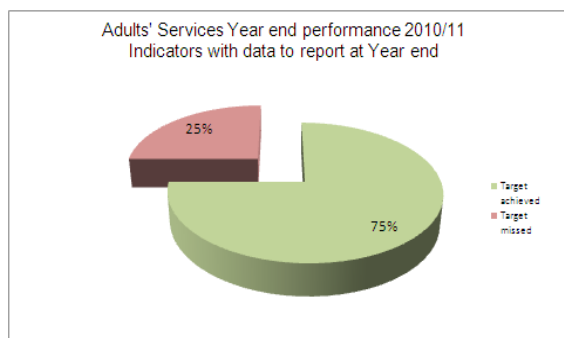


Under this theme the following five indicators are included in the corporate basket:	Target
NI 130 - Social care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	★
NI 132 - Timeliness of social care assessments (all adults)	■
NI 133 - Timeliness of social care packages following assessment	★
NI 145 - Adults with learning disabilities in settled accommodation	★
Local - Local: results of regulatory inspection and internal contract monitoring show improved performance against safeguarding standards (xx% to be good or better by 2013)	N/A

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for four of the five indicators shown above. Of these, three have achieved the year end target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

- Social care clients receiving self-directed support (Direct Payments and Individual Budgets):** this has been a high national priority, with an expectation that a year end target of 30% would be achieved. There was slow progress in the first half of the year; however, as new care management arrangements were implemented and the associated training and procedures were developed to support operational staff, the position improved with a year end position of 33.2% being achieved, slightly ahead of target.
- Timeliness of provision of care packages:** positive progress, with 85% at the year end exceeding the 82% target. The future monitoring of this indicator will be affected the new self-directed support arrangements, in particular the 'support planning' arrangements which will give clients more control over what services are purchased to deliver their care plan.
- Permanent admissions to residential and nursing care** has been a key area of focus during the year, with steady improvement achieved, reflecting more effective monitoring arrangements alongside increasing use of domiciliary care packages.
 - There were 85 admissions during Q4, higher than the previous quarters (the winter months can be expected to result in higher than usual levels) resulting in 284 admissions for the year, a rate of 97.3 per 10K population. Although the ambitious target of 94.6 (i.e. 276 admissions) was not quite achieved the performance was a very good improvement on the previous year's rate of 117.2.
- People aged 18+ supported to live independently through social services** exceeded target, with nearly 6,000 clients supported through a range of services.
- Services for carers** has been a key priority for improvement during the year. Although progress has been slow, a number of actions, identified through the Adult Social Care Performance Clinics, began to impact more significantly during Q4, including the identification of those carers receiving support through grant funded services. As a result, the final year end performance is expected to be close to 24% - although short of the 28% target, represents a reasonable rate of progress on the previous year's 20%. This remains a key area for ongoing development and improvement, and is the subject of a Year 3 EIT Review.
- Client Financial Services-** the work of this team over 2010-11, providing benefit advice and checks for clients and for family members where appropriate, has had a significant impact:
 - Projected annual increased income for clients and families of £208K, compared to £102K in 09-10.
 - Projected increased annual income to the department, resulting from the improved take up of benefits, is £110,000, compared to £45K in 09-10.
- Safeguarding Vulnerable Adults-** During 2010-11 work has been undertaken through the local Safeguarding Vulnerable Adults Committee (SVAC) to improve the analysis of data regarding vulnerable adults.
 - The overall pattern shows that the large majority of referrals relate to incidents occurring either in the service user's own home, or in a care home.
 - Physical abuse, financial abuse and neglect are the most common forms of abuse.
 - The client groups most frequently affected are older people with physical disabilities, older people with mental health needs, and adults with learning disability.
 - A particular area of concern highlighted has been the relatively high number of safeguarding

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

1. **Timeliness of assessments:** performance maintained at a reasonable level. The target for the year of 80% took account of expected pressures on assessment timescales due to implementation of the new self-directed support arrangements. In the event, these pressures impacted significantly during Q3 and, although performance picked up during Q4 to 78%, this was not quite sufficient to meet the target.

ACTIONS TAKEN

1. Assessment timescales: as part of the RIEP funded programme of BPI (Business Process Improvement) a specific project is being undertaken in June to identify improvements for future monitoring of assessment timescales and outcomes.
2. Carers: the Year 3 EIT Review of Commissioned Services for Carers and Independent Living will help to inform future action to ensure that we improve outcomes for carers through the range of services that we commission to support them.
3. Safeguarding: a review was undertaken to gain a better understanding of the pattern of activity relating to referrals involving paid carers or care staff, based on a sample of the recent cases received into adult safeguarding. Issues identified will be considered and shared with partners, through the Stockton-on-Tees Vulnerable Adults Committee, to help to improve future practice.
4. Regular case file audits have been established during 2010-11, with Managers, Heads of Service and the Director involved in monthly audits of a random sample of cases. Some common issues of practice, procedure and record keeping are being identified through the audits to help inform future practice.
5. Through the current Adult Services re-structure (an EIT Task & Finish Review), new management arrangements will be in place to strengthen the management of safeguarding.
6. Supporting independence: roll-out of the Reablement project, and a greater focus on Reablement in the new Adult Service structure, will support a range of work to promote independence for service users and further reduce the use of residential care.

CUSTOMER PERCEPTION/ SATISFACTION

1. Self Directed Support (SDS) – Client Satisfaction Survey. As part of the implementation of the Personalisation project and the new self-directed support arrangements, a survey was commissioned to give some feedback from clients on their experience of the process. Although a small scale exercise (41 clients were involved) the survey has given some helpful insight to people's experience of the new arrangements. Whilst the large majority of the clients were satisfied with the care arrangements put in place, and were happy with the way they had been treated during the process, there were some key learning points identified in relation to:

- The way in which information about self-directed support, and the assessment and care planning processes, is provided and communicated to clients.
- The length of time taken from assessment to receipt of a personal budget.
- Limited awareness of the service provider commissioned to support clients with a personal budget.

The survey will be a helpful contribution to the review of processes and procedures for delivery of SDS during the coming year.


RISK

1. There has been no significant change to risk ratings over the year, although there has been particular attention given to risks relating to:
 - Implementation of the FACS review – to ensure the review was conducted effectively; and, moving forward, to ensure proper implementation of the new arrangements and to ensure clients affected are managed appropriately through the review of their care plans.
 - Development of a new RAS (Resource Allocation System) for the distribution of funding to clients under the new self-directed support arrangements. A new RAS will soon be finalised, and the associated risks will then be reviewed.
 - The changing nature of our partnership with health partners, arising from changes in health structures and services. These risks have been a factor in determining the new structures for Adult Services.
2. High risk areas are still identified in relation to:
 - safeguarding of vulnerable adults;
 - placement costs for those with complex needs.

FINANCE

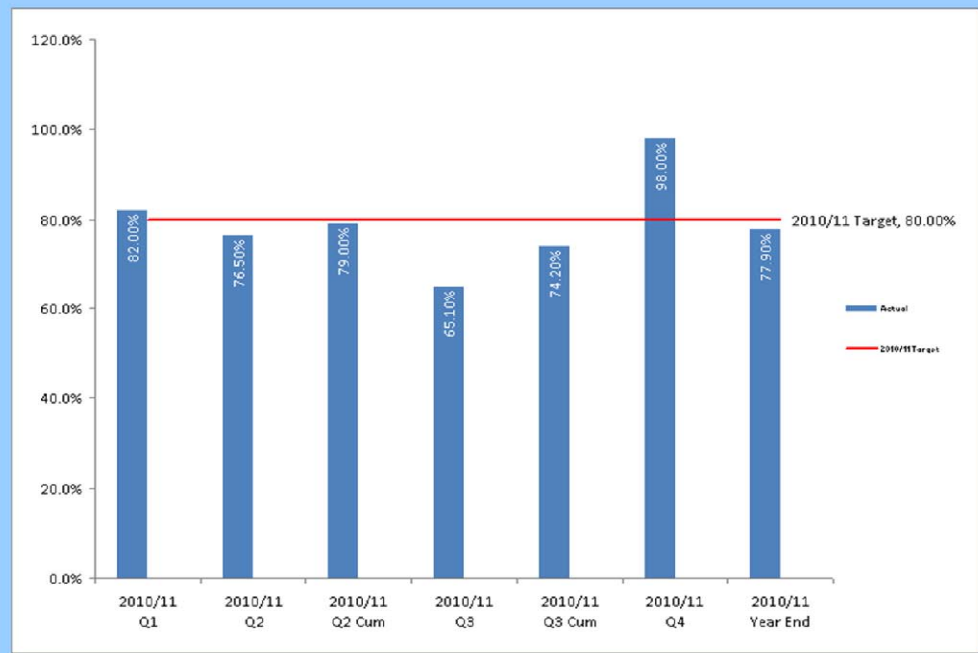
1. The focus on minimising use of residential provision through other forms of community based support has been reflected in resource pressures regarding:
 - direct payments; and
 - spend on home care commissioned from external providers;with some easing off of spend in relation to
 - elderly placements and
 - LD placements in external provision.

Report Card **NI 132 (LAA)** **Timeliness of social care assessments (all adults)**



SCS Theme - Adults' Services

Priority: Ensure effective safeguarding arrangements are in place for all service users - Revise the pathway for management of safeguarding referrals to improve consistency of response



For new clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks.

 Target missed  High is good

2009/10 performance: 82.5%

Statistical neighbours' average performance 2009/10

English councils' 2009/10 average performance: 82.8.% and Stockton's rank: average

Baseline: 53% (2006/07)

The Performance Story

Changes to assessment processes made a positive impact on the overall speed of assessments during the full 09-10 period (82.5% completed within 28 days compared to 70% the previous year – excellent progress, particularly taking account of the increase in volume of referrals during the period). Preliminary indications from national data suggest that this performance will have gone some considerable way to closing the gap on the average of our comparator group of local authorities. The position at Q1 (82%) indicates that the improved level of performance is being sustained. However, it should be noted that the delay at the end of the year in finalising a significant number of assessments (pending resolution of the RAS issue) will have an adverse impact on performance during the next quarter.

Theme summary - Stronger Communities



Under this theme the following three indicators are included in the corporate basket:	Target
NI 1 - Percentage of people who believe people from different backgrounds get on well together in their local area	N/A
NI 2 - Percentage of people who feel that they belong to their neighbourhood	N/A
NI 5 - Overall / general satisfaction with local area	N/A

Overall progress

PERFORMANCE

At year end 2010/11, we are not able to report progress against any of the annual targets for the three indicators shown above. This is due to the Place Survey, through which these indicators were collected, being deleted in August 2010.

PERFORMANCE- WHAT HAS BEEN ACHIEVED?

1. **Community Cohesion Strategy** refresh – the refresh of the Community Cohesion Strategy this quarter and this has now been completed. However the strategy is a live document and it will be updated and amended as appropriate.
2. **Voluntary and Community Sector Investment Fund** was launched- Nine organisations successfully secured a share of the first £125,000 during the initial round.
3. **My Community web pages** were launched which included a Bid Bank to assist VCS organisations in assessing data to support bids for external funding.
4. **Viewpoint Survey** with new panel concluded with 76% response rate.
5. New **Single Data List** released. Work is ongoing with services to develop measures and a framework for 2011/12.

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

1. The launch of the Community Trust Fund had slipped due to delays in establishing the funding panel, this is now resolved and due for launch.

OTHER EMERGING ISSUES

1. Community Empowerment Network contracting arrangements have highlighted the tension between operational needs, procurement regulations and TUPE issues.

CUSTOMER PERCEPTION/ SATISFACTION

1. Multi Faith Calendar – the team has promoted the Multi Faith Calendar for 2011 through various channels including the eKYiT and Stockton News. Feedback has been extremely positive. The team has received numerous requests for copies of the calendar, particularly from schools who have reported that they feel the calendar is a useful tool for planning school activities and for Religious Education sessions.

FINANCE/ RISK

No financial/ risk issues for quarter 4 2010/11.

Theme summary - Corporate Health

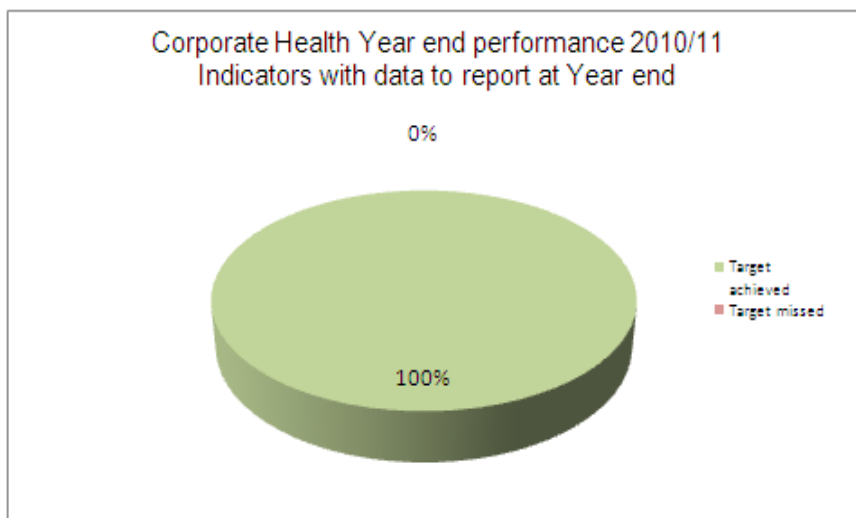


Under this theme the following nine indicators are included in the corporate basket:	Target
NI 179 - Value for money - total net value of on-going cash-releasing value for money gains that have impacted since the start of the 08-09 financial year (1,000s)	N/A
Local - Delivery of identified savings from year 1 EIT reviews	N/A
Local - Deliver identified savings of £300,000 for Facilities Management	N/A
Local - Completed Year 2 reviews and identified savings	N/A
(ex BV 12) The number of working days / shifts lost to the Authority due to sickness absence	★
Local - Raise the skills of the workforce to meet the targets set out in the Skills Pledge- Percentage of workforce attaining level 2	★
Local - Raise the skills of the workforce to meet the targets set out in the Skills Pledge- Percentage of workforce attaining level 3	★
Local - Improved customer satisfaction ratings in MORI survey from 2008 baseline - % of residents who found staff 'helpful'	★
Local - Improved customer satisfaction ratings in MORI survey from 2008 baseline - % of residents whose enquiry was dealt with at the first point of contact	★

Overall progress

PERFORMANCE

At year end 2010/11, we are able to report progress against the annual target for five of the nine indicators shown above. Of these, five have achieved the year end target.



PERFORMANCE- WHAT HAS BEEN ACHIEVED?

Customer Services & Taxation

Work on the Stockton multi-service centre has commenced and the new lecture hall is now completed. It is expected that the rest of the work will be completed on target by the end of September.

Finance & Assets

The balance sheet for 2009/10 was re-stated in line with International Financial Reporting Standards (IFRS) in April 2011, in line with prescribed timescales. The Statement of Accounts is on target to be produced and approved according to IFRS by June 2011.

Finance, Procurement & Performance

The recent EIT Review of Procurement and Commissioning led to a revised approach to procurement called Category Management. The approach, implemented during the latter half of 2010/11 has already delivered £127,000 in savings for 2011/12 and is on track to deliver against the target of £250,000.

Human Resources

Corporate Management Team have approved the new Mental Health Wellbeing Policy, which will be rolled out in the first quarter of 2011. Training for Line Managers will be determined using analysis of services' stress related absence management information.

Policies continue to be reviewed in line with Council objectives. The latest policies to be launched include: HIV /AIDS Policy, Critical Illness Policy, No Smoking Policy, Leave Policy and Secondment Policy.

Further management development needs have been identified from the Employee Survey, a 'Setting the Standards' action planning group and feedback from the programme facilitators. A matrix identifying management development needs and potential actions has been produced and proposals are currently being drawn up for consideration by Corporate Management Team.

The final version of the Coaching and Mentoring Strategy was agreed in February and has been circulated to the Black and Minority Ethnic Forum for comments. The Strategy is being considered by Human Resources Steering Group on 28 April 2011 and by CMT on 23 May 2011.

A review of the Council's appraisal scheme has been carried out the recommendations have been agreed by CMT and EMT.

A 'Holiday Purchase Scheme' to provide employees with additional flexibility in respect of planned time off work has been approved by Corporate Management Team. This scheme is in addition to any other leave arrangements and provides the opportunity to buy an agreed amount of additional annual leave days, with deduction in pay spread over a maximum of 12 months.

Xentrall

Savings targeted in the 2010/11 Xentrall Business Case have been achieved.

Law and Democracy

There are no material concerns regarding service delivery and performance against key priorities.

PERFORMANCE- WHAT HAS NOT BEEN ACHIEVED?

Customer Services & Taxation

Although the first four online self-service forms are live, the remaining four have not yet been completed due to issues with resources in Xentrall. It is hoped that they will be completed by the end of September 2011, which will complete the launch of Phase One of online self-service facilities.

Finance & Assets

Phase One of the review of assets, including development of individual plans for all assets based on retention and disposal and condition and suitability information, has fallen slightly behind schedule. A report is now being prepared for July's Cabinet meeting.

Human Resources

The development of 'Competency Based Role Profiles' and an evaluation of the current pay and grading structure have been put on hold temporarily as resources are prioritised towards the EIT Review Programme and related restructures.

Xentrall

The Print Consolidation Project, which was targeted for completion in January 2011, is now expected to have a contract in place by summer 2011. This is because, based on the previous experiences of the short listed suppliers, the overall project timeline has been extended.

Law and Democracy

Slippage has occurred in relation to Democratic Services' Records Management arrangements and the Scrutiny Improvement Plan.

ACTIONS TAKEN

Law and Democracy

Deadlines for the reporting for scrutiny led and officer led reviews to Cabinet were accelerated so that review recommendations and any resulting savings could be fed into the budget process.

RISK

Resources are on track to deliver service within budget.

Risk Scores for Corporate Risk Register

Managing Equal Pay Claims 16

Sickness Absence 16

There are no significant risks to report from Law and Democracy.

FINANCE

Law and Democracy

Service group expenditure continues to be managed in budget. Legal Services' budgetary position for 2011/12 and 2012/13 has improved. Legal Services' EIT review has begun. Democratic Services' review has started to deliver its identified savings.