

Freedom of Information /Data Protection Stats (2010/11)FOI Requests (Quarter 4)

Service Group	No of requests completed in quarter	No completed within 20 days	Percentage	Reasons for requests not completed within 20 days
DANS	30	29	97%	<u>Business</u> 1 day late – Further clarification needed from requester
Law & Democracy	13	12	92.3%	<u>Other</u> Customer Services forwarded request to wrong email address; therefore request not received until after deadline date. Responded within 7 days of receiving.
CESC	79	61	64.6%	<u>Media</u> <ul style="list-style-type: none"> • Waiting for the information – 1 day • Waiting for agreement before it was sent out – 1 day • Waiting for the info from legal – 1 day • Waiting for information from senior officers and agreement - 18 days • Waiting for agreement – 3 days • Waiting for agreement – 3 days • Waiting for agreement – 3 days • Waiting for agreement – 2 days • Waiting for the information – 17 days • Waiting for the information – 6 days <u>Business</u> <ul style="list-style-type: none"> • Waiting for information – 1 day • Waiting for agreement – 3 days, spoke with requester and they are ok with this, they would like us to go for the Clear Mark award. <u>Other</u> <ul style="list-style-type: none"> • Waiting for information and agreement – 4 days • Waiting for information and final agreement - 23 days • Clarification of previous response – 1 day • Waiting for information and agreement – 1 day • Waiting for information and agreement – 1 day • Waiting for information and agreement – 2 days
Resources	57	53	93%	<u>Media</u> <ul style="list-style-type: none"> • 2 days late • 1 day late • 1 day late • 1 day late
Tristar	0	0	0	
Total	179	155	86.6%	

DP Subject Access Requests (Quarter 4)

Service Group	No of requests completed in quarter	No completed within 40 days	Percentage	Reasons for requests not completed within 40 days
DANS	0	0	0	
Law & Democracy	0	0	0	
CESC	38	38	100%	
Resources	0	0	0	
Tristar	0	0	0	
Total	38	38	100%	