Consultation Meeting 29th June 2011

Sean McEneany and Hazel Grant attended as guests at the Billingham Network:

15 Billingham residents attended and asked a number of questions and offered comments.

- The transport manager said that some people will be picked up at 8am to get to Halcyon Centre. It takes me two and a half hours to get my mother ready on a morning.
- What happened when the weather was bad like last year?
- ➤ What will you do if the clients are at the centre and the weather deteriorates?
- How can relatives pick clients up when they are at Thornaby?
- Have statistics been gathered to show what the future need will be for the Billingham centre?
- What happened to the clients from Alma Centre and Tithebarn?
- > Some of the clients have told me they don't like it at Halcyon centre
- ➤ Travel has to be more than 10 15 minutes more
- Personalisation budgets are not always possible. Getting Personal Assistants is often difficult even after going through A4E
- I would like to ask people to keep an open mind
- What would it cost to bring the existing building up to specification?
- It has been stated that upgrading Parkside would be very expensive. Can we see the costs?
- > People do not want to lose a service from Billingham
- > I think we can accept that the building is not fit but my concern is transport
- > This is only looking at short term planning
- > A petition has been drawn up so not everyone wants this change
- ➤ Is it true that about £1m was spent on Halcyon Centre?
- ➤ There is a business park near by that was used by a sports organisation as a short term option. Why can't Parkside use this facility
- Have you looked at alternative venues?
- What happens if people can't access services at the centre and they deteriorate? People who have a stroke often suffer from depression?