

Consultation Meeting 8th June 2011 (pm)

The meeting was chaired by:

Hazel Grant Adult Operations Manager

Peter Smith Re-ablement Manager)

Elizabeth Bird Transport Manager

1 client and 4 family representatives were present and asked a variety of questions and made comments.

- Why is Billingham always the area to lose out with health, transport and now the day centre?
- What would happen if we refused to go?
- Will people be able to keep the same days?
- Will transport be the same?
- Will there be trips out?
- My mother is 89 she can't do activities.
- Will the staff go as well?
- Why are you getting rid of good staff (Cook/Manager)?
- I refused to pay for transport as it was more than I would pay in petrol, now its further . Can I look at the possibility of transport?
- I'm going to speak to my MP
- I think it sounds wonderful. I'm glad I came?
- I'm really pleased I can get this level of service for mum
- Thank you for your help. I am pleased I came
- We don't like change but I can see that it makes sense
- Could this building be upgraded?