

Consultation Meeting 8<sup>th</sup> June 2011 (am)

The meeting was chaired by:

Hazel Grant Adult Operations Manager

Peter Smith Re-ablement Manager

Elizabeth Bird Transport Manager

Sixteen clients or family representatives were present and asked a variety of questions and offered comments.

- Where is the new centre?
- Some clients feel that by going to the new centre they will be neglected or unwanted?
- Will special diets and dietary needs be met?
- Is it to do with finances?
- Will there be adequate parking?
- Concerns regarding people with Alzheimers or dementia regarding the move?
- Concerns regarding those clients who make their own way in?
- Will the cook be going to Halycon?
- Will the manager and staff be going to Halycon?
- One client commented on the fact that were she currently lives community transport are unable to bring her to the centre, currently she gets a taxi?
- What time will clients return home one lady gets a tea call at 3.15 pm?
- Will Home Care companies be consulted?
- When is the Halcyon Centre closing?
- Why did Alma Centre close?
- Garden seats donated in memory of clients what will happen to them?
- Concern regarding the age of clients?
- Can we visit?
- Discussed the activities on offer and the gardens
- Will the cost of transport increase?
- I transport my mother. Can she access transport if she moves?