

CABINET ITEM COVERING SHEET PROFORMA

AGENDA ITEM

REPORT TO CABINET

14 July 2011

CABINET DECISION: PARKSIDE DAY CENTRE

Adults, Health & Social Care-Lead Cabinet Member-Councillor Jim Beall

EIT REVIEW OF ADULT OPERATIONAL SERVICES-CHILDREN, EDUCATION & SOCIAL CARE

1. Summary

The overall objectives/aims of the review were to identify options for future strategy, policy, and/or service provision that would deliver efficiency savings while sustaining or improving quality outcomes for Stockton Borough Clients and their Carers within the Adult Operational Services of CESC. As a gateway EIT review, a report was presented to the Arts Leisure and Culture Select Committee on 17 February 2010 with subsequent updates on progress as required.

2. Recommendations

Day Care Services – Parkside Day Care Centre

1. Re-provide services currently delivered at Parkside Day Care Centre, to the Halcyon Centre
2. Re-location of current employees from Parkside Day Care Centre to Halcyon Centre where applicable. (See financial details at point 20)

3. Reasons for the Recommendations

This is the final phase of the year 1 EIT review of Adult Operational Services. As a result of earlier cabinet decisions we have the opportunity to re-provide the Day Service from Parkside in Billingham where the building is no longer fit for purpose and restricts activities, to the refurbished, modern and spacious Halcyon Centre in Thornaby. The EIT programme's aim is to maintain high performance, continue to improve satisfaction and enable further improvement across the borough. This proposal would achieve these aims.

4. Members' Interests

Members (including co-opted Members with voting rights) should consider whether they have a personal interest in the item as defined in the Council's code of conduct (**paragraph 8**) and, if so, declare the existence and nature of that interest in accordance with paragraph 9 of the code.

Where a Member regards him/herself as having a personal interest in the item, he/she must then consider whether that interest is one which a member of the public, with knowledge of the relevant facts, would reasonably regard as so significant that it is likely to prejudice the Member's judgement of the public interest (**paragraphs 10 and 11 of the code of conduct**).

A Member with a prejudicial interest in any matter must withdraw from the room where the meeting considering the business is being held -

- in a case where the Member is attending a meeting (including a meeting of a select committee) but only for the purpose of making representations, answering questions or giving evidence, provided the public are also allowed to attend the meeting for the same purpose whether under statutory right or otherwise, immediately after making representations, answering questions or giving evidence as the case may be;
- in any other case, whenever it becomes apparent that the business is being considered at the meeting;

and must not exercise executive functions in relation to the matter and not seek improperly to influence the decision about the matter (**paragraph 12 of the Code**).

Further to the above, it should be noted that any Member attending a meeting of Cabinet, Select Committee etc; whether or not they are a Member of the Cabinet or Select Committee concerned, must declare any personal interest which they have in the business being considered at the meeting (unless the interest arises solely from the Member's membership of, or position of control or management on any other body to which the Member was appointed or nominated by the Council, or on any other body exercising functions of a public nature, when the interest only needs to be declared if and when the Member speaks on the matter), and if their interest is prejudicial, they must also leave the meeting room, subject to and in accordance with the provisions referred to above.

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SUMMARY

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RECOMMENDATIONS

Day Care Services – Parkside Day Care Centre

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DETAIL

DAY CARE SERVICES

1. Stockton Borough Council supports day care services for older people on two separate sites: Halcyon Centre at Thornaby and Parkside at Billingham, A specific Day Care Service for older people with mental health needs is also provided from the Kitwood Unit within the Halcyon Centre facility.
2. The Day Care Services discussed in this report provide social, therapeutic and some personal care to over 250 clients. Attendance at one of the centres is determined following an assessment of need identifying this mode of service delivery as appropriate for the client or, in some cases, to provide carers with a respite from their caring role. Although attendance to the centres is predominantly older people, clients with physical disabilities and others with mental health needs also attend.

Although the Council has a statutory duty to provide services to address assessed needs, provision of those services does not have to be by the Council.

3. The 2009/10 allocated budget for each Day Care Centre is as follows:

Halcyon Centre provides up to 70 places per day and has a budget allocation of £ 439,677

Parkside Centre provides up to 30 places per day and has a budget allocation of £145,599

4. All budgets exclude capital charges and support service costs
5. Client contributions for the services are dependent on an individual financial assessment. A hot meal and snacks are available to all clients for an additional sum of £3 per day. Clients are able to bring a packed lunch to eat at the centre if they prefer.

6. The analysis by TRIBAL/CIPFA in 2009 stated:

Stockton-on-Tees still relies more on internal provision of Day Care than the National average (86% versus 70%), 23% more expensive than internally provided provision in the Nearest Neighbour authorities; nonetheless, the authority's average spend on internal provision of Day Care is still 28% cheaper than the National average.

The unit cost of the current day care services combined at Parkside and Halcyon is £21.18. Once the savings of £56,432 are realised, if the re-provision goes ahead, the unit cost is anticipated to fall to £19.38 per day.

7. Day Care Services have not been developed or provided by independent providers extensively, although some provision is available to tenants of Extra Care facilities as part of their overall tenancy agreement. However there have not been any requests to the independent sector for expressions of interest in providing an alternative to the In-House provision so comparisons are difficult to quantify. Day Care Services do not come under the Care Quality Commission regulations therefore quality monitoring is through client/carer surveys, complaints, comments, commendations and internal audit procedures.
8. The Halcyon Centre is a spacious, well appointed building with ample room for a wide range of activities to be carried out simultaneously. It also has extensive enclosed gardens and raised vegetable plots where clients with a desire to be involved in gardening can continue that interest. For others the enjoyment of a quiet spot to sit, and the soon to be developed sensory garden can be enjoyed for its beauty alone. Parkside Day Care Centre is less well appointed and is constrained by inadequate activity lounges and communal spaces. The garden is substantial but has not been developed beyond lawns and a pathway. The linking corridor in the centre itself is narrow and makes passing, even for those with good mobility, difficult. Introduction of a wide range of activities at Parkside has been restricted due to these spatial limitations.
9. The Adult E.I.T. review acknowledges the outcome of the Fair Access to Care (FACS) E.I.T. review. In April 2011 the Council decided to provide services to clients who are assessed as having substantial or critical needs within the recognised banding structure.
10. The impact on service provision as a result of the FACS banding recognises that in the future, clients will have increased dependency and therefore at greater risk of requiring long term care. Within Parkside the manager has to constantly consider the safety aspect of attendance when a client who is confined to a wheelchair is referred for services. Only one wheelchair can access the corridor at any time. Clients who require a higher level of support are currently referred to Halcyon when Parkside is unable to provide identified needs.
11. The service at Parkside Day Centre is well attended with approximately 25% of attendees living at Norton and the remaining 75% from Billingham, and while overall numbers registered for services have increased during the past two years the average daily attendance has remained comparatively unchanged. This is due to clients accessing services for fewer days each week than was historically the case. The reason for this is in

part attributable to a greater number of alternative service options being available to clients through direct payments and self directed care.

12. The Day Centre building is no longer fit for purpose, and the shortcomings of the building will become more evident as clients with greater mobility problems and increased dependency are referred for services under the current FACS banding.
13. Since returning to their refurbished Centre in February 2011 the Manager at Halcyon Centre has been approached intermittently regarding requests for services for younger adults. While age on its own is not a determinant for acceptance or rejecting a client, managers are aware of the need to meet client's requirements appropriately. In a Centre which is predominantly older adults it is important that the needs of younger clients are addressed if they are to benefit from the service. The extensive space and floor plan provides the most realistic opportunity to meet these needs. Parkside is unable to provide comparable services to younger adult, again due to limited facilities.
14. Transport by the Community Transport Service is an important component of Day Care Services and the Transport Manager has worked closely with officers to ensure client concerns regarding transport are addressed. Calculations on current client attendance to Parkside, estimate an average of 10 to 15 minutes more travel will be required to transport all clients who require it from their homes to the Halcyon Centre.

CONSULTATION

15. On 11 March 2009 Cabinet approved the following recommendations with respect to Parkside Day Centre:

That officers enter consultation with clients and staff of Parkside Day Centre regarding the development of services for the future.

16. Consultation with Parkside Day Care Centre employees was undertaken at the start of the Adult EIT review in 2009. At that time the planned re-provision of services from the former Alma Centre and STEPs at Tithebarn Centre to the refurbished site at Halcyon Centre was discussed. Employees at Parkside Centre expressed a wish that in the fullness of time their service could be similarly considered for a move to Halcyon Centre which they recognised as a significantly modern, fit for purpose, facility. This was based on their willingness and motivation to provide meaningful activities to their clients which were restricted due to the limited facilities.
17. Clients attending Parkside Day Centre at the start of the EIT Review were made aware of the scope of the review including the recommendations to Cabinet but no further action was taken at that time as it was felt that it would be more appropriate to start meaningful consultation with clients and carers when options for the service were known.
18. On 31st May 2011 informal consultation with staff commenced. Their enthusiasm for the recommendation to move to Halcyon was still evident. Formal consultation began on 6th June and concluded on 5th July 2011.
19. The full consultation details are contained below and in **Appendix 1**

FINANCIAL IMPLICATIONS

20. The relocation of services to Halcyon Centre provides an opportunity to rationalise the current situation whereby there are currently 3 day centre managers and only one will be

required for the revised service. The savings on management post in the first year will be £37,416

Redundancy costs of two managers:	£60,779.
Increase kitchen assistants by 22 hours:	£9,192
Redeployment of Cook - saving	£17,737
Non replacement of Clerk - saving	£10,471

Any increased costs for transport will need to be assessed

Based on the figures known to date:

First year overspend of	£4,347
Thereafter savings annually of	£56,432

LEGAL IMPLICATIONS

21. Subject to requirement, legal advice will be sought

RISK ASSESSMENT

22. This report is categorised as low risk. Existing management systems are sufficient to control and reduce risk.

SUSTAINABLE COMMUNITY STRATEGY IMPLICATIONS

23. Older Adults – Borough's older people grow older with dignity and maintain a high quality and independent lifestyle.
24. Health & Wellbeing - A healthier Borough where all residents are able to take control of their own physical and mental health and wellbeing, through living healthy and active lifestyles and having easy access to high quality health services when ill health does occur.

EQUALITIES IMPACT ASSESSMENT

25. The full EIA is contained in **Appendix 2**.

CONSULTATION INCLUDING WARD/COUNCILLORS

26. Formal consultation with clients, carers, Trades Unions and stakeholders commenced on 6th June 2011 and ended on 5th July 2011. During that time four meetings were arranged for clients and carers and two more meetings were arranged for staff of both Parkside and Halcyon Day Centres. The manager at Halcyon Centre met with all clients on a day by day basis to advise them of the proposals and note their comments or concerns. In addition to these meetings for those directly affected, the proposals were also raised at the Over 50's Assembly in line with the members of that group being a consultative forum. Officers also attended meetings at the Central Billingham Residents Association, the Billingham Community Network and the Northern Area Partnership Board. Contact details for post, telephone and e-mail were provided. This resulted in two letters being received and one telephone request for more information. Details of the questions asked during the consultation meetings are contained in **Appendix 1**

27. Following the consultation meeting held on 8 June 2011, an objection to the proposal was made by the daughter of a service user who had recently started to attend the centre, and who subsequently started a petition opposing the proposal. This petition has now been received from the lead petitioner (receipt acknowledged on 6 July 2011) and contains 234 valid signatures requesting that the Council stop the proposed closure of Parkside Day care Centre for Older People. The lead petitioner was advised that the matter will be considered at today's meeting of Cabinet and has also been invited to attend.
28. Both employee groups from the services identified in this report have attended briefing sessions from a member of the EIT project group.
29. Consultation has been undertaken with Trades Unions over each component of the EIT review.

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Background Papers

Report to Cabinet regarding Re-provision of Alma Centre Services to Halcyon site 27 July 2009
 Report to Arts Leisure and Culture Select Committee Baseline Reports 15 July 2009
 Report to Arts Leisure and Culture Select Committee Gateway Review 17 February 2009
 Comments by the Select Committee are in **Appendix 1**
 Report to Cabinet regarding the EIT Review of Adult Operational Services 11 March 2010
 Report to Arts Leisure and Culture Select Committee 19 May 2010
 Report to Arts Leisure and Culture Select Committee 9 November 2010
 Report to Arts Leisure and Culture Select Committee 15 June 2010

Ward(s) and Ward Councillors:

Billingham Central:	Ann McCoy and Barry Woodhouse
Billingham East:	Evaline Cunningham and Mick Stoker
Billingham North:	Lynne Apedaile, Ray McCall and Colin Leckonby
Billingham South:	Jean O'Donnell and Mike Smith
Billingham West:	Mary Womphrey and Mick Womphrey
Norton North:	Kathryn Nelson and Steve nelson
Norton South:	Bob Cook and Eileen Johnson
Norton West:	David Wilburn and Norma Wilburn

Property :

Parkside Day Centre occupies one wing of a former Residential Care Home. The remainder of the building is used for a number of purposes but predominantly office accommodation. The vacated wing will return to the Council's asset base.