

STOCKTON-ON-TEES BOROUGH COUNCIL

CABINET RECOMMENDATIONS

PROFORMA

Cabinet Meeting16th December 2010

1. Title of Item/Report

Q2 Improvement Report - Performance

2. Record of the Decision

Cabinet considered a report that outlined progress against performance targets for the second quarter of 2010/11. It highlighted achievements against objectives in the Council Plan, the Local Area Agreement, the National Indicator Set, consultation activity undertaken, summary of Freedom of Information requests, complaints, commendations and comments received and provided an update on progress with Efficiency Improvement and Transformation (EIT), the staff suggestion scheme and the results of an inspection carried out regarding the Council's arrangements for the acquisition of communications data under the RIPA legislation. A series of appendices had been prepared to support the report and provided members with a full picture of performance.

Members were reminded that there had been changes introduced to the requirements for the collection and monitoring of the National Indicator set, and it was expected that this would lead to a reduction in the measures and data sets that local authorities were required to collect and submit to Government Departments. Further clarification of the new arrangements was expected by Quarter 3. Of the National Indicator measures where information was available, 64% (28 indicators) across all themes had achieved targets or were within the agreed tolerance set.

The Council continued to make good progress against the priorities and objectives set out in the Council Plan 2011 –13, with 75.5% of actions/targets set to be delivered or achieved.

The number of complaints was lower, and compliments and commendations higher, than the same period last year.

Cabinet noted the performance of refuse collection staff in recording only 0.23 missed bins per 100,000 collected, during quarter 2; a new record. Cabinet also noted the exceptional work undertaken by these staff during the recent severe weather conditions. Cabinet asked that its gratitude be passed on.

RESOLVED that the levels of performance and subsequent actions be noted.

3. Reasons for the Decision

To inform members of the Council's performance as at 30th September 2010.

4. Alternative Options Considered and Rejected

None

5. Declared (Cabinet Member) Conflicts of Interest

None

6. Details of any Dispensations

Not applicable

7. Date and Time by which Call In must be executed

Midnight on Friday 24 December 2010

Proper Officer
20 December 2010