

STOCKTON-ON-TEES BOROUGH COUNCIL

CABINET RECOMMENDATIONS

PROFORMA

Cabinet Meeting28th October 2010

1. Title of Item/Report

Care Quality Commission Service Inspection of Adult Social Care

2. Record of the Decision

Cabinet considered a report relating to the Care Quality Commission's Service Inspection of Adult Social Care.

It was explained that in July 2010, the Care Quality Commission (CQC) had undertaken an Adult Social Care service inspection, focused on the themes of safeguarding adults; increased choice and control for older people; and leadership & commissioning. The inspection concluded that the Council was "performing well" in relation to safeguarding adults, and increased choice and control for older people; and that it had "promising capacity to improve" in relation to leadership and commissioning. Those judgements were consistent with the Council's self-assessment, which was considered by inspectors as part of the evidence base for the inspection.

Members were provided with the formal report produced by CQC and Cabinet and welcomed the lead inspector, Laura Middleton and her colleagues Linda Robinson and Pam Cox who presented the report.

Cabinet noted that the inspection had revealed a number of areas where the Council's actions were supporting outcomes and improving capacity. These included:-

- There was a clear priority on improving community safety, with strong multi agency working relationships through the Community Safety Partnership.
- Overview and Scrutiny had undertaken some impressive work.
- Users and Carers were very satisfied with services they received. The Council engaged well with older people and complaints were managed well.

Cabinet also noted areas where the inspectors considered outcomes and

capacity could be improved:-

- Improve access to advocacy for both alleged victims and vulnerable perpetrators. This should include ensuring that the duty to consider the use of Independent Mental Health Capacity Advocates was consistently exercised and the reasons for decisions were recorded.
- Ensure that assessments, including the new assessment tools, fully reflected people's interests and history.
- Ensure the Local Safeguarding Vulnerable Adults Committee was supported by robust performance and management information.

It was explained that in line with CQC's inspection reporting and monitoring requirements, the Council had prepared an action plan, which sets out how the Council intended to address the recommendations for improvement identified in the inspection report. A copy of the draft Action Plan was included for Members' attention. Members noted that there was a requirement to report formally to CQC in March 2011 regarding the progress made in achieving improved outcomes in line with the action plan.

RESOLVED that:-

1. the content of the Inspection report be noted
2. the Action Plan be approved for implementation.
3. Reasons for the Decision

The report was presented in order to raise awareness of the results of this important inspection and its implications for future service planning and development; and to meet the reporting and approval requirements of the Care Quality Commission.

4. Alternative Options Considered and Rejected
None
5. Declared (Cabinet Member) Conflicts of Interest
None
6. Details of any Dispensations

Not applicable

7. Date and Time by which Call In must be executed

By no later than midnight on Friday 5 November 2010.

Proper Officer
01 February 2010