Date	Auth No.	Type of Investigation	Prosecution Details
09/04/2010	TELN/067	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	Subscriber details provided identified wife of defendant and address provided. Letter of warning issued to defendant, consumer works all rectified.
26/04/2010	TELN/068	The Trade Marks Act 1994 - Defendant advertising PANDORA bracelets, however confirmation received that the bracelets are counterfeit. Investigating officer in receipt fo two complaints which suggest the defendant is not a private seller, in addition defendant has failed to indicate business names information and has failed to indicate his trading status, thus attempting to negate consumers of their statutory rights.	Subscriber not known and delivery address not known. Prepay subscriber.
20/05/2010	TELA/069	The Business Protection from Misleading Marketing Regulations 2008 - allegation of business cold-calling public house businesses and claiming to be employed by Cleveland Police and Fire Brigade in an attempt to secure payment for bogus advertising.	Subscriber not known and delivery address not known. Prepay subscriber.
08/06/2010	TELA/070	The Distance Selling Regulations - Trader has failed to provide sufficient information on website to enable identification investigation of non-refund and non-delivery of goods required therefore identity of subscriber to PO Box needed.	Subscriber name and address details provided. Trader contacted to advise of Distance Selling Regulations and the E-Commerce Regulations.