






Designation	Ref	Description	07/08 Baseline	09/10 Year End Performance	Target	Tolerance	Qtr 1 10/11	Performance Symbol	Comments	Lead Partners	Service Group
					2010/11						
NI	NI 120	<b>All-age cause mortality rate (2 rates Male and Female).</b> The directly age standardised mortality rate per 100,000 population, from all causes at all ages.	M: 774.62 F: 536.56	M: 708.9 F: 579.72	M: 708.9 F: 520.9	0%	N/A	N/A	Data not yet available.	SBC PCT	CESC
NI	NI 123 (LAA) (CP)	<b>Stopping smoking.</b> Rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over.	1092 per 100,000 population	1748 per 100,000 population	1092 per 100,000 population	0%	242.2 per 100,000 population	★	The Q1 position (end of June) shows a rate of 242.2 per 100,000 population (381 quitters), ahead of the projected rate of 216.1 for the Q1 period. Initiatives that have impacted on the positive performance include: • The introduction of the local tariff payment by results (outcomes) system which put greater onus on providers to develop ways of improving success rates. • A Tees-wide smoking in pregnancy radio campaign. • 21 Community Pharmacies in place within Stockton offering stop smoking services increasing client choice across the town and 10 Stop Smoking Sessions a week across the town run by the Stop Smoking Service.	PCT SBC	CESC
NI	NI 124 (CP)	<b>People with a long-term condition supported to be independent and in control of their condition.</b> Percentage of people with a long-term condition who "had enough support from local services or organisations to help manage their long-term health condition(s)".	74	N/A	74	N/A	N/A	N/A	The PCT is currently working on mechanisms to collect the data for this measure, which will be sourced from a Healthcare Commission survey question relating to the number of people who define themselves as having a long term condition.	PCT Police	CESC
NI	NI 126	<b>Early access for women to maternity services.</b> The percentage of women receiving services who have seen a midwife or a maternity healthcare professional, for health and social care assessment of needs, risks and choices, by 12 completed weeks of pregnancy.	N/A	114.7%	90.0%	0%	130.2%	★	Latest available data is for Q3 2009/10. The indicator measures 12 week assessments against maternities/deliveries 6 months later i.e. Q1 assessments are reported against Q3 maternities. Target is to achieve 90% in each quarter. Actual performance above 100% is explained by more women being assessed at 12 weeks than go on to deliver 6 months later due to early deliveries falling into previous quarter, late deliveries falling into the following quarter, effect of miscarriages / terminations. Indicator profile assumes a certain number of maternities each quarter which may be less or more when the data is analysed.	PCT	CESC

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NI	NI 127	Self reported experience of social care users (for introduction in 2009/10)	N/A	76.4%	N/A	N/A	76.40%	N/A	The annual survey, conducted in the spring 2010 (in line with the national DH guidelines), was on 'Equipment Quality and Outcomes' (last conducted in 07-08) and the following question in the survey are used to inform this indicator • How has the equipment/minor adaptation affected the quality of your life? (NI 127: Self reported experience of social care users) - 76.4% indicated that 'it made it much better'.		CESC
NI	NI 130 (LAA) (CP)	Social care clients receiving Self Directed Support (SDS) per 100,000 population. Number of adults, older people and carers receiving social care through a Direct Payment in the year to 31st March per 100,000 population ages 18 or over.	122 (06/07)	5.6%	30.0%	0%	8.1%	○	Self-directed support was implemented for all new service users from December 2009, although challenges arising from testing and development of an effective RAS (Resource Allocation Scheme) resulted in delay in the full roll-out of our new self-directed support (SDS) arrangements until May / June. As a result, the 15% year end target for 09-10 was missed. Arrangements are now in place for full implementation of the SDS process, and for confirmation of personal budget allocations; however, this has not yet impacted fully on the recorded performance during Q1 (8.1% represents 423 clients receiving self-directed support, although a significant number of clients will be added during Q2 as backlogs in the confirmation of personal budgets are cleared).	SBC PCT	CESC
NI	NI 131 (CP)	The average weekly rate of delayed transfers of care from all NHS hospitals, acute and non-acute, per 100,000 population aged 18+. Delayed transfer of care occurs when a patient is ready for transfer from a hospital bed, but if still occupying such a bed.	TBC	6.5 per 100,000	TBC	0%	N/A	N/A	Data not currently available.	SHA SBC	CESC
NI	NI 132 (LAA) (CP)	Acceptable waiting times for assessments. For new clients (aged 18+) the percentage from where the time from first contact to completion of assessment is less than or equal to four weeks.	53% (06/07)	82.5%	68.0%	0%	82.0%	★	Performance exceeds LAA target but is in line with more ambitious local target. However, it should be noted that the delay at the end of the year in finalising a significant number of assessments (pending resolution of the Resource Allocation System for self-directed support) will have an adverse impact on performance during the next quarter.	SBC	CESC

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NI	NI 133 (CP)	<b>Acceptable waiting times for delivery of care packages following assessment.</b> For new clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks.	84.4%	81.9%	92.0%	2%	84.8%		Q1 (84.8%) shows improvement, but progress in this indicator will be affected by the new SDS arrangements, in particular the new 'support planning' arrangements which will give the client more control over what services are purchased to deliver their care plan. This indicator has been removed from the national indicator set, reflecting the uncertainty over how the new SDS arrangements will impact on the timeliness of provisioning care packages in cases where the responsibility for this shifts from the council to the client. As a result, year end prediction has been revised to 90%	SBC	CESC
NI	NI 134	<b>The number of emergency bed days per head of weighted population.</b> In-year bed-days of Finished Consultant Episodes (FCEs) where the admission method is reported as emergency.	TBC	0.11	0.567	N/A	N/A	N/A	Data not yet available.	SHA SBC	CESC
NI	NI 135 (LAA) (CP)	<b>Carers receiving needs assessment or review and a specific carer's service, or advice and information.</b> The number of carers whose needs were assessed or reviewed by the council in year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year.	14.5%	19.7%	28.0%	0%	4.7%		The Q1 position of 4.7% (i.e. 239 carers receiving services from a total 5060 clients in receipt of community based services) is below the level at the same time last year. Work is continuing through the monthly Adults Performance Clinics to review processes for identifying and recording carers services. As a result year end prediction has been revised to 25%	SBC	CESC
NI	NI 136 (CP)	<b>People supported to live independently through social services (all ages).</b> Number of adults all ages per 100,000 population that are assisted directly through social services assessed/care planned, funded support to live independently, plus those supported through organisations that receive social services grant funded services.	3398.66	4053.15	3950.00	2%	4031.14		The Q1 position (4,031 per 100K) indicates that the good level of performance achieved during 09-10 is being sustained.	SBC	CESC
NI	NI 143	<b>Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence.</b> Settled accommodation covers permanent independent housing, bail/probation hostel or supported housing.	78%	80.2%	80.0%	0%	81.7%		Based on figures received from the probation service there were 81.7% of ex-offenders living in settled and suitable accommodation. Predicting to achieve the annual target.	SBC Probation	DNS
NI	NI 144	<b>Offenders under probation supervision in employment at the end of their order or licence.</b> Employment covers full/part time employed or self employed.	35.6%	27.8%	40.0%	0%	29.4%		Q1 data shows there were 29.4% of offenders under probation supervision in employment at the end of their licence. Predicting to achieve the annual target.	SBC Probation	DNS

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NI	NI 145	Adults with learning disabilities in settled accommodation. Percentage of adults with learning disabilities known to Councils with Adult Social Services Responsibilities (CASSRs) in settled accommodation at the time of their assessment or latest review.	N/A	58.8%	TBC	N/A	N/A	N/A	There are a number of issues to be resolved for the reporting of this indicator. LD/MH provision is recorded on PARIS (the information system operated by TEWV). However this has not been configured to report on this indicator and discussions are ongoing to establish a mechanism for reporting through Carefirst.	SBC	CESC
NI	NI 146 (CP)	Adults with learning disabilities in employment. Percentage of adults with learning disabilities known to Councils with Adult Social Services Responsibilities (CASSRs) in paid employment at the time of their assessment or latest review.	N/A	2.0%	15.3%	5%	N/A	N/A	There are a number of issues to be resolved for the reporting of this indicator. LD/MH provision is recorded on PARIS (the information system operated by TEWV). However this has not been configured to report on this indicator and discussions are ongoing to establish a mechanism for reporting through Carefirst.	SBC	CESC
SI	H001	(PAF C73) Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care	1.4	1.6	1.5	0	0.3			SBC	CESC