

| Designation | Ref | Description | 07/08 Baseline | 08/09 Year End Performance | Target | Tolerance | Qtr 1 09/10 | Qtr 2 09/10 | Qtr 2 Cumulative | Performance Symbol | Comments | Lead Partners | Service Group |
|-------------|-----------------------|--|--|--|---------|-----------|-------------|-------------|------------------|--------------------|--|----------------------|---------------|
| | | | | | 2009/10 | | | | | | | | |
| NI | NI 47 (CP) | People killed or seriously injured in road traffic accidents (APACS). The percentage change in number of people killed or seriously injured from one year to the next, based on a 3 year rolling average. | 8.6% | 1.7% | 6.3% | 2% | 8.7% | N/A | 8.7% | ★ | 45 people have been killed or seriously injured in road traffic accidents within the Borough during Jan - Aug 2009, which is comparable to Jan - Aug 2008 (44). Based on historical data, we are anticipating that the target will be achieved . | Police SBC DfT | DNS |
| NI | NI 48 (CP) | Children killed or seriously injured in road traffic accidents. The percentage change in number of children (less than 16 years of age at date of accident) killed or seriously injured from one year to the next, based on a 3 year rolling average. | 25.6% | 0.0% | 16.7% | 2% | 15.6% | N/A | 18.8% | ★ | 6 children have been killed or seriously injured in road traffic accidents within the Borough during Jan - Aug 2009, an improvement of 40% compared to the same period of 2008 (10). Based on historical data, we are anticipating that the target will be achieved. | Police SBC DfT | DNS |
| NI | NI 151 (Council Plan) | Overall employment rate (working age). The proportion of working age population (16-59 for females and 16-64 for males) who are in employment according to the International Labour Organisation (ILO) definition. | 72.0% | 70.0% | 73.6% | 0% | N/A | N/A | 70.1% | ■ | The most recent data available relates to the period to March 2009. Stockton's Employment rate has shown a slight decrease from 70.3% (December 2008) to 70.1% (March 2009). This decrease has also been reflected nationally with a drop of 0.3% from 74.2% to 73.9% for the same period. It is expected that the employment rate for Stockton will further decrease towards the end of the year due to redundancies at BPI Visqueen, Elementis Chromium, Swallow Hotel and Corus which will affect Stockton residents. Unemployment in the Borough at the end of Q2 was 5.6%, a significant rise from 5.2% at the end of Q1. | | DNS |
| NI | NI 152 | Working age people on out of work benefits. The percentage of the working age population (16-59 for females and 16-64 for males) who are claiming out of work benefits. Working age benefits include the main out-of-work client group categories and exclude the carer, disabled and bereaved client groups who are not subject to activation policies in the same way as other groups. | Ston 14.1% 2007/8 National 11.9% 2007/8 | 2.2% gap Ston 14.0% 2008/09 National 11.8% 2008/09 | 2.2% | 2% | N/A | N/A | 2.9% | ■ | Most recent data is for the period to February 2009 which shows Stockton as having 14.8% of working age people claiming out of work benefits (National 11.9% - gap of 2.9%) These figures include those receiving Employment and Support Allowance (ESA) but are provisional and are likely to be revised when data for the next quarter is released. The most recent benefit data is for Jobseekers Allowance (JSA) only, showing Stockton as having 5.6% of working age people in receipt of JSA against a national average of 4.2% and a North East average of 5.3%. In the same period last year, Stockton had 3.4% in receipt of JSA against a national average of 2.5% and a North East average of 3.5%. | | DNS |

| Designation | Ref | Description | 07/08 Baseline | 08/09 Year End Performance | Target | Tolerance | Qtr 1 09/10 | Qtr 2 09/10 | Qtr 2 Cumulative | Performance Symbol | Comments | Lead Partners | Service Group |
|-------------|--------------------------|--|--------------------|---------------------------------|---------|-----------|-------------|-------------|------------------|--------------------|---|---------------|---------------|
| | | | | | 2009/10 | | | | | | | | |
| NI | NI 153 (Council Plan) | Working age people claiming out of work benefits in the worst performing neighbourhoods. The percentage of the working age population (16-59 for females and 16-64 for males) who are claiming out-of-work benefits in the worst performing neighbourhoods. Worst performing neighbourhoods are defined as Lower Super Output Areas (LSOAs) with a benefit claim rate of 25% or more based on a 4 quarter average between May 2006 and February 2007). | 32.3% (2006/07) | 30.7% (4Qs ending August 08) | 30.5% | 0% | N/A | N/A | 31.9% | ■ | Data for the period ending February 2009 is currently the most recent available and shows Stockton having 31.9% of working age people in the worst performing neighbourhoods claiming out of work benefits. Overall from the baseline year of 2006/07 the gap between the Borough (14.6% in 2006/07 to 14.8% in February 2009) and the worst performing neighbourhoods (32.3% in 2006/07 to 31.9% in February 2009) has reduced by 0.6 percentage points. | | DNS |
| NI | NI 182 (CP) | Satisfaction of businesses with local authority regulation services. The percentage of business customers of regulatory services who respond that they have been treated fairly and/or the contact has been helpful. | N/A | 70% | 70% | 2% | N/A | N/A | 75% | ★ | 155 surveys have been sent April to August 2009 and 53 businesses have returned surveys. Business satisfaction is currently standing at 75%. | SBC | DNS |
| SI | ERT04 | The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority. Average number of days lights are out of operation, or not operating as designed which are controlled by the LA. | 2.50 | 2.34 | 2.50 | 0.25 days | 1.45 | 1.12 | 1.30 | ★ | During Q2, the average time taken to repair a street lighting fault which is under the control of the Local Authority was 1.12 days. | SBC | DNS |
| SI | ERT05 | The average time taken to repair a street lighting fault, which is under the control of a Distribution Network Operator. Average number of days lights are out of operation, or not operating as designed which are controlled by a DNO. | 34.00 | 34.69 | 30.00 | 1 day | 14.28 | 38.17 | 26.43 | ★ | Cumulative repair timescales for 2009/10 is 26.43 days, which at present is 12% (3.57 days) better than the annual target. | SBC DNO | DNS |
| SI | ERT06 | Percentage of reported incidents of dangerous damage to roads and pavements, repaired or made safe within 24 hours. | 100% | 100% | 100% | 0.1% | 100% | 100% | 100% | ▶ ★ | 319 reported incidents have been received year to date, with 100% being made safe within 24 hours. On track to achieve annual target of 100%. | SBC | DNS |