

Designation	Ref	Description	07/08 Year End Performance	Target	Tolerance	Qtr 1 08/09	Qtr 2 08/09	Qtr 2 Cumulative	Qtr 3 08/09	Qtr 3 Cumulative	Qtr 4 08/09	Year end	Performance Symbol	Comments	Lead Partners	Service Group
				2008/09												
NI	NI 180	The number of changes of circumstances which affect customers HB / CTB entitlements within the year. Changes include those that result in an increase benefit, which would have resulted in an underpayment if left unactioned, and those that result in a decrease in benefit, which would lead to an overpayment if left unactioned.	N/A	N/A	0.05	N/A	N/A	N/A	72.5	382.3	1482.6	N/A	N/A	This is a new indicator reporting on data not collected before. The target for 2008-09 was estimated by reference to guidelines of indicative numbers issued by the DWP. Department for Work and Pensions (DWP) have had some issues with the implementation of NI 180 and have only been able to publish results on their website for the period June 2008 to March 2009 which show that we have had 1482.6 changes per 1,000 caseload. For the purposes of this indicator, DWP started the process as from 1st June 2008 therefore a year end figure cannot be calculated as DWP have not provided a full years data.	SBC	DNS
NI	NI 185 (LAA)	CO2 reduction from Local Authority operations. Percentage reduction in CO2 emissions: the total amount of direct and indirect CO2 emitted as a result of LA operations.	27,000 tonnes	12.5%	0.5%			Reported Annually			N/A	N/A	N/A	This data is collected by the Local Authority through data for electricity and gas consumption which is gathered from meter readings and bills received, and these are not available until the end of June 2009. As of 2009/10, data contributing to NI 185 will be available on a quarterly basis.	Environment Agency SBC	DNS
NI	NI 194	Air quality - percentage reduction in Nox and primary PM10 emissions through local authority's estate and operations. A year on year measured reduction of primary PM10 and NOX emission from local authority estate and operations.	N/A	Establish Baseline	N/A			Reported Annually			N/A	N/A	N/A	This data is collected by the Local Authority through data for electricity and gas consumption which is gathered from meter readings and bills received. First year data will be available until the end of June 2090 when all meter readings and bills have been received.	SBC	DNS
NI	NI 196	Improved street and environmental cleanliness - fly tipping. Performance based on a combination of calculating the year on year change in total incidents of fly-tipping dealt with, compared to the year on year change in enforcement actions taken against fly-tipping.	Effectvie	Effectvie	0			Reported Annually			N/A	N/A	N/A	2008/09 outturn is currently unavailable until published by Defra in Sept/October 2009. Data is collected via the Flycapture Database.	SBC	DNS