

| Designation | Ref    | Description  | 07/08 Year End Performance                     | Target  | Qtr 1 08/09 | Qtr 2 08/09 | Qtr 2 Cumulative                        | Qtr 3 08/09 | Qtr 3 Cumulative  | Performance Symbol | Comments   | Service Group |
|-------------|--------|--|--|---|-------------|-------------|---|-------------|---|--------------------|--|---------------|
|             |        |  |  | 2008/09   |             |             |   |             |   |                    |  |               |
| NI          | NI 47  | <b>People killed or seriously injured in road traffic accidents (APACS).</b><br>The percentage change in number of people killed or seriously injured from one year to the next, based on a 3 year rolling average.  | 8.60%  | -3.0%   |             |             | 32 killed or seriously injured.         | -2.1%       | -2.1%   | ■                  | 3 year rolling average. Year end prediction is based on confirmed (64 between Jan to November 2008) and provisional 2008 figures (4 in December 2008). Target is to reduce the 3 year rolling average by 3%, however as we have provisionally had 68 KSIs during 2008 against a target of 66 KSIs the year end target has not been achieved. | DNS           |
| NI          | NI 48  | <b>Children killed or seriously injured in road traffic accidents.</b><br>The percentage change in number of children (less than 16 years of age at date of accident) killed or seriously injured from one year to the next, based on a 3 year rolling average.  | 25.60%   | -15.6%  |             |             | 5 children killed or seriously injured. | 0%          | 0%  | ★                  | 3 year rolling average. Year end prediction is based on confirmed (10 between Jan to November 2008) and provisional 2008 figures (0 in December 2008). Target is to reduce the number of Child KSIs from 1994-98 average by 50% in 2010. Assuming provisional figure of 10 KSI is confirmed the annual target will be achieved.              | DNS           |
| NI          | NI 151 | <b>Overall employment rate (working age).</b><br>The proportion of working age population (16-59 for females and 16-64 for males) who are in employment according to the International Labour Organisation (ILO) definition.   | 72.0%  | 73.2%   |             |             |   |             | 70%   | ■                  | Data for the year July 2007 to June 2008 is the most recent available. The 2008-09 end of year figure is not expected to be available until November 2009. Given current economic conditions a projection has been made that the employment rate will reduce to 68% by March 2009.   | DNS           |
| NI          | NI 152 | <b>Working age people on out of work benefits.</b><br>The percentage of the working age population (16-59 for females and 16-64 for males) who are claiming out of work benefits. Working age benefits include the main out-of-work client group categories and exclude the carer, disabled and bereaved client groups who are not subject to activation policies in the same way as other groups.   | Ston 14%<br>2007/8<br>National 11.9%<br>2007/8 | Maintain the gap with the national rate (no more than 2.1% gap) |             |             |   |             | Ston 14%<br>National 11.8%<br>(Gap with national rate maintained at 2.1%) | ★                  | Maintaining the gap with the national rate (no more than 2.1% gap)   | DNS           |
| NI          | NI 153 | <b>Working age people claiming out of work benefits in the worst performing neighbourhoods.</b><br>The percentage of the working age population (16-59 for females and 16-64 for males) who are claiming out-of-work benefits in the worst performing neighbourhoods. Worst performing neighbourhoods are defined as Lower Super Output Areas (LSOAs) with a benefit claim rate of 25% or more based on a 4 quarter average between May 2006 and February 2007). | 32.3%<br>(2006/07)                             | 31.5%   |             |             |   | 30.4%       | 30.4%   | ★                  | Data for the four quarters to May 2008 is the most recent available. The 2008-09 end of year figure is not expected to be available until November 2009. Given current economic conditions a projection has been made that the out of work benefits rate in the worst performing neighbourhoods will increase to 31% by March 2009.          | DNS           |

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|-------------|--------|--|----------------------------|---------|-------------|-------------|------------------|-------------|------------------|--------------------|---|---------------|
|             |        |  |                            | 2008/09 |             |             |                  |             |                  |                    |   |               |
| NI          | NI 173 | <b>Flows on to incapacity benefit from employment.</b><br>The proportion of the working population living in a local authority who move directly from employment, including those in receipt of employers sick pay or SSP, to incapacity benefits. | 0.7% (March 07 - Feb 08)   | 0.8%    |             |             |                  |             | 0.7%             | ★                  | May 2008 data is the latest available. Approximately 9 month lag on data - year end data will not be available until January 2010.  | DNS           |
| SI          | ERT04  | <b>The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority.</b><br>Average number of days lights are out of operation, or not operating as designed which are controlled by the LA.  | 2.50                       | 2.50    | 3.59        | 2.29        | 2.91             | 1.71        | 2.52             | ★                  | Repair times are improving following completion of special maintenance backlog.   | DNS           |
| SI          | ERT05  | <b>The average time taken to repair a street lighting fault, which is under the control of a Distribution Network Operator.</b><br>Average number of days lights are out of operation, or not operating as designed which are controlled by a DNO. | 34                         | 30      | 18.15       | 48.91       | 28.04            | 47.46       | 34.73            | ■                  | Industrial action by DNO affected repair response times, although this has now finished there is a backlog of response times which still haven't been cleared. As a result its highly unlikely we will hit the target of 30 days. | DNS           |
| SI          | ERT06  | <b>Percentage of reported incidents of dangerous damage to roads and pavements, repaired or made safe within 24 hours.</b>   | 100%                       | 100%    | 100%        | 100%        | 100%             | 100%        | 100%             | ★                  | On track to achieve annual target   | DNS           |