

CABINET ITEM COVERING SHEET PROFORMA

AGENDA ITEM

REPORT TO CABINET

8TH JANUARY 2009

REPORT OF CORPORATE
MANAGEMENT TEAM

CABINET DECISION

Adult Services & Health– Lead Cabinet Member – **Councillor McCoy**

REPORT OF 2007-08 ANNUAL PERFORMANCE ASSESSMENT OF ADULT SOCIAL CARE SERVICES

1. Summary

The attached letter and report from the Commission for Social Care Inspection (CSCI) summarise the findings of the 2008 annual performance assessment for Stockton-on-Tees Council. The performance ratings of the Council are:

Delivering outcomes: Good
Capacity for improvement: Promising
Performance rating: 2 stars

2. Recommendations

Cabinet are recommended to receive the report and note the outcome of the 2008 annual performance assessment.

3. Reasons for the Recommendations/Decision(s)

The report on the annual performance assessment of Adult Social Care Services must be reported to a meeting of the council within two months of the publication of the annual performance ratings.

4. Members' Interests

Members (including co-opted Members with voting rights) should consider whether they have a personal interest in the item as defined in the Council's code of conduct (**paragraph 8**) and, if so, declare the existence and nature of that interest in accordance with paragraph 9 of the code.

Where a Member regards him/herself as having a personal interest in the item, he/she must then consider whether that interest is one which a member of the public, with knowledge of the relevant facts, would reasonably regard as so significant that it is likely to prejudice the Member's judgement of the public interest (**paragraphs 10 and 11 of the code of conduct**).

A Member with a prejudicial interest in any matter must withdraw from the room where the meeting considering the business is being held -

- in a case where the Member is attending a meeting (including a meeting of a select committee) but only for the purpose of making representations, answering questions or giving evidence, provided the public are also allowed to attend the meeting for the same purpose whether under statutory right or otherwise, immediately after making representations, answering questions or giving evidence as the case may be;
- in any other case, whenever it becomes apparent that the business is being considered at the meeting;

and must not exercise executive functions in relation to the matter and not seek improperly to influence the decision about the matter (**paragraph 12 of the Code**).

Further to the above, it should be noted that any Member attending a meeting of Cabinet, Select Committee etc; whether or not they are a Member of the Cabinet or Select Committee concerned, must declare any personal interest which they have in the business being considered at the meeting (unless the interest arises solely from the Member's membership of, or position of control or management on any other body to which the Member was appointed or nominated by the Council, or on any other body exercising functions of a public nature, when the interest only needs to be declared if and when the Member speaks on the matter), and if their interest is prejudicial, they must also leave the meeting room, subject to and in accordance with the provisions referred to above.

AGENDA ITEM

REPORT TO CABINET

8TH JANUARY 2009

**REPORT OF CORPORATE
MANAGEMENT TEAM**

CABINET DECISION

REPORT OF 2007-08 ANNUAL PERFORMANCE ASSESSMENT OF ADULT SOCIAL CARE SERVICES

SUMMARY

The attached letter and report from the Commission for Social Care Inspection (CSCI) summarise the findings of the 2008 annual performance assessment of Adult Social Care Services in Stockton-on-Tees Council. The performance ratings of the Council are:

Delivering outcomes: Good
Capacity for improvement: Promising
Performance rating: 2 stars

RECOMMENDATION

Cabinet are recommended to receive the report and note the outcome of the 2008 annual performance assessment (APA).

DETAIL

1. The APA of social care services for adults is carried out by CSCI. It is based on a range of evidence, including a self-assessment by the authority, performance indicators, other related service inspections, and routine business meetings between CSCI and the Council.
2. The attached letter and report confirm the outcome of the annual assessment of performance for the 2007-08 period. They were published on 27th November 2008 and must be reported to the Council within two months of this date.
3. Due to some changes in the performance assessment framework for 2006-07, the areas of judgement which are graded do not all match with the previous performance framework, although the overall star rating system has been maintained (with 0 stars being the poorest and 3 stars the best). The 2 star performance rating is the same as achieved each year since 2002. The judgement on delivering outcomes contributes to the Comprehensive Performance Assessment of the Council.
4. Members will note that the summary of graded judgements (on page 2 of the attached report) indicates that services are judged to be good across all of the outcome areas; this is an improvement from the 2007 report when there was an 'adequate' rating for 'Improved quality of life'. Capacity to improve is promising, based on assessment of the two strands of Leadership and Commissioning.
5. The APA report identifies many key strengths as well as key areas for improvement. The report is helpful in supporting the Council's own assessment of its performance and in contributing to the review of strategic plans and service improvement plans, to ensure the necessary actions are in place to build on strengths and respond to areas for improvement.

6. During 2008-09, CSCI will continue to monitor the Council's progress through a programme of meetings between their Business Relationship Manager and senior managers from Adult Social Care Services and the PCT. The outcomes of this monitoring programme will feed into the new CAA (Comprehensive Area Assessment) arrangements, but there will no longer be a separate scored rating for social care services. From the beginning of the 2009/2010 period, there will be a revised national performance assessment framework in place for adult social care, overseen by the new Care Quality Commission (to be formed through merger of CSCI and the Healthcare Commission).
7. The Council's progress in delivery and improvement of services will continue to be monitored through a range of meetings over the year with regional and national agencies. Progress in addressing performance will be reported to Cabinet through the quarterly corporate performance framework.

FINANCIAL IMPLICATIONS

8. There are no financial implications arising directly from this report. Resource issues to address areas for improvement will be managed through the annual cycle of service planning and review of the medium term financial plan.

LEGAL IMPLICATIONS

9. There are no legal implications arising directly from this report.

RISK ASSESSMENT

10. The reporting of the APA outcome is categorised as low to medium risk. Existing management systems and daily routine activities are sufficient to control and reduce risk.

COMMUNITY STRATEGY IMPLICATIONS

11. The performance rating for Adult Social Care Services impacts across the core theme of 'Health and Wellbeing' and the supporting theme of 'Older Adults' within the Community Strategy. Addressing the key areas for improvement identified in the APA report will support progress in achievement of the key ambitions for these themes.

CONSULTATION INCLUDING WARD/COUNCILLORS

12. Consultation was not relevant in relation to this report.

Name of Contact Officer: Simon Willson

Post Title: Head of Performance (Children, Education and Social Care)

Telephone No. 01642 527035

Email Address: simon.willson@stockton.gov.uk

Background Papers

- CSCI letter of 27th October 2008 'Performance Ratings for Adult Social Care Services'.
- CSCI report of 27th October 2008 'Performance Summary Report of 2007-08 Annual Performance Assessment of Social Care Services for Adults Services for Stockton-on-Tees'.

Ward(s) and Ward Councillors:

The 2007 APA report is in the public domain and is available to all Councillors for information.

Property

The report does not have implications in relation to the Council's property.

