

**STOCKTON-ON-TEES BOROUGH COUNCIL**

**CABINET RECOMMENDATIONS**

**PROFORMA**

Cabinet Meeting .....8th January 2009

1. Title of Item/Report

Report of 2007-08 Annual Performance Assessment of Adult Social Care Services

2. Record of the Decision

Consideration was given to a report on the 2007-08 Annual Performance Assessment (APA) of Adult Social Care Services. A letter and report from the Commission for Social Care Inspection (CSCI) were attached to the report and summarised the findings of the 2008 annual performance assessment for Stockton-on-Tees Council. The performance ratings of the Council were:

Delivering outcomes: Good  
Capacity for improvement: Promising  
Performance rating: 2 stars

The APA of social care services for adults was carried out by CSCI. It was based on a range of evidence, including a self-assessment by the authority, performance indicators, other related service inspections, and routine business meetings between CSCI and the Council.

The letter confirmed the outcome of the annual assessment of performance for the 2007-08 period. They were published on 27th November 2008 and must be reported to the Council within two months of this date.

Due to some changes in the performance assessment framework for 2006-07, the areas of judgement which were graded did not all match with the previous performance framework, although the overall star rating system had been maintained (with 0 stars being the poorest and 3 stars the best). The 2 star performance rating was the same as achieved each year since 2002. The judgement on delivering outcomes contributed to the Comprehensive Performance Assessment of the Council.

Members noted that the summary of graded judgements indicated that services were judged to be good across all of the outcome areas; this was an improvement from the 2007 report when there was an 'adequate'

rating for 'Improved quality of life'. Capacity to improve was promising, based on assessment of the two strands of Leadership and Commissioning.

The APA report identified many key strengths as well as key areas for improvement. The report was helpful in supporting the Council's own assessment of its performance and in contributing to the review of strategic plans and service improvement plans, to ensure the necessary actions were in place to build on strengths and respond to areas for improvement.

During 2008-09, CSCI would continue to monitor the Council's progress through a programme of meetings between their Business Relationship Manager and senior managers from Adult Social Care Services and the PCT. The outcomes of this monitoring programme would feed into the new CAA (Comprehensive Area Assessment) arrangements, but there would no longer be a separate scored rating for social care services. From the beginning of the 2009/2010 period, there would be a revised national performance assessment framework in place for adult social care, overseen by the new Care Quality Commission (to be formed through merger of CSCI and the Healthcare Commission).

The Council's progress in delivery and improvement of services would continue to be monitored through a range of meetings over the year with regional and national agencies. Progress in addressing performance would be reported to Cabinet through the quarterly corporate performance framework.

RESOLVED that:-

1. The report be received.
2. The outcome of the 2008 Annual Performance (APA) be noted.
3. Reasons for the Decision  
  
The report on the annual performance assessment of Adult Social Care Services must be reported to a meeting of the Council within two months of the publication of the annual performance ratings.
4. Alternative Options Considered and Rejected  
  
None
5. Declared (Cabinet Member) Conflicts of Interest

None

6. Details of any Dispensations

Not applicable

7. Date and Time by which Call In must be executed

Not later than Midnight on Friday, 16th January 2009

Proper Officer  
12 January 2009